

# Smart Office Console (version 1.1)

Without notice, Design and Function of AddPac Smart Office Console can be changed for the better performance and additional customer requirement.



**AddPac**  
AddPac Technology  
2009, UC Terminal and Application

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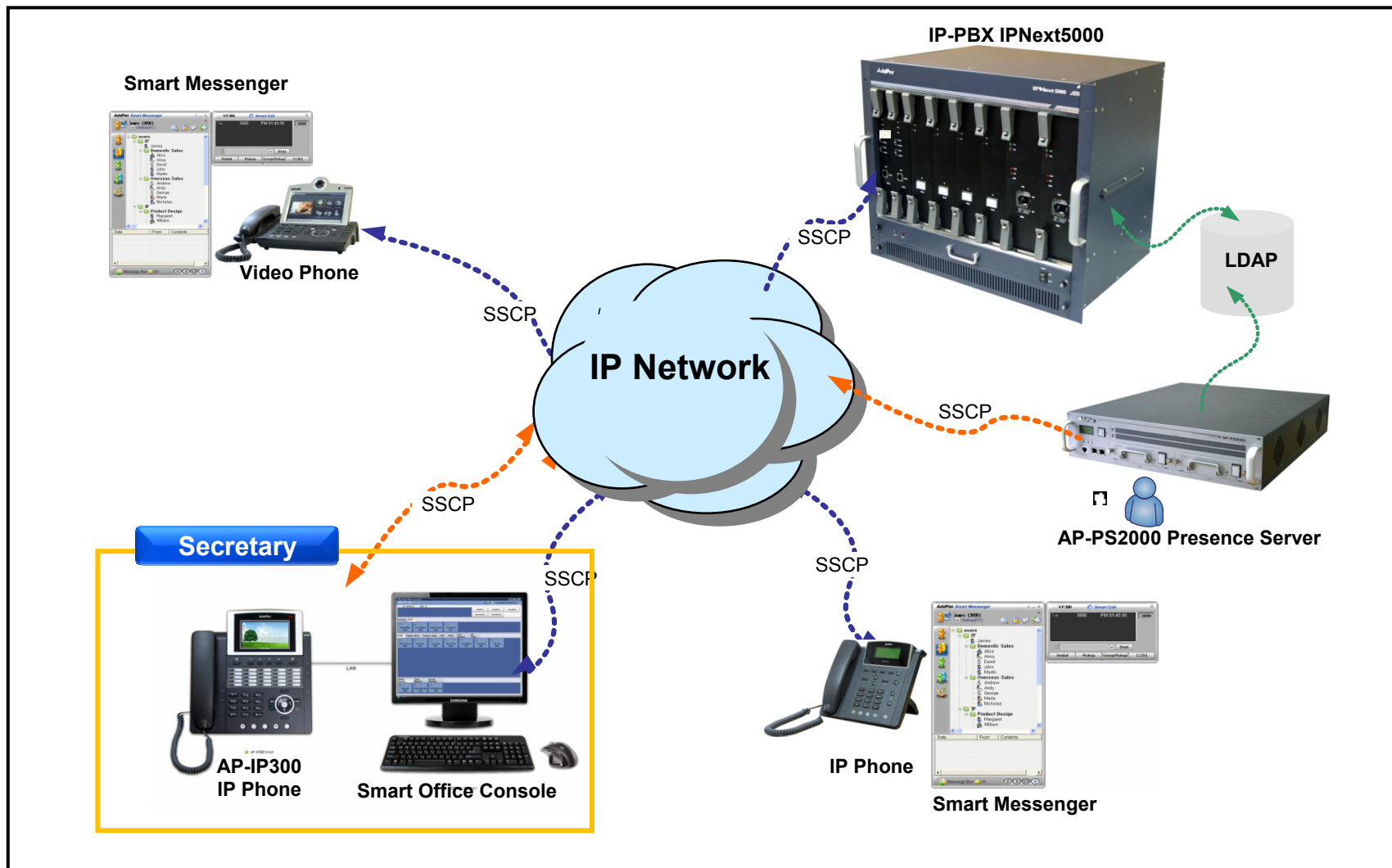
- Overview
- Smart Office Console System Diagram
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- Smart Office Console UI
  - Login Feature
  - Main Screen Feature

