VoIP Gateway Solution



AddPac Technology

2010, Sales and Marketing

www.addpac.com

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VoIP Gateways for SOHO(1~2Port)

Product	AP100		AP100B		AP190	AP200		AP300	
									
Model	Type	VoIP	Type	VoIP		Type	VoIP	Type	VoIP
	P	PSTN Backup	B	2FXS, PSTN Backup		B	2FXS, PSTN Backup	B	2FXS, PSTN Backup
						D	2FXO		
						E	1FXS, 1FXO		
VoIP Ports	1		2		1	2		2	
Signaling	SIP, H.323		SIP, H.323		SIP,H.323	SIP, H.323		SIP, H.323	
Module Slot	N/A		N/A		N/A	N/A		N/A	
LAN Port	2		2		2	2		2	
Console	N/A		N/A		Support	Support		Support	
Power	External Adaptor		External Adaptor		External Adaptor	External Adaptor		External Adaptor	

VoIP Gateways for SMB (4 Port)

Product	AP700		AP1000	AP1002	AP1005	AP800	
							
Model	Type	VoIP				Type	VoIP
	P	1-Port PSTN Backup				A	1-Port PSTN Backup
						B	4-Port PSTN Backup
VoIP Ports	4-Port FXS		4-Port FXS	2-Port FXS & 2-Port FXO	4-Port FXO	4-Port FXS	
Signaling	SIP, H.323		SIP, H.323	SIP,H.323	SIP, H.323	SIP, H.323	
Module Slot	N/A		N/A	N/A	N/A	N/A	
LAN Port	2		2	2	2	2	
Console	Support		Support	Support	Support	Support	
Power	External Adaptor		External Adaptor	External Adaptor	External Adaptor	External Adaptor	

VoIP Gateways for MB (8Port)

Product	AP900		AP1100		AP1200	
						
Model	Type	VoIP	Type	VoIP	Type	VoIP
	A	4 FXS, 4 FXO	A	4 FXS, 4 FXO	A	4 FXS, 1 FXO
	B	8 FXS	B	8 FXS	B	8 FXS, 1 FXO
	C	8 FXO	C	8 FXO		
VoIP Ports	Up to 8-Port		Up to 8-Port		Up to 8-Port	
Signaling	SIP, H.323		SIP, H.323		SIP, H.323	
Module Slot	N/A		N/A		N/A	
LAN Port	2		2		2	
Console	Support		Support		Support	
Power	External Adaptor		External Adaptor		External Adaptor	

VoIP Gateways (~24Port)

Product	AP1700	AP1800	AP2610	AP2620	AP2120N	AP2330
						
Available Modules	AP-FXS4 AP-FXO4 AP-FXS2O2 AP-E&M4 AP-E1	AP-N1-FXS8 AP-N1-FXO8 AP-N1-FXS4O4 AP-N1-E1	AP-FXS4 AP-FXO4 AP-FXS2O2 AP-E&M4	AP-FXS4 AP-FXO4 AP-FXS2O2 AP-E&M4 AP-E1	AP-N1-FXS8 AP-N1-FXO8 AP-N1-FXS4O4	AP-N1-FXS8 AP-N1-FXO8 AP-N1-FXS4O4
Analog Ports	Up to 8	Up to 16	Up to 4	Up to 8	Up to 16	Up to 24
Signaling	SIP, H.323	SIP, H.323	SIP, H.323	SIP, H.323	SIP, H.323	SIP, H.323
Digital E1/T1	Up to 2E1	Up to 2E1	N/A	Up to 2E1	N/A	N/A
E&M	Support	N/A*	Support	Support	Support	N/A*
Module Slot	Two(2)	Two(2)	One(1)	Two(2)	Two(2)	Three(3)
LAN Port	2	2	2	2	2	2
Console	1	1	1	1	1	1
Power	Single PSU	Single PSU	Single PSU	Single PSU	Single PSU	Single PSU

VoIP Gateways (~32Port)

Product	AP2340	AP2640	AP2650
			
Available Modules	AP-N1-FXS8 AP-N1-FXO8 AP-N1-FXS4O4	AP-FXS8 AP-FXO8 AP-FXS4O4 AP-E&M8 AP-E1	AP-FXS8 AP-FXO8 AP-FXS4O4 AP-E&M8 AP-E1
Analog Ports	Up to 32	Up to 32	Up to 32
Signaling	SIP, H.323	SIP, H.323	SIP, H.323
Digital E1/T1	N/A	Up to 2E1	Up to 2E1
E&M	N/A*	Support	Support
Module Slot	Four(4)	Four(4)	Four(4)
LAN Port	2	2	2
Console	1	1	1
Power	Single PSU	Single PSU	Dual PSU

Large Capacity VoIP Gateways

Product	AP3100P	AP6500	AP6800
			
Available VoIP Modules	AP-FXS4, AP-FXO4 AP-FXS2O2, AP-E&M4	AP-N1-FXS32 AP-N1-FXO32	AP-N1-FXS32 AP-N1-FXO32
Analog Ports	Up to 60 (4Port Module x 15)	Up to 128 (32 Port Module x 4)	Up to 256 (32 Port Module x 8)
Signaling	SIP, H.323	SIP, H.323	SIP, H.323
CPU Redundancy (Dual CPU)	N/A	Support (Option)	Support (Option)
E&M	Support	N/A	N/A
Module Slot for VoIP Module	15 Slots	4 Slots	8 Slots
LAN Port	2	2	2
Console	1	1	1
Dual Power Supply (Option)	Support	Support	Support

Digital VoIP Gateways (1~16 E1/T1)

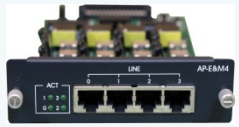
Product	AP1850	AP-MG3000	AP-MG3800	AP-MG5000
				
Available Modules	AP-N1-E1 AP-N1-2E1	APv2-1E1 APv2-2E1 APv2-4E1	HIM-VoIP4E1 (4 E1/T1 Module)	HIM-4E1 (4 E1/T1 Module)
VoIP Signaling	SIP, H.323	SIP, H.323	SIP, H.323	SIP, H.323
Digital E1/T1	Up to 4E1	Up to 4E1	Up to 8 E1	Up to 16E1
Digital Signaling	ISDN PRI, R2	ISDN PRI, R2	ISDN PRI, R2	ISDN PRI, R2
Module Slot	Two(2)	Two(2)	Two(2)	Four(4)
LAN Port	2	2	2	2
Console	1	1	1	1
Power	Single PSU	Single PSU	Single PSU	Dual PSU

VoIP Modules

Target :
AP2610, AP2620, AP1700, AP3100P

VoIP Modules

DSP

Target	VoIP Modules	Module Features	Module Picture
AP1700,AP2610 AP2620,AP3100P	AP-FXS4	4-Port FXS Module	
AP1700,AP2610 AP2620,AP3100P	AP-FXO4	4-Port FXO Module	
AP1700,AP2610 AP2620,AP3100P	AP-FXS2O2	2-Port FXS&2-Port FXO Module	
AP1700,AP2610 AP2620,AP3100P	AP-E&M4	4-Port E&M Module	
AP1700,AP2610 AP2620,AP3100P	AP-FXS3O1	3-Port FXS&1-Port FXO Module	
AP1700, AP2620	AP-E1	1-Port Digital E1/T1 Module	

Additional VoIP Modules

DSP

Target	Voice Modules	Module Features	Module Picture
AP2610, AP2620	AP-MP3	1-Pair Audio-In/Out Port, Direct MIC-In, Headphone High Quality Audio Band IP Broadcasting	
AP2610 AP2620	AP-AUDIO2	2-Pair Audio-In/Out Ports Voice Band IP Broadcasting	
AP2610, AP2620	AP-AUD1S3	1-Pair Audio-In/Out Ports, FXS Analog Interface Voice Band IP Broadcasting	
AP2610, AP2620	AP-AUD1S2O1	1-Pair Audio-In/Out Ports, FXS 2-Ports, FXO 1-Port Voice Band IP Broadcasting	

Target :
AP2120N, AP2640, AP2650

VoIP Modules

DSP

Target	VoIP Modules	Module Features	Module Picture
AP2120N AP2640 AP2650	AP-FXS8	8-Port FXS Module	
AP2120N AP2640 AP2650	AP-FXO8	8-Port FXS Module	
AP2120N AP2640 AP2650	AP-FXS4O4	4-Port FXS&4-Port FXO Module	
AP2120N AP2640 AP2650	AP-E&M8	8-Port E&M Module	
AP2640 AP2650	AP-E1	1-Port Digital E1/T1 Module	
AP2640 AP2650	AP-2E1	2-Port Digital E1/T1 Module	

Target :
AP1800, AP2330, AP2340, AP1850

VoIP Modules

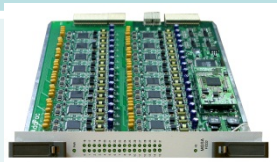
DSP

Target	VoIP Modules	Module Features	Module Picture
AP1800 AP2330 AP2340	AP-N1-FXS8	8-Port FXS Module	
AP1800 AP2330 AP2340	AP-N1-FXO8	8-Port FXO Module	
AP1800 AP2330 AP2340	AP-N1-FXS4O4	4-Port FXS&4-Port FXO Module	
AP1800 AP1850	AP-N1-E1	1-Port Digital E1/T1 Module	
AP1800 AP1850	AP-N1-2E1	2-Port Digital E1/T1 Module	

Target :
AP6500, AP6800

VoIP Modules

DSP

Target	VoIP Modules	Module Features	Module Picture
AP6500 AP6800	AP-N1-FXS32	32-Port FXS Module	
AP6500 AP6800	AP-N1-FXO32	32-Port FXO Module	

Target :
AP-MG3000

VoIP Modules

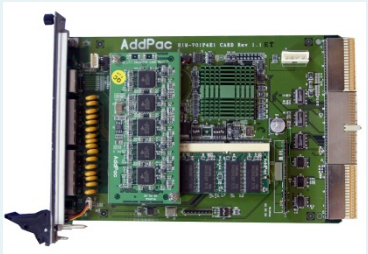
DSP

Target	VoIP Modules	Module Features	Module Picture
AP-MG3000	APv2-1E1	1-Port Digital E1/T1 Module	
AP-MG3000	APv2-2E1	2-Port Digital E1/T1 Module	
AP-MG3000	APv2-4E1	4-Port Digital E1/T1 Module	

Target :
AP-MG3800, AP-MG5000

VoIP Modules

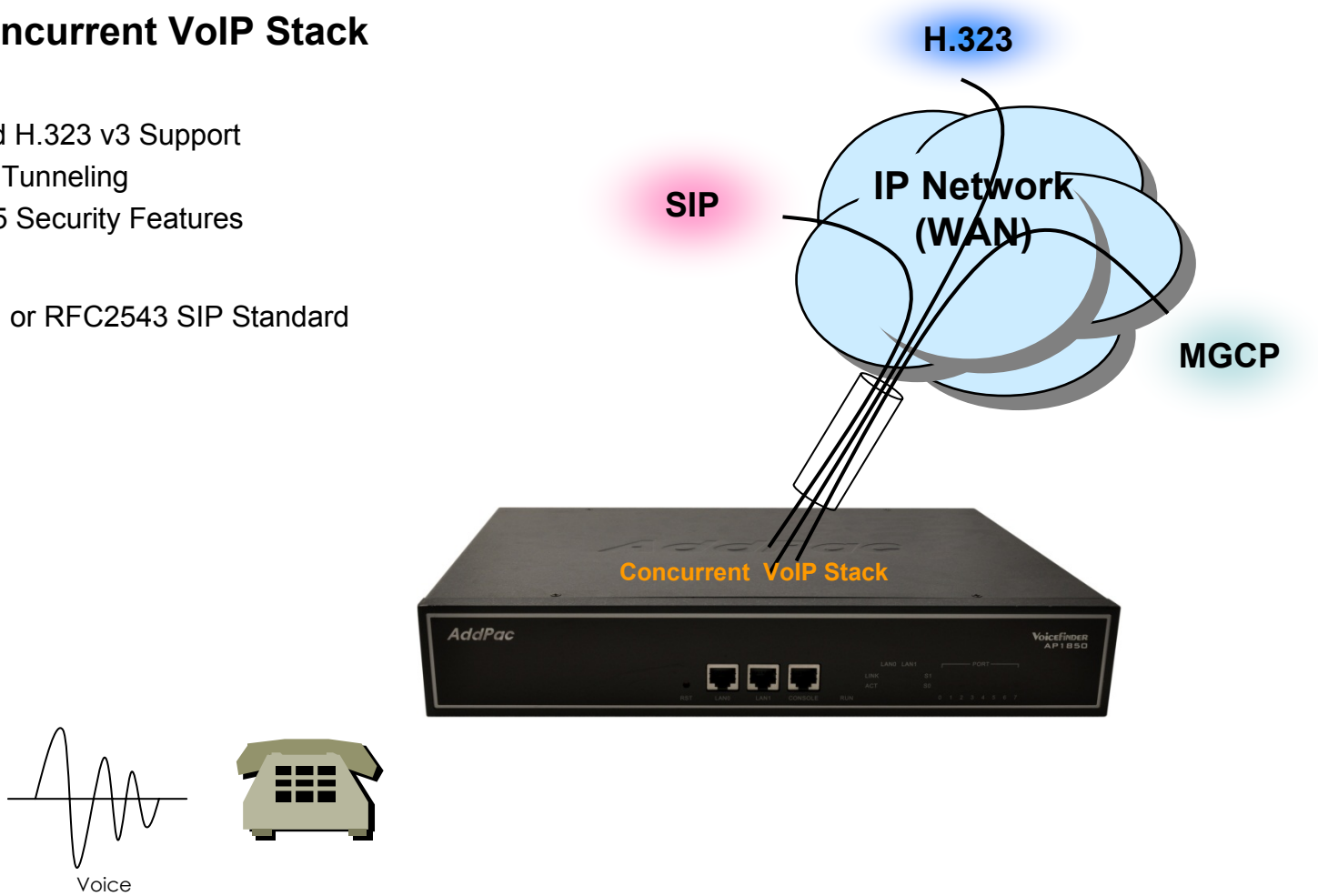
DSP

Target	VoIP Modules	Module Features	Module Picture
AP-MG3800, AP-MG5000	HIM-VOIP4E1	4-Port Digital E1/T1 Module	 

VoIP Gateway
Service Features

VoIP (Voice over IP) Service

- **H.323, SIP Concurrent VoIP Stack**
- **H.323**
  - ITU-T Standard H.323 v3 Support
  - Support H.245 Tunneling
  - Including H.235 Security Features
- **SIP**
  - IETF RFC3261 or RFC2543 SIP Standard



VoIP (Voice over IP) Service

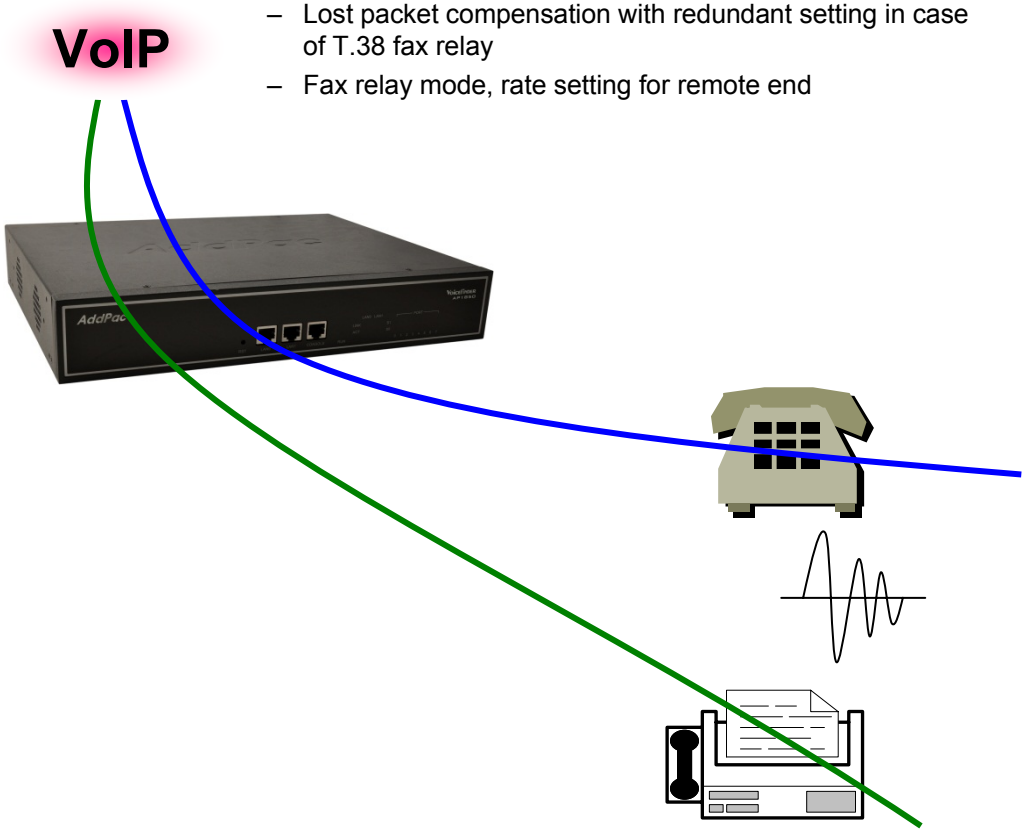
- **H.323**
  - Fast connect, normal connect support
  - H.245 tunneling support
  - Q.931 response message setting for inbound VoIP calls
  - H.245 logical channel open timing selection function
  - Start H.245 procedure support
  - DTMF / Hook flash relay with H.245 alphanumeric / signal
  - Secondary gatekeeper support
  - Gatekeeper assignment according to the domain name
  - Gatekeeper discovery with multicast
  - Lightweight RRQ support
  - Signaling TCP port assignment
  - Resource threshold setting with RAI
  - H.235 clear-token, crypto-token support
  - canMapAlias support
  - Technical prefix (supported prefix) support
  - Public IP assignment in NAT environment

