

IPNext350™

Hybrid IP-PBX System

High-performance Hybrid IP-PBX Solution



IP-PBX Features

AddPac

AddPac Technology

2012, Sales and Marketing

www.addpac.com

Contents

- IP-PBX Features
- Smart Multimedia Manager
- VoIP Gateway Features



AP-IP160

AP-VP280



AP-IP120



AP-WP100



IPNext350
Hybrid IP-PBX System



AP-IP230



AP-VP250



AP-VP150



AP-IP300



AP-VP120

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IP-PBX Features

IPNext350 Hybrid IP-PBX System

- **Signaling Server**

- SIP Application Server, Proxy, Registrar and Location Server (RFC3261)
- Multiple ITSP Trunk with SIP & H.323 Accounts Support
 - IP UA Client Role for Registering to ITSP SIP Server
 - H.323 Gatekeeper Client Role for Registering to ITSP H.323 Gatekeeper Server

- **IVR & Auto Attendant**

- Default Auto Attendant Support
- Interactive Voice Response (IVR)
 - Provides with GUI-based Smart IVR Scenario Editor
 - Upload/Download Scenario by Smart IVR Scenario Editor
 - Supports Multiple Concurrent Scenarios
 - Supports Recordable IVR Prompts

- **Voice Mail**

- Support Voice Mail with IVR
- Access from Remote Site via Trunk Support
- Voice Mail Notification Support

IP-PBX Features

IPNext350 Hybrid IP-PBX System

- **Conference**

- G.711 u-law, G.711 a-law, Internal Audio MCU Support
- Ad-hoc Conference
- Dial-Out Conference
- Meet-me Conference
- Multiple External MCU support(Video, Audio, etc) : AddPac AP-MC1000, etc
- Conference Chair and Participants Management

- **Music & Announcement**

- Music on Hold
- Replaceable Announcements
- Dialing Music / Tone Service

IP-PBX Features

IPNext350 Hybrid IP-PBX System

- **Number & Call Routing**

- Trunk Hunting by Preference or Sequential
- Call Hunting by Preference, Simultaneous, Random
- Call Hunting by Chained Hunting Group
- Partition for Address Grading
- Call Class for Call Access Control
- Number Translation Rule for Inbound/Outbound Call
- Centrex with Prefix Support
- Multiple Shared Devices with One Number
- Multiple Numbers on One Device
- Individual Call Park within Park Number Pool
- Group Call Park within a Group or Other Group
- Call Pickup of Ringing Call of Same Group or Other Group
- Call Pickup of Parked Call
- Call Transfer - Blind, Consult
- Call Forwarding - Unconditional, Busy, No Answer, Voice Mail
- Call Waiting
- Call Swaping
- Call Hold

IP-PBX Features

IPNext350 Hybrid IP-PBX System

- **IP-PBX Advanced Features with AddPac IP, Video Phones**

- Multiple Call Handling with Call Status and Calling Line Number and Name
- Plug and Play with Auto Discovery Function
- Softkey Map Download and Control
- Time and Date Setting
- Voice Mail List View
- Parked Call List View
- Call Forward Setting
- Recent Call List View
- Calling Number and Name Identification
- Individual Call Park within Park Number Pool by Softkey
- Group Call Park within a Group or Other Group by Softkey
- Call Pickup of Ringing Call of Same Group or Other Group by Softkey
- Call Pickup of Parked Call by Softkey
- Call Transfer - Blind, Consult by Softkey
- Call Waiting Indication
- Call Swapping by Softkey
- Call Hold by SoftKey
- Conference Control

