Smart Messenger (version 2.3)

Without notice, Design and Function of AddPac Smart Messenger can be changed for the better performance and additional customer requirement.

IPNext-MX260

AddPac Technology
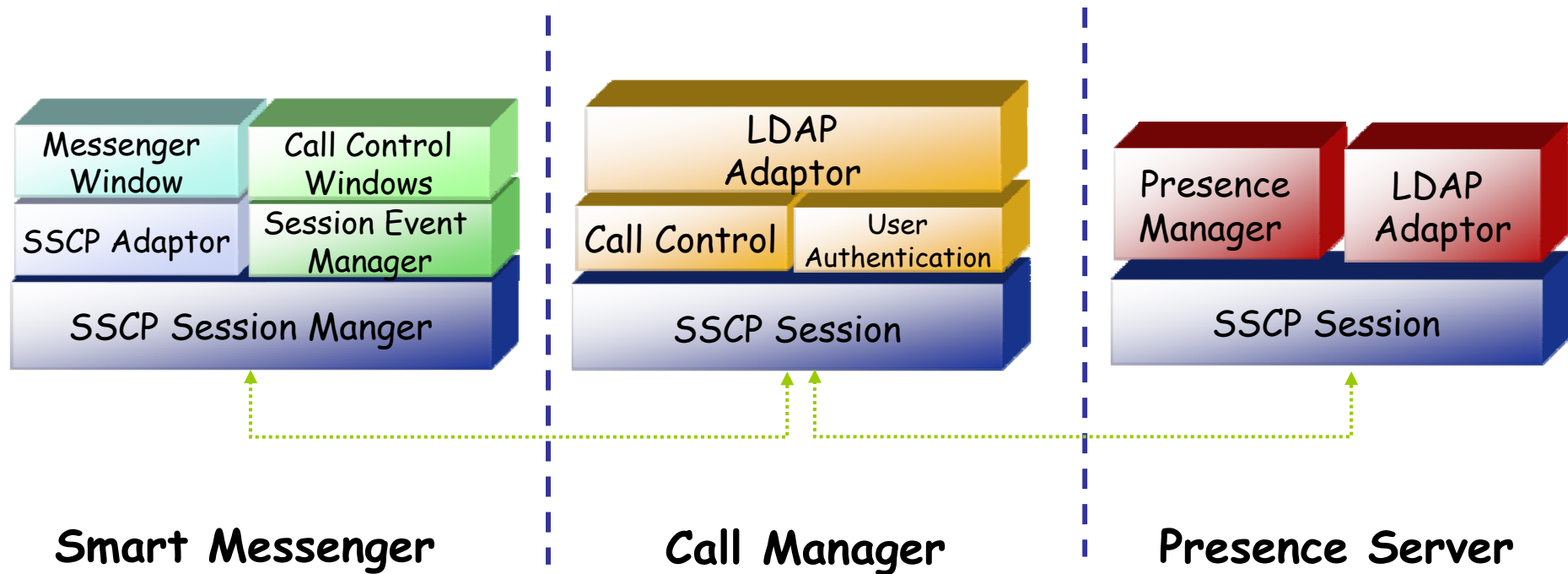
2012, Sales and Marketing

Contents

- Overview
- Smart Messenger Structure
- Smart Messenger System Diagram
- Smart Messenger Feature
- Smart Messenger UI
  - Login
  - Main Screen Feature
  - Call Window Screen and Feature
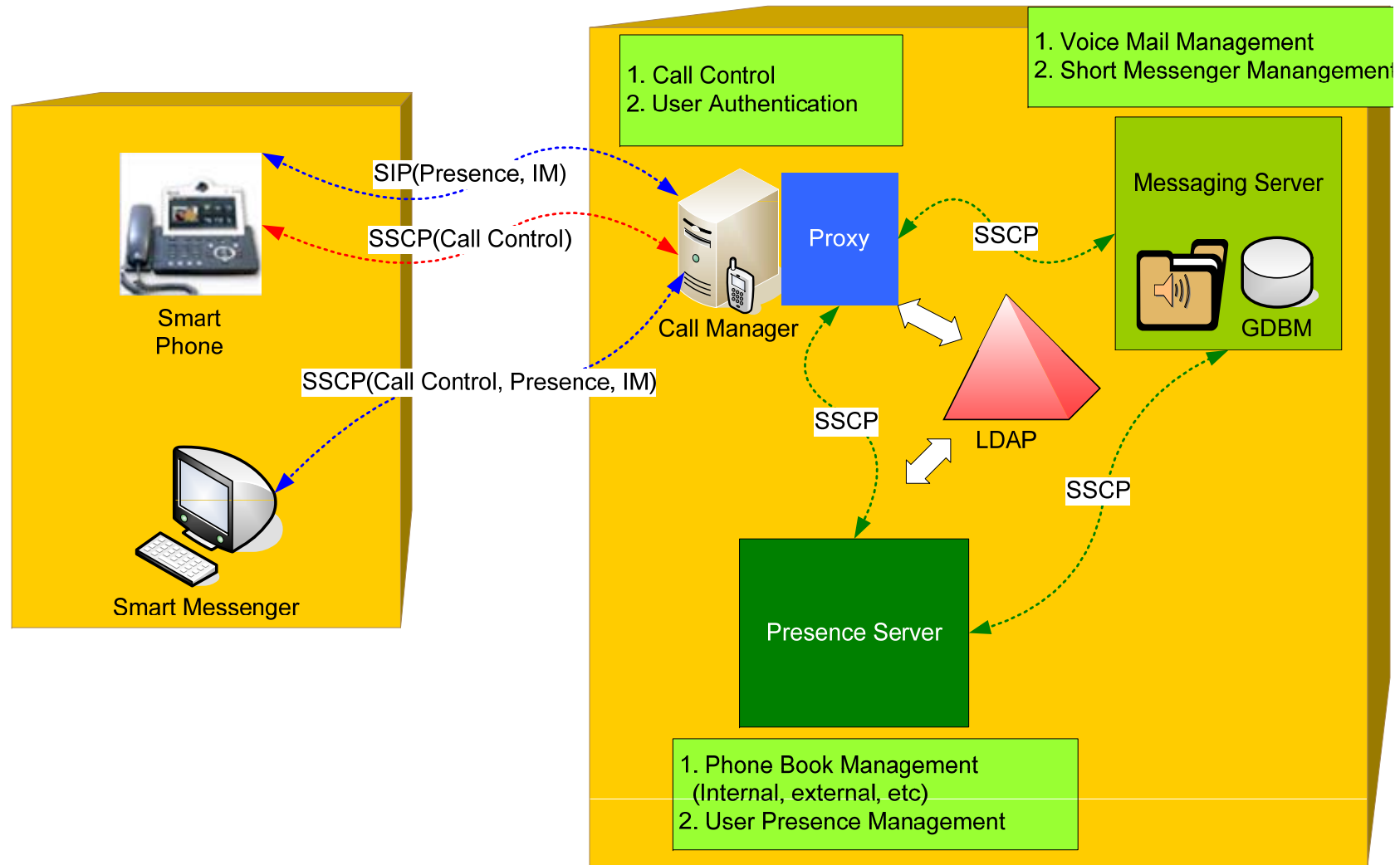 - Environment Configuration

AddPac

Overview

Support Smart Phone and User Presence Service

- Smart Messenger Function
  - Support Messenger Service
  - Support Various Address Book
  - Support User Presence Information
  - Support User Search Feature
  - Interoperation with Address Book and Smart Phone
  - Support Smart Phone Control and Setup
    - Call Control and Forward Setup
  - Support Unified Message Box
    - Voice Mail Box
    - Short Message Box

AddPac

Smart Messenger Structure

Smart Messenger	Call Manager	Presence Server
Messenger Window · Call Control Windows · SSCP Adaptor · Session Event Manager · SSCP Session Manger	LDAP Adaptor · Call Control · User Authentication · SSCP Session	Presence Manager · LDAP Adaptor · SSCP Session

Smart Messenger

Call Manager

Presence Server

www.addpac.com

4

Smart Messenger System Diagram

Smart Messenger Feature (cont.)

- Messenger Service
  - User Login / Logout Feature
  - Address Book Feature
    - Presence Support Address Book
      - Intra Private Contacts (New)
        - » Group Create, Modify, Delete
        - » User Add, Delete
        - » Add User from Intra Public Contacts
      - Intra Public Contacts
      - Common Feature
        - » Dial, Send Short Message
        - » Conference (New)
        - » View User Profile
        - » Send e-mail
        - » Display User Status
    - Dial, Send Short Message, Send e-mail, Conference Using Address Book
    - Private Contacts Managing Feature (New)
    - User Profile Information View (New)

Smart Messenger Feature (cont.)

