IPNext320™
Hybrid IP-PBX System

High Performance Hybrid IP-PBX Solution

NAT Traversal Service for SIP Port Blocking Issue Solving

AddPac Technology

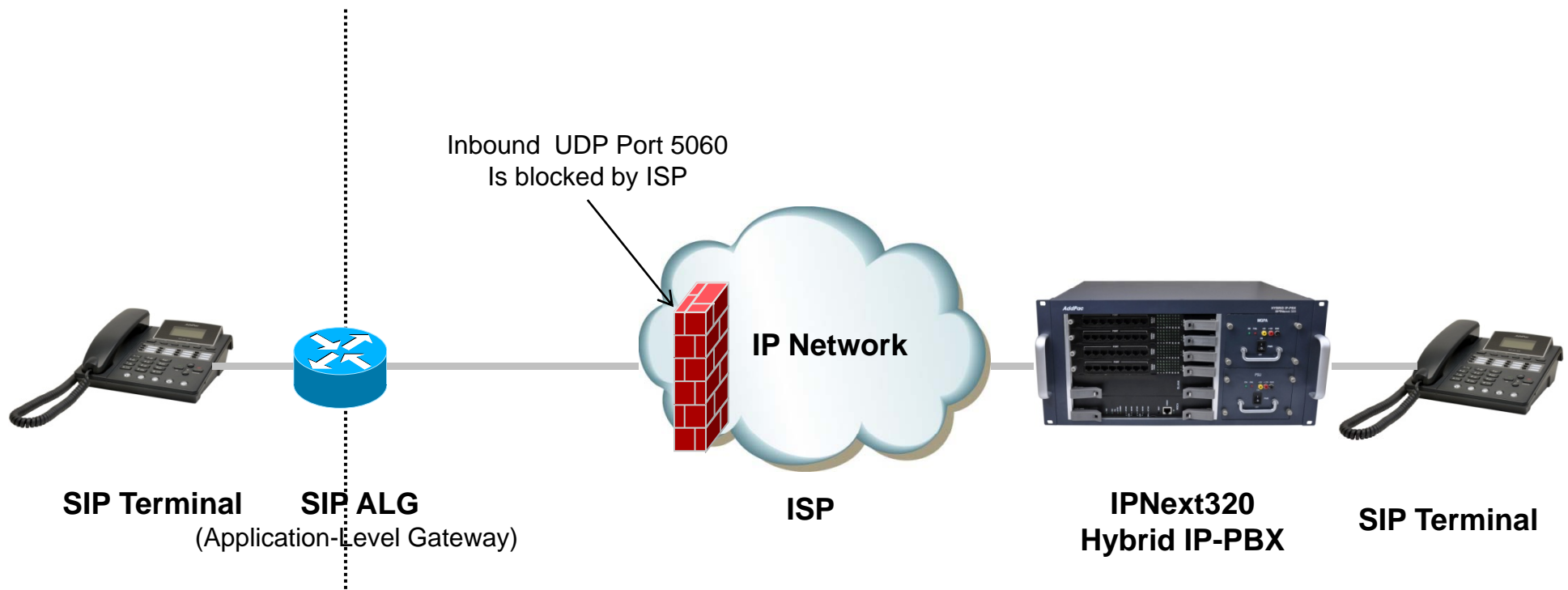2012, Sales and Marketing

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- Smart Multimedia Manager Configuration

Network Environment

Inbound UDP Port 5060
Is blocked by ISP

IP Network

SIP Terminal

SIP ALG
(Application-Level Gateway)