- **SIP**
  - Gateway-based / Endpoint-based registration support
  - Secondary proxy-server assignment function
  - SIP signaling port change function
  - SIP proxy server assignment according to the domain name
  - T.38 real-time fax relay support
  - DTMF relay support with RFC2833 / OPTION message
  - Re-INVITE support

VoIP (Voice over IP) Service

- **Voice Codec**
  - G.711 A-Law, G.711 U-Law
  - G.726 r16, G.726 r32
  - G.729A
  - G.723.1 r63, G.723.1 r53
  - VAD (Voice Activity Detection) function support
  - DTMF relay support (H.323, SIP, MGCP common) based on RFC2833
- **RTP**
  - Redundant RTP packet transmission in case of severe packet loss
  - Dynamic jitter buffer management and RPT packet jitter and loss compensation with heuristic & DSP error concealment
  - Static jitter buffer setting support
  - Voice frame per RTP packet number control for each codec
  - In-band ring-back tone support
  - Virtual ring-back tone support
  - Tone parameter change support

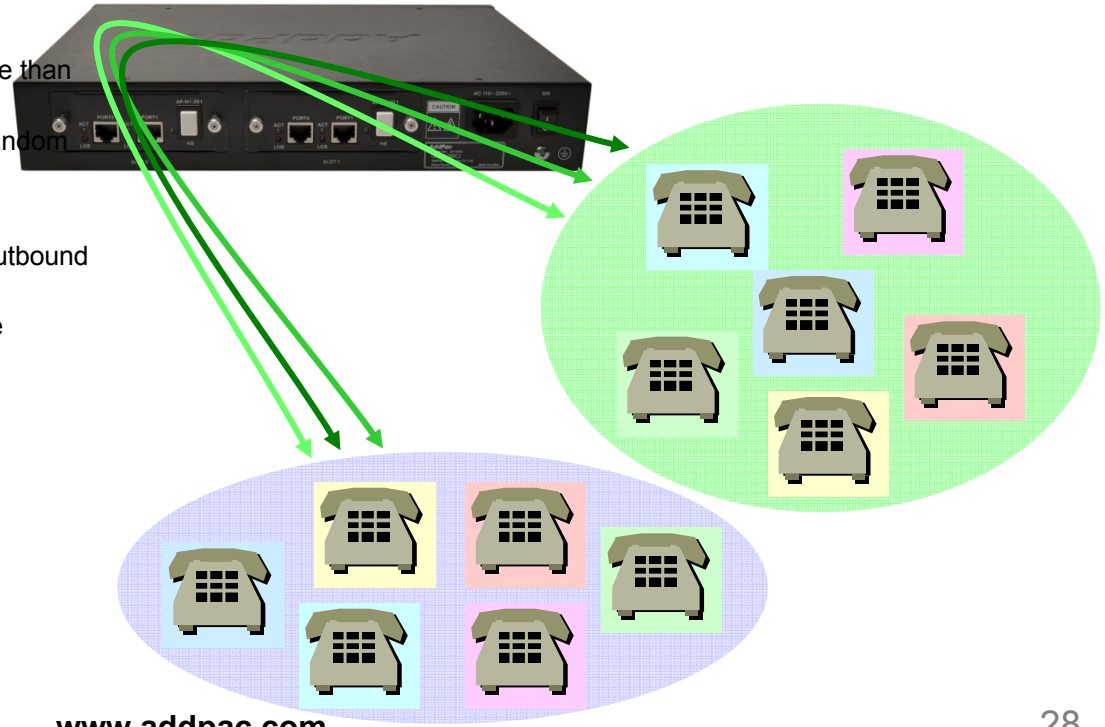
- **FAX**
  - Fax relay mode supporting T.38, inband-T.38, bypass mode
  - Lost packet compensation with redundant setting in case of T.38 fax relay
  - Fax relay mode, rate setting for remote end



VoIP (Voice over IP) Service

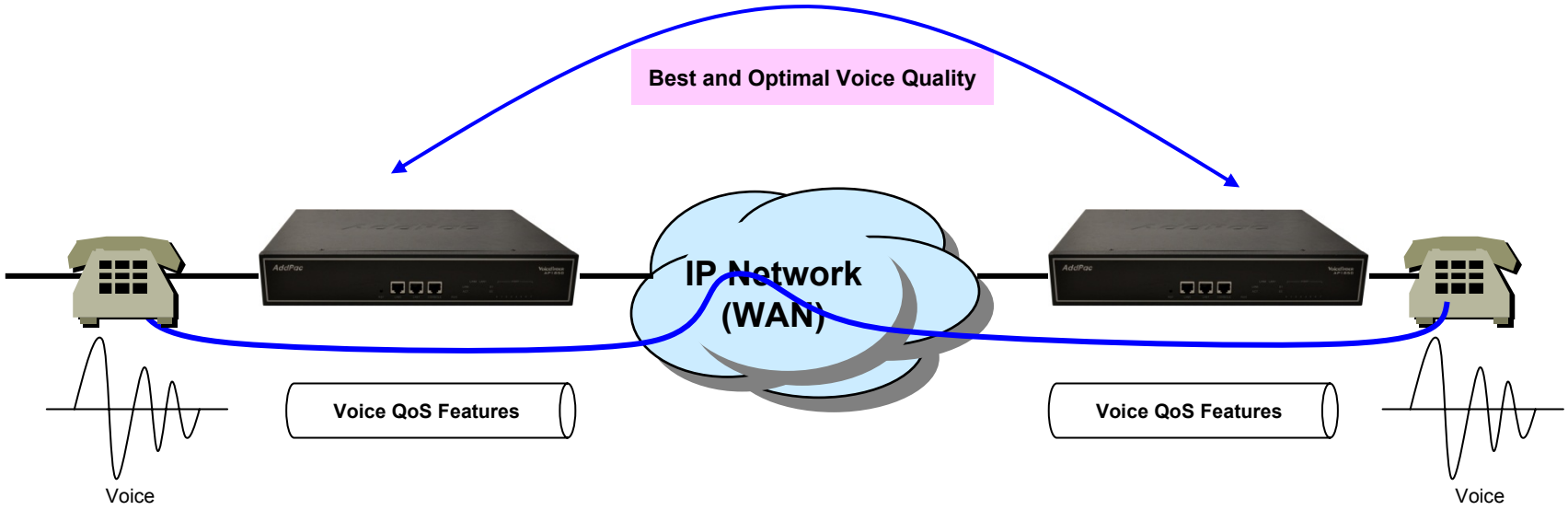
- **VoIP Call Controls**
  - Hot line connection function with PLAR (Private Line Auto Ring Down)
  - Leased line emulation function
  - Connection monitoring function
  - Fault tolerant with Redundancy and Call Distribution among Gateways for load balancing
  - Call attempt with IP address
  - H.323, SIP, MGCP inbound call connection for each voice port
  - Multiple E.164 setting for one voice port
  - One E.164 or digit pattern can be assigned to more than one voice port
  - Hunting with Longest match/ priority/ sequence/ random
  - One stage call setup by Digit forwarding
  - Call barring with specific digit patterns
  - Calling and called number conversion for PSTN outbound calls
  - PSTN rerouting in case of VoIP call attempt failure

- **VoIP Call Controls (cont.)**
  - Call transfer for internal calls
  - Call pickup for internal calls
  - Calling and called number conversion for VoIP outbound calls
  - Calling and called number conversion for VoIP inbound calls
  - Fax broadcasting call control



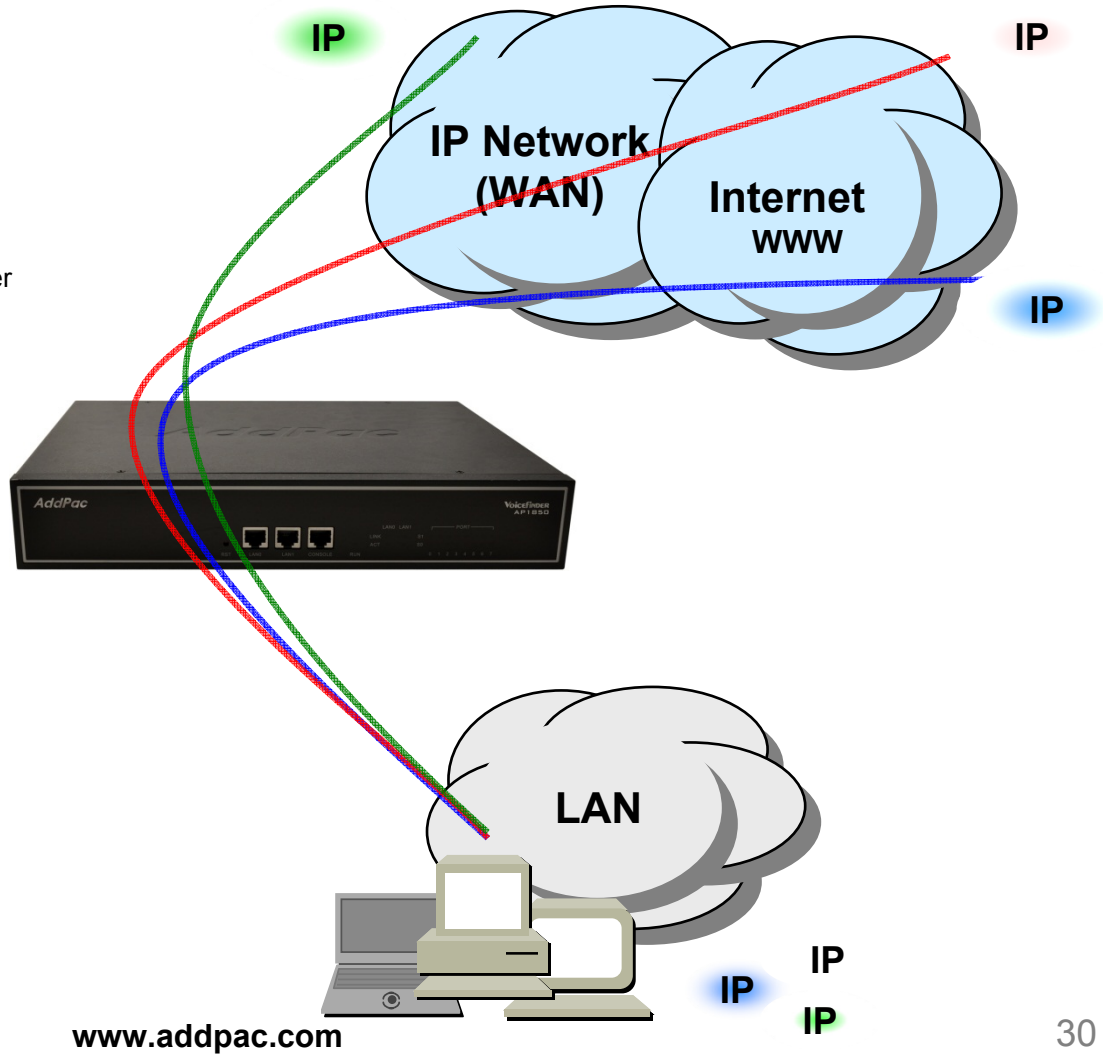
Advanced QoS Features

- **Enhances Transmit Voice QoS Features**
  - Voice Traffic Priority Queuing
  - QoS Service Profiling
  - Providing Virtual Network Transmit Algorithm
  - Real-time Voice Traffic QoS Support
  - RTP Packet Transmit Interval Control
  - Supporting RTP Packet Redundancy Scheme
  - IP Header Control such as ToS, Diffserv
- **Enhances Receive Voice QoS Features**
  - Dynamic Jitter Buffer Management
  - Error Concealment
  - Support T.38 FAX Data Error Recovery Scheme



Network Protocols

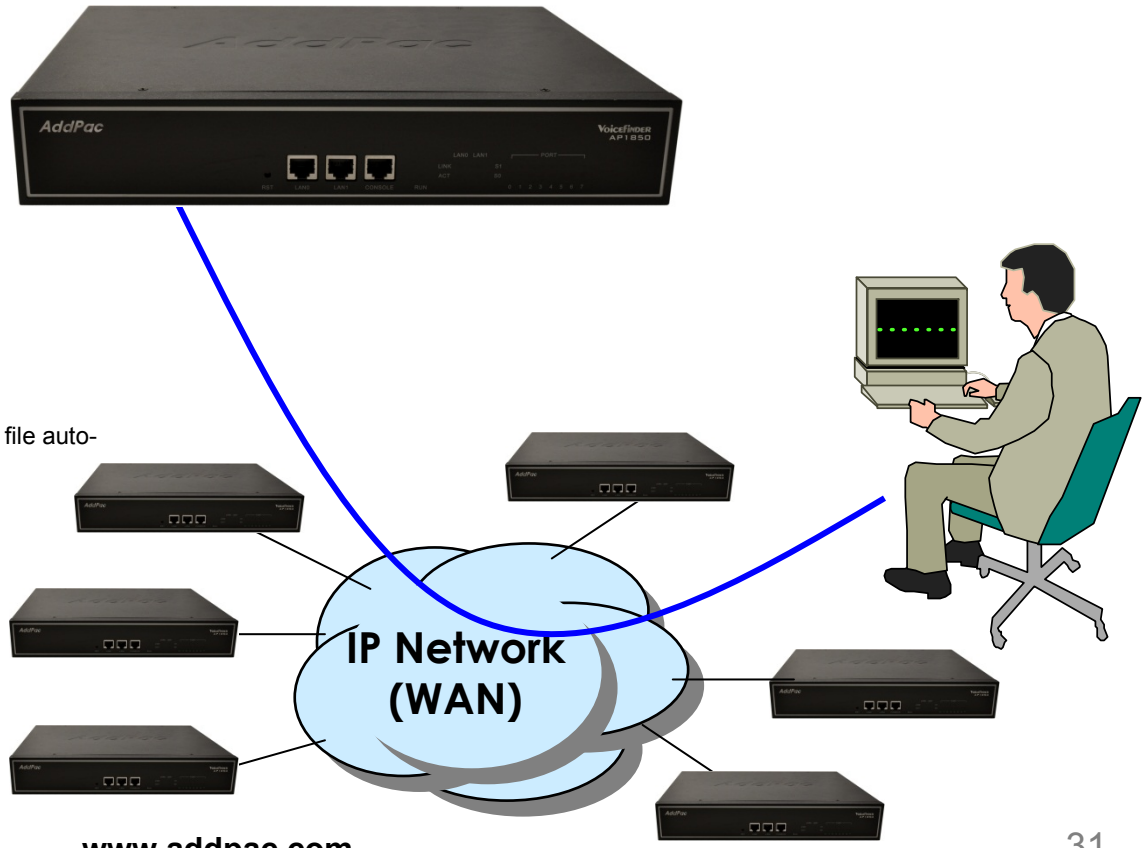
- **Basic Network Protocols**
  - ARP, IPv4, TCP, UDP, ICMP, SCTP, IGMP, MLD
- **Routing Protocol**
  - IPv4 : Static
- **Service Protocol**
  - FTP, Telnet, TFTP, DHCP Server/Relay, SNMP Server
  - CDP (Cisco Discovery Protocol)
  - DNS Resolver , DDNS(nsupdate)
  - Bridge
  - Syslog
- **IPv4 Address Configuration**
  - Fixed (Static)
  - DHCP
  - PPPoE
- **Miscellaneous**
  - -Cisco Style CLI
  - Standard & Extended IPv4 Access List
  - Multi-level User Account Management
  - IP accounting
  - STUN Client