# Overview

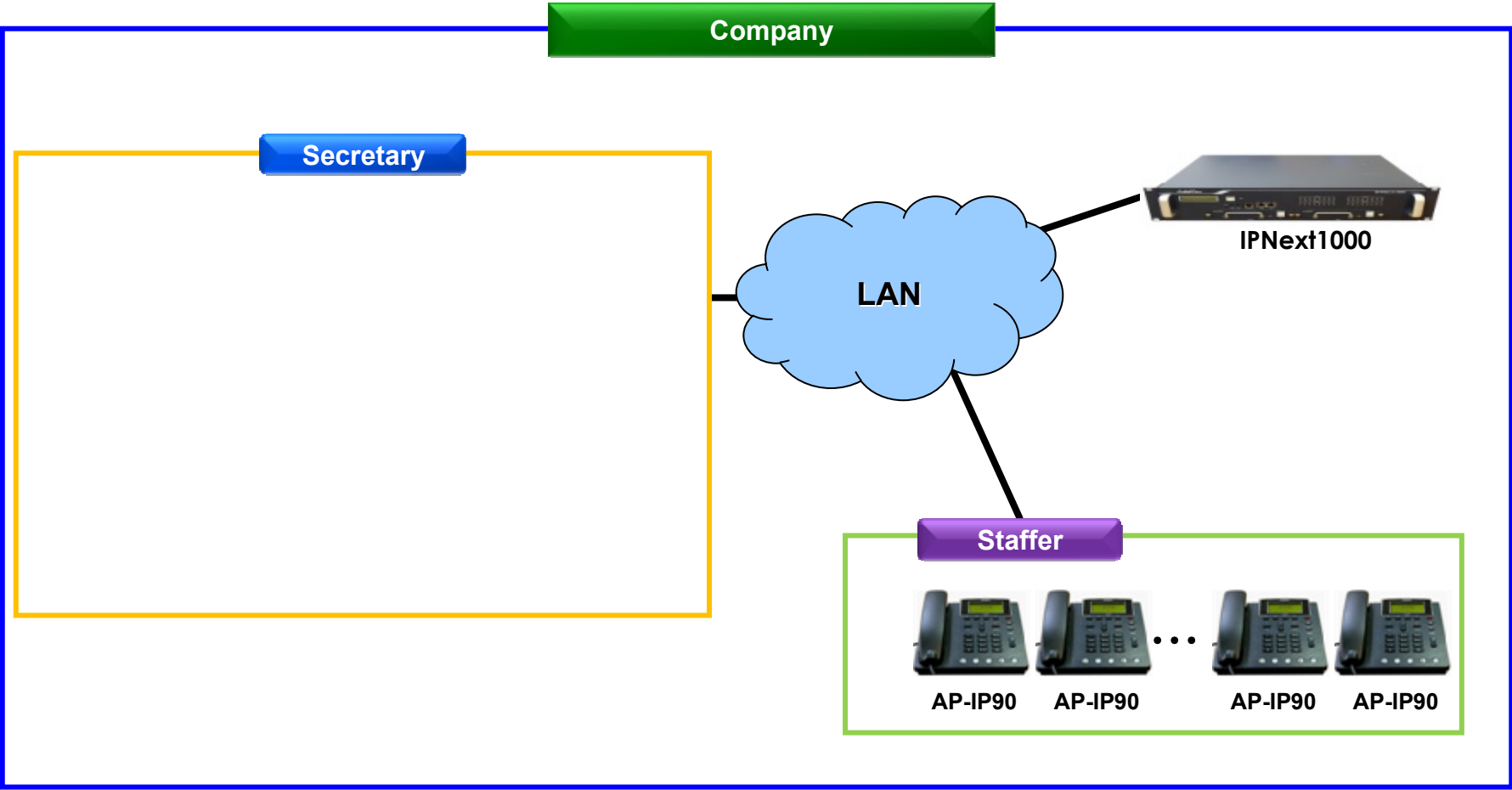
## Support Efficiently Call Routing and Smart Presence Service