ISP

IPNext320
Hybrid IP-PBX

SIP Terminal
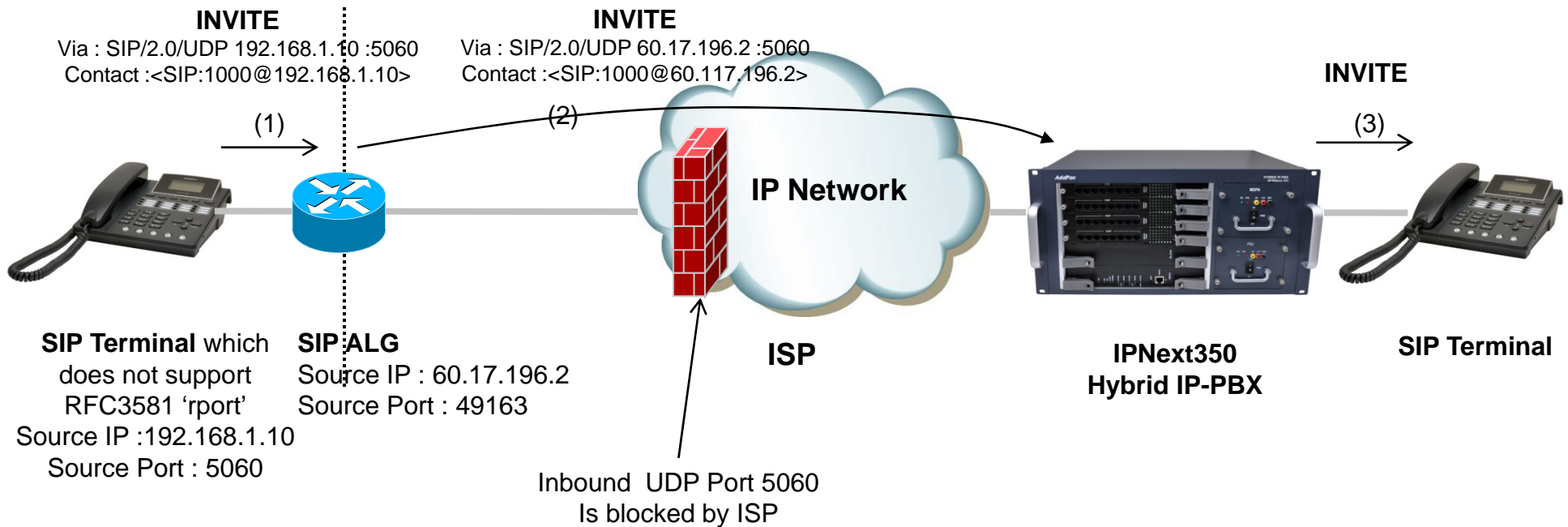
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IP Telephony Service Network Environment

- Terminal : IP Phone, VoIP Gateway, etc
  - Located below the NAT
  - Do not support RFC3581 (An Extension to the SIP for Symmetric Response Routing)

- NAT : SOHO Router
  - SIP ALG(Application-level gateway)
    - Replace IP in "Via" header with the public IP and port
    - Replace "Contact" with mapped public IP and port
    - Replace SDP media address with public IP and port
  - In some network environments, the SIP ALG replace "Contact" port in REGISTER message only. It's caused by wrong configuration or abnormal operation.

- Network : ISP Network
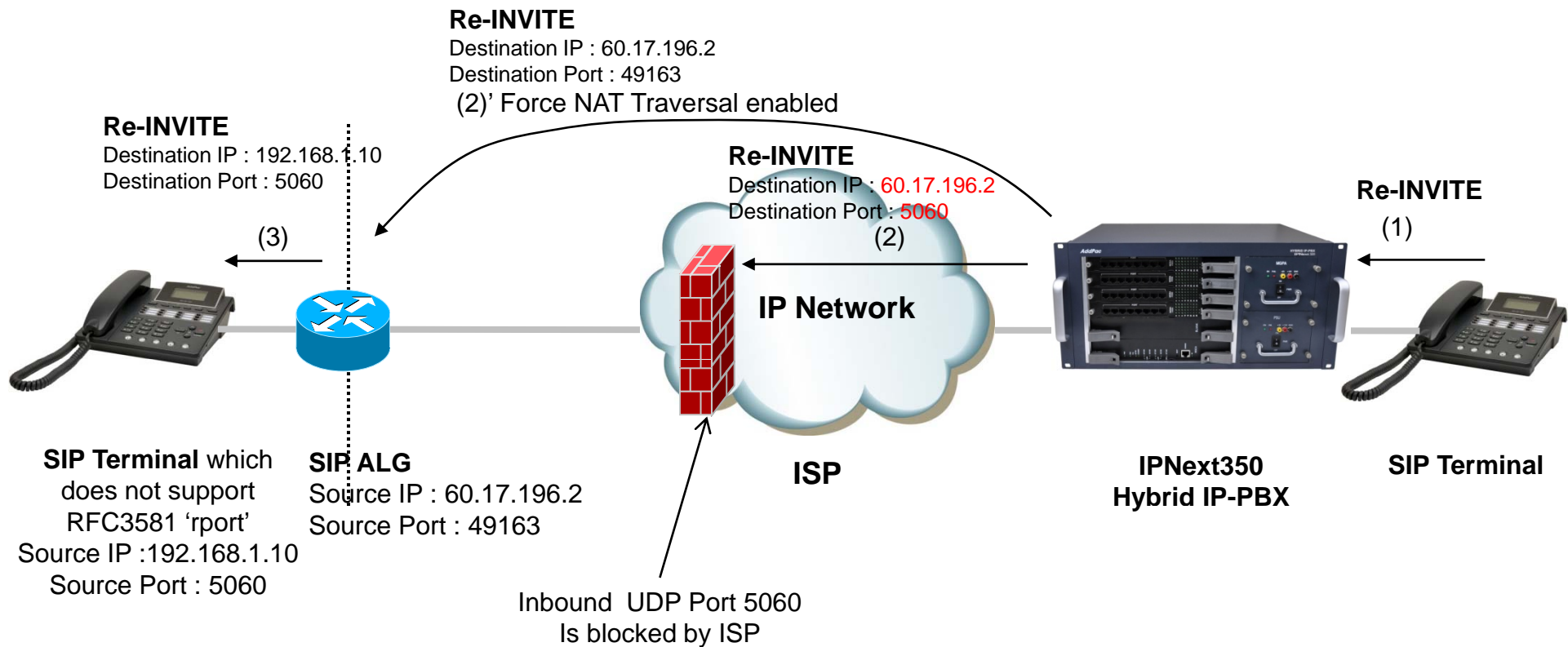 - Inbound UDP port 5060 is blocked by local ISP