Network Management

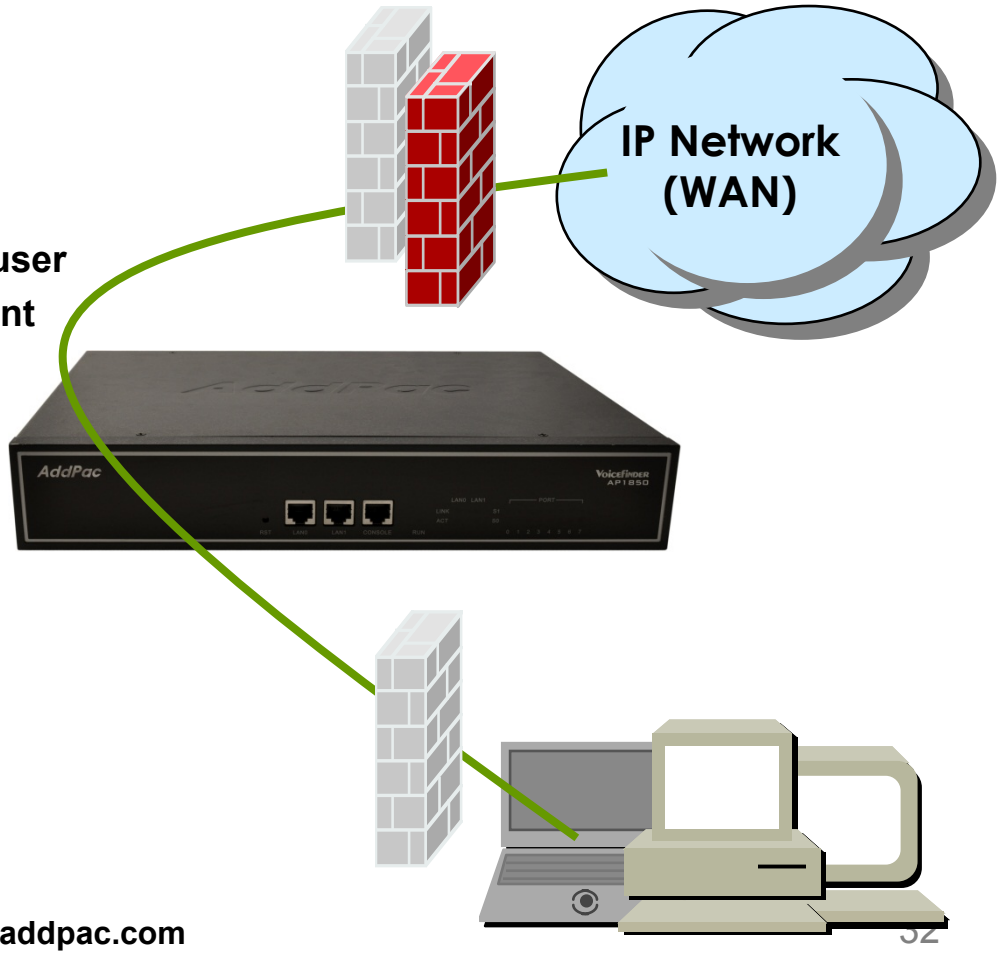
- SNMP
  - Standard Simple Network Management Protocol(SNMP) Agent support
  - MIB v1 and v2 Support
- Web-based Management
  - Smart Easy Setup
  - Standard Voice Interface
  - Standard PSTN Back-up Interface
- Watch-dog Function
  - Hardware, Software watch-dog services
- Remote Management
  - Telnet
  - Rlogin
- Auto Upgrade Service
  - HTTP server based APOS image and configuration file auto-upgrade support
- Batch Job Function
  - Text based script downloading

- Interoperable with AP-VPMS Service
  - AddPac VoIP Plug & Play Management System (AP-VPMS)



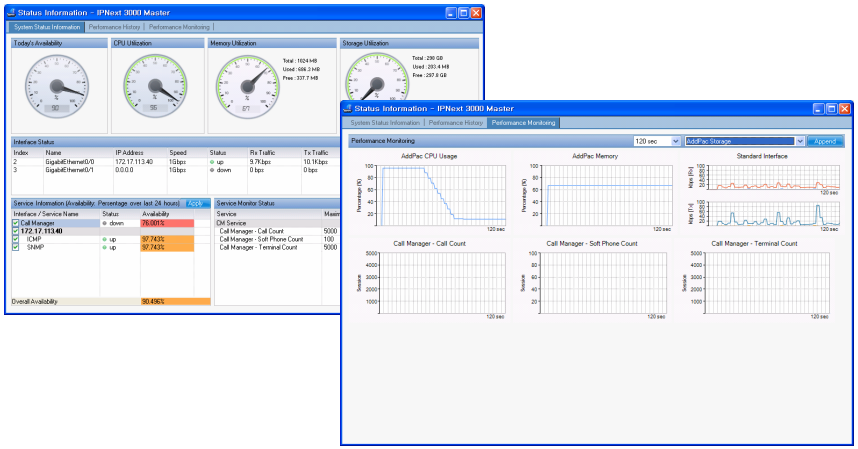
Security Management

- **IP packet filtering**
- **IP access list**
- **User authentication function**
  - Password Authentication Protocol (PAP)
  - Challenge Handshake Authentication Protocol (CHAP)
- **Enable/Disable specific protocols**
- **Auto-square connect of Telnet session**
- **Account Management function for multi-level user**
- **SNMP/TELNET/FTP/HTTP/TFTP port assignment function**
- **SNMP/TELNET/FTP access list management**
- **Boot mode security checking function**



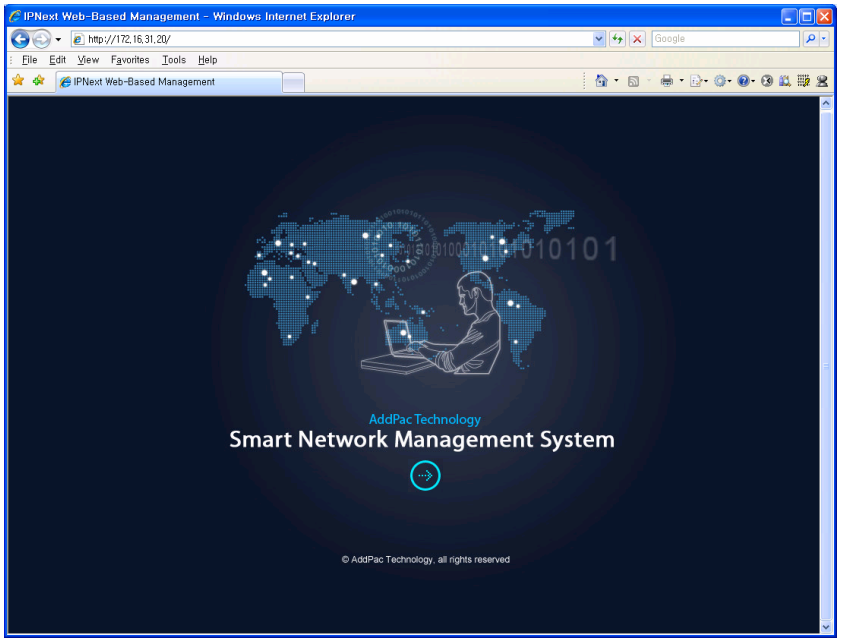
Smart NMS

Smart Network Management System for VoIP Gateway



Contents

- System Requirement
- Smart NMS Networking Diagram
- Web-based Management
- Network Resource Management
- Device Fault Management
- Device Fault History Management
- Device Status Information
- Notification Management
- Fault Statistics
- Model & Service Management



System Requirement

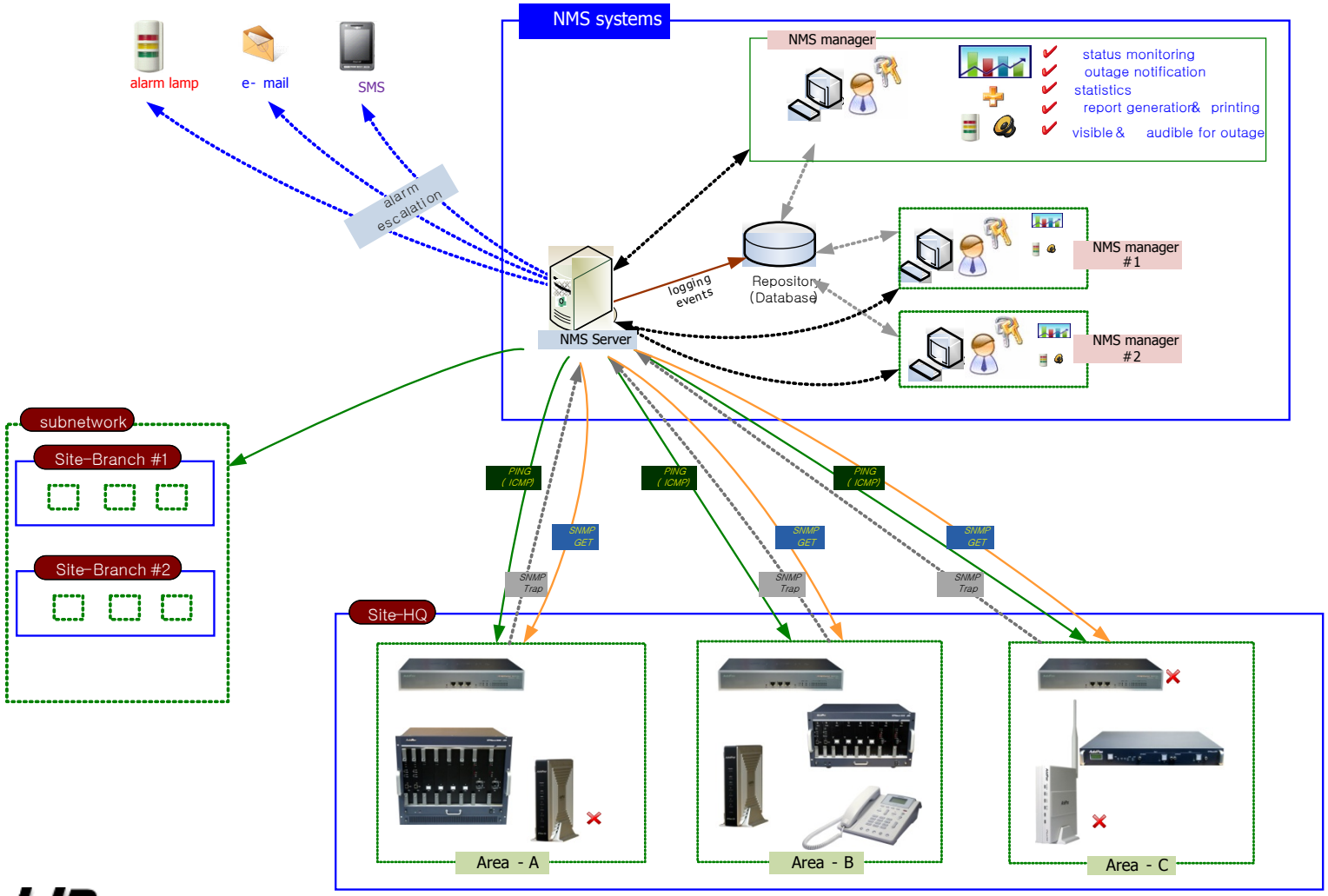
NMS Server

- OS : RHEL (Redhat Enterprise Linux) 5.0 or higher
- CPU : Quad-Core 2.0 GHz / 1333MHz FSB 2x4 MB cache
- Physical Memory : 4 GB
- HDD : 300 G
- JRE (Java Runtime Environment) 1.5.1 or Higher
- Database : PostgreSQL 8.1.11

NMS Client

- Windows XP, Vista, Windows Server 2000/2003
- Microsoft Internet Explorer 6.0 or higher