- Smart Office Console Function
  - Support Call Routing Service
  - Support User Presence Information
  - Support Phone Presence Information
  - Support Attendant Phone Call Control
  - Support Call Status Display
  - Support Group Call(Conference)
  - Support Various Monitoring Group

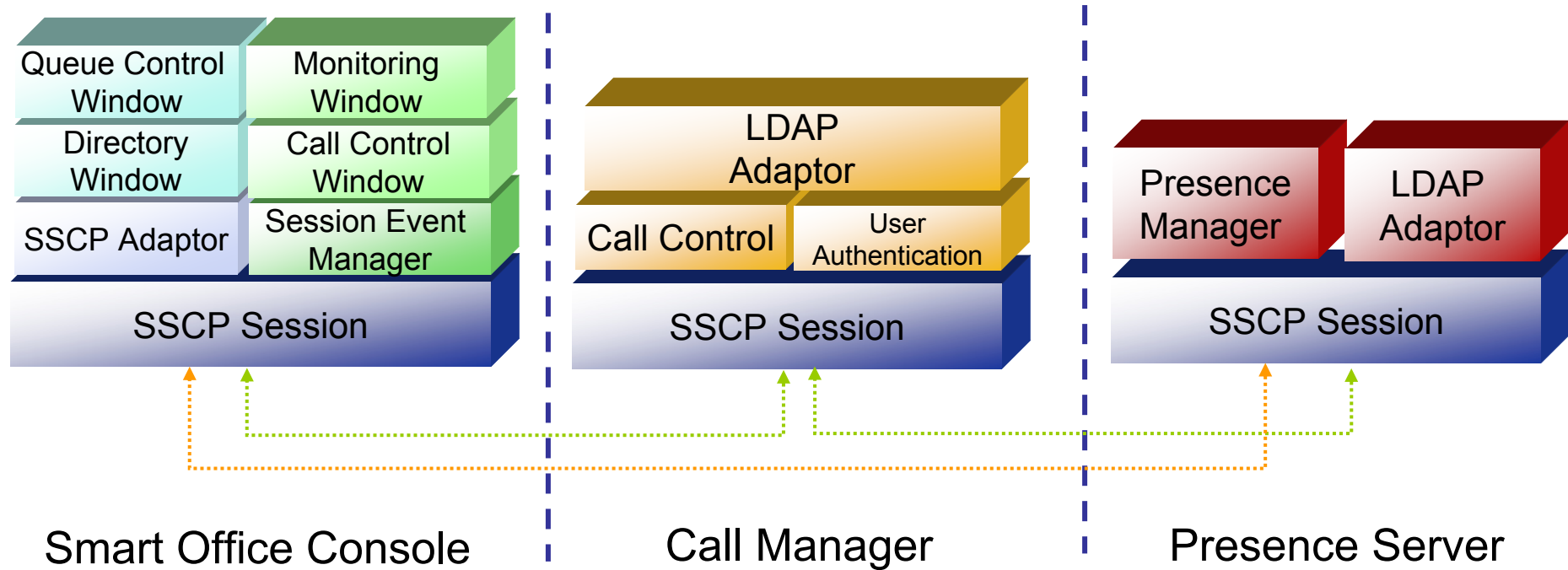
# Smart Office Console System Diagram



# Smart Office Console System Diagram



# Smart Office Console Structure



# Smart Office Console Feature

- User Login Service
  - User Login and Logout Feature
- Monitoring and Group Management Service
  - Support Various Group
    - Attendant and Direct Phone Group
    - Office Phone Group
    - Conference Group
  - Support Group Management Feature
    - Add Group, Rename Group, Delete Group
    - Add User, Delete User
    - Add Conference Room, Delete Conference Room