NAT Traversal Service

[Call Established]

INVITE
Via : SIP/2.0/UDP 192.168.1.10 :5060
Contact :<SIP:1000@192.168.1.10>

INVITE
Via : SIP/2.0/UDP 60.17.196.2 :5060
Contact :<SIP:1000@60.117.196.2>

INVITE

(1)

(2)

(3)

IP Network

SIP Terminal which
does not support
RFC3581 'rport'
Source IP :192.168.1.10
Source Port : 5060

SIP ALG
Source IP : 60.17.196.2
Source Port : 49163

ISP

Inbound UDP Port 5060
Is blocked by ISP

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SIP Terminal

[Change Session]

Re-INVITE
Destination IP : 60.17.196.2
Destination Port : 49163
 (2)' Force NAT Traversal enabled

Re-INVITE
Destination IP : 192.168.1.10
Destination Port : 5060

Re-INVITE
Destination IP : 60.17.196.2
Destination Port : 5060
(2)

Re-INVITE
(1)

(3)

IP Network

SIP Terminal which
does not support
RFC3581 'rport'
Source IP :192.168.1.10
Source Port : 5060

SIP ALG
Source IP : 60.17.196.2
Source Port : 49163

ISP

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SIP Terminal

Inbound UDP Port 5060
Is blocked by ISP

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Smart Multimedia Manager Configuration

- Smart Multimedia Manager
  - Device Management
    - Devices
      - Server
        - » (IPNext) Properties

- Check 'Force NAT Traversal' option
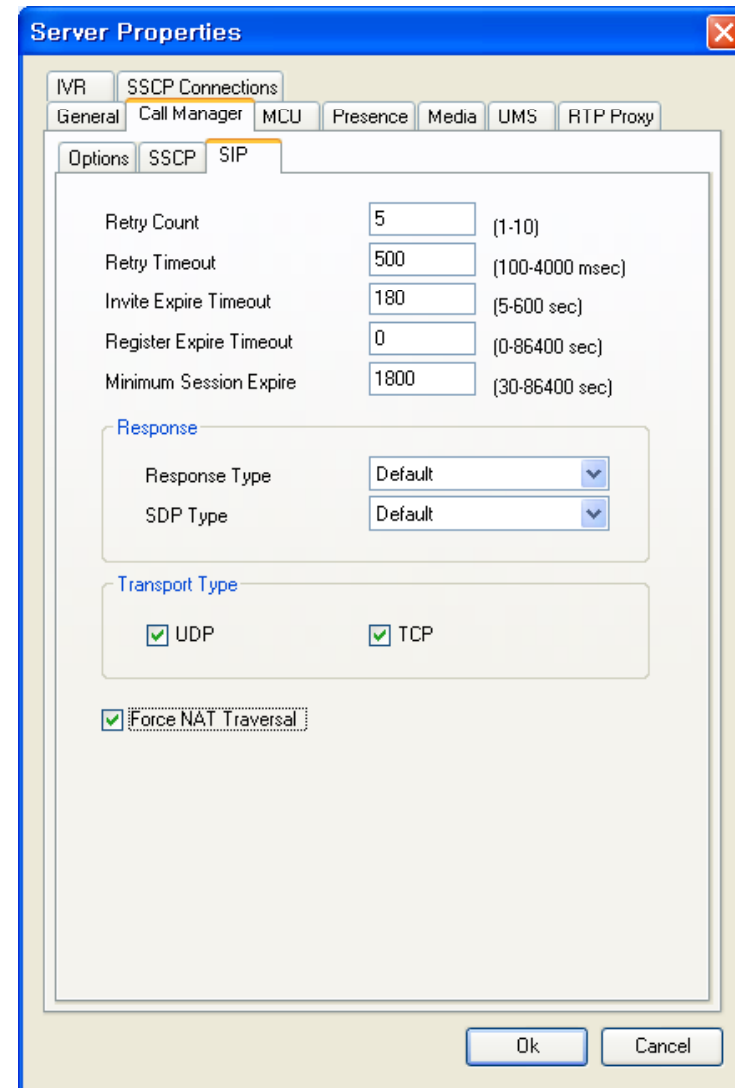
Thank you!

AddPac Technology Co., Ltd.
Sales and Marketing

Phone +82.2.568.3848 (KOREA)
FAX +82.2.568.3847 (KOREA)
E-mail sales@addpac.com