IP-PBX Features

IPNext350 Hybrid IP-PBX System

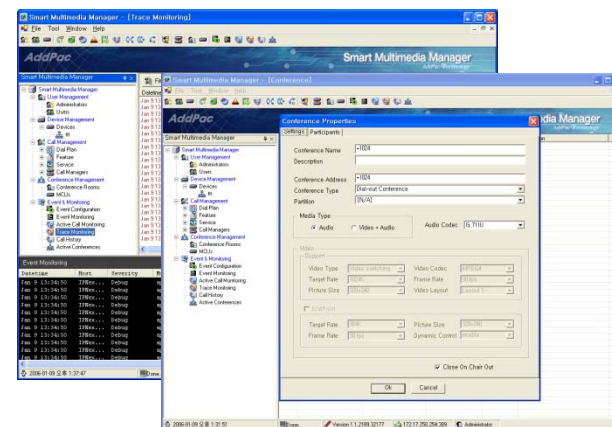
- **User & Device Management**
 - LDAP (Light weight Directory Access Protocol) Support
 - Supports Hierarchical Organization
 - Auto Discovery of IP Phones & Video Phones
 - Monitoring Status of Phones
- **Miscellaneous***
 - Distinctive Ring by Calling User
 - Auto Config & Upgrade
 - Intercom
 - Personal Directory
 - Downloadable Ring
 - Do not Disturb



Smart Multimedia Manager

IPNext350 Hybrid IP-PBX System

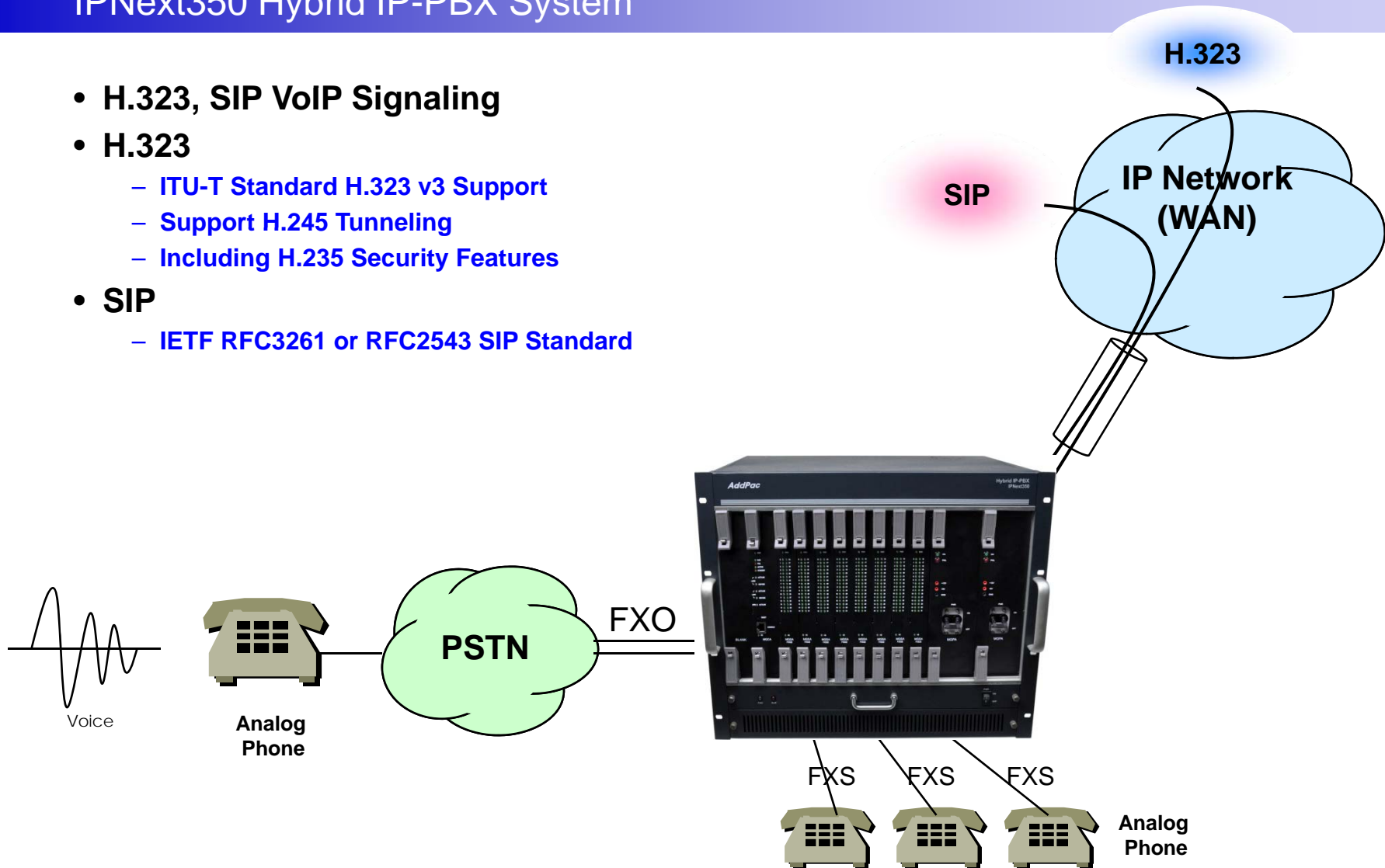
- **Windows based Smart and Easy Management Tool Support**
 - Dual Mode - Easy Mode and Advanced Mode Support
- **User, Device, Call, Conference Management with Intuitive User Interface**
- **Built in Event Manager or External Event Manager Support**
 - Event Configuration with Event Source Filter and Event Logging Filter
 - Event Monitoring with Colorful Format
 - Debug Level Syslog Monitoring Support
 - Event Analysis by Smart Event Analyzer
- **Active Call Monitoring Support**
- **Call Tracing Support**
- **Active Conference Monitoring Support**
- **Call History Viewer Support**
- **Backup, Restore and Initializing of Database Support**
- **Export and Import of Database to Excel File Support**



