

Smart Office Console (version 1.1)

Without notice, Design and Function of AddPac Smart Office Console can be changed for the better performance and additional customer requirement.



AP-IP300 Front

PCISingle Monitor



AddPac
AddPac Technology
2009, UC Terminal and Application

Contents

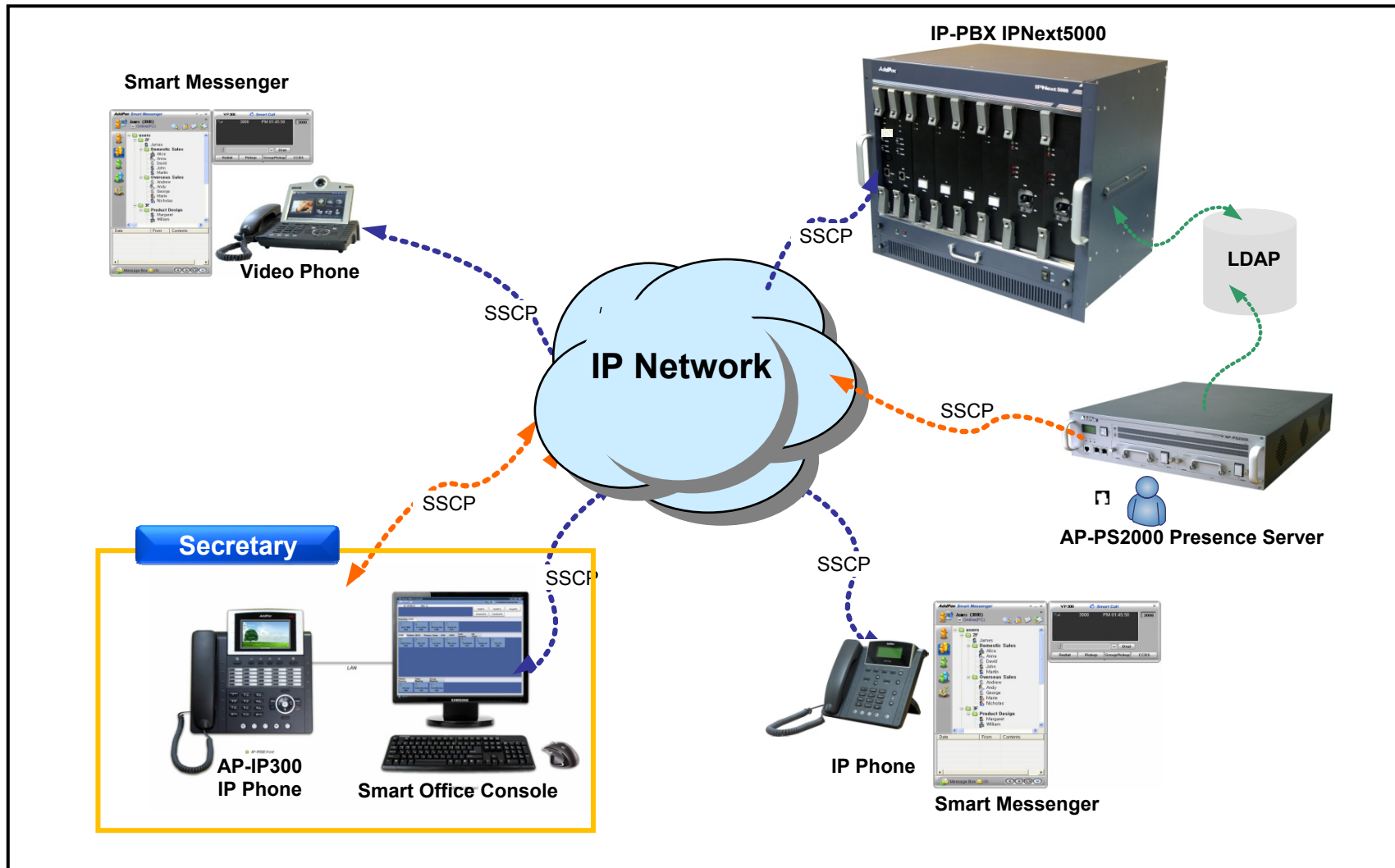
- Overview
- Smart Office Console System Diagram
- Smart Office Console Feature
- Smart Office Console UI
 - Login Feature
 - Main Screen Feature

