

IPNext 700™
NGN IP-PBX

High-performance Next Generation IP-PBX Solution

IVR Scenario Editor Features



AddPac Technology

2006, Sales and Marketing

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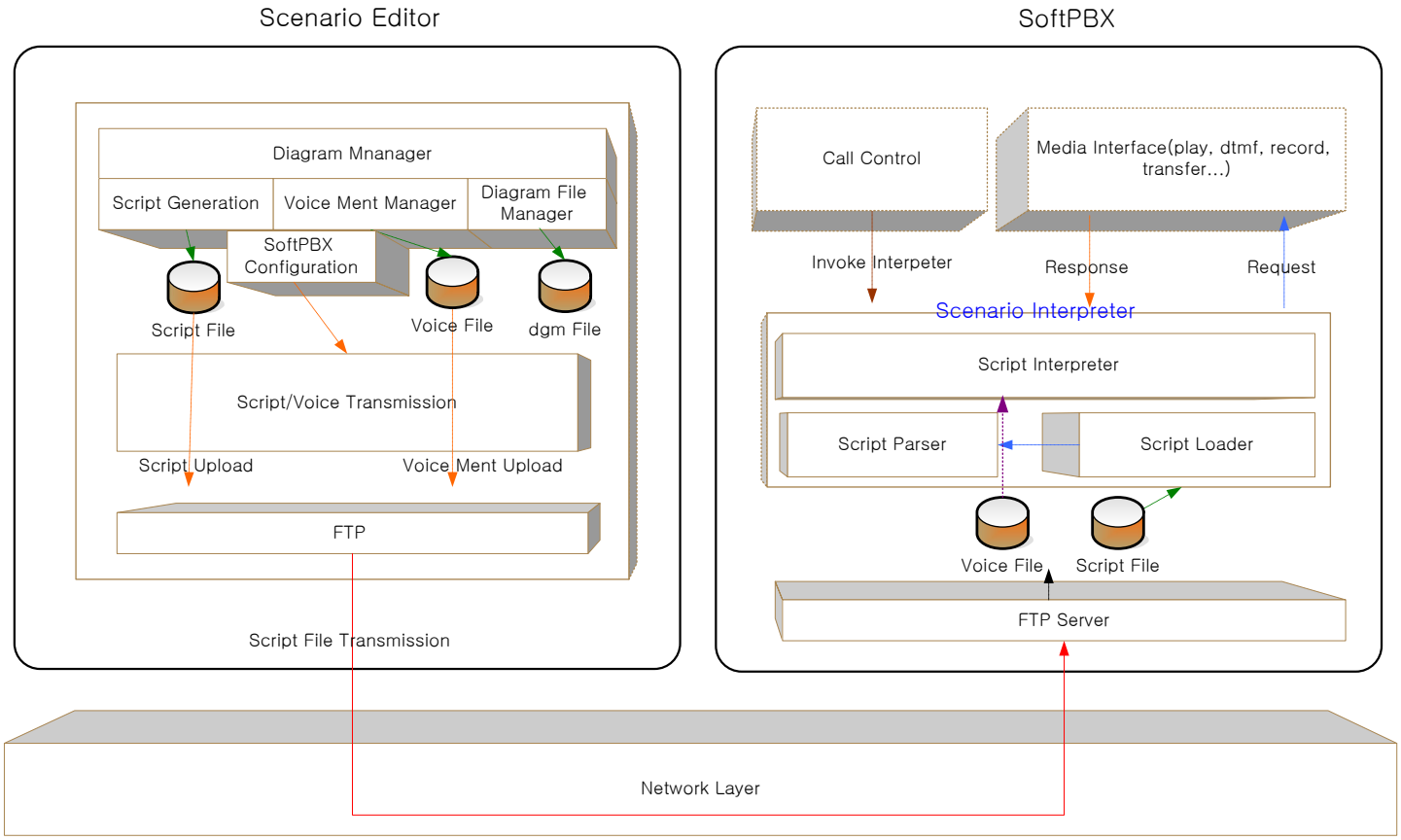
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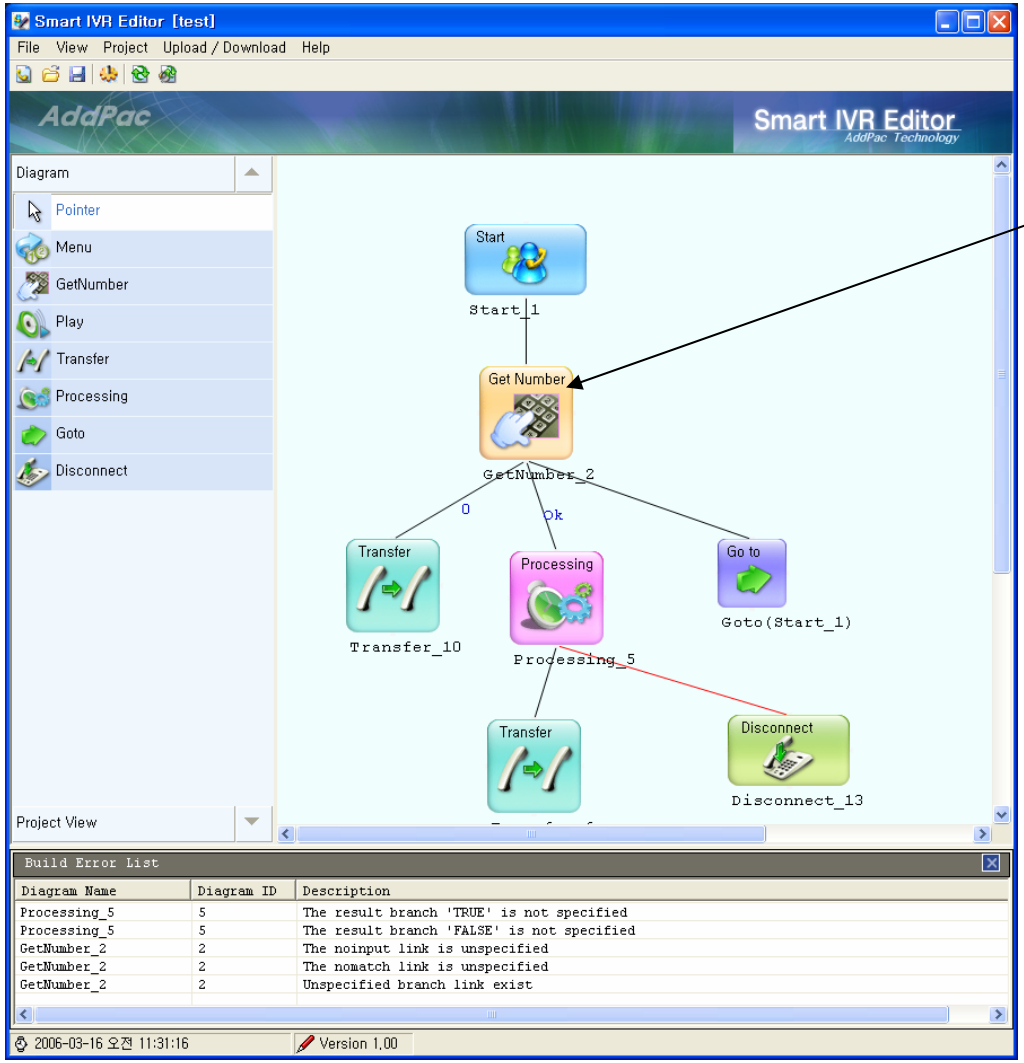
IVR Scenario Editor Architecture