VoIP Gateway Service

IPNext350 Hybrid IP-PBX System

- H.323, SIP VoIP Signaling
- H.323
 - ITU-T Standard H.323 v3 Support
 - Support H.245 Tunneling
 - Including H.235 Security Features
- SIP
 - IETF RFC3261 or RFC2543 SIP Standard



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VoIP Gateway Service

IPNext350 Hybrid IP-PBX System

- **H.323**

- Fast connect, normal connect support
- H.245 tunneling support
- Q.931 response message setting for inbound VoIP calls
- H.245 logical channel open timing selection function
- Start H.245 procedure support
- DTMF / Hook flash relay with H.245 alphanumeric / signal
- Secondary gatekeeper support
- Gatekeeper assignment according to the domain name
- Gatekeeper discovery with multicast
- Lightweight RRQ support
- Signaling TCP port assignment
- Resource threshold setting with RAI
- H.235 clear-token, crypto-token support
- canMapAlias support
- Technical prefix (supported prefix) support
- Public IP assignment in NAT environment

- **SIP**

- Gateway-based / Endpoint-based registration support
- Secondary proxy-server assignment function
- SIP signaling port change function
- SIP proxy server assignment according to the domain name
- T.38 real-time fax relay support
- DTMF relay support with RFC2833 / OPTION message
- Re-INVITE support

