IPNext320™
Hybrid IP-PBX System

High-performance Hybrid IP-PBX Solution

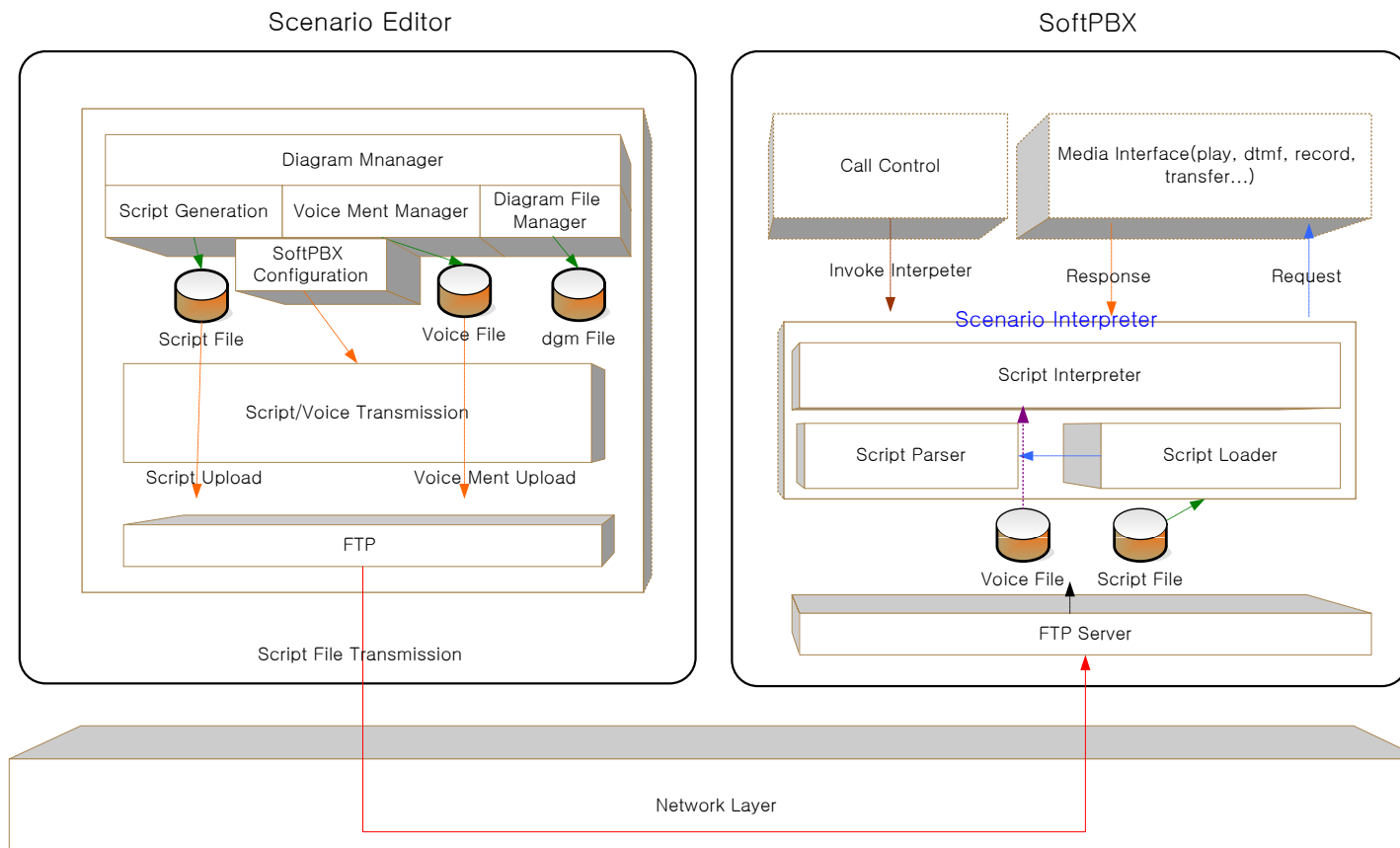## IVR Scenario Editor Features

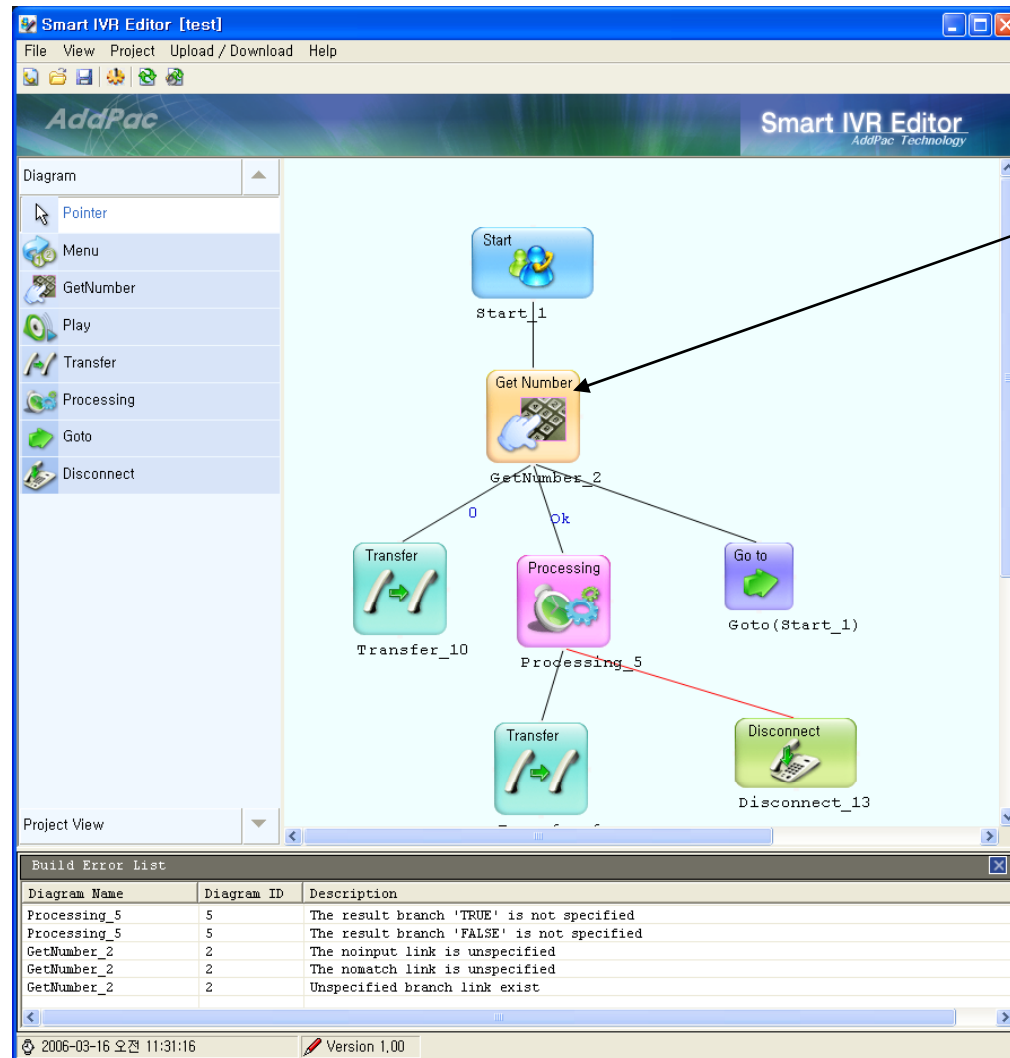**AddPac Technology**

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IVR Scenario Editor Architecture

Scenario Editor

SoftPBX

Diagram Mnanager

Script Generation | Voice Ment Manager | Diagram File Manager

SoftPBX Configuration

Script File   Voice File   dgm File

Script/Voice Transmission

Script Upload   Voice Ment Upload

FTP

Script File Transmission

Call Control

Media Interface(play, dtmf, record, transfer…)