- **Messenger Service**
  - Address Book Feature
    - Presence not Support Address Book
      - External Private Contacts (New)
        - » Address Group Create, Modify, Delete
        - » Address Item Create, Add, Delete
        - » Add Address Item from External Public Contacts
      - External Public Contacts (New)
      - Common Feature
        - » Dial to Home, Office, Mobile
        - » Send e-mail
    - Dial, Send e-mail, Using Address Book
    - Private Contacts Managing Feature(New)
    - User Search Feature(New)

AddPac

Smart Messenger Feature (cont.)

- **Messenger Service**
  - Presence Service Feature
    - My Status Setting
    - User Presence Status View and Update
      - Online, Working, Away, Absence
      - Be In Conference
  - User Profile Setting Feature (New)
  - Unified Message Box Feature
    - Voice Mail Box
      - Play, Save, Delete
    - Short Message Box
      - New Message, Open, Reply, Forward, Save, Delete
    - New Message Notify
    - Message Store In User PC

AddPac

Smart Messenger Feature (cont.)

- **Messenger Service**
  - Recent Call Log Feature
    - Call Log Store In User PC
    - Call Log View
    - Call Log Remove and Clear
  - Privacy Information Setup (New)
    - Display Name Setup
    - Login Password
    - Voice Mail Box Password
    - Etc
  - Forward Setup (New)
    - Multi Address Forward Setting
  - Auto Upgrade Feature (New)

Smart Messenger Feature

- Call Control Service
  - Call Information Display
  - Support Soft-Key
  - Support Smart Phone Feature
  - Support Multi-Terminal User (New)
  - Support Multi-Address User (New)

AddPac

Smart Messenger Login

D

Setting

Server IP	127.0.0.1
Port	5060

Ok   Cancel

[Figure 2]

E

오전 10:29
목요일
2006-09-21

[Figure 3]

AddPac

A

ID	bmlee
Password	****

C

☑ Auto Login
☑ Remember My Password

🔒 Login   🔧 Setting

B

➪ www.addpac.com
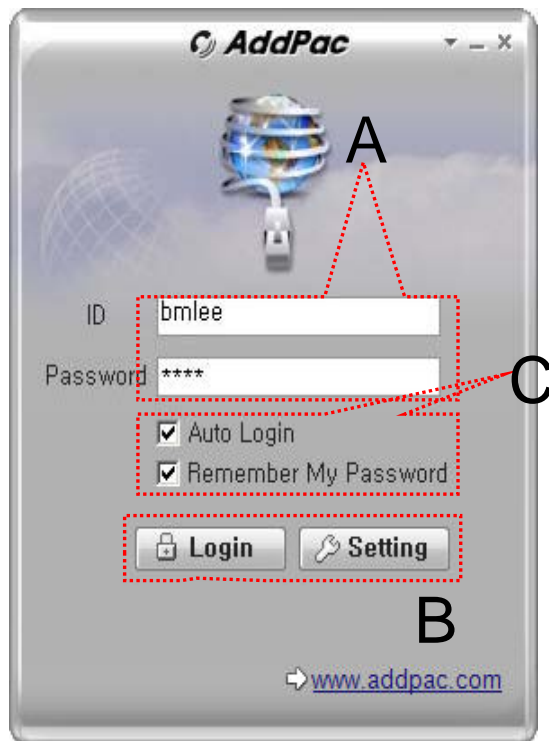
[Figure 1]

- Messenger Login
  - [Figure 1] shows the login picture of smart messenger program. "E" of [Figure3] is ICON of Smart Messenger Program.

  - When program is started initially, user should set the network configuration parameter such as IP address, Port number of Presence Server.[Figure2]

  - After inputting ID and Password, press the login button

Smart Messenger Main Screen Feature
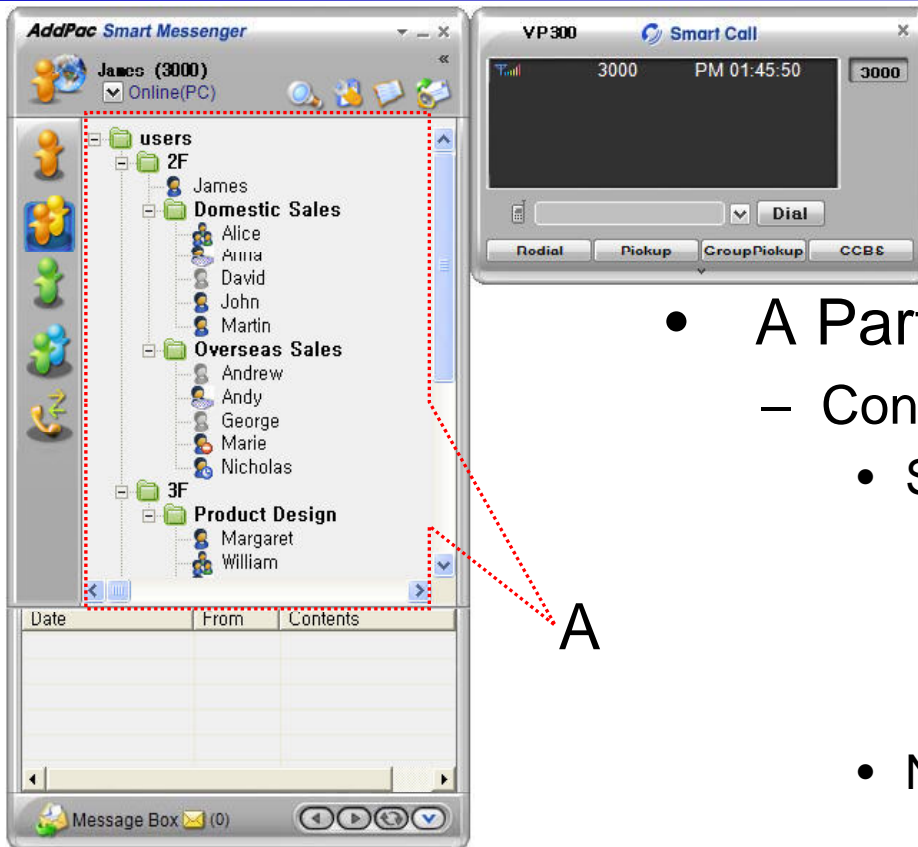
- **A Part**
  - Contact List Part
    - Support Presence Service Contacts
      - Intra Private Contacts – Company Personal Phone Book
      - Intra Public Contacts – Company Phone Book
    - Not Support Presence Service Contacts
      - Extra Private Contacts – Personal Phone Book
      - Extra Public Contacts – customer list Phone Book, etc
    - Recent Call Logs – Recent call history

AddPac

Smart Messenger Main Screen Feature
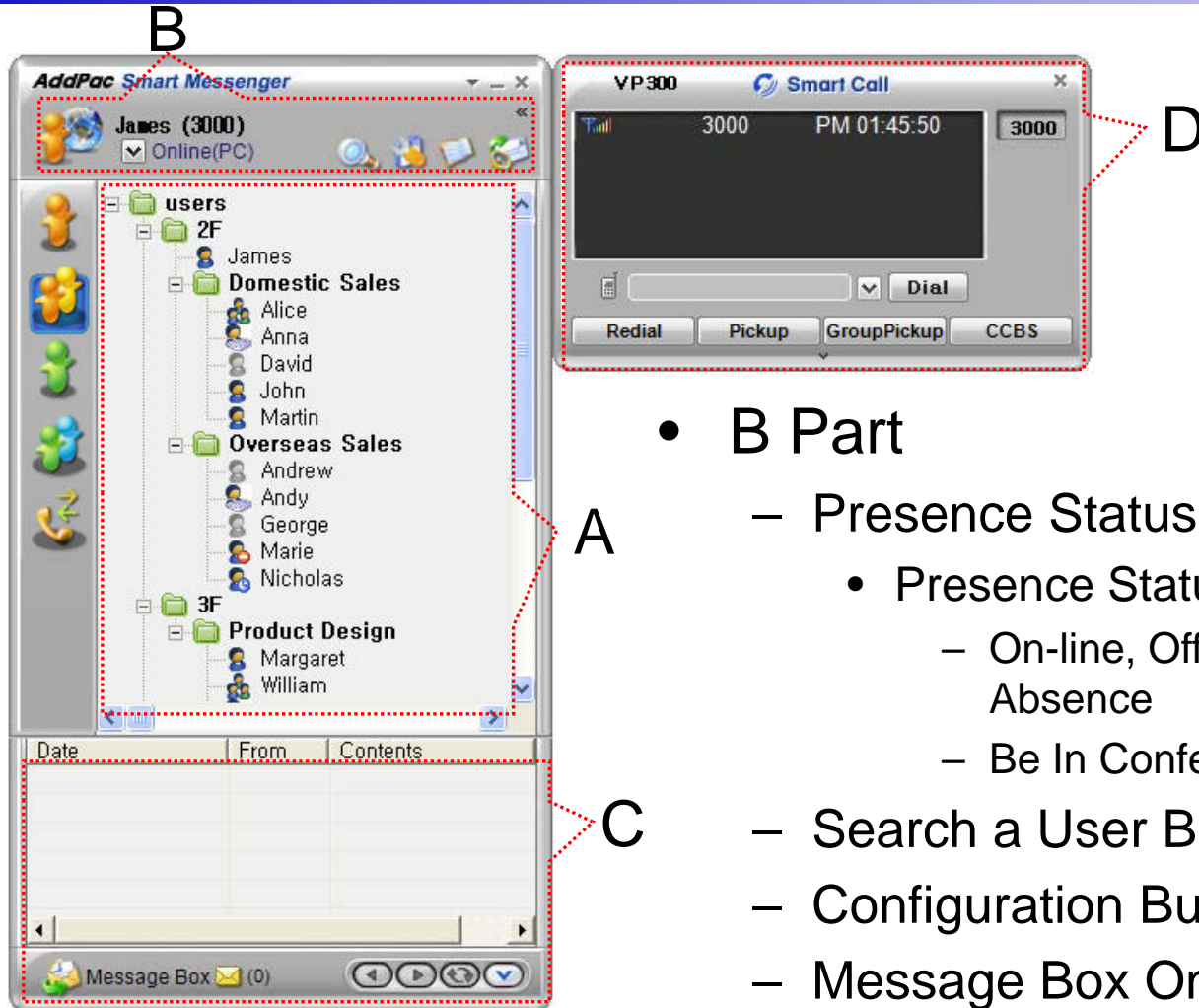
- **B Part**
  - Presence Status Display Part
    - Presence Status Display
      - On-line, Off-Line, Working, Away, Absence
      - Be In Conference, Call Busy
  - Search a User Button
  - Configuration Button
  - Message Box On/Off Button
  - Contact List Refresh Button