VoIP Gateway Service

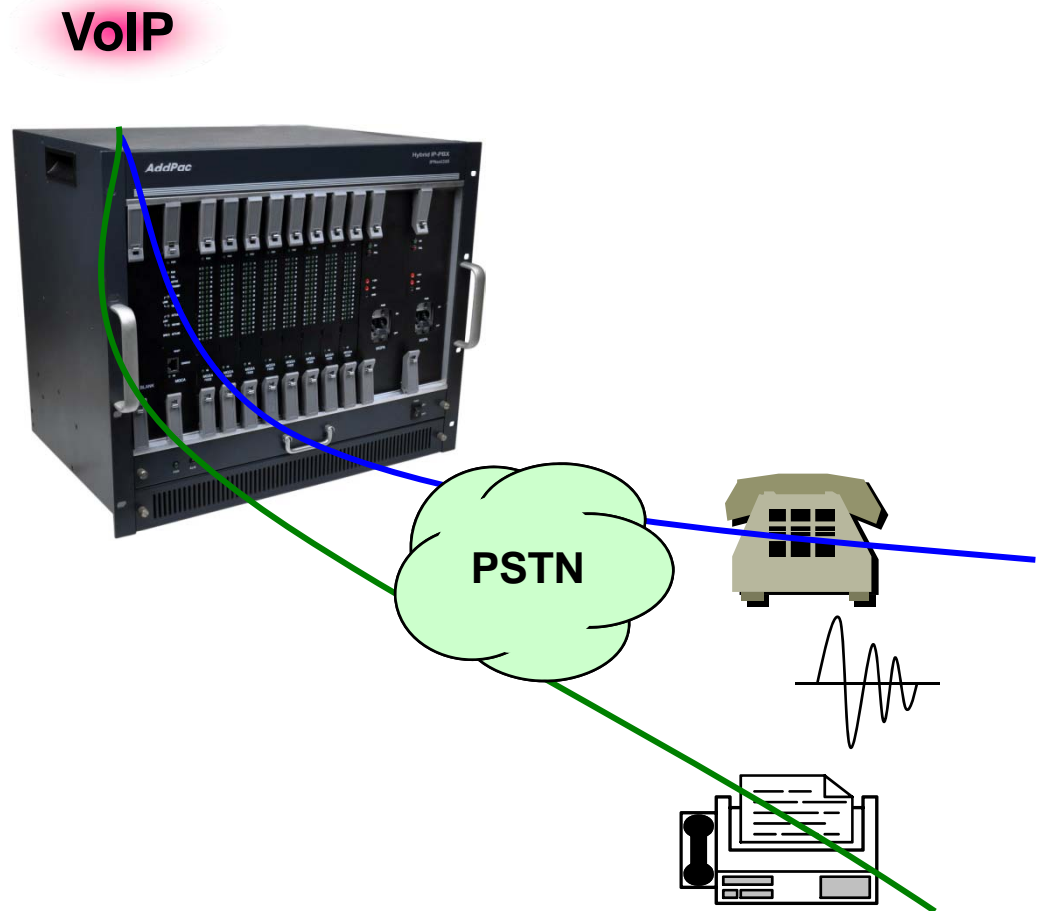
IPNext350 Hybrid IP-PBX System

- **Voice Codec**

- G.711 A-Law, G.711 U-Law
- G.726 r16, G.726 r32
- G.729A
- G.723.1 r63, G.723.1 r53
- VAD (Voice Activity Detection) function support
- DTMF relay support (H.323, SIP) based on RFC2833

- **RTP**

- Redundant RTP packet transmission in case of severe packet loss
- Dynamic jitter buffer management and RTP packet jitter and loss compensation with heuristic & DSP error concealment
- Static jitter buffer setting support
- Voice frame per RTP packet number control for each codec
- In-band ring-back tone support
- Virtual ring-back tone support
- Tone parameter change support



VoIP Gateway Service

IPNext350 Hybrid IP-PBX System

- **VoIP Call Controls**

- Hot line connection function with PLAR (Private Line Auto Ring Down)
- Leased line emulation function
- Connection monitoring function
- Fault tolerant with Redundancy and Call Distribution among Gateways for load balancing
- Call attempt with IP address
- H.323, SIP inbound call connection for each voice port
- Multiple E.164 setting for one voice port
- One E.164 or digit pattern can be assigned to more than one voice port
- Hunting with Longest match/ priority/ sequence/ random
- One stage call setup by Digit forwarding
- Call barring with specific digit patterns
- Calling and called number conversion for PSTN outbound calls
- PSTN rerouting in case of VoIP call attempt failure

- **VoIP Call Controls (cont.)**

- Call transfer for internal calls
- Call pickup for internal calls
- Calling and called number conversion for VoIP outbound calls
- Calling and called number conversion for VoIP inbound calls
- Fax broadcasting call control

IPNext IP-PBX Series

Thank you!

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