Overview

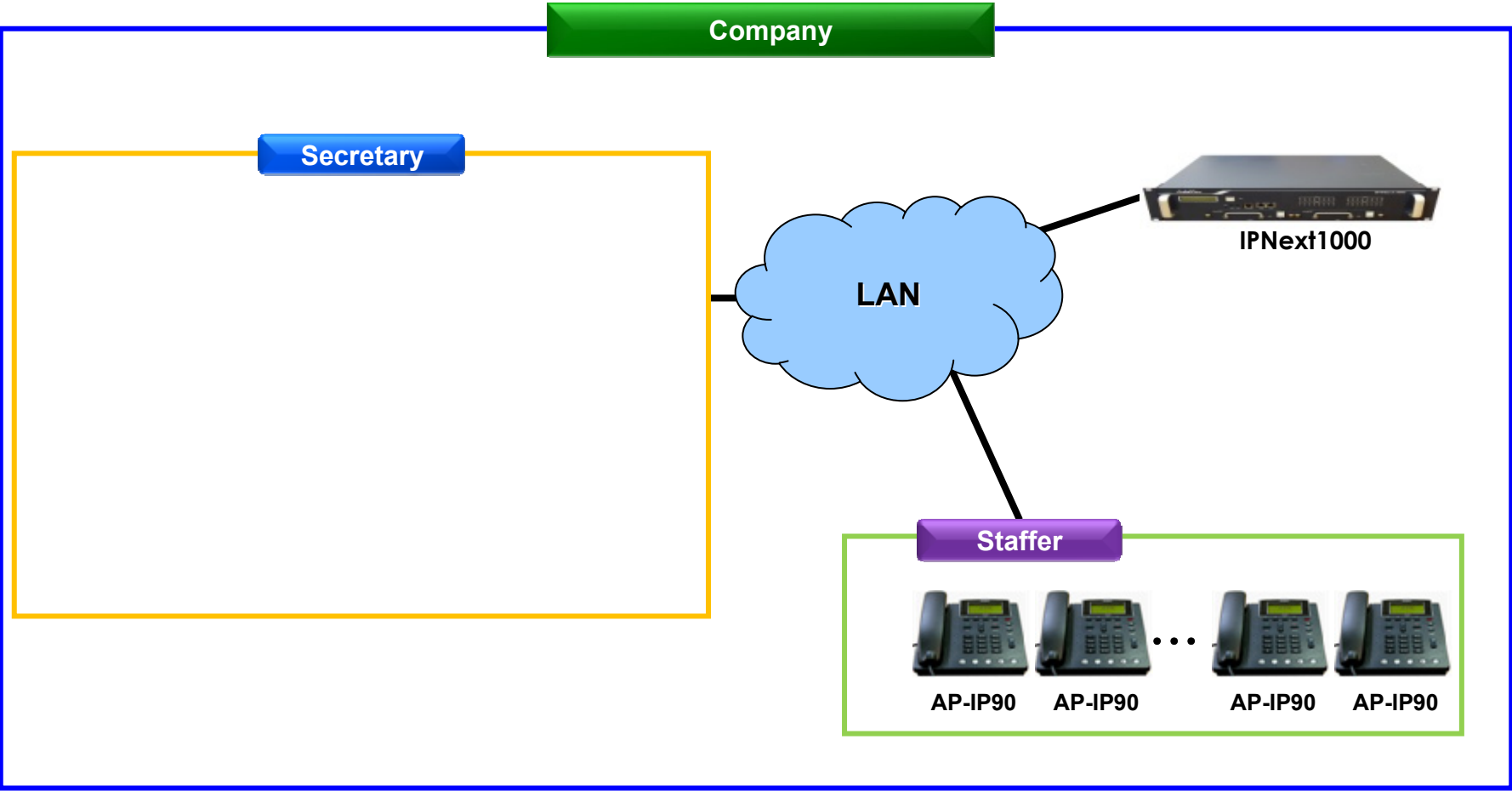
Support Efficiently Call Routing and Smart Presence Service