Smart Messenger Main Screen Feature

- **C Part**
  - Message Inbox List Display Part
    - Voice Mail List
    - Short Message List

- **D Part**
  - IP Phone Assistant Screen
  - Support Display Call Information
  - Support Soft-Key

Smart Messenger Main Screen Feature

- **Presence Status Display**
  - "B" Part
    - Local User Presence Status Display
  - "A" Part
    - Other User Presence Status Display
    - Intra Private Contacts, Intra Public Contacts (Presence Server Support)
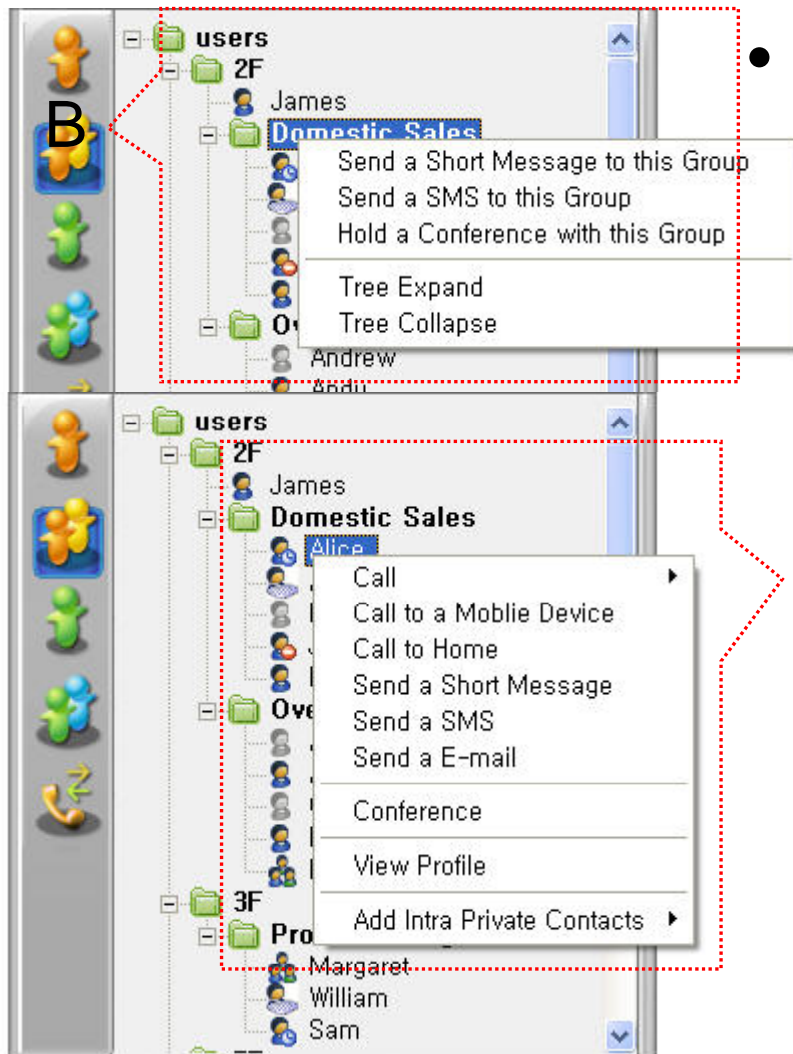
Smart Messenger Main Screen Feature
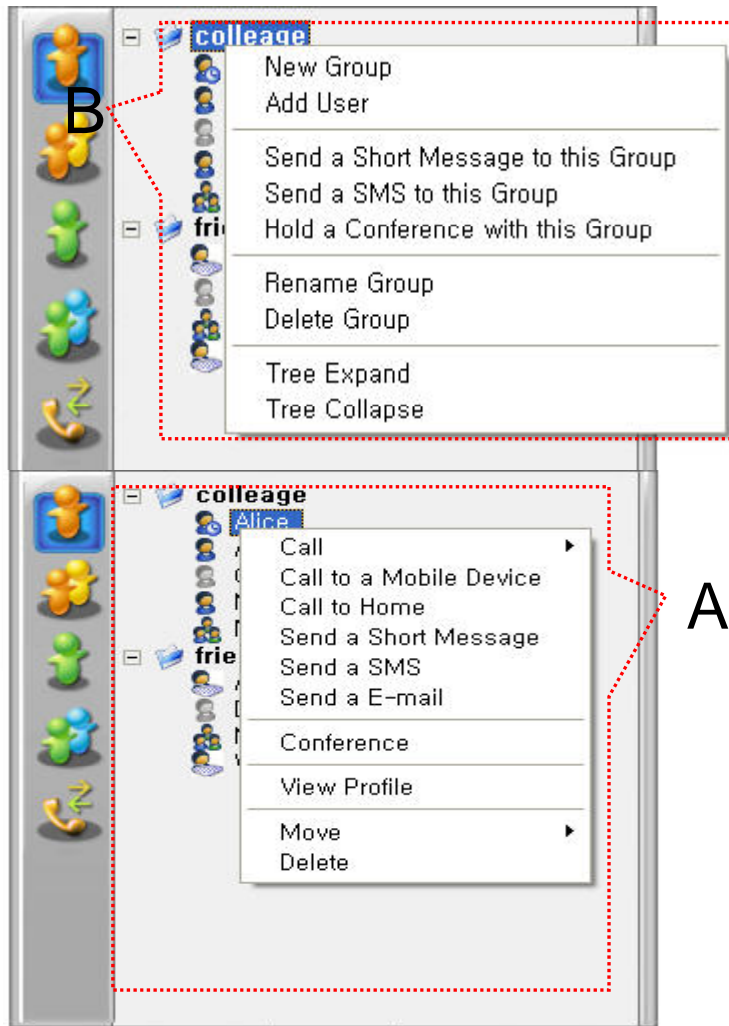
- **Intra Private Contacts**
  - Support User Presence Status
  - Group Create, Modify, Delete
  - User Add, Delete
  - Add User from Intra Public Contacts
  - Common Feature
    - Dial, Send Short Message
    - Conference (New)
    - View User Profile
    - Send e-mail
    - Display User Status
  - Dial, Send Short Message, Send e-mail, Conference Using Address Book
  - Private Contacts Managing Feature
  - User Profile Information View