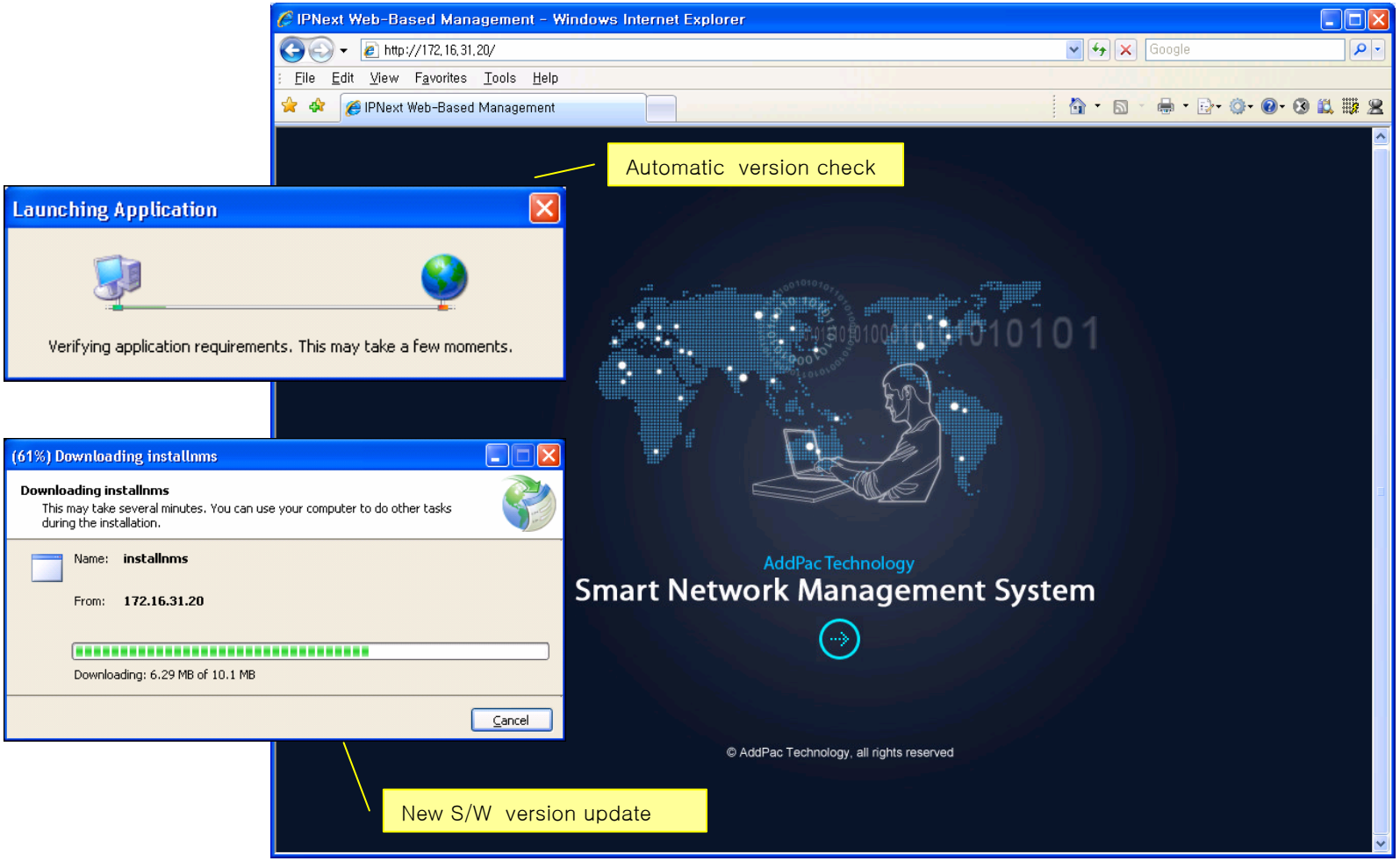
NMS Networking Diagram



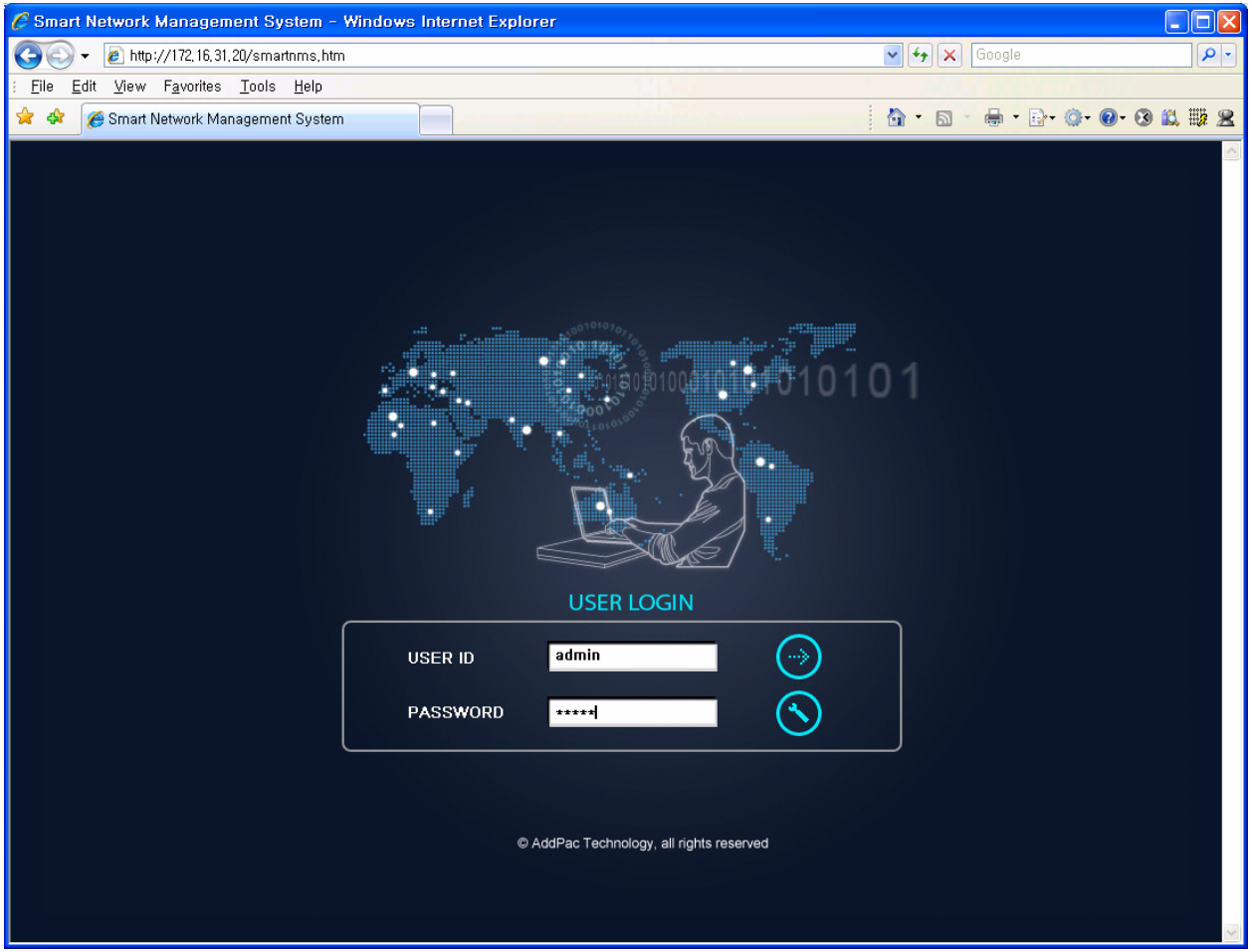
Web-based Management

- **Easy Access via Web browser**
  - Microsoft Internet Explorer 6.0 or higher compatible
- **Version Control**
  - Automatic version check
  - New version software download feature
- **UI control**
  - User friendly GUI management

Version Control

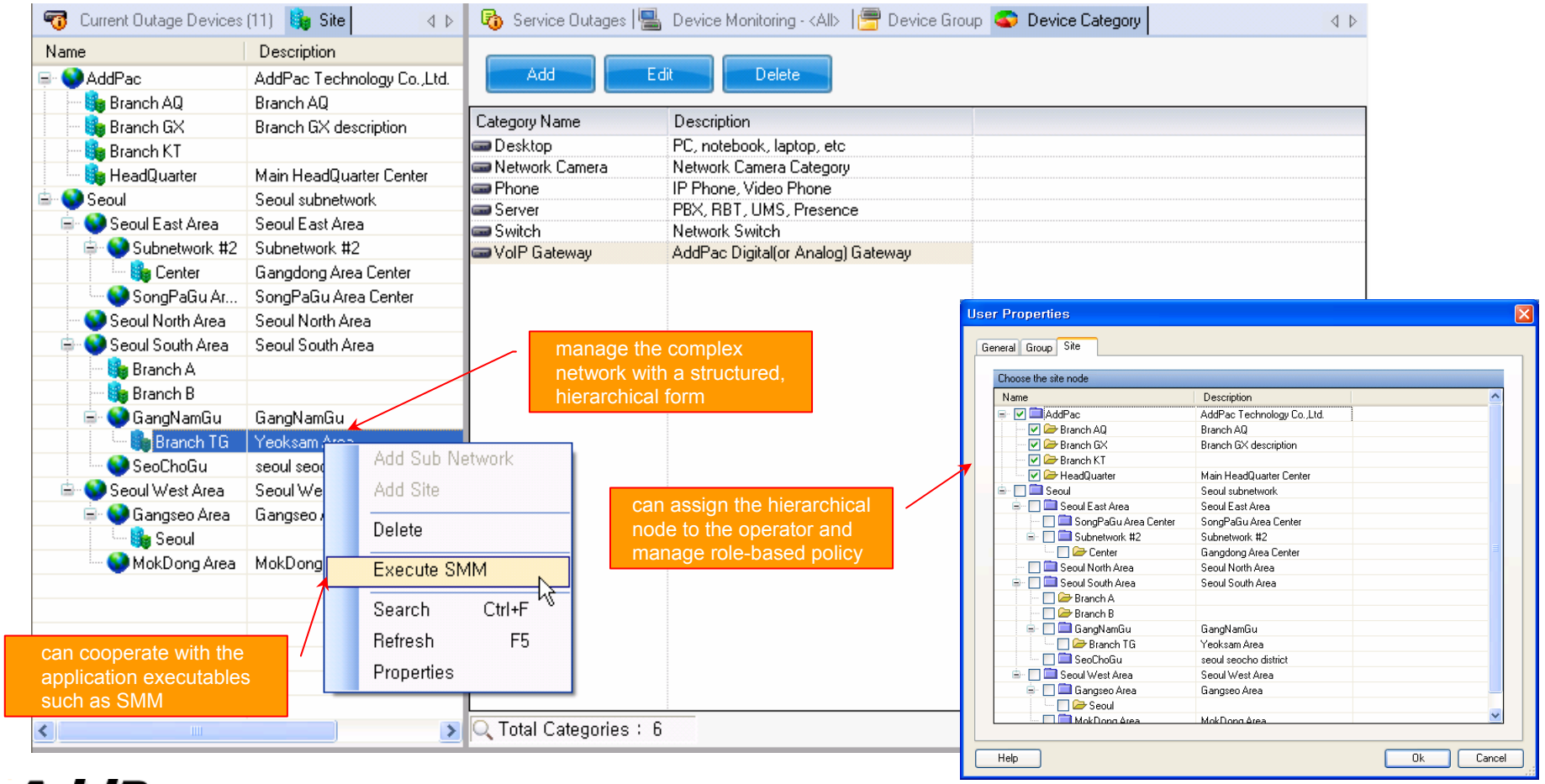


Web-based Login



Network Resource Management

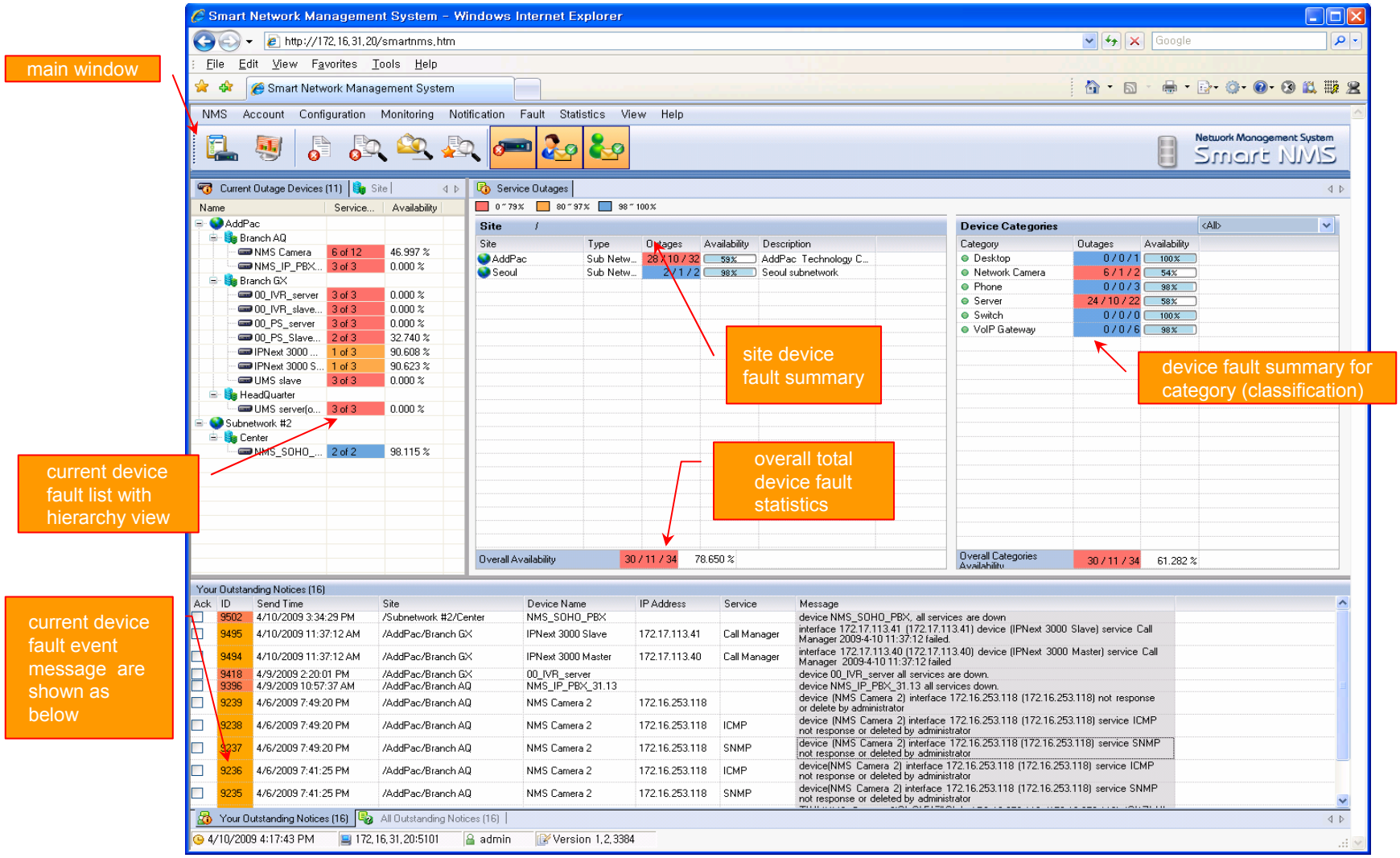
- Network resource management with hierarchical structure
- Role-based resource management for each administrator



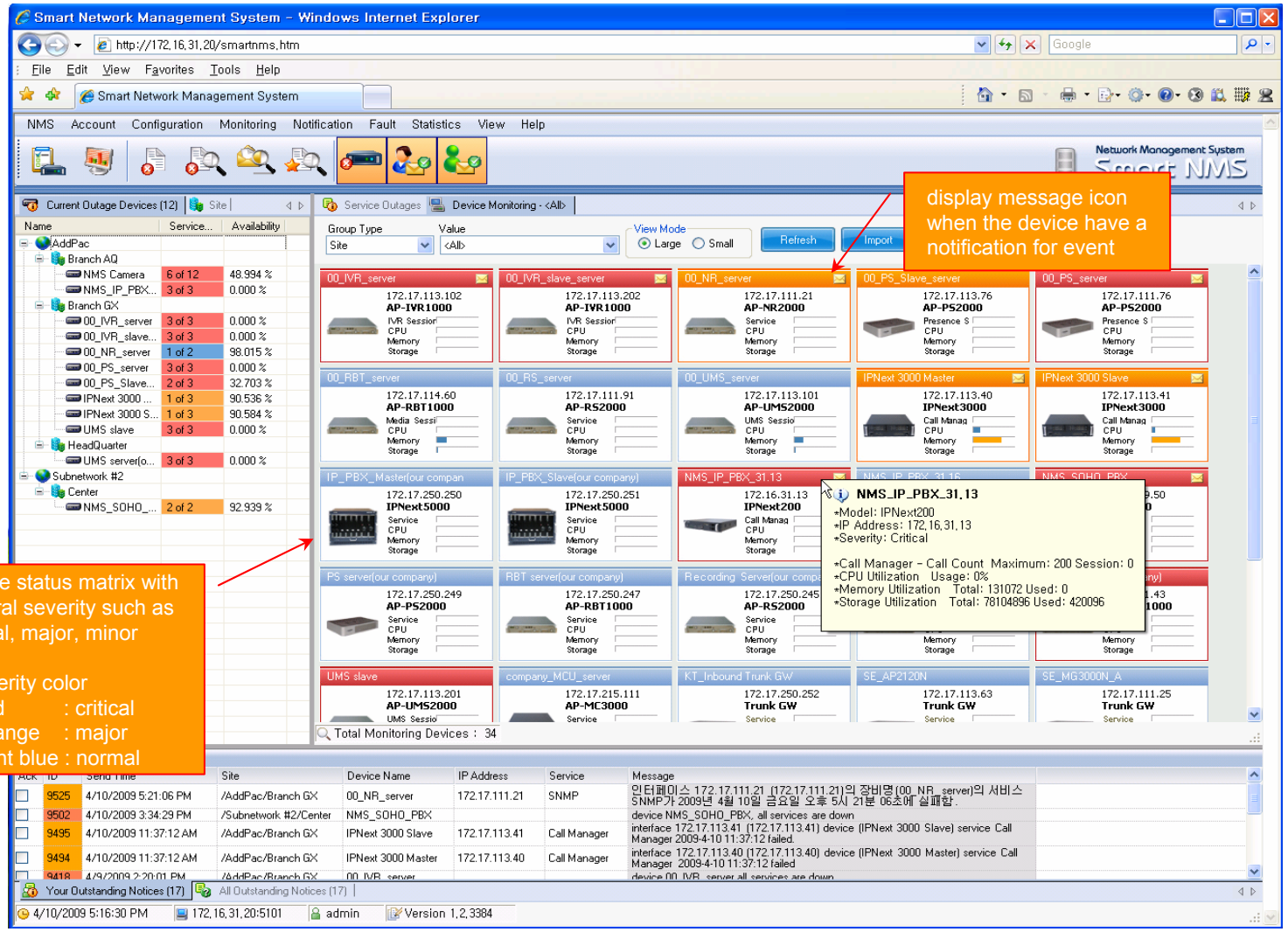
Device Fault Management

- Centralized fault summary information in main window
- Display current fault device through tree view
- Notify administrator with detailed fault information
- Provide device availability information for 24hrs