- Smart Office Console Function
 - Support Call Routing Service
 - Support User Presence Information
 - Support Phone Presence Information
 - Support Attendant Phone Call Control
 - Support Call Status Display
 - Support Group Call(Conference)
 - Support Various Monitoring Group

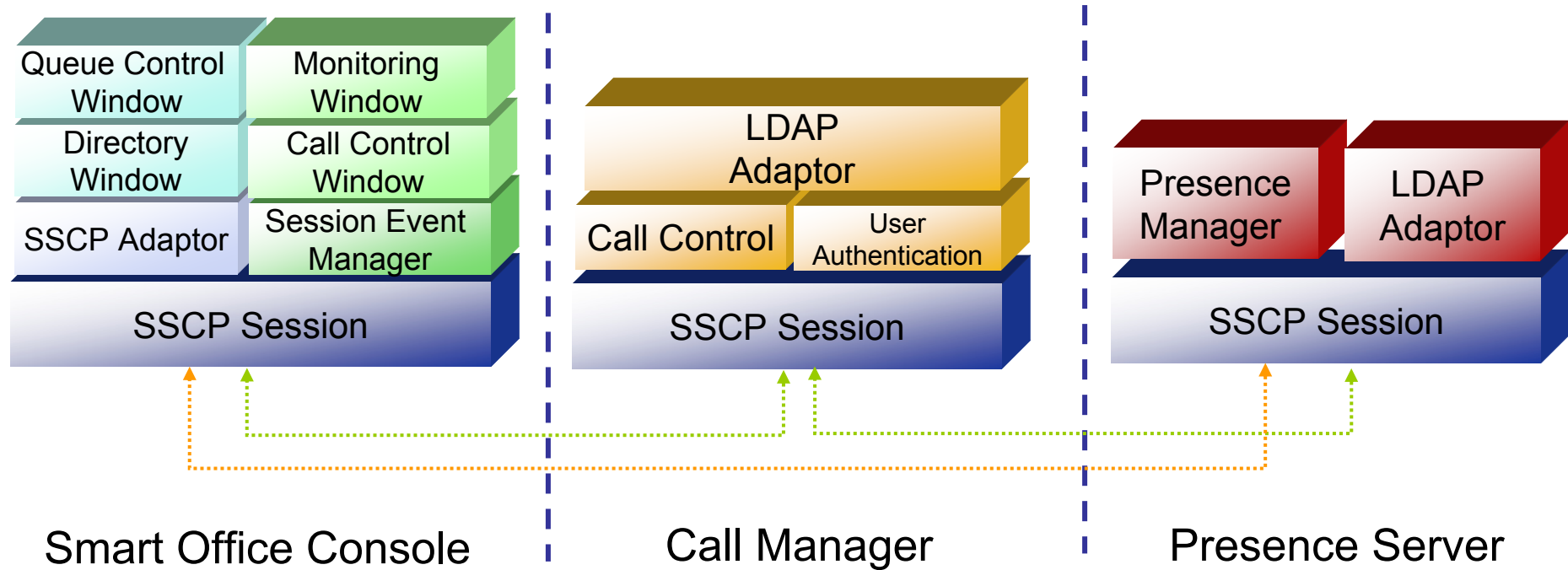
Smart Office Console System Diagram



Smart Office Console System Diagram



Smart Office Console Structure



Smart Office Console Feature

- User Login Service
 - User Login and Logout Feature
- Monitoring and Group Management Service
 - Support Various Group
 - Attendant and Direct Phone Group
 - Office Phone Group
 - Conference Group
 - Support Group Management Feature
 - Add Group, Rename Group, Delete Group
 - Add User, Delete User
 - Add Conference Room, Delete Conference Room