AddPac

Smart Messenger Main Screen Feature

- **Intra Public Contacts**
  - Support User Presence Status
  - Common Feature
    - Dial, Send Short Message
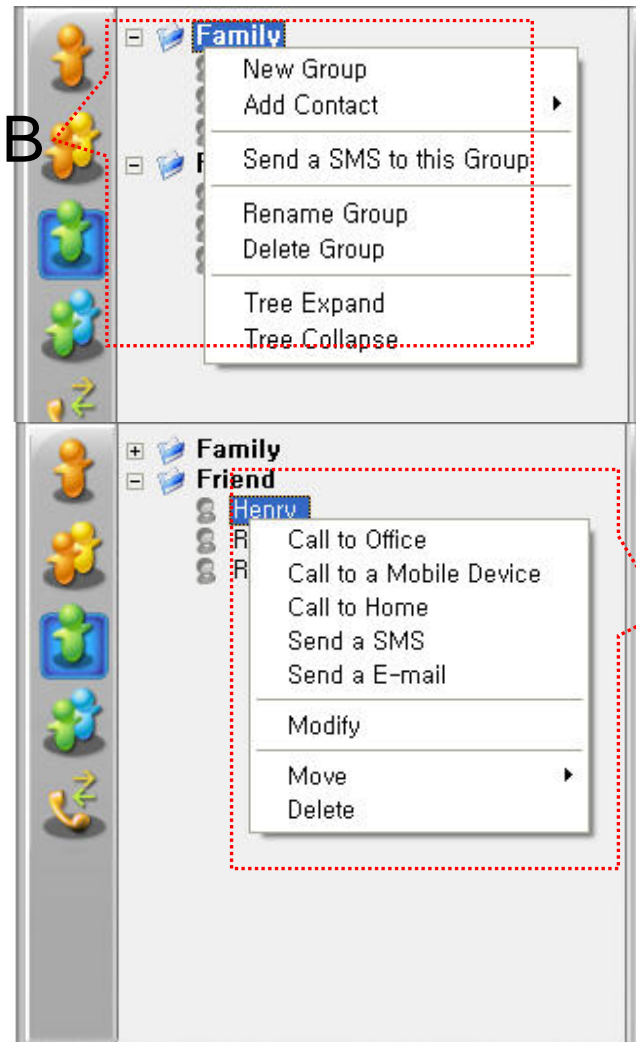   - Conference (New)
    - View User Profile
    - Send e-mail
    - Display User Status
  - Dial, Send Short Message, Send e-mail, Conference Using Address Book
  - User Profile Information View

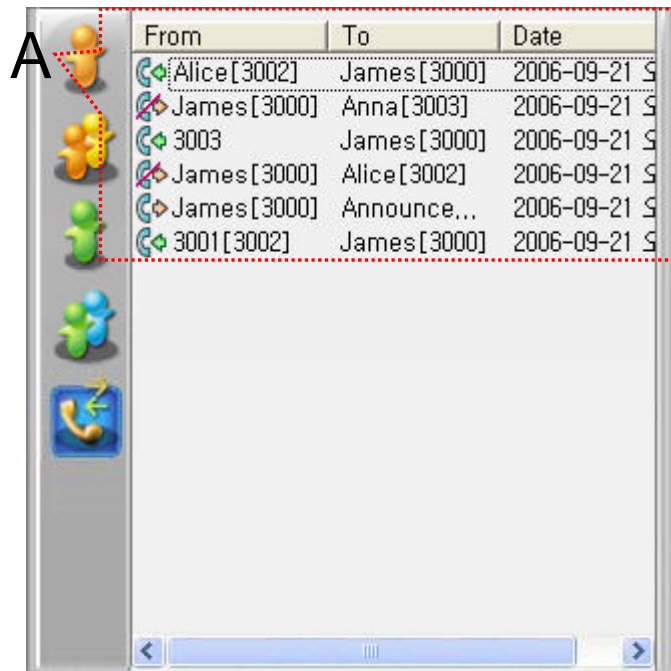# Smart Messenger Main Screen Feature

- **Extra Private Contacts**
  - Not Support User Presence Status
  - Address Group Create, Modify, Delete
  - Address Item Create, Add, Delete
  - Add Address Item from External Public Contacts
  - Common Feature
    - Dial to Home, Office, Mobile
    - Send e-mail
  - Dial, Send e-mail, Using Address Book
  - Private Contacts Managing Feature

AddPac

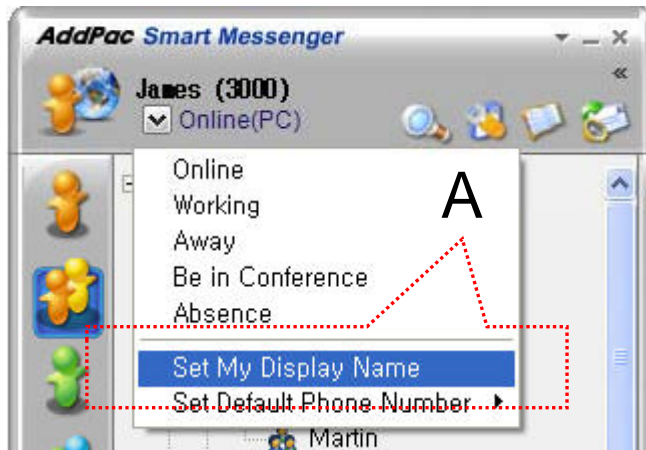# Smart Messenger Main Screen Feature
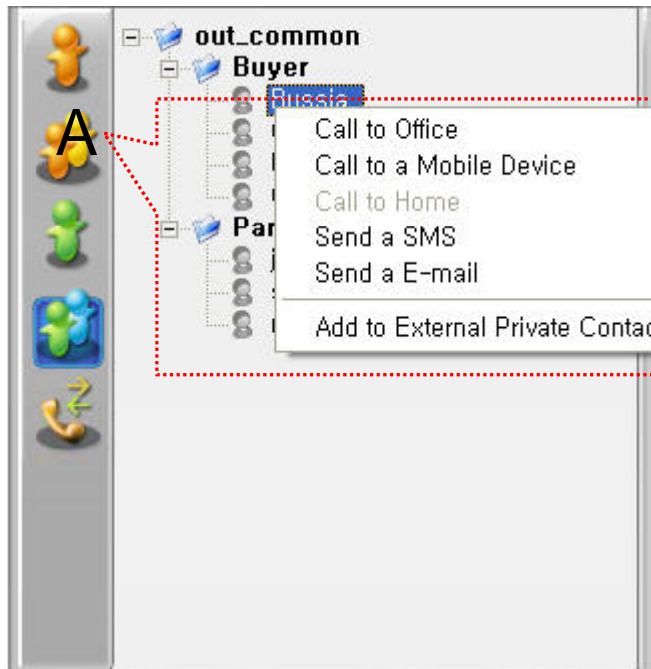
- **Extra Public Contacts**
  - Not Support User Presence Status
  - Common Feature
    - Dial to Home, Office, Mobile
    - Send e-mail
  - Dial, Send e-mail, Using Address Book
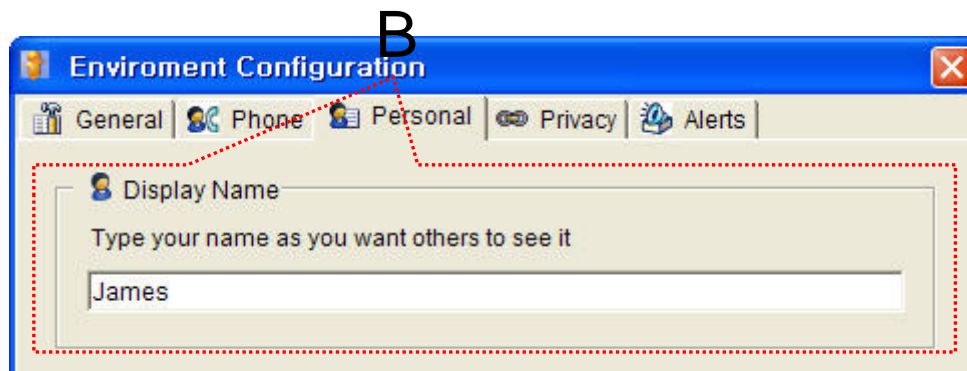
Smart Messenger Main Screen Feature

A

From	To	Date
Alice[3002]	James[3000]	2006-09-21 S
James[3000]	Anna[3003]	2006-09-21 S
3003	James[3000]	2006-09-21 S
James[3000]	Alice[3002]	2006-09-21 S
James[3000]	Announce...	2006-09-21 S
3001[3002]	James[3000]	2006-09-21 S

- **Recent Call Logs**
  - View In/Out Call Log
  - Support Call Log Remove/Clear
  - Dial Using Recent Call Logs

Smart Messenger Main Screen Feature

A

B

- Change Display Name
  - [Figure A] "Set My Display Name" Menu Select , pop up the [Figure B]