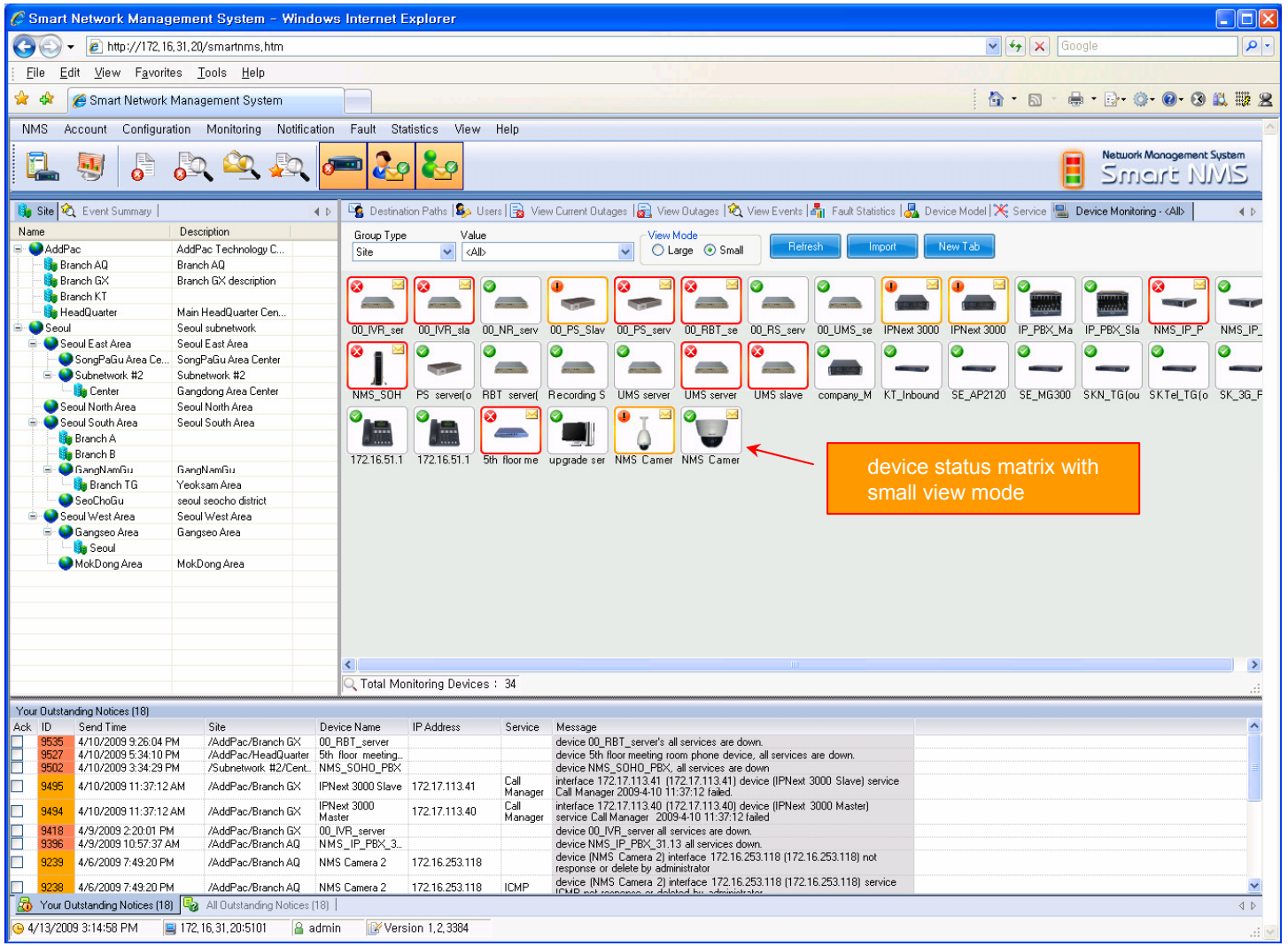
Device Fault Management



Device Fault Management



Device Fault Management



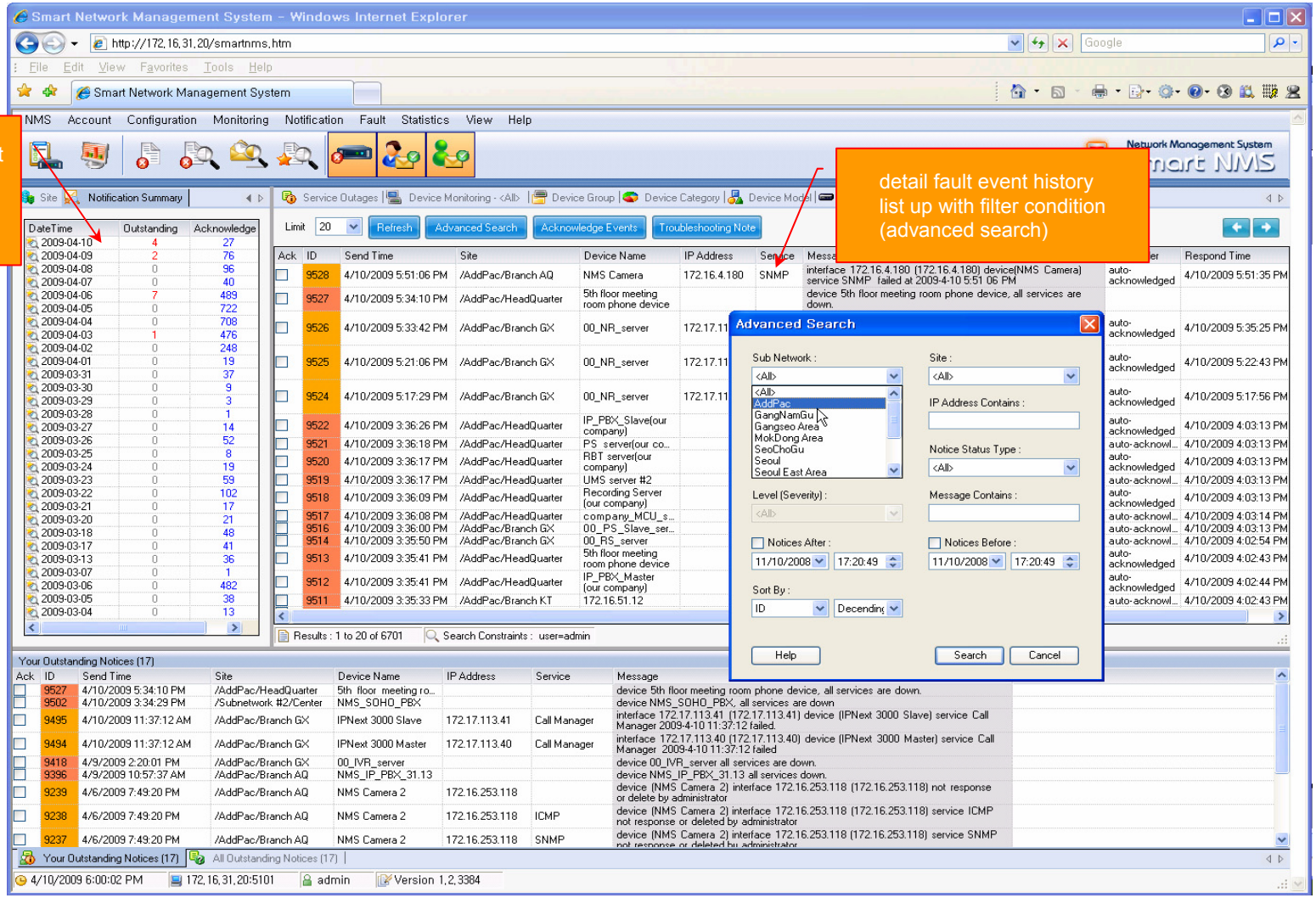
Device Fault History Management

- Provide both summary view and detailed event message
- Can Write troubleshooting job note for each event manually
- Administrator can query for a history fault with search condition
- Each fault is related to the several raw events

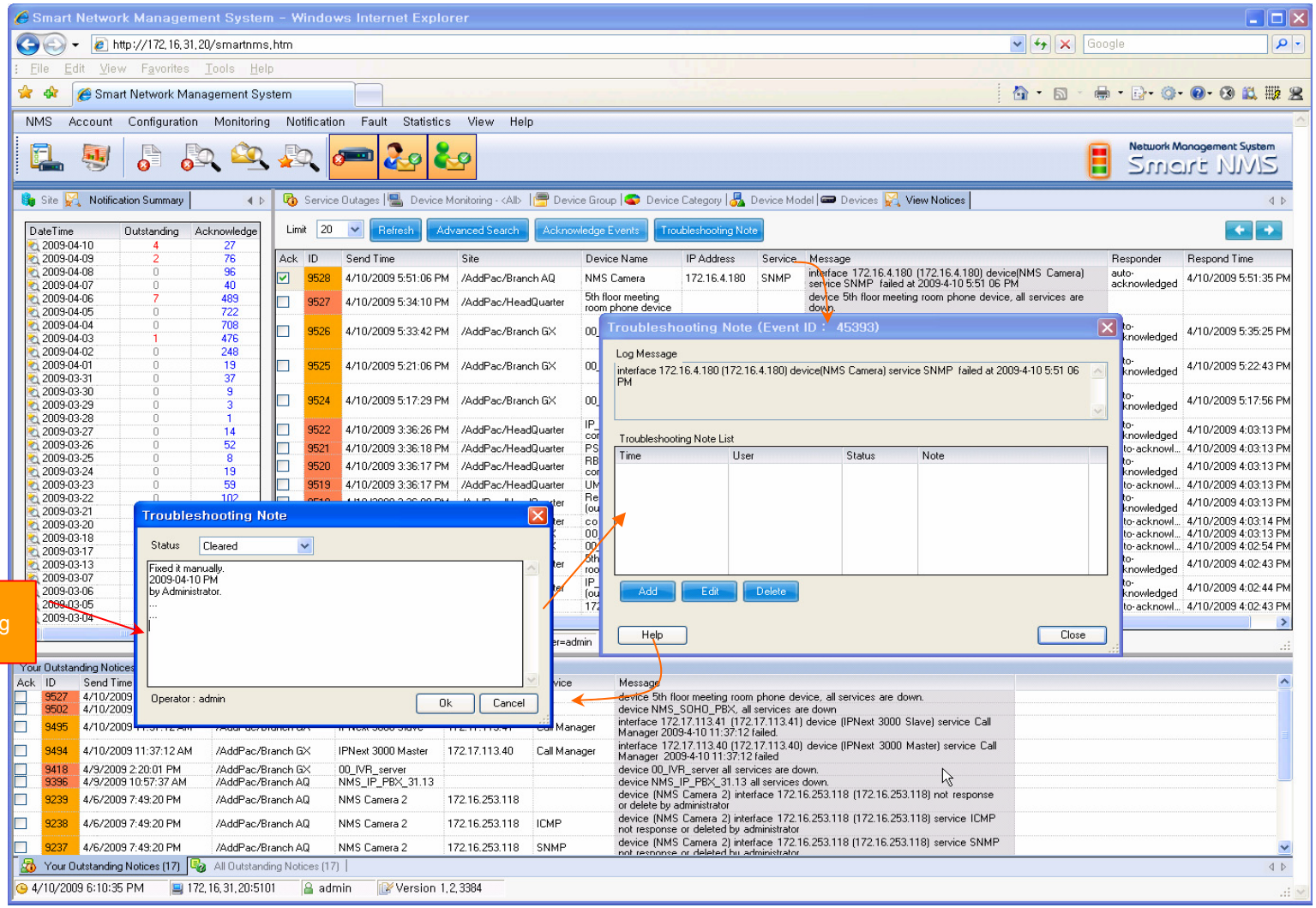
Device Fault History Management

daily fault event summary statistics information

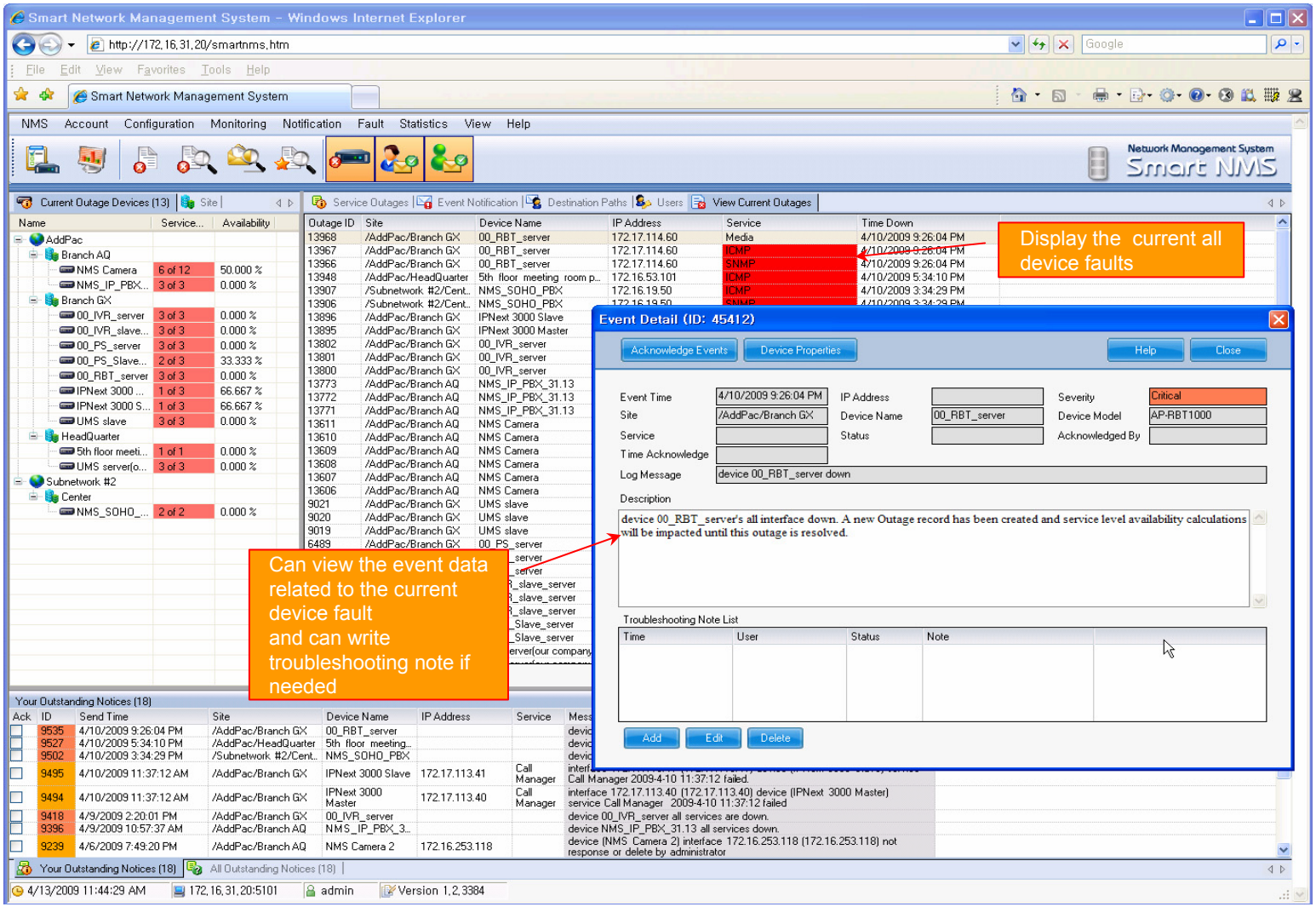
detail fault event history list up with filter condition (advanced search)



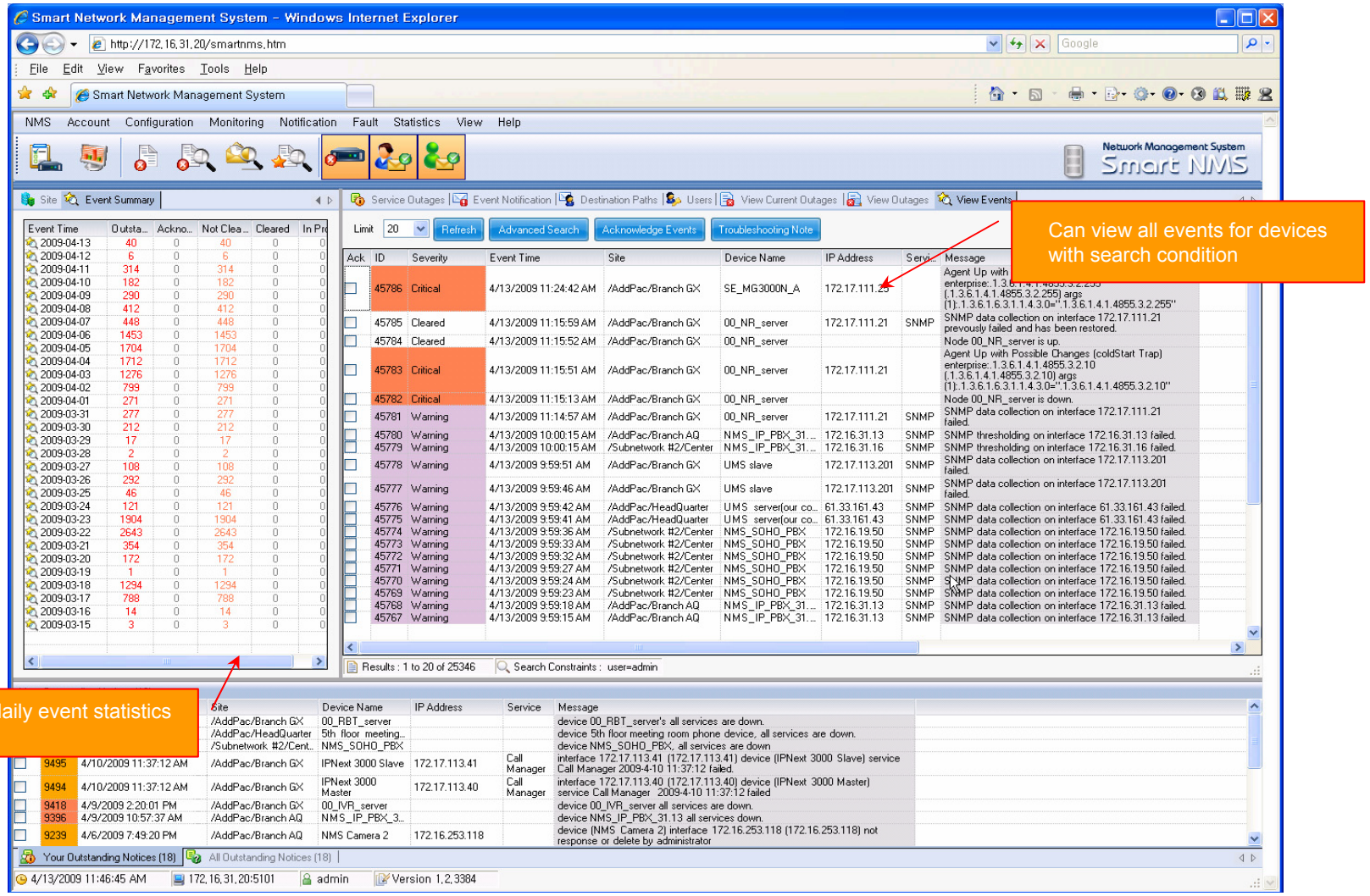
Device Fault History Management



Current Device Fault (Outage)