# Smart Office Console Feature

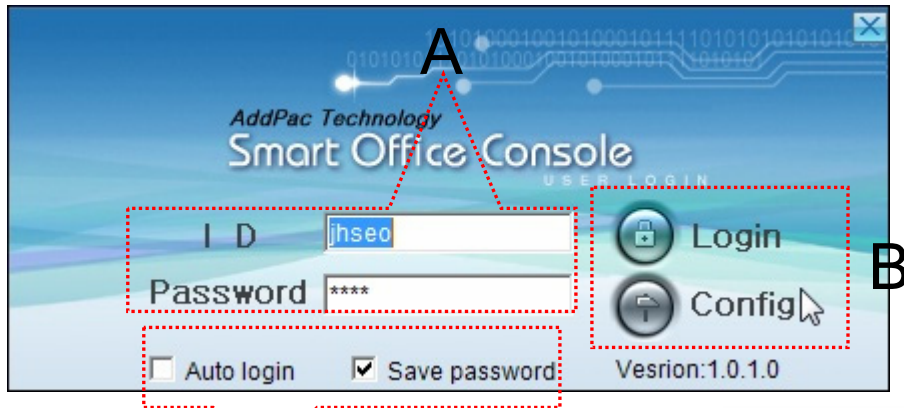
- Monitoring and Group Management Service
  - Presence Feature
    - Phone Presence Status
      - Online, Working, Away, Absence, Be In Conference, Call Busy
    - User Presence Status
      - PC Online, Phone Online, PC-Phone Online
      - Working, Away, Absence, Be In Conference, Call Busy
    - Display Call Status
      - Display Talking Call Status Icon for Talking Time
      - Call Busy, Call Wait Alerting
      - User Configure the Talking Status Time
  - Call Control Feature
    - Interoperate with Monitoring Phone Information
    - Manual Call Dial
    - Drag and Drop Call Transfer and Manual Call Transfer



# Smart Office Console Feature

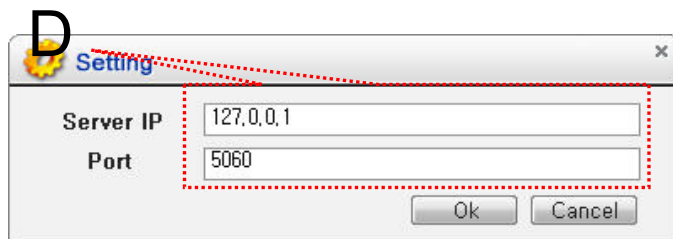
- Attendant Phone Call Control Service
  - Display Phone Call Status
    - Display Call Status Icon for Call State
    - Display Talking Call Status Icon for Talking Time
      - Call Busy, Call Wait Alerting
      - User Configure the Talking Status Time
    - Support Multi-Call
  - Phone Call Control Feature
    - Dial to Monitoring Phone and Conference
    - Incoming Call Answer
    - Call Hold and UnHold
    - Call Transfer
    - Call Drop
    - Interoperate with Monitoring Phone Information
      - Drag and Drop Call Transfer and Manual Call Transfer

# Smart Office Console Login



[Figure 1]