  - In [Figure B], type the Display Name user want, and then press "OK" button
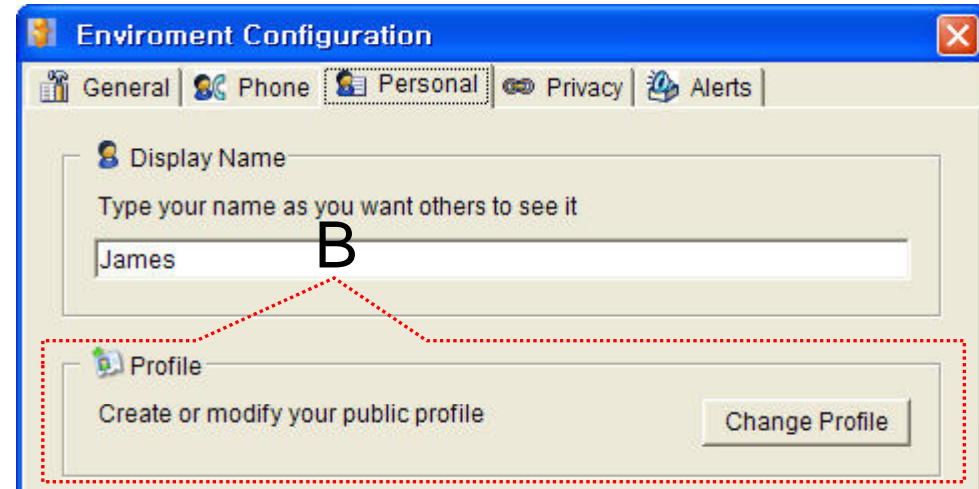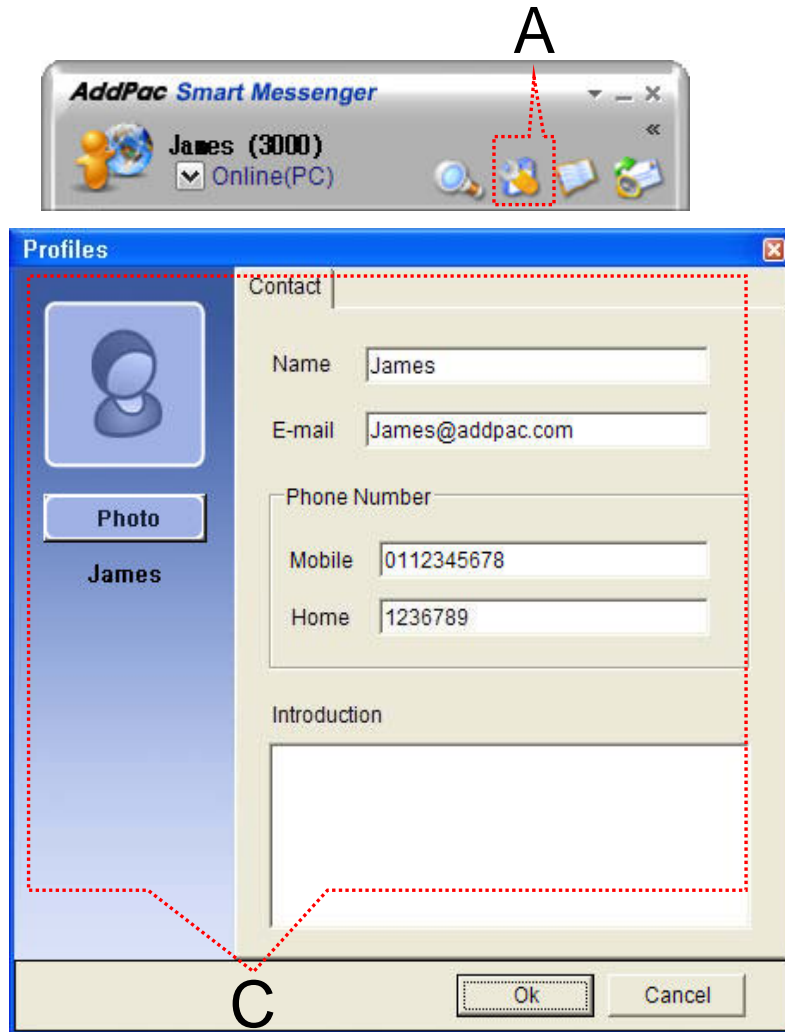
Smart Messenger Main Screen Feature
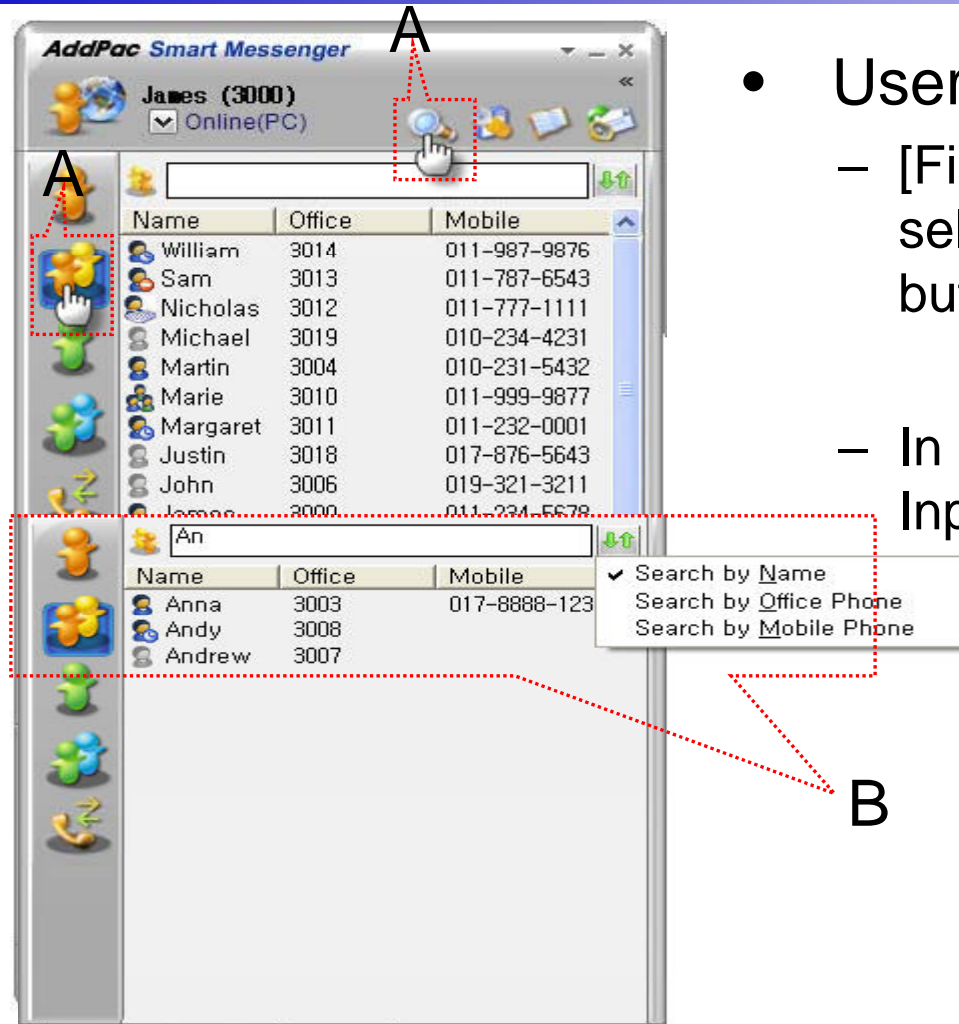
- **User Search**
 - [Figure A] "Search a User button" select or press "Intra Public Contacts button"

  - In [Figure B], type the Search and then Input User Name or Phone Number

Smart Messenger Main Screen Feature

A

B

C

- **Change Profile**
  - [Figure A] Configuration button select, [Figure B] Change Profile button select

 - In [Figure C], change the Profile List, and then press "OK" button.