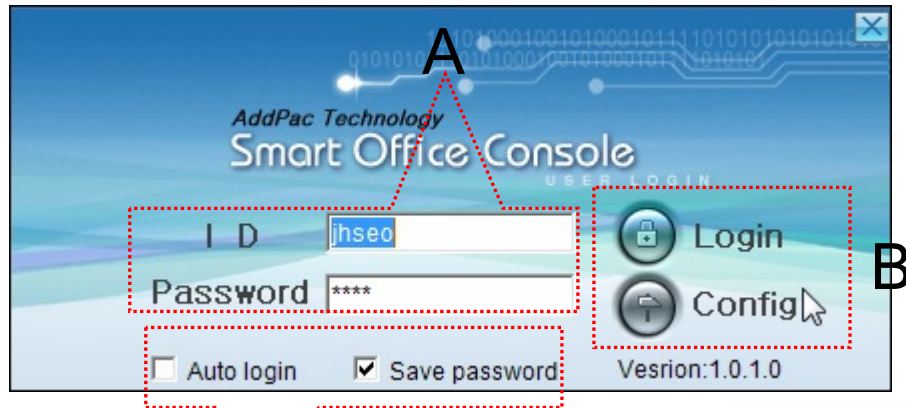
Smart Office Console Feature

- Monitoring and Group Management Service
 - Presence Feature
 - Phone Presence Status
 - Online, Working, Away, Absence, Be In Conference, Call Busy
 - User Presence Status
 - PC Online, Phone Online, PC-Phone Online
 - Working, Away, Absence, Be In Conference, Call Busy
 - Display Call Status
 - Display Talking Call Status Icon for Talking Time
 - Call Busy, Call Wait Alerting
 - User Configure the Talking Status Time
 - Call Control Feature
 - Interoperate with Monitoring Phone Information
 - Manual Call Dial
 - Drag and Drop Call Transfer and Manual Call Transfer

Smart Office Console Feature

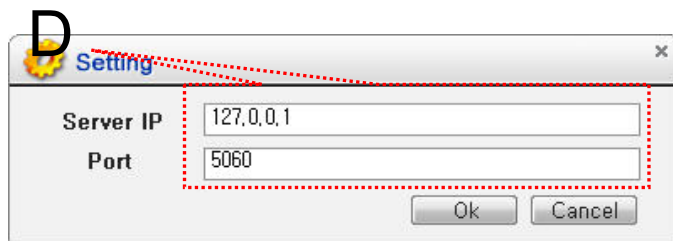
- Attendant Phone Call Control Service
 - Display Phone Call Status
 - Display Call Status Icon for Call State
 - Display Talking Call Status Icon for Talking Time
 - Call Busy, Call Wait Alerting
 - User Configure the Talking Status Time
 - Support Multi-Call
 - Phone Call Control Feature
 - Dial to Monitoring Phone and Conference
 - Incoming Call Answer
 - Call Hold and UnHold
 - Call Transfer
 - Call Drop
 - Interoperate with Monitoring Phone Information
 - Drag and Drop Call Transfer and Manual Call Transfer

Smart Office Console Login



[Figure 1]