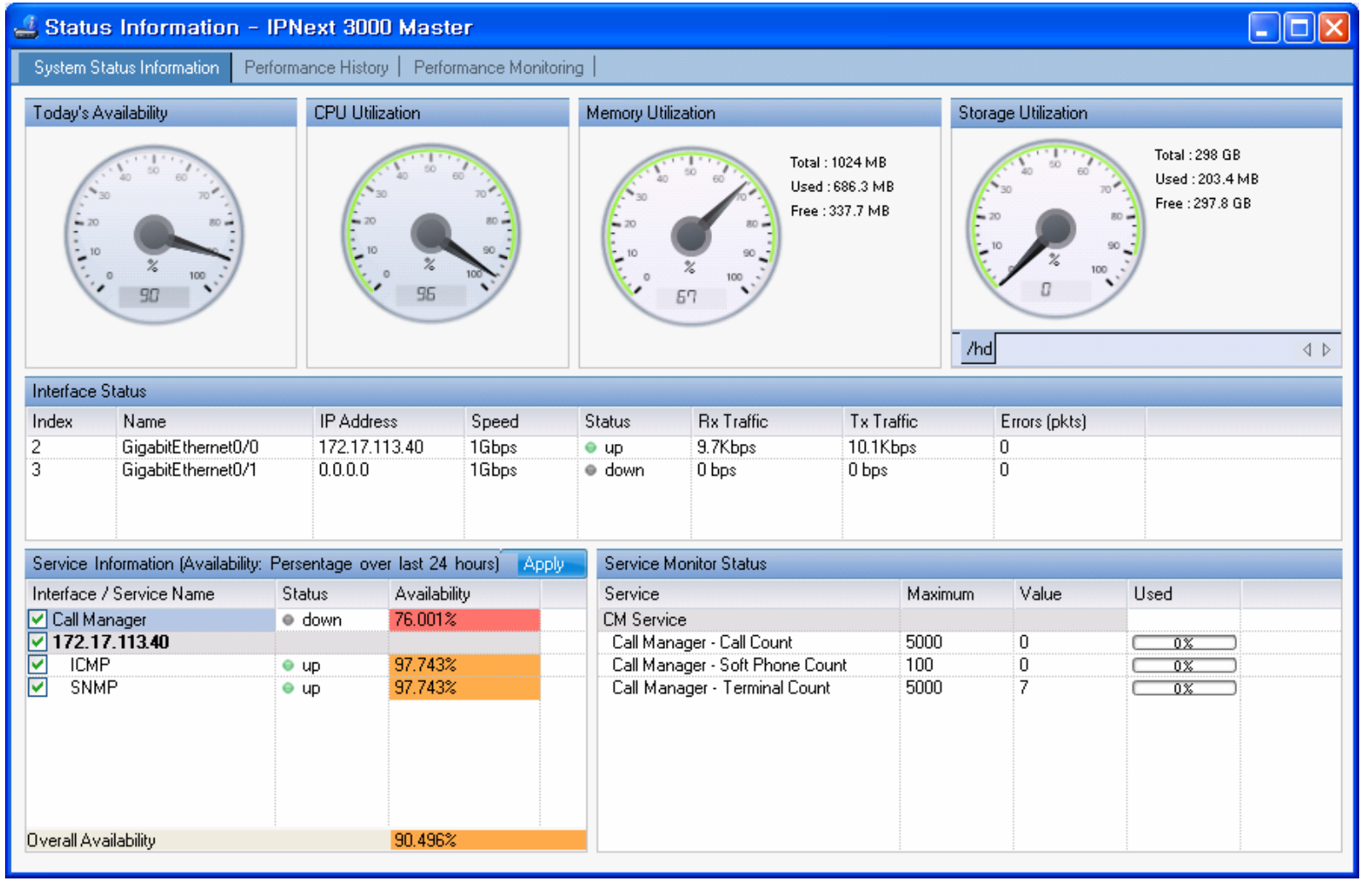
Device Event History



Device Status Information

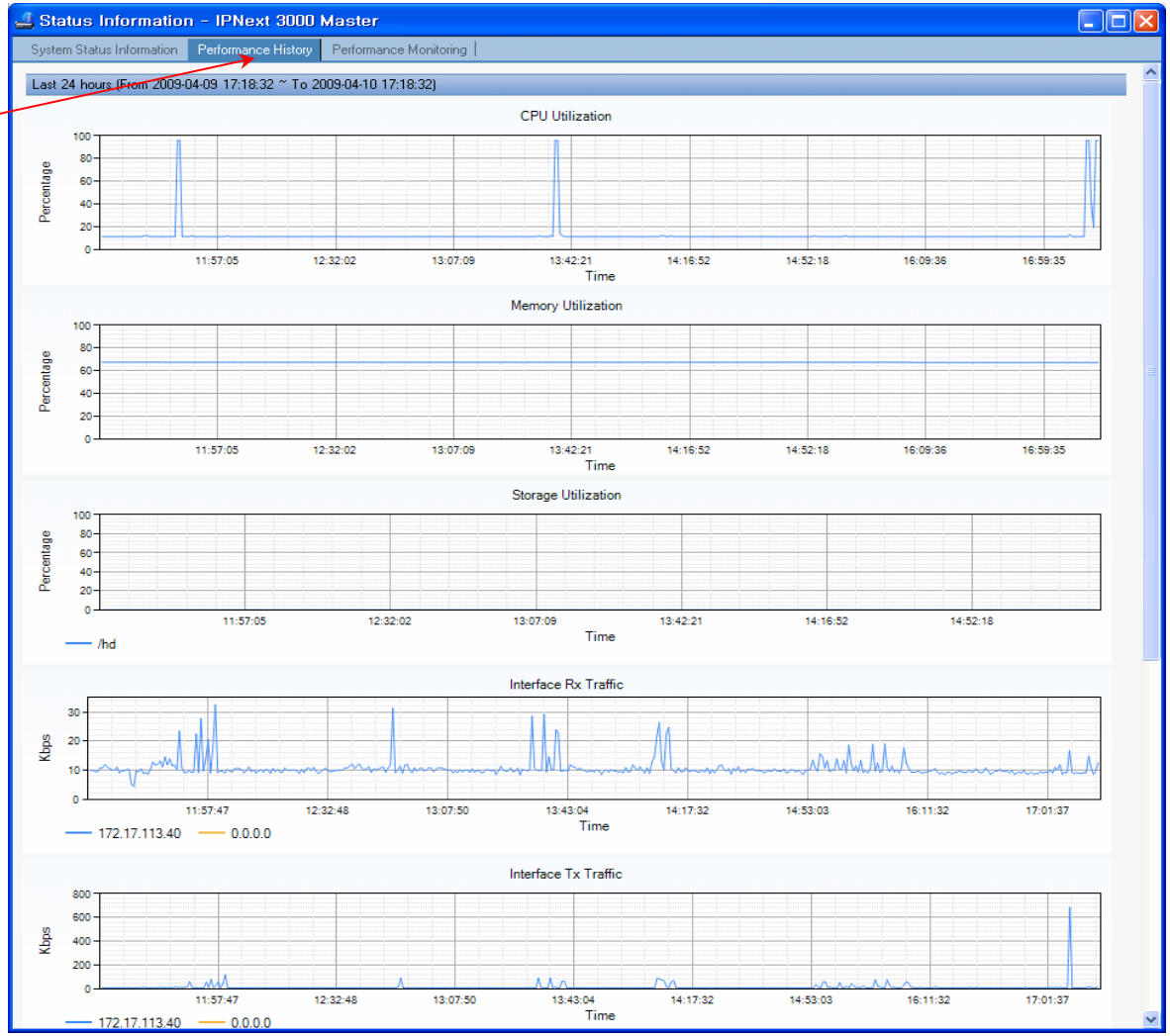
- System Performance Information (CPU, HDD, Memory,…)
- Provide device current service status (up/down)
- Provide device main status (max value vs current value)
- Display Graph Series with System Performance Information
- Monitor Main Status Flow with System Monitoring View