Smart Messenger Main Screen Feature
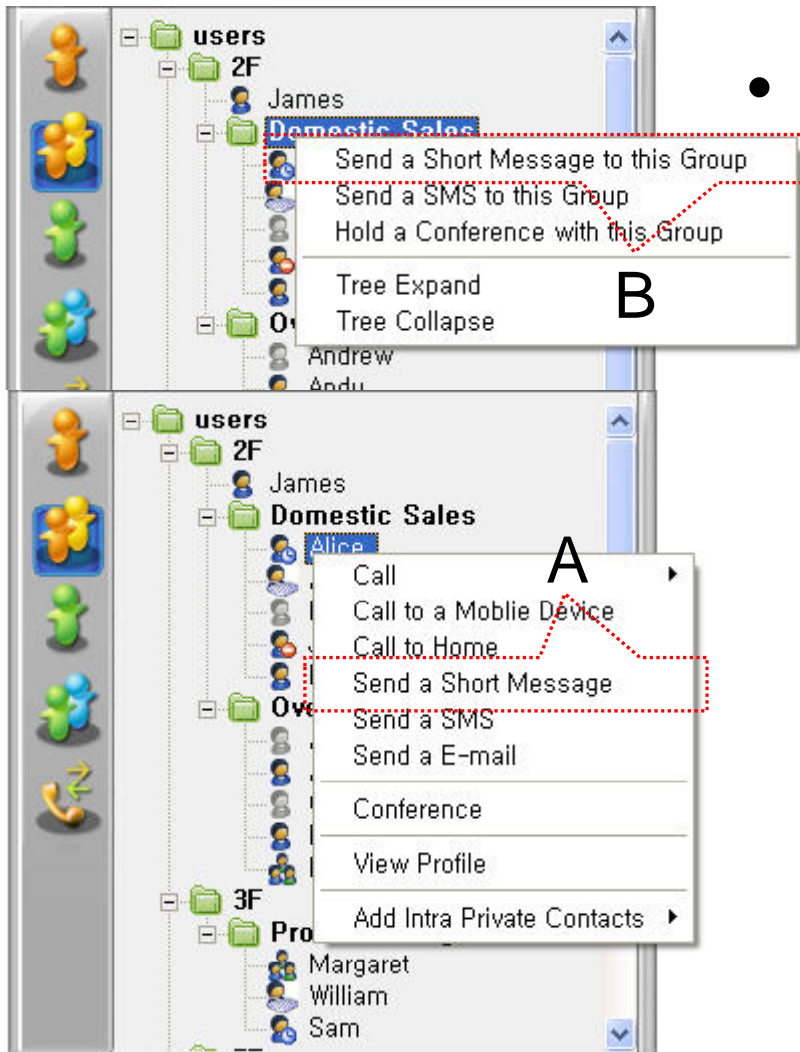
- **Send a Short Message**
  - Use in Intra Contacts
  - User can send a Short Message to Group using mouse right button menu like as [Figure B] in Group Name of Phone Book
  - User can send a Short Message to Personal User using mouse right button menu like as [Figure A] in Personal Name of Phone Book
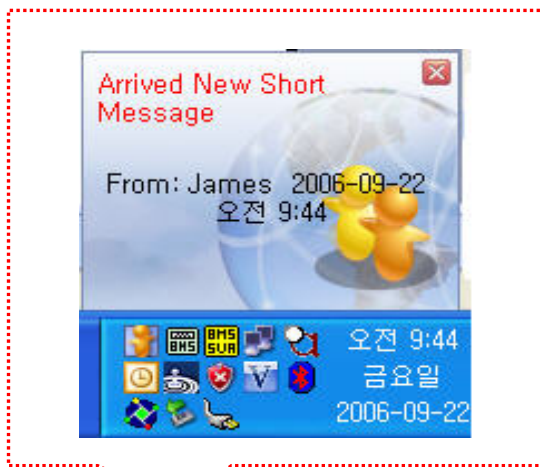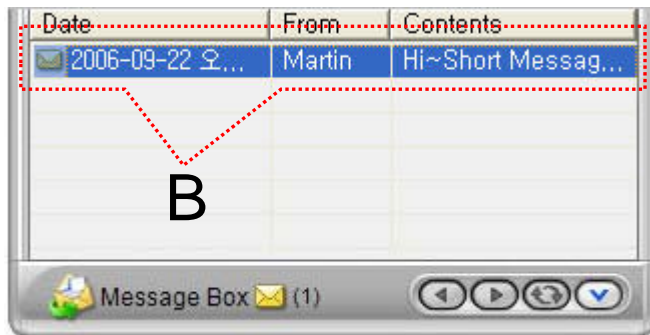
Smart Messenger Main Screen Feature
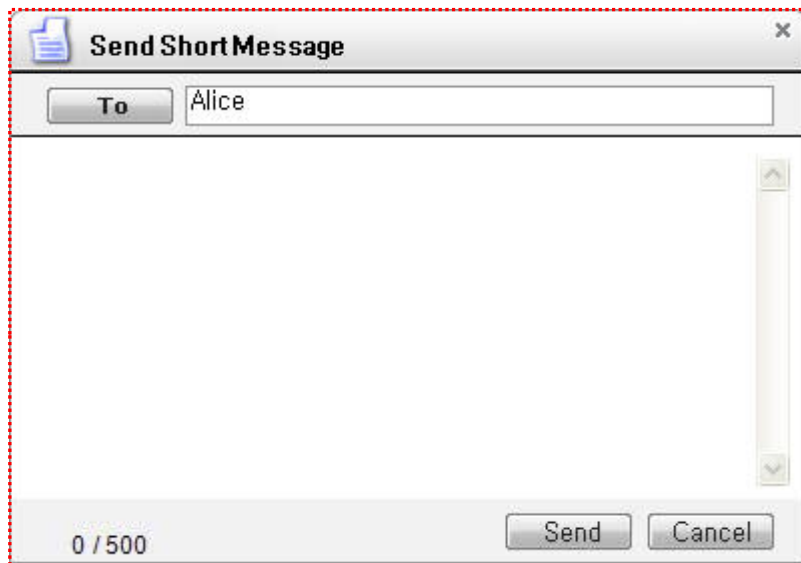
A

- **Send a Short Message**
  - If press the "Send" button after inputting Short Message, User can send a Short Message.
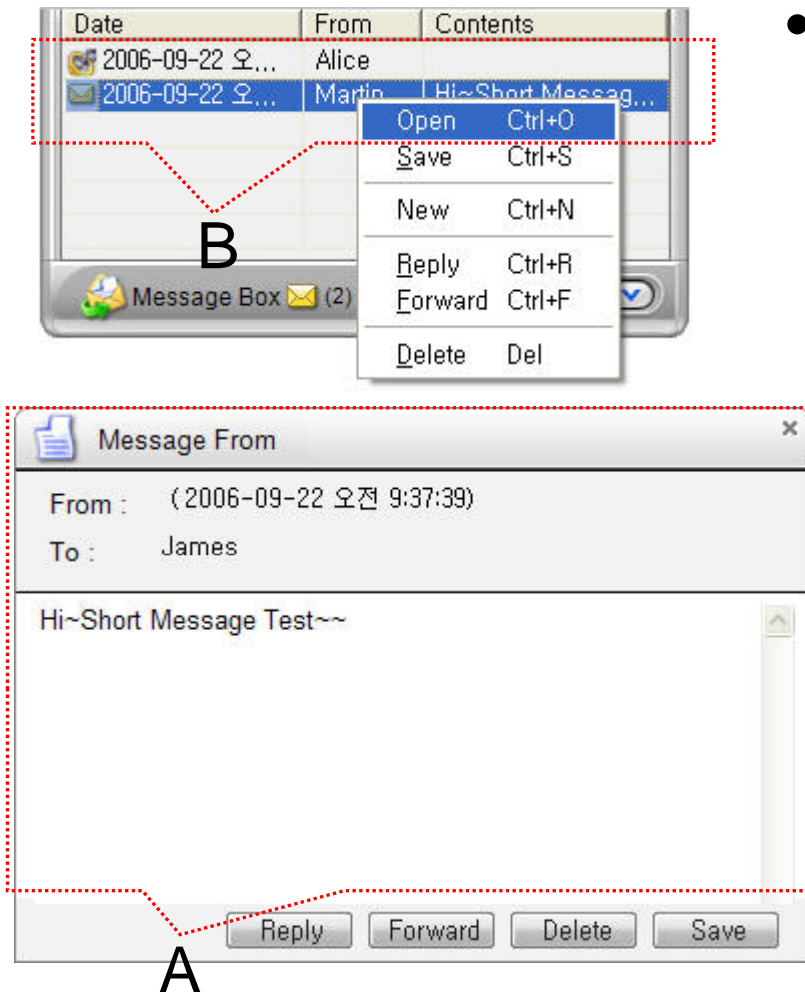 - To add the short message receiving users, use the "To" button.

Smart Messenger Main Screen Feature

B

A

- **Short Message New Arrival Notify**
  - When new Short Message is arrived , notify message shown as [Figure A] is displayed in User PC terminal.

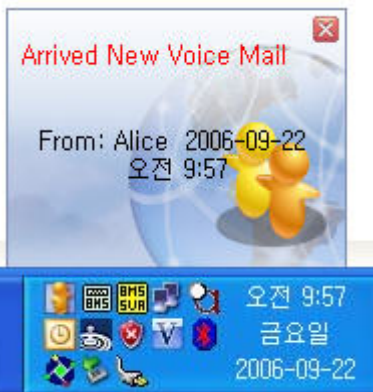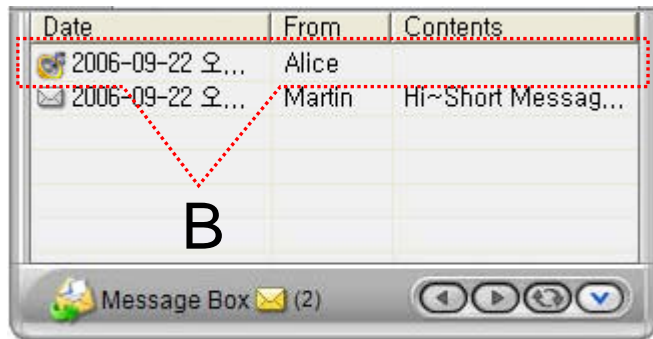 - Short Message List is updated newly shown as [Figure B].

Smart Messenger Main Screen Feature

B

A

- **Short Message Read**
  - Click the message user want to read in Message List. Select "Open Menu".
  - User can see the " Short Message " Like as [Figure A]
  - Forward, Delete, Save Command is possible.