C



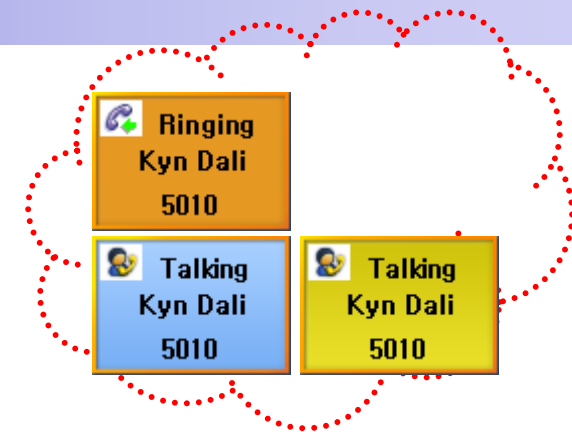
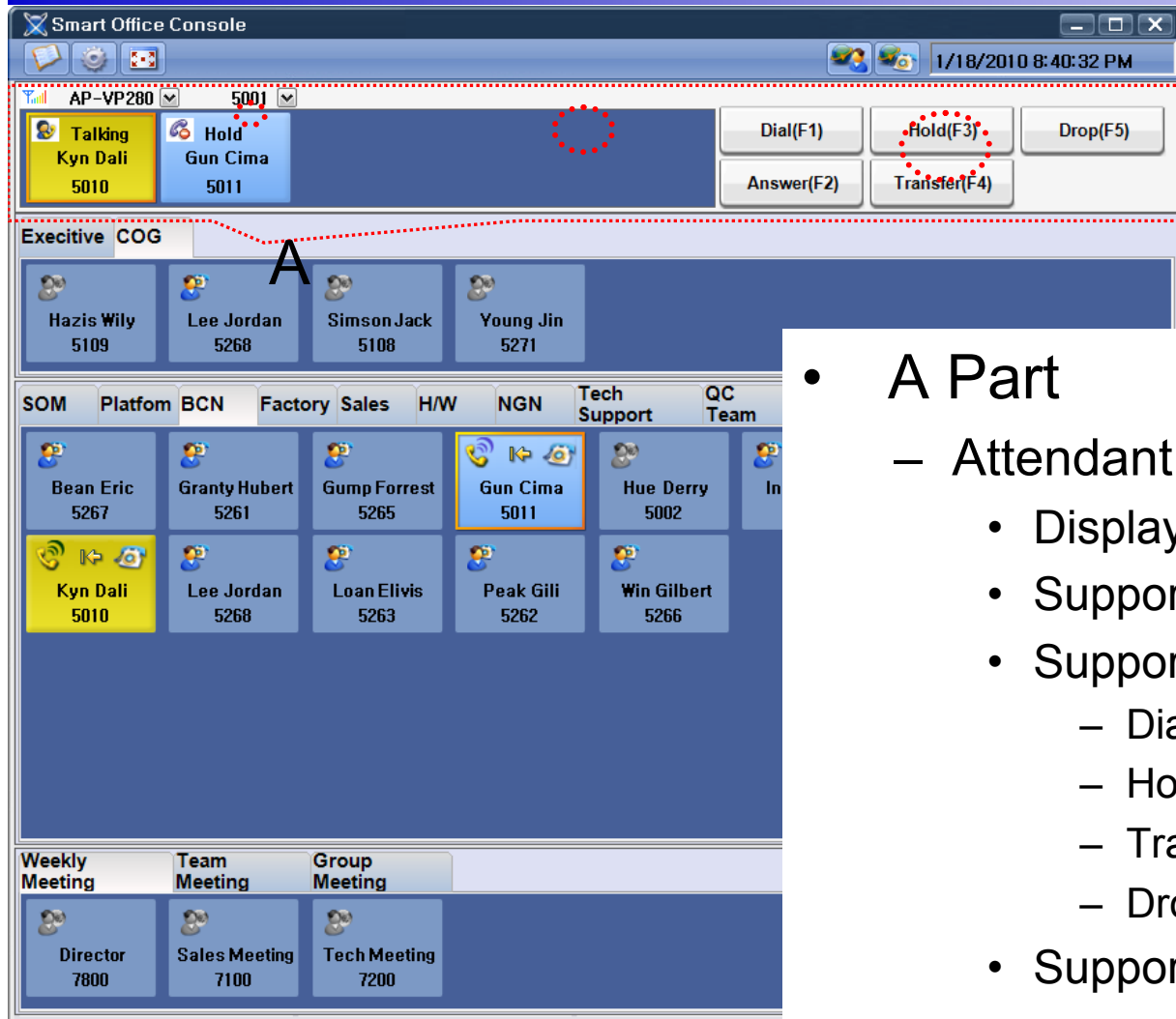
[Figure 2]



[Figure 3]

- Attendant Console Login
 - [Figure 1] shows the login picture of Smart Office Console program. “E” of [Figure3] is Icon of Smart Office Console Program.
 - When program is started initially, user should set the network configuration parameter such as IP address, Port number of Presence Server.[Figure2]
 - After inputting ID and Password, press the login button