Device Status Information

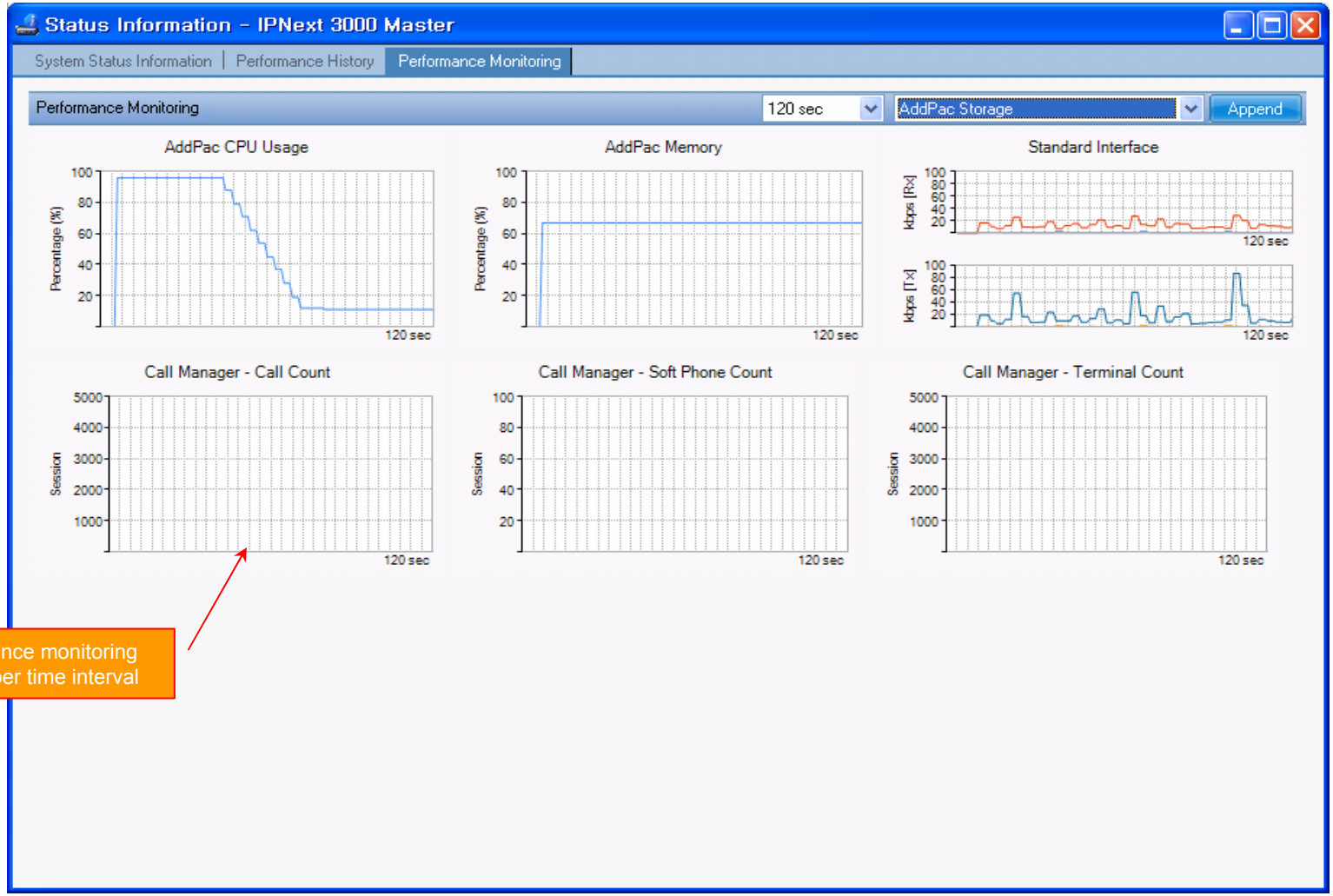


Device Status Information

performance analysis graph for last 24 hours



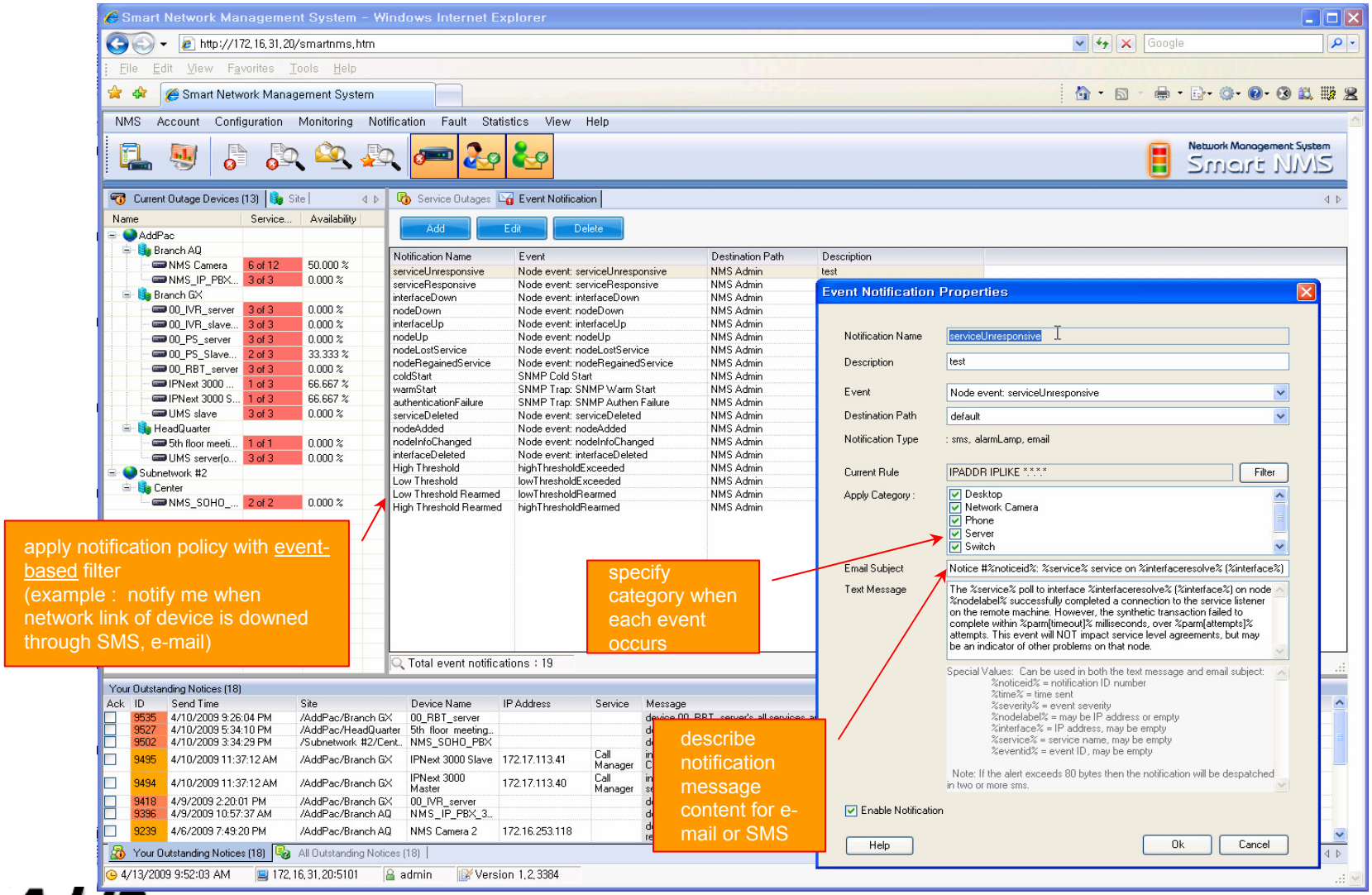
Device Status Information



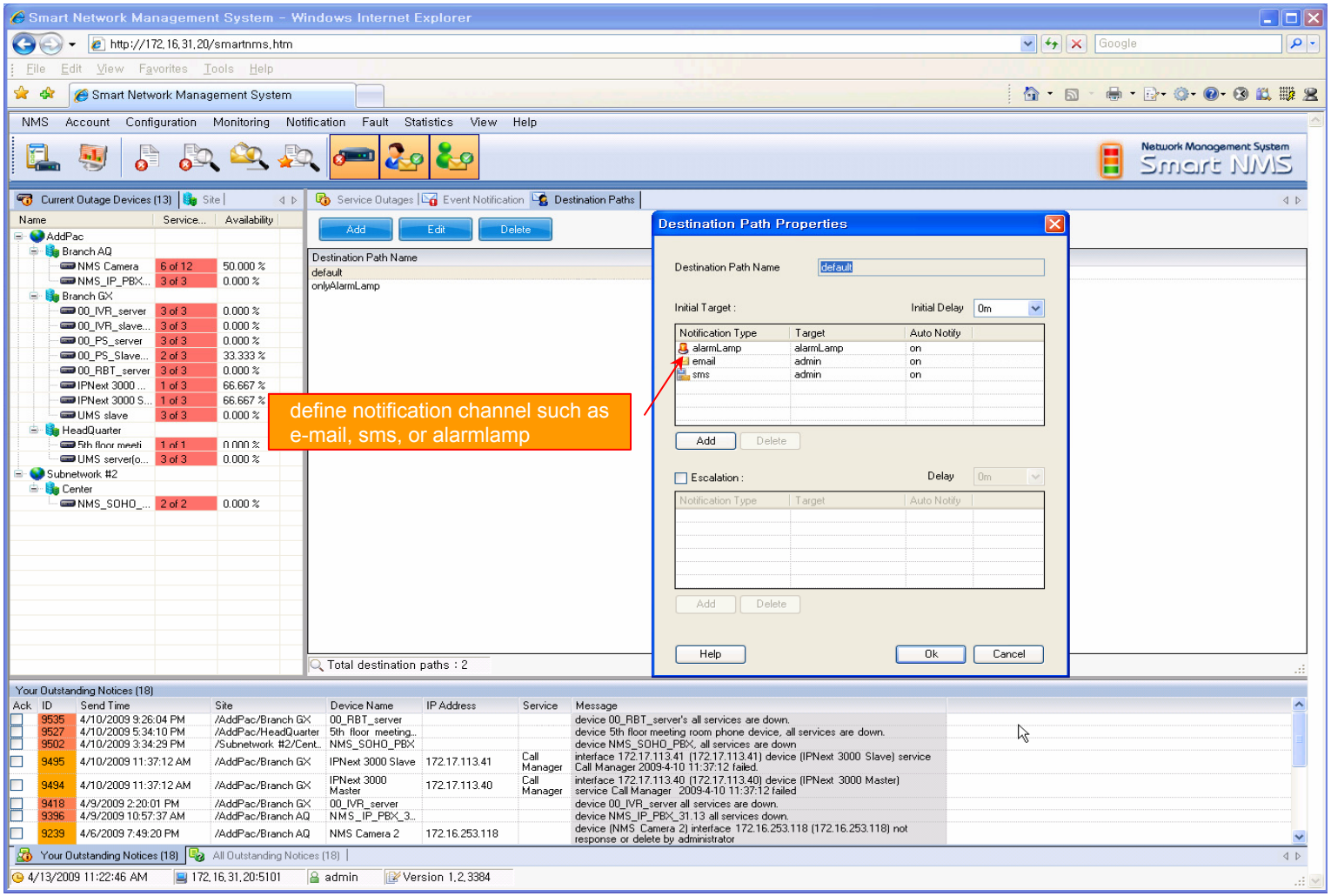
Notification Management

- Notify administrator for important event such as critical device fault when proper action needs
- Provide several notification channel such as SMS, e-mail, alarm lamp
- Notification channel configuration for each event
- Manage notification with device category such as Server, Terminal, PC, etc
- Provide Alarm with audible (play sound), visible (alarm lamp) form