AddPac

www.addpac.com
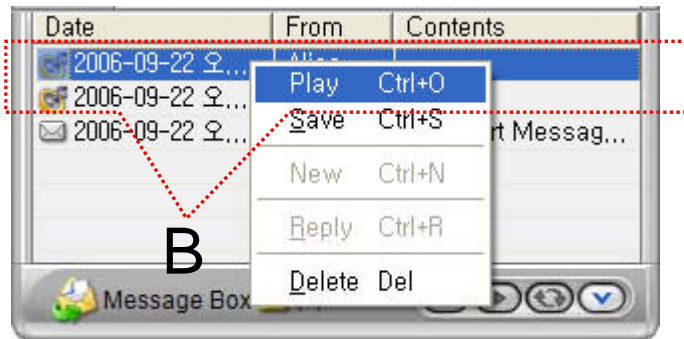
27

Smart Messenger Main Screen Feature


B

A

- • **Voice Mail Received Notify**
  - – When new Voice Mail is arrived , notify message shown as [Figure A] is displayed in User PC terminal.

  - – Voice Mail List is updated newly shown as [Figure B].

AddPac

Smart Messenger Main Screen Feature
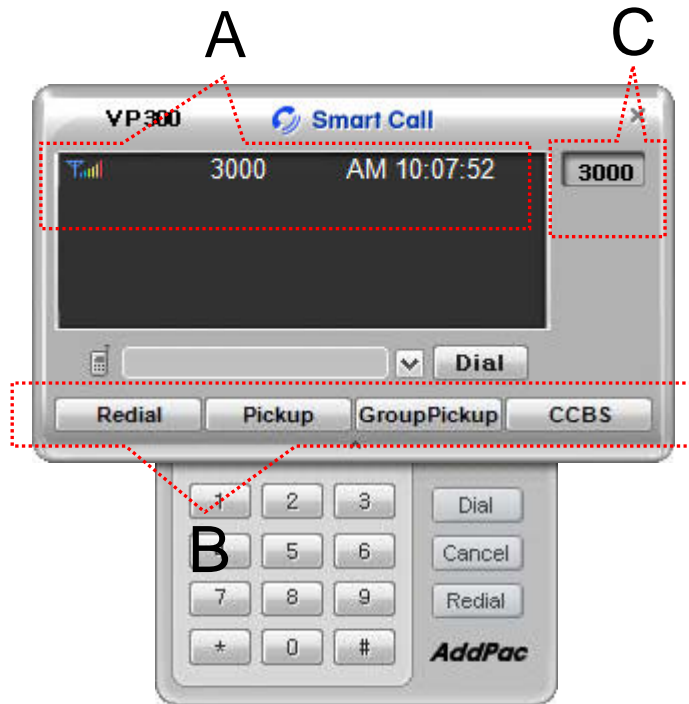

B

A

- Voice Mail Play
  - Click the voice mail user want to read in Message List. Select "Play Menu".
  - User can receive (listen) the voice mail via IP phone (or video phone).
  - In this time, "Talk Vmail" message is displayed in Smart Call View Finder.
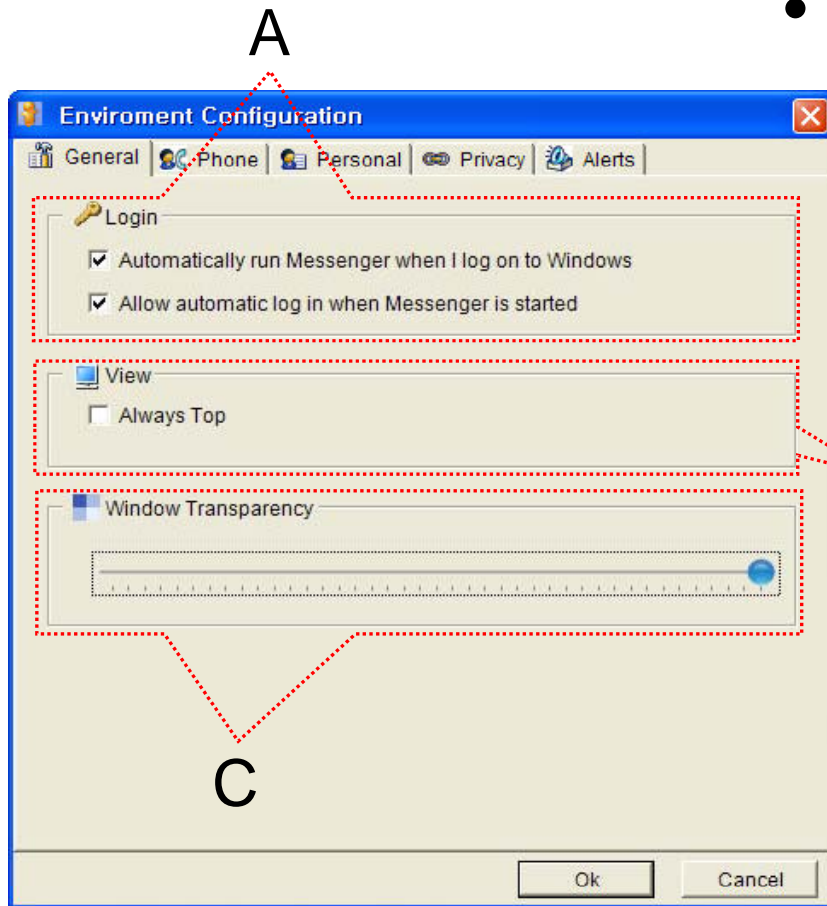 - Delete, Save Command is possible.

Smart Messenger Main Screen Feature

A   C
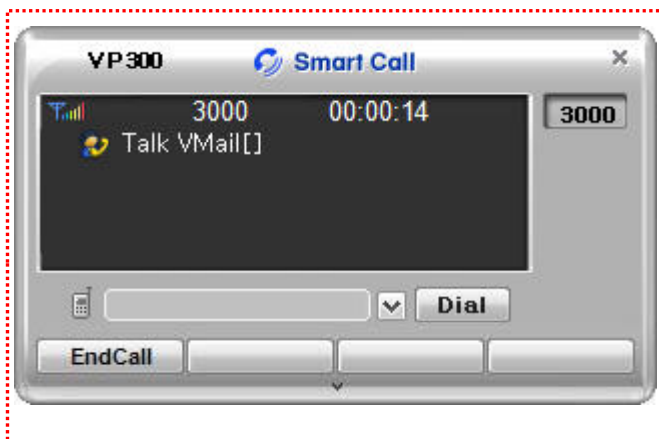
- Smart Call
  - IP Phone Assistant Program

  - "A" Part display the Smart Call status, Terminal Enable/Disable, User Phone Address, Current Time.

  - "B" part display the Soft-key, Soft-key is varied to call state.

  - "C" part display the multiple phone address list.

AddPac

Smart Messenger Configuration Feature

A

B

C

- **General Setting**
  - "A" Part
    - Automatic Messenger running mode setting
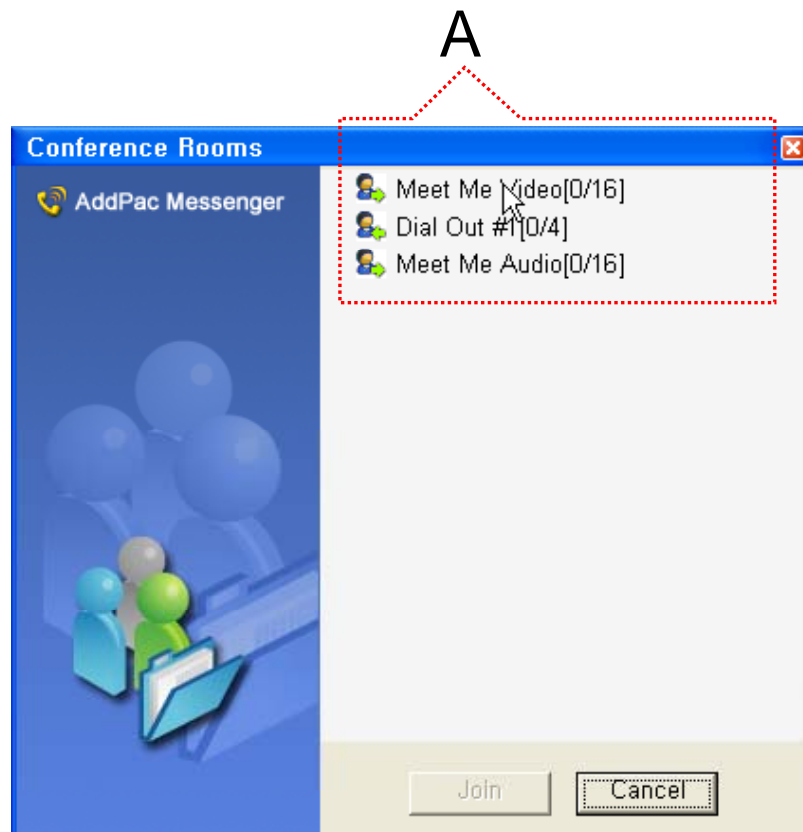   - Automatic login mode setting