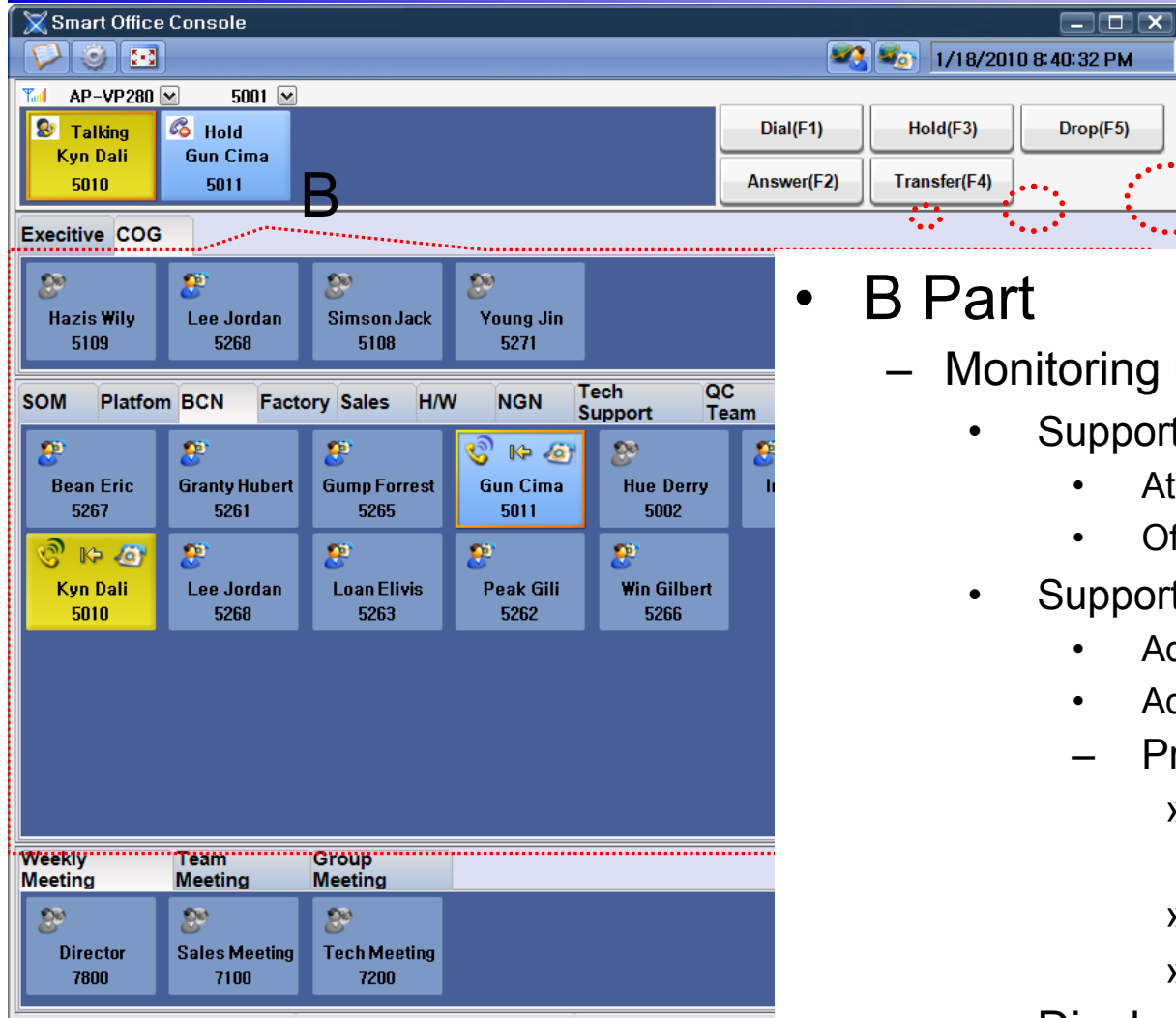
Smart Office Console Main Screen – Call Control



- A Part
 - Attendant Phone Call Control Part
 - Display Call Status
 - Support Multi-Call Display
 - Support Call Control Feature
 - Dial, Answer
 - Hold/UnHold
 - Transfer
 - Drop
 - Support Short Key Call Control