Invoke Interpeter   Response   Request

Scenario Interpreter

Script Interpreter

Script Parser   Script Loader

Voice File   Script File

FTP Server

Network Layer

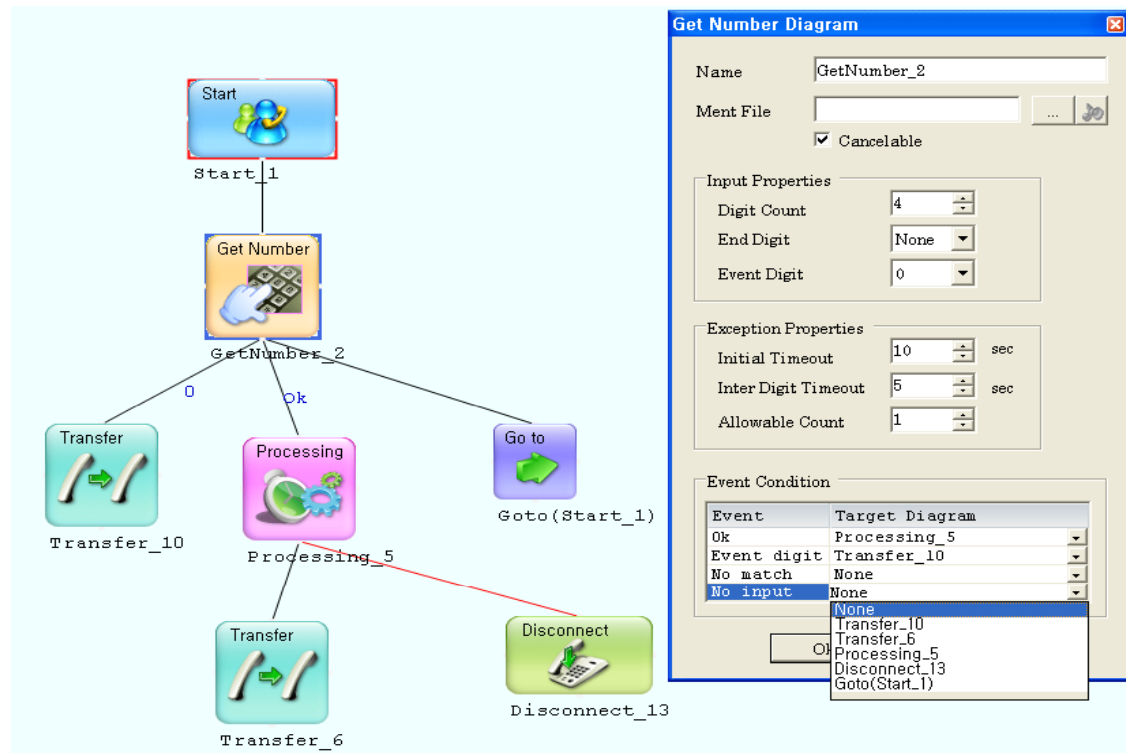**AddPac**

IVR Scenario Editor Creation
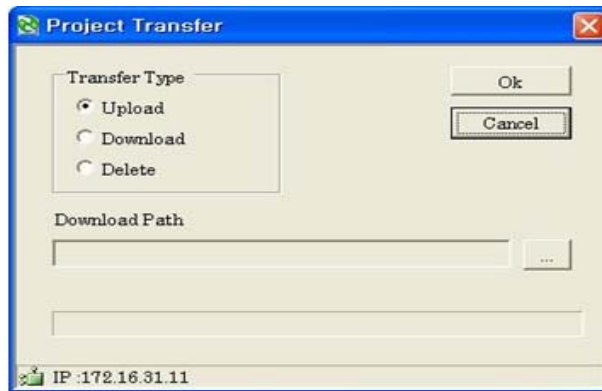

Component

IVR Scenario Editor Creation

- GUI based IVR Scenario Editor
- Support Pre-defined Component (DTMF Input, Call Transfer, Voice File Play, etc)
- Support Project Template File for Easy Modification and Reference.
- Support Pre-Defined IP-PBX System API and Additional Customization API
- Support IVR Scenario Creation Error Debugging Features
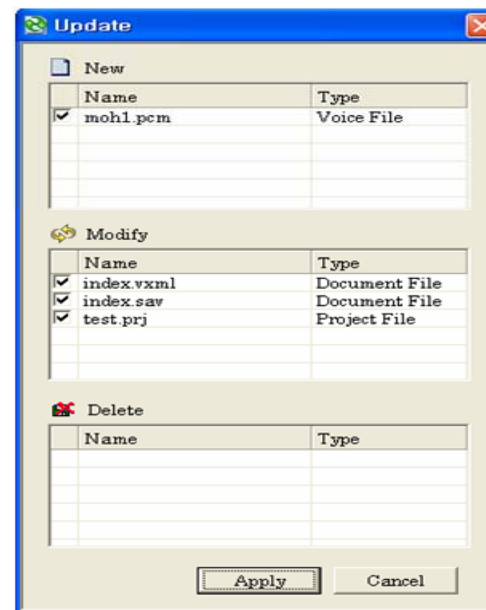
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IVR Editor Component Property

- Support the Property Setting for Component Flow Diagram (Input Event, Exception Properties, Event Condition)
- Provides the different IVR Component Flow depend on Event Condition

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IVR Scenario Management

Project Transfer

Project Update

- IVR Scenario Script File can be upload or download to (from) IP-PBX.
- IVR Scenario Script File Version Control (Update, Add and Delete)
- Register Service with Smart Multimedia Manager

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Voice Announcement File Management

Voice File Upload

- Voice Announcement File Upload and Download for Backup

IPNext IP-PBX Series

Thank you!

AddPac Technology Co., Ltd.
Sales and Marketing

Phone +82.2.568.3848 (KOREA)
FAX +82.2.568.3847 (KOREA)
E-mail sales@addpac.com

AddPac