  - "B" Part
    - Messenger View Mode setting
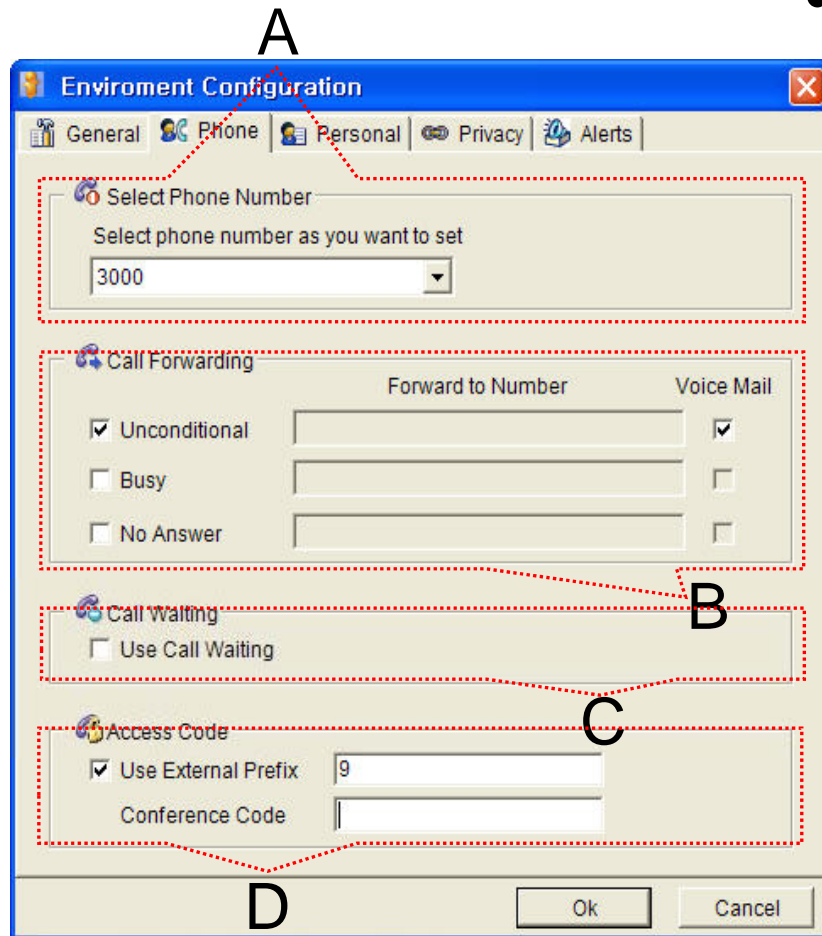
  - "C" Part
    - Messenger Window Transparency setting

Smart Messenger Main Screen Feature

A

- **Conference Rooms**
  - User can see the Conference Room in IP-PBX if Click the "Action Command" in Smart Messenger.

  - "A" part display Conference Room List
    - Dial – Out Conference
    - Meet-Me Conference

Smart Messenger Configuration Feature

- **Phone Setting**
  - "A" Part
    - Address Select

  - "B" Part
    - Setting Call Forward of Selected Address
  - "C" Part
    - Setting Call Waiting of Selected Address
  - "D" Part
    - PSTN Prefix Number Setting
    - Add-Hoc Dial Out Conference Code Setting

Smart Messenger Configuration Feature

A

B

C
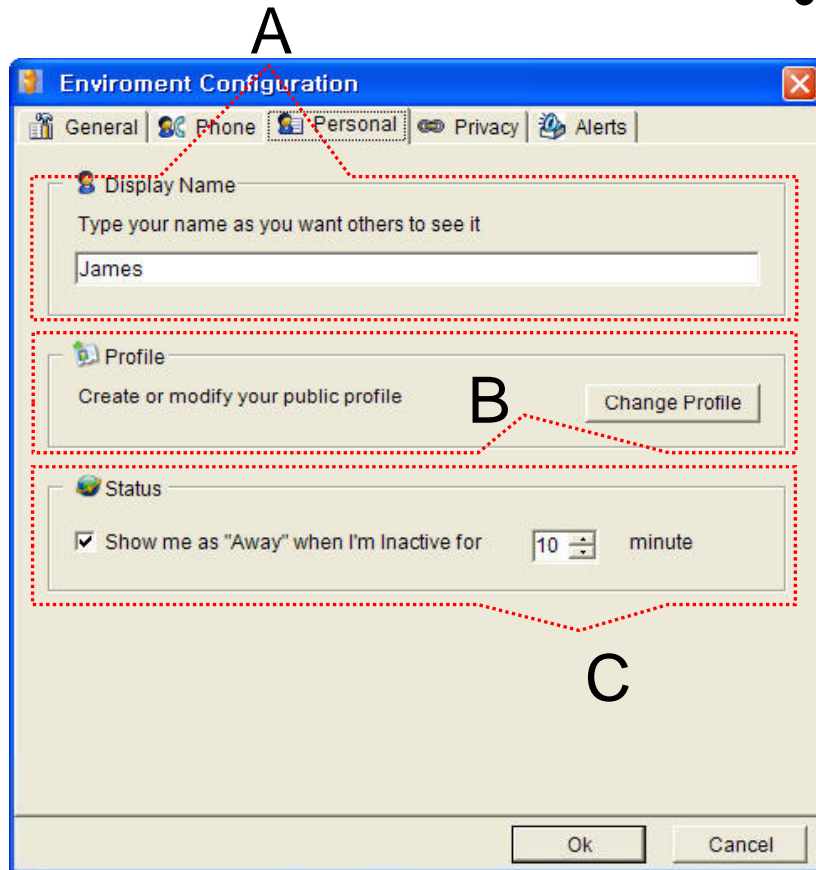
- **Personal Setting**
  - "A" Part
    - User Display Name Setting
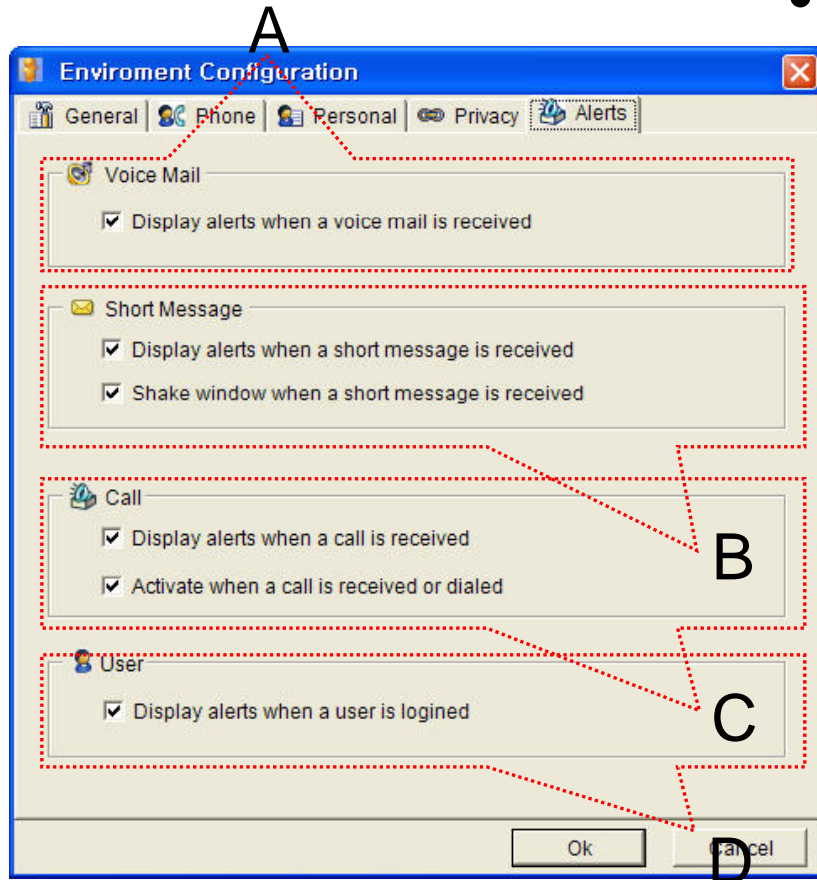 - "B" Part
    - User Profile Setting

  - "C" Part
    - Display me as "Away" When I'm inactive (mouse, keyboard inactive time) for "a specific" time.

Smart Messenger Configuration Feature

A

B

- Privacy Setting
  - "A" Part
    - Messenger Login Password
  - "B" Part
    - Voice Mail Password

Smart Messenger Configuration Feature

- **Alerts Setting**
  - "A" Part
    - Display Voice Mail alerts setting

  - "B" Part
    - Display Short Message alerts setting
    - Shake Messenger window setting

  - "C" Part
    - Display Call alerts setting

  - "D" Part
    - Display login User alerts setting

Thank you!

AddPac Technology Co., Ltd.
Sales and Marketing

Phone +82.2.568.3848 (KOREA)
FAX +82.2.568.3847 (KOREA)
E-mail sales@addpac.com

AddPac