Smart Office Console

Main Screen – Monitoring



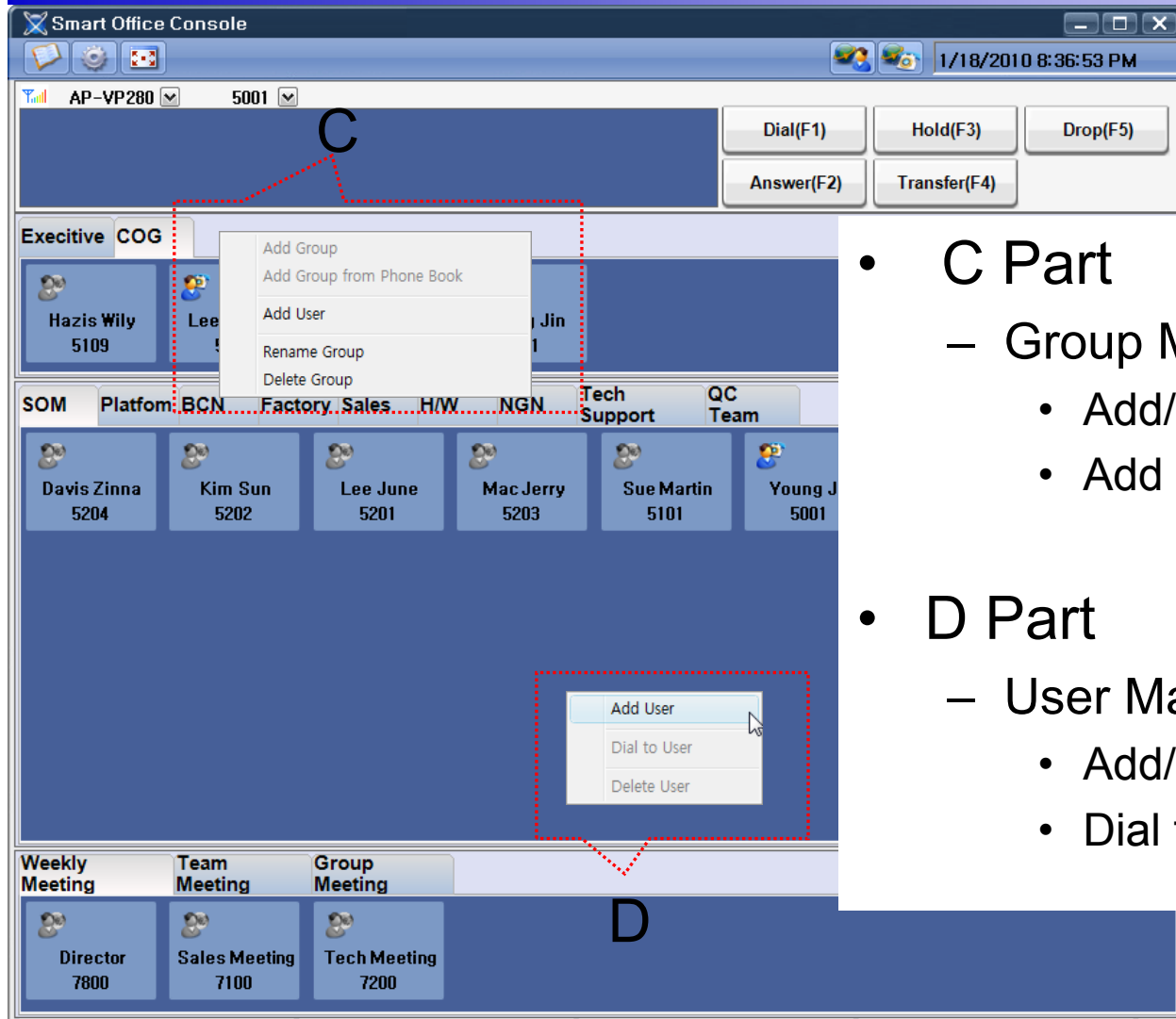
- **B Part**

- **Monitoring Group Part**

- Support Various Group
 - Attendant and Direct Phone Group
 - Office Phone Group
 - Support Group Management Feature
 - Add Group, Rename Group, Delete Group
 - Add User, Delete User
 - Provide Various User Presence Status
 - » PC Online, PC-Phone Online, Phone Online
 - » Offline, Away, Absence
 - » Be in Conference, Call Busy
 - Display Call Status