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IVR Scenario Editor Creation

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Component

IVR Scenario Editor Creation

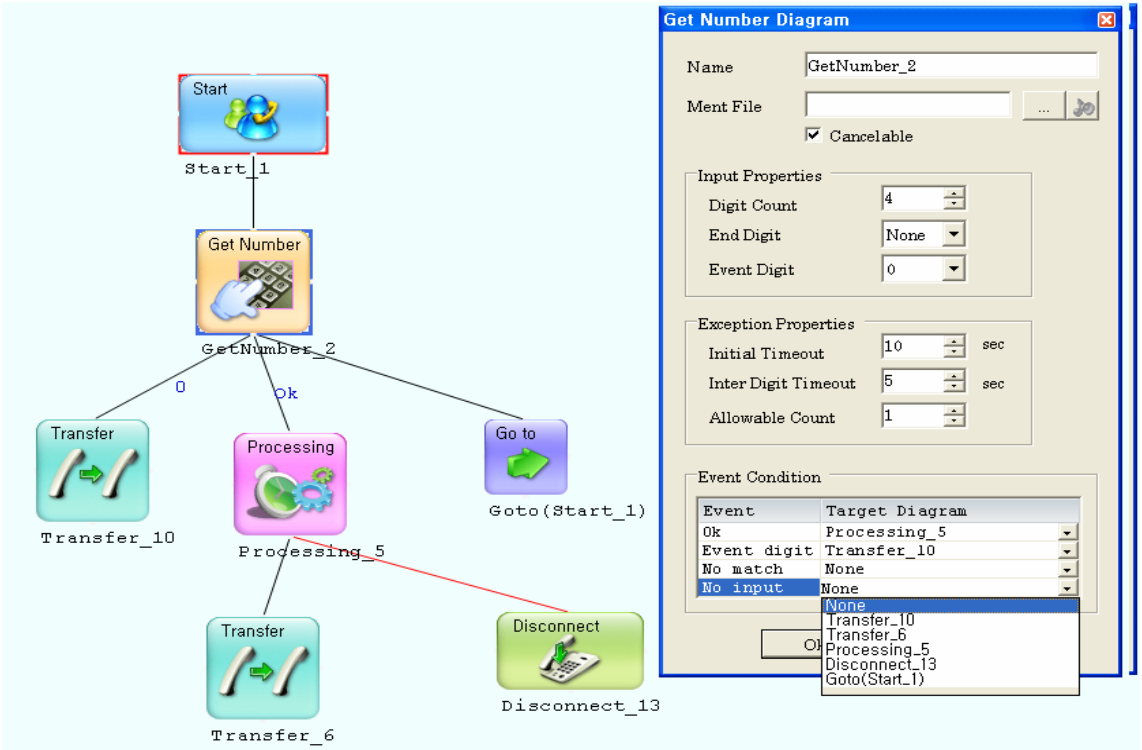
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- GUI based IVR Scenario Editor
- Support Pre-defined Component (DTMF Input, Call Transfer, Voice File Play, etc)
- Support Project Template File for Easy Modification and Reference.
- Support Pre-Defined IP-PBX System API and Additional Customization API
- Support IVR Scenario Creation Error Debugging Features



IVR Editor Component Property

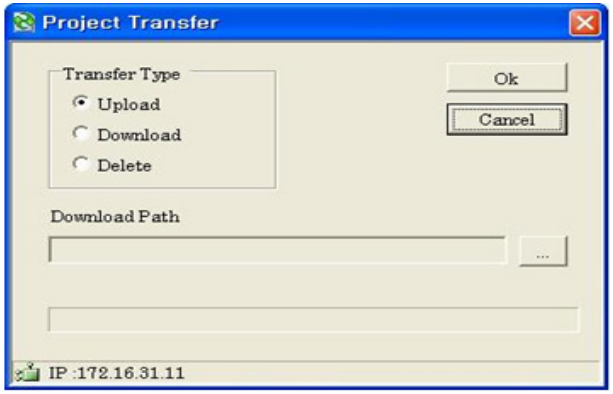
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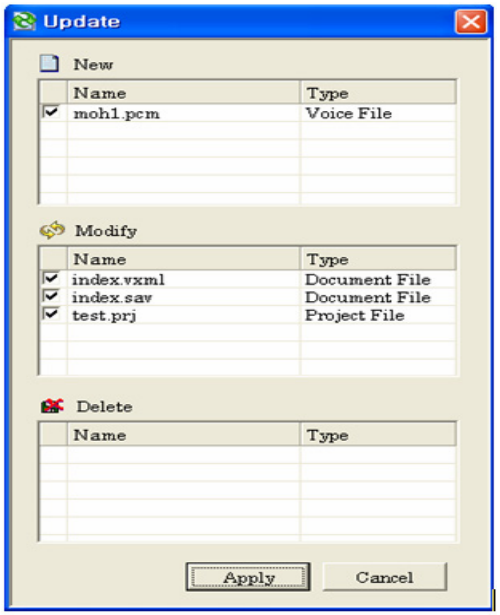
- Support the Property Setting for Component Flow Diagram (Input Event, Exception Properties, Event Condition)
- Provides the different IVR Component Flow depend on Event Condition