C



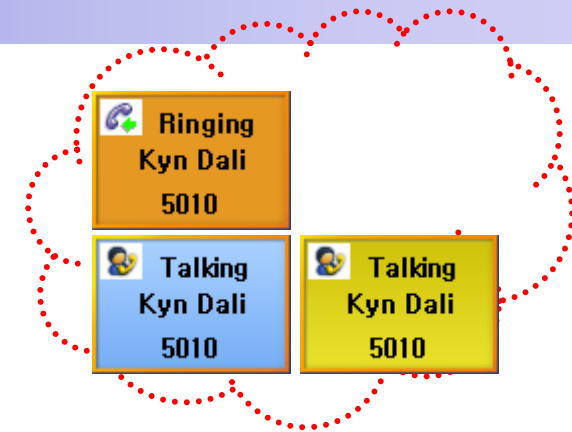
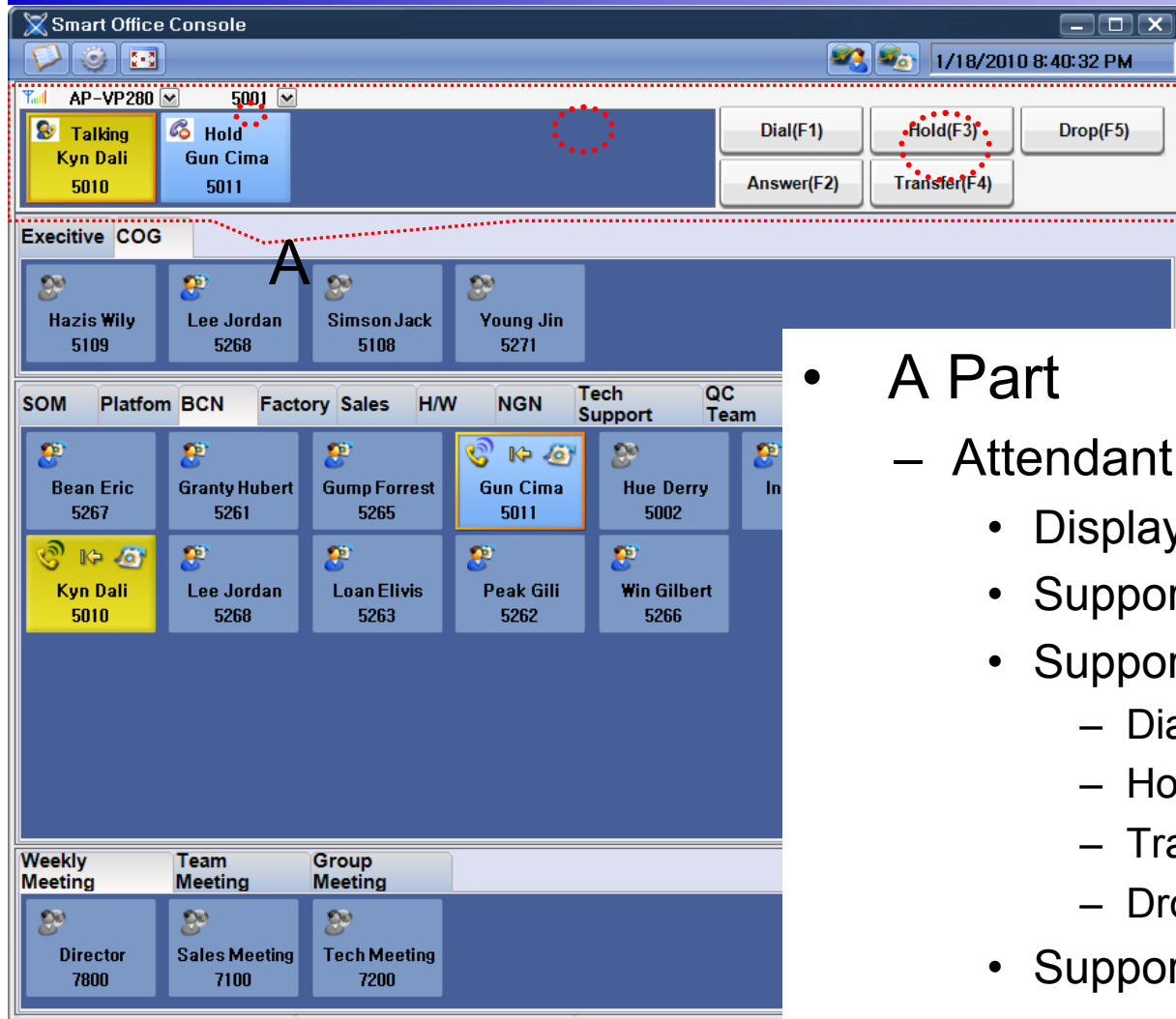
[Figure 2]



[Figure 3]

- Attendant Console Login
  - [Figure 1] shows the login picture of Smart Office Console program. “E” of [Figure3] is Icon of Smart Office Console Program.
  - When program is started initially, user should set the network configuration parameter such as IP address, Port number of Presence Server.[Figure2]
  - After inputting ID and Password, press the login button