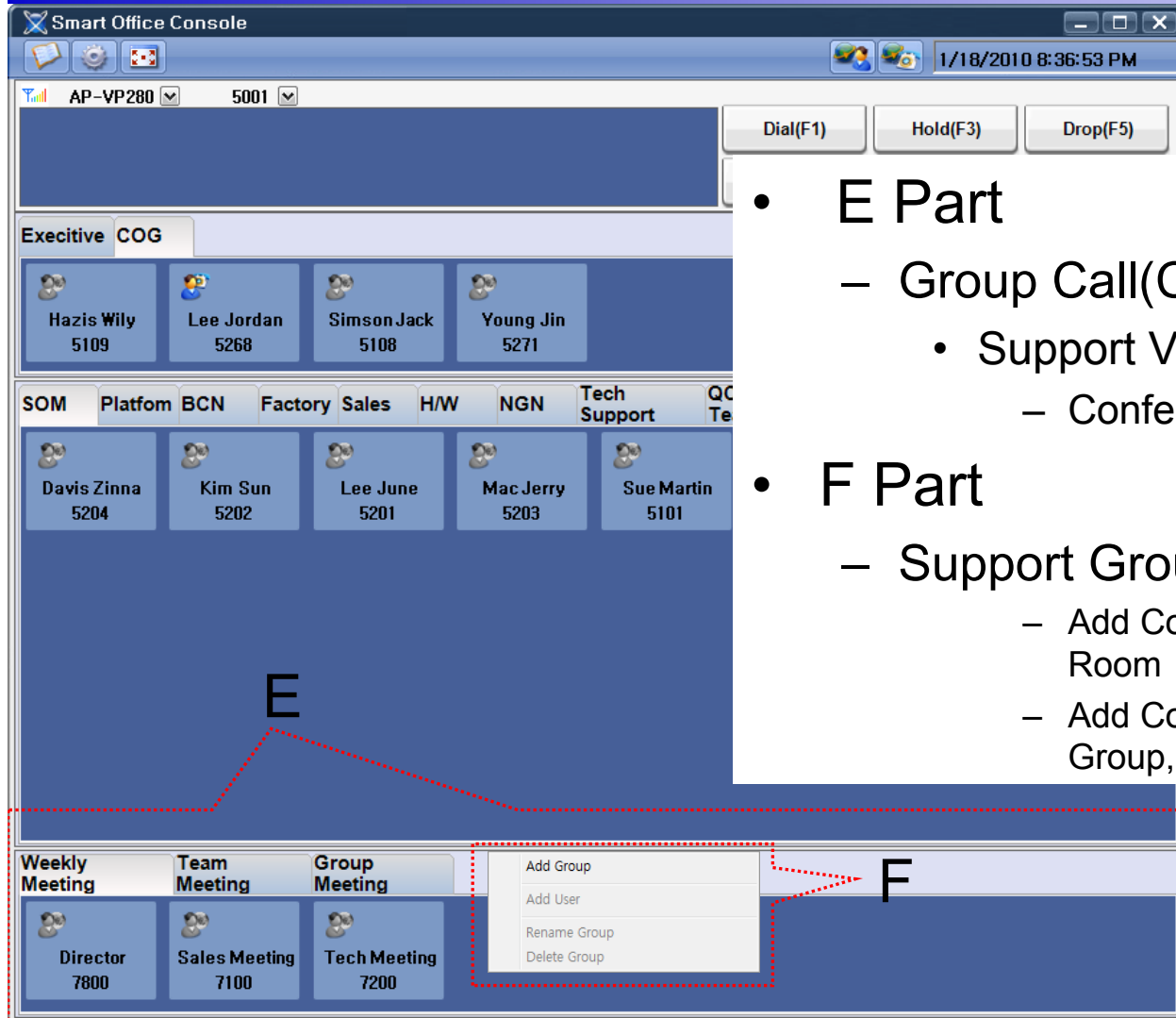
Smart Office Console

Main Screen – Monitoring Group



- C Part
 - Group Management Feature
 - Add/Delete/Rename Group
 - Add User
- D Part
 - User Management Feature
 - Add/Delete User
 - Dial to User

Smart Office Console Main Screen – Group Call



- E Part
 - Group Call(Conference) Part
 - Support Various Group
 - Conference Call Group
- F Part
 - Support Group Management Feature
 - Add Conference Room, Delete Conference Room
 - Add Conference Group, Rename Conference Group, Delete Conference Group



Thank you!

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