IVR Scenario Management

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Project Transfer

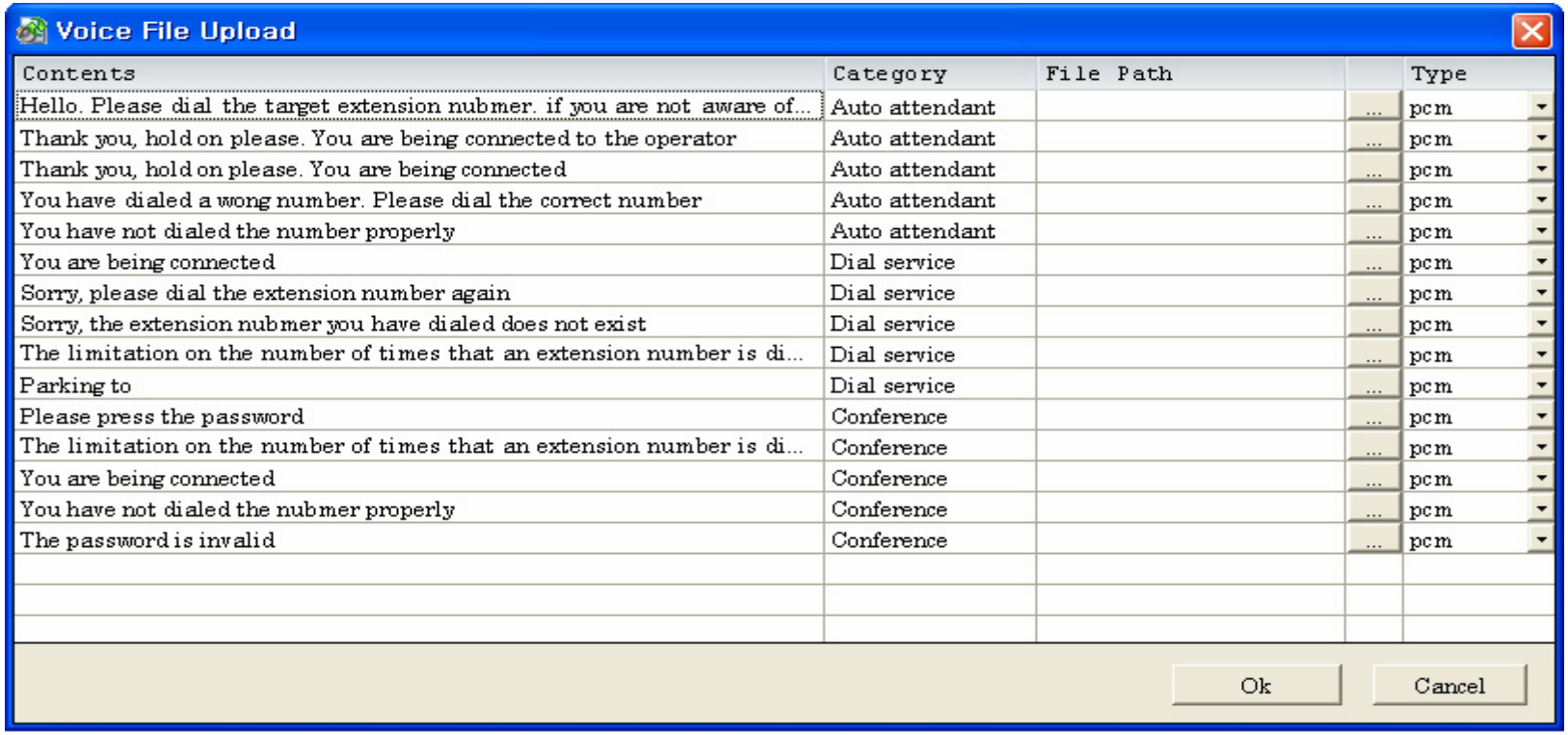


Project Update

- IVR Scenario Script File can be upload or download to (from) IP-PBX.
- IVR Scenario Script File Version Control (Update, Add and Delete)
- Register Service with Smart Multimedia Manager

Voice Announcement File Management

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Voice File Upload

- Voice Announcement File Upload and Download for Backup

Thank you!

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