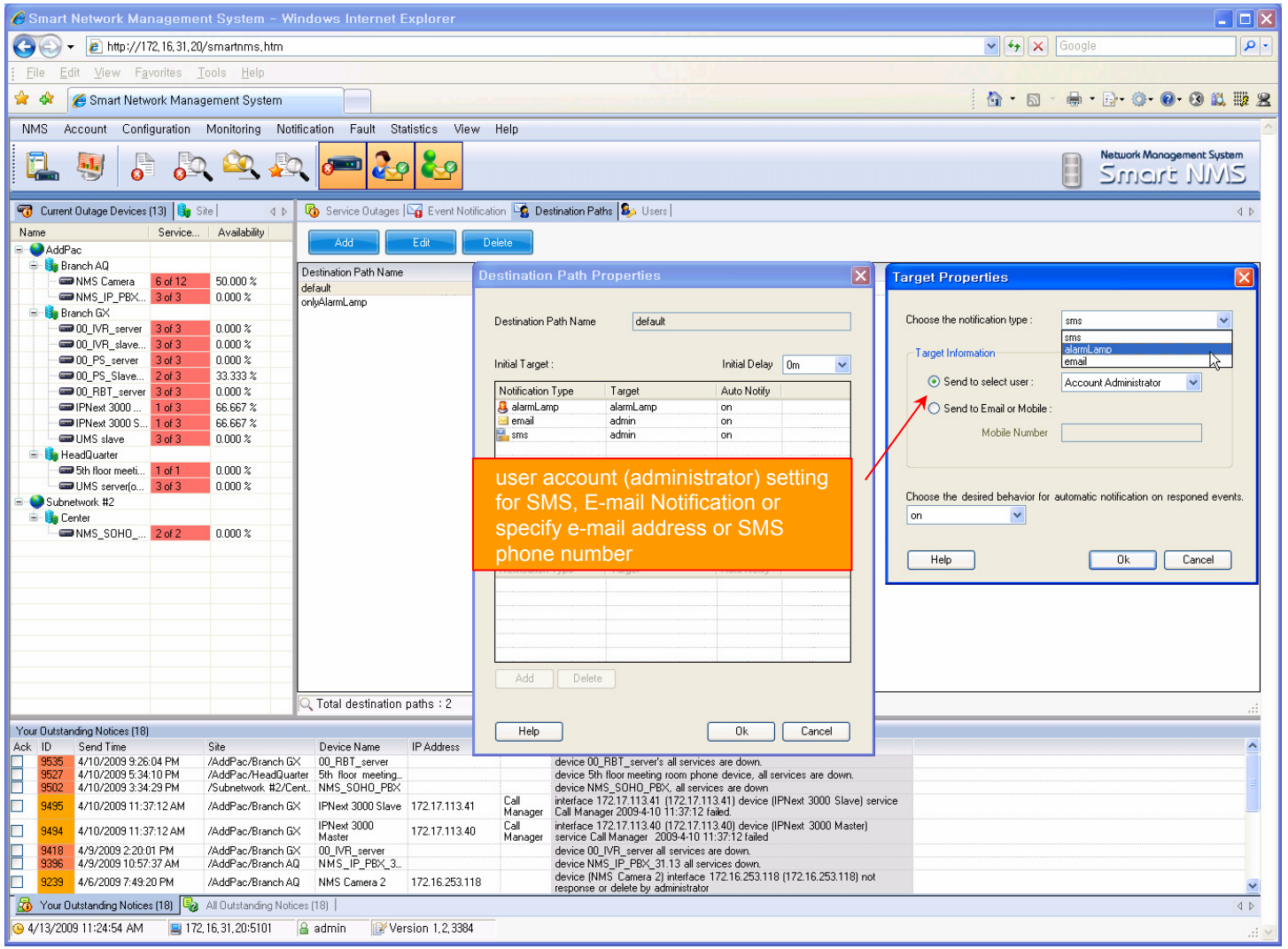
Event Notification Management



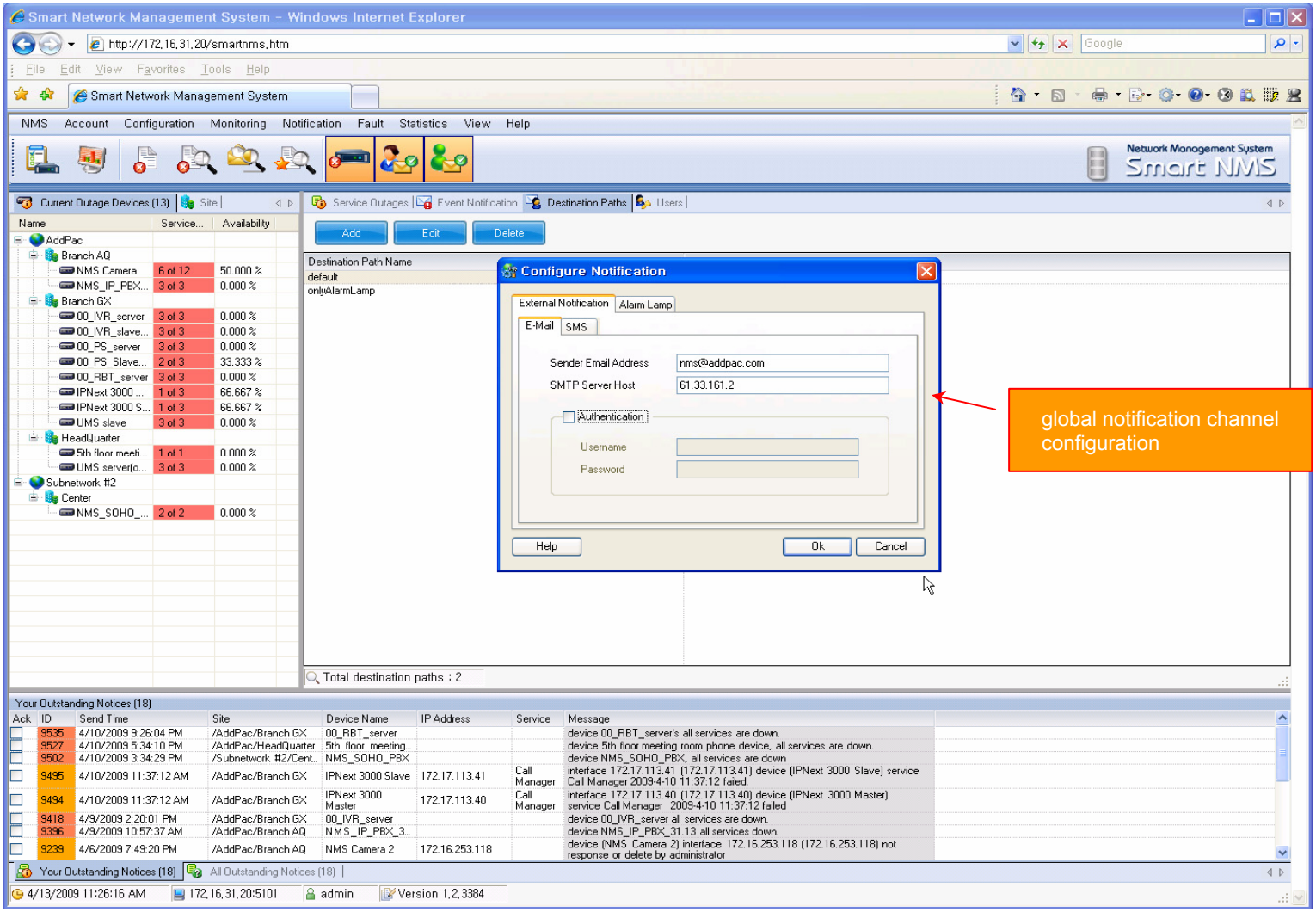
Event Notification Management



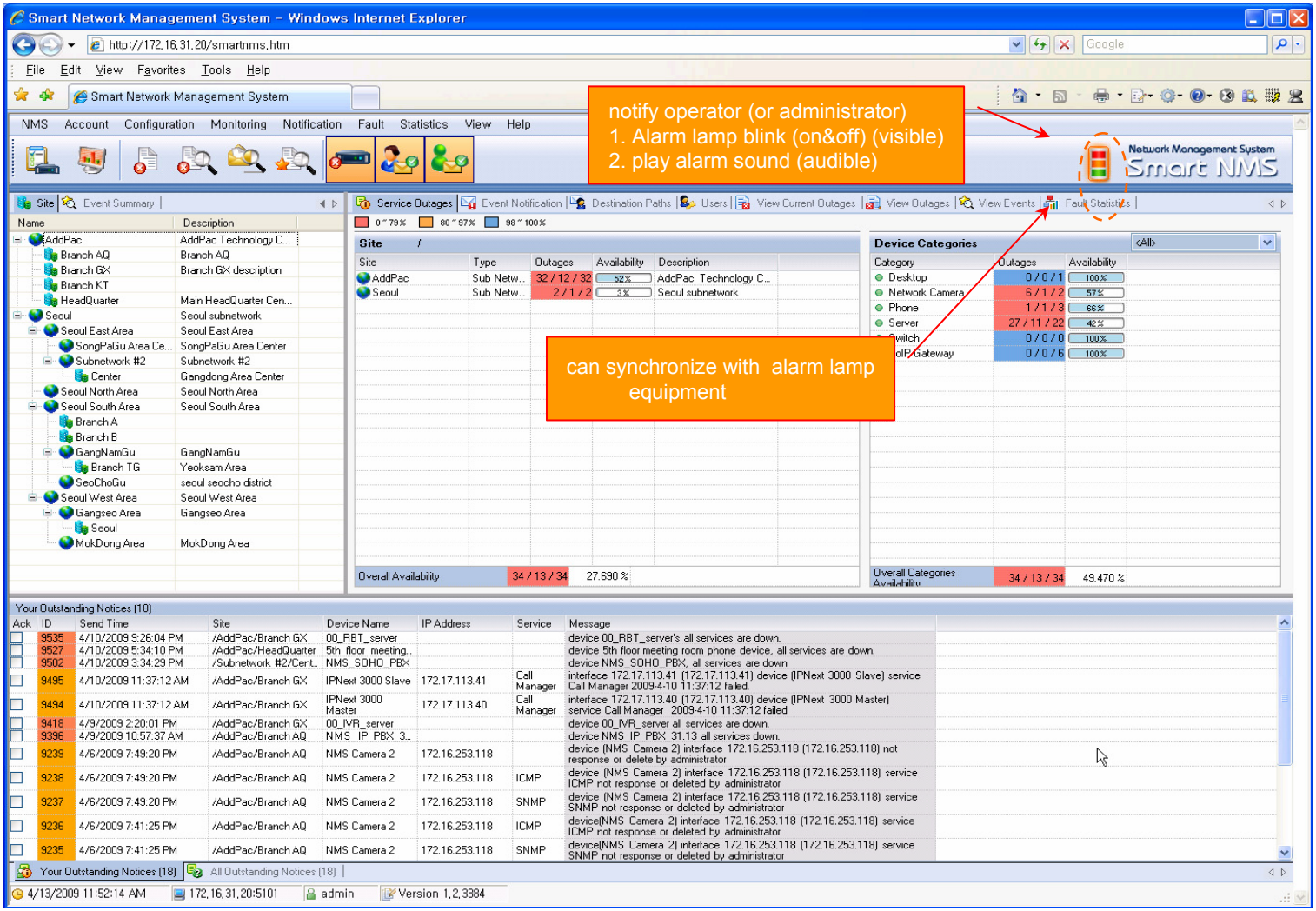
Event Notification Management



Configuration



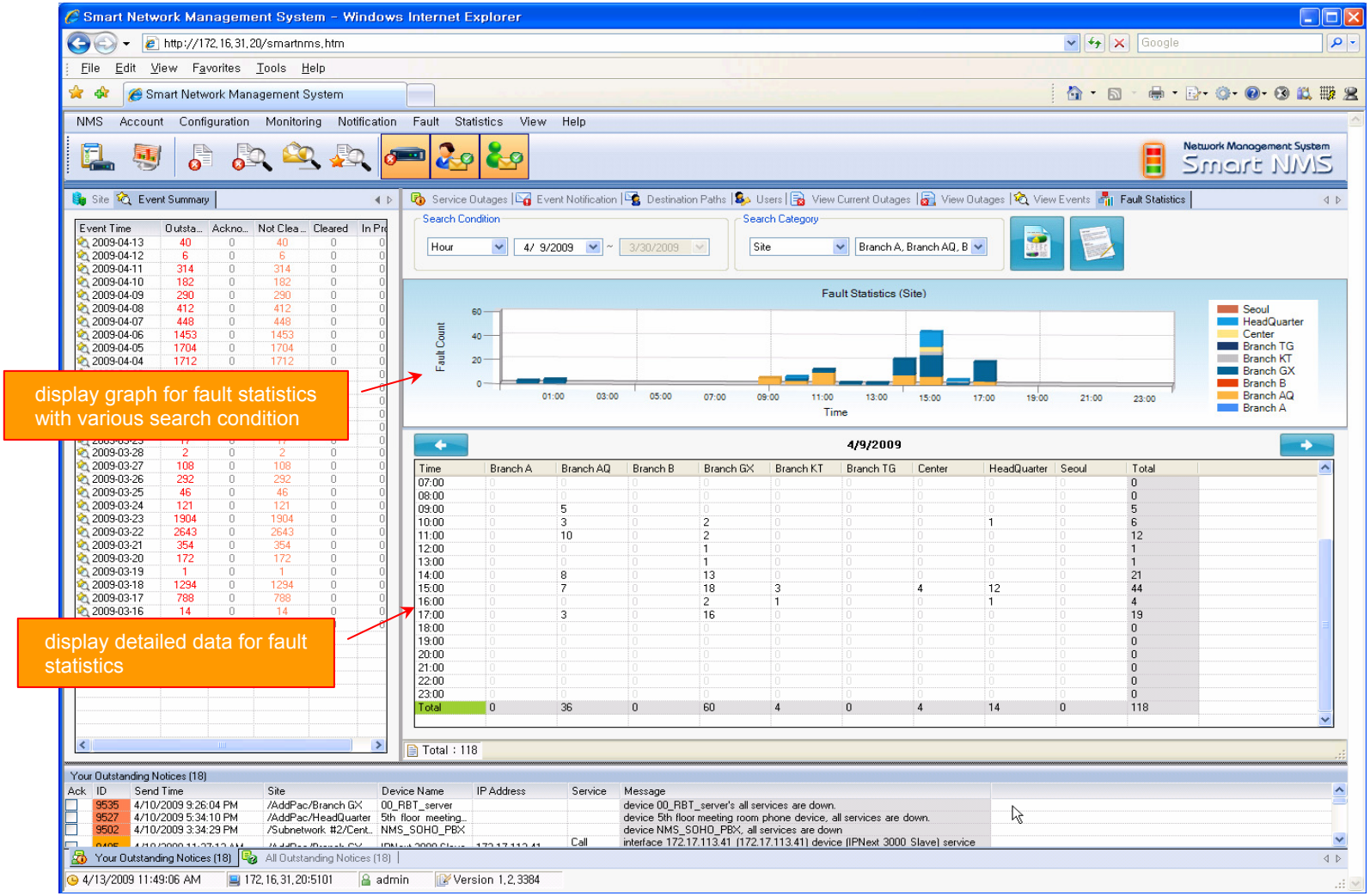
Audible & Visible Alarm



Fault Statistics

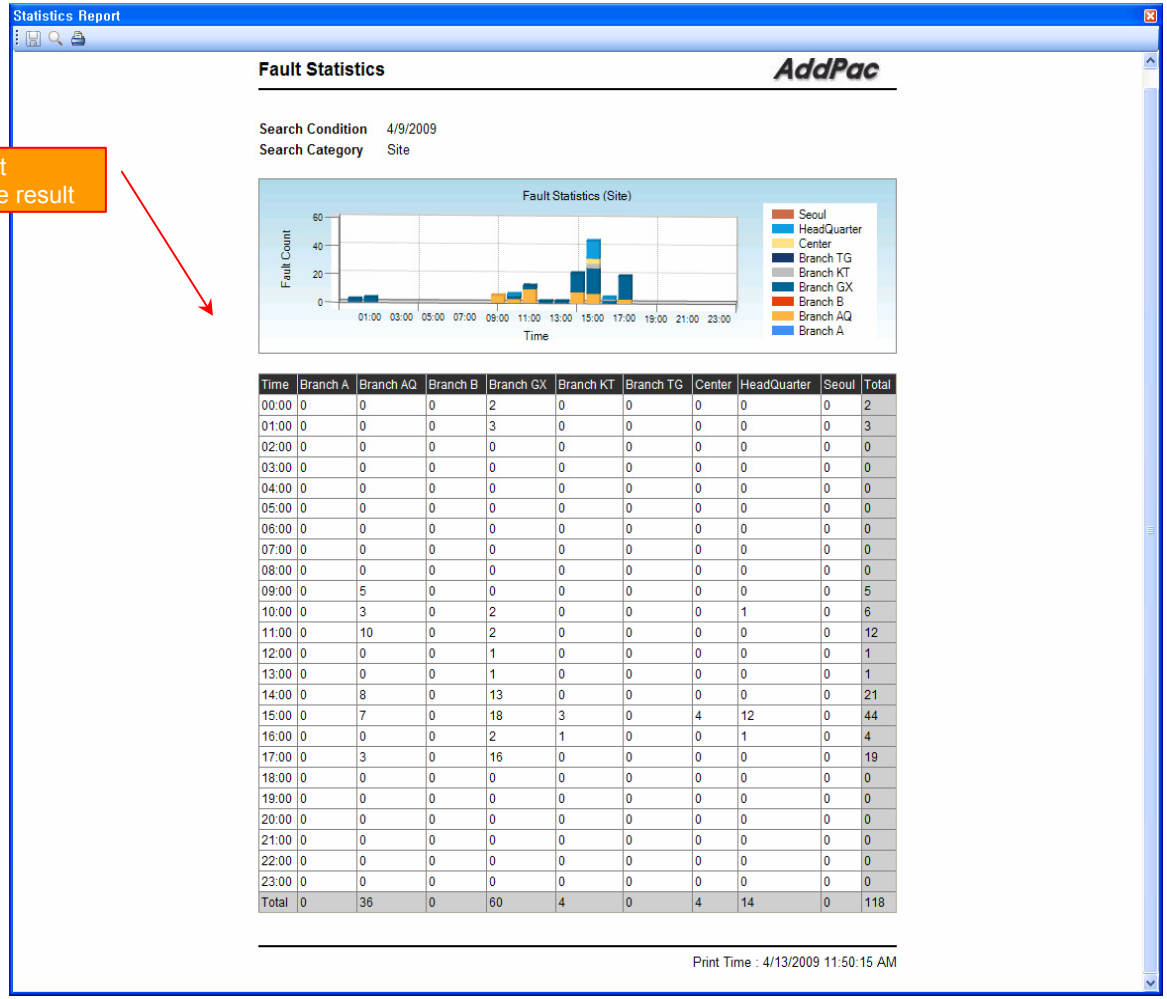
- analyze for a fault event with graph and detailed list data
- Report form generation and print out for statistics result

Fault Statistics



Fault Statistics – Report Generation

report generation for fault statistics and print out the result



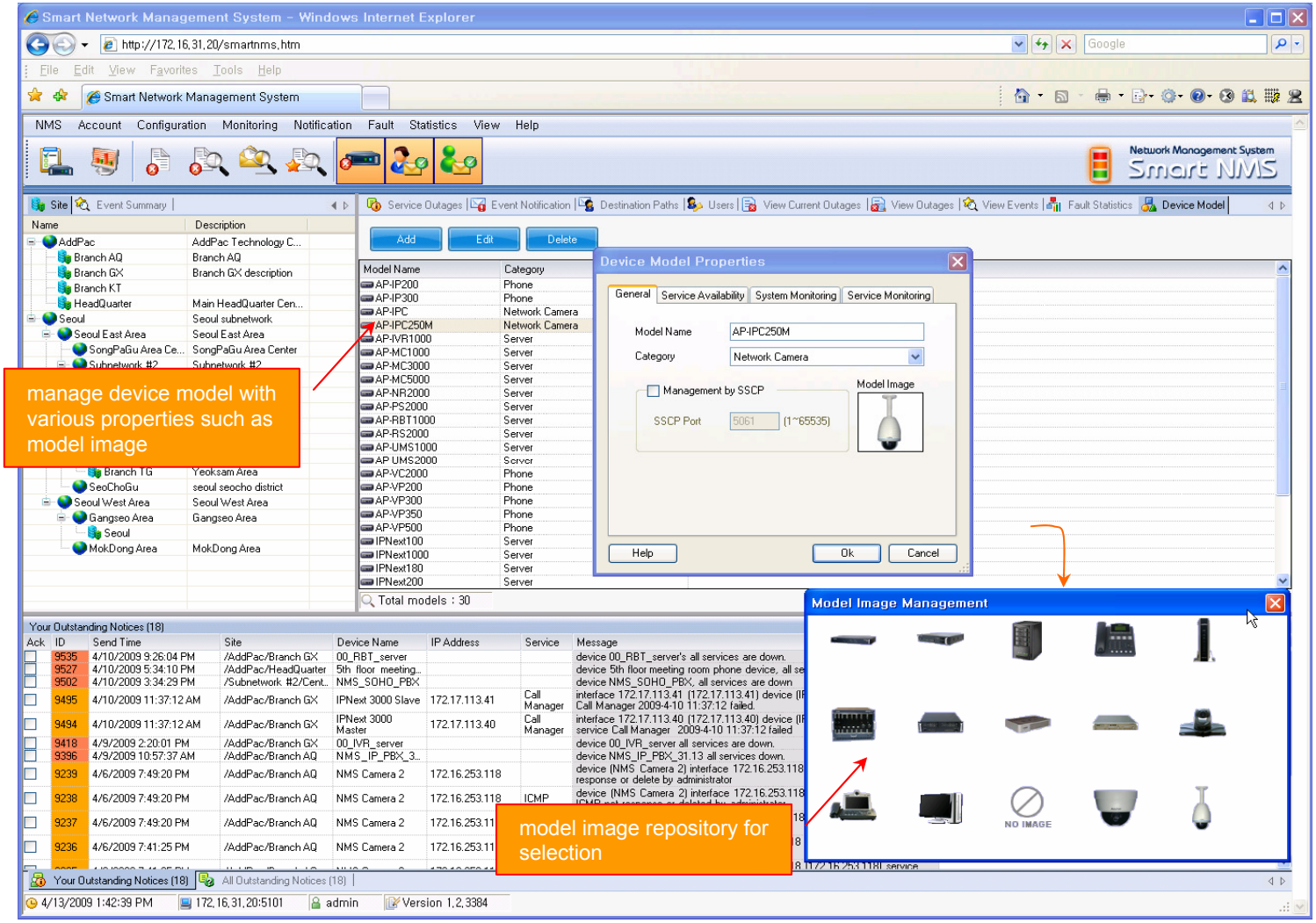
Time	Branch A	Branch AQ	Branch B	Branch GX	Branch KT	Branch TG	Center	HeadQuarter	Seoul	Total
00:00	0	0	0	2	0	0	0	0	0	2
01:00	0	0	0	3	0	0	0	0	0	3
02:00	0	0	0	0	0	0	0	0	0	0
03:00	0	0	0	0	0	0	0	0	0	0
04:00	0	0	0	0	0	0	0	0	0	0
05:00	0	0	0	0	0	0	0	0	0	0
06:00	0	0	0	0	0	0	0	0	0	0
07:00	0	0	0	0	0	0	0	0	0	0
08:00	0	0	0	0	0	0	0	0	0	0
09:00	0	5	0	0	0	0	0	0	0	5
10:00	0	3	0	2	0	0	0	1	0	6
11:00	0	10	0	2	0	0	0	0	0	12
12:00	0	0	0	1	0	0	0	0	0	1
13:00	0	0	0	1	0	0	0	0	0	1
14:00	0	8	0	13	0	0	0	0	0	21
15:00	0	7	0	18	3	0	4	12	0	44
16:00	0	0	0	2	1	0	0	1	0	4
17:00	0	3	0	16	0	0	0	0	0	19
18:00	0	0	0	0	0	0	0	0	0	0
19:00	0	0	0	0	0	0	0	0	0	0
20:00	0	0	0	0	0	0	0	0	0	0
21:00	0	0	0	0	0	0	0	0	0	0
22:00	0	0	0	0	0	0	0	0	0	0
23:00	0	0	0	0	0	0	0	0	0	0
Total	0	36	0	60	4	0	4	14	0	118

Print Time : 4/13/2009 11:50:15 AM

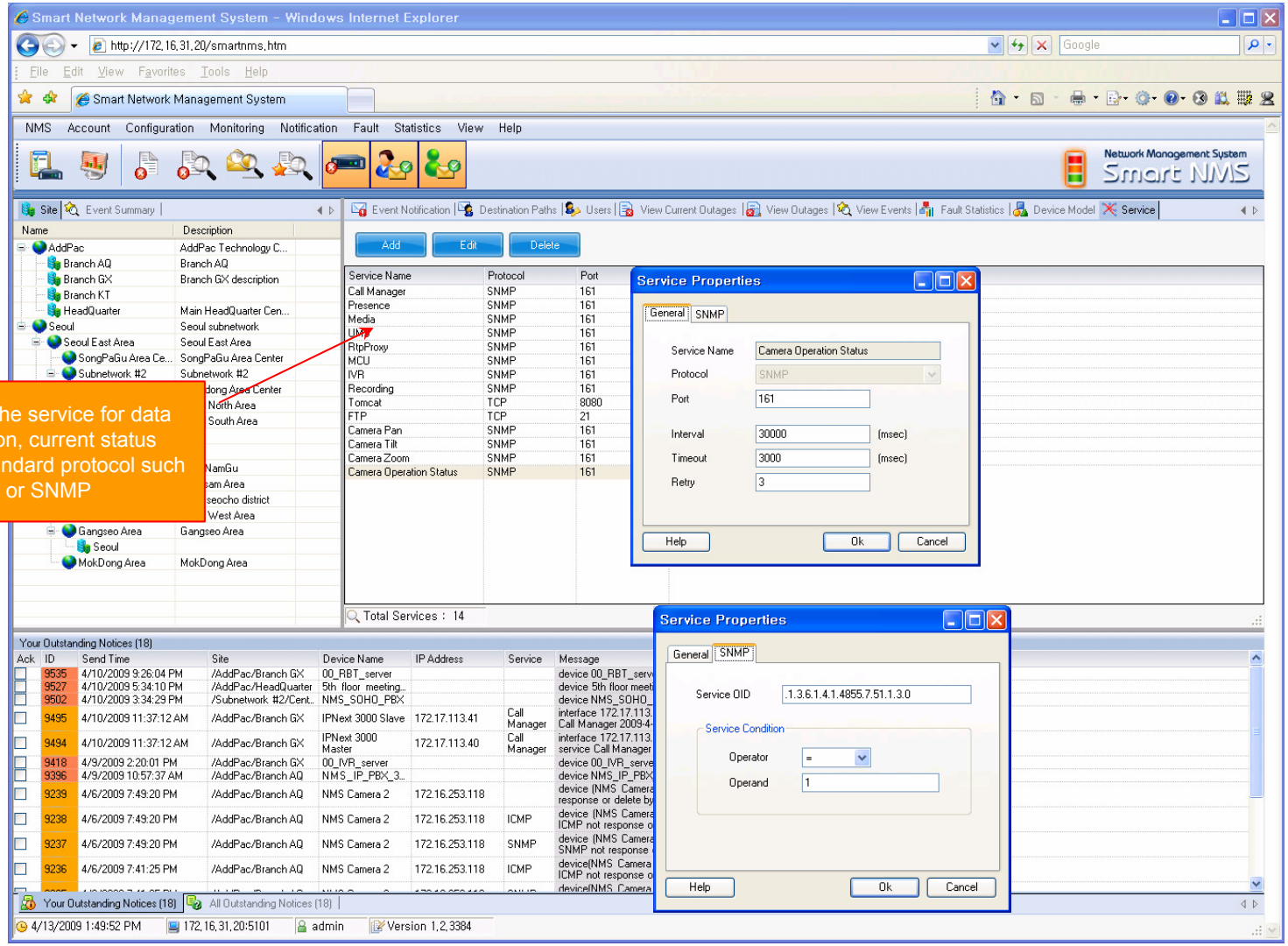
Model & Service Management

- Define new model with provided template image & properties
- Customize data collection with standard protocol such as TCP, SNMP

Device Model Management



Service Definition



define the service for data collection, current status with standard protocol such as TCP or SNMP

Thank you!

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