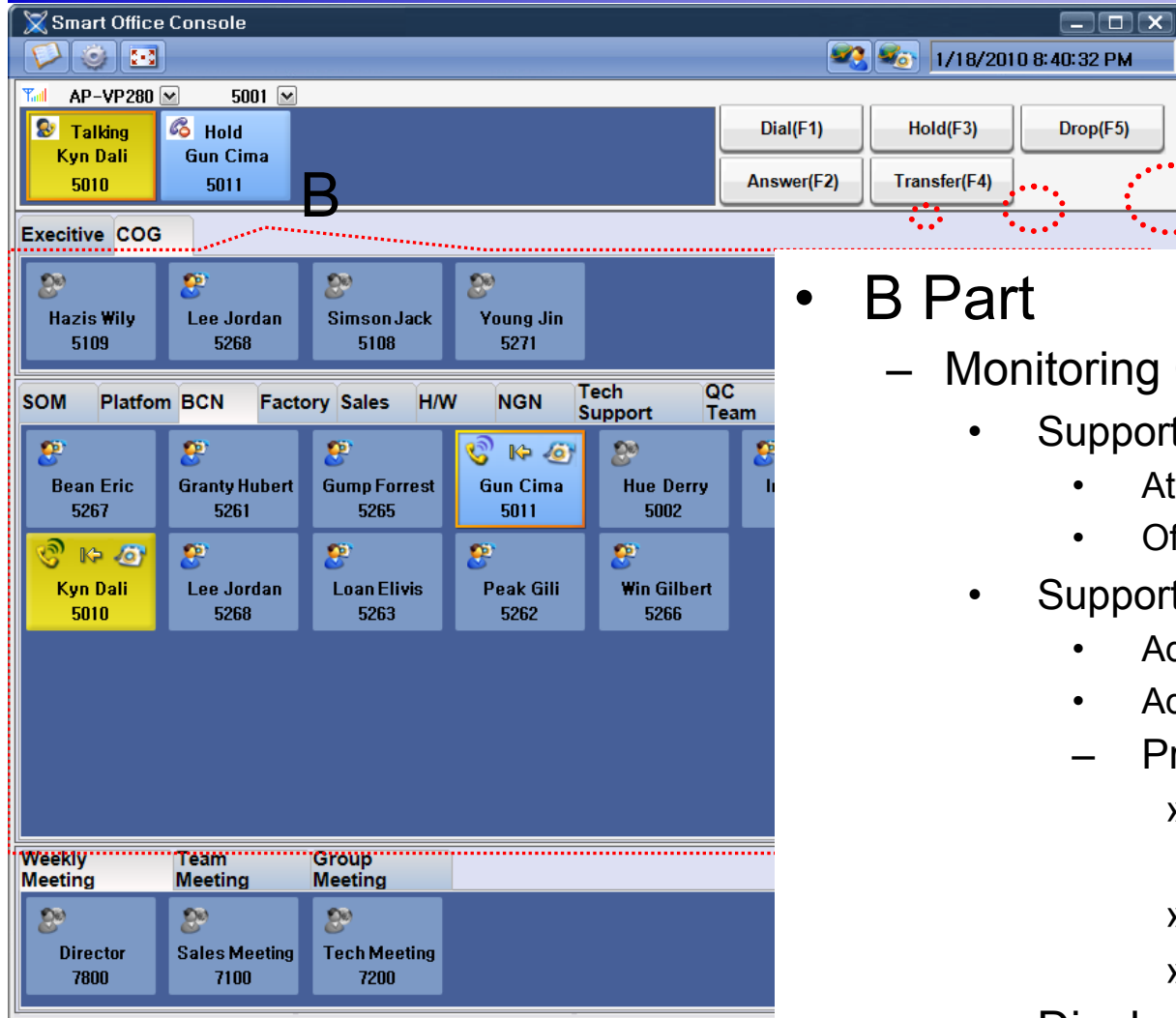
# Smart Office Console Main Screen – Call Control



- A Part
  - Attendant Phone Call Control Part
    - Display Call Status
    - Support Multi-Call Display
    - Support Call Control Feature
      - Dial, Answer
      - Hold/UnHold
      - Transfer
      - Drop
  - Support Short Key Call Control

# Smart Office Console

## Main Screen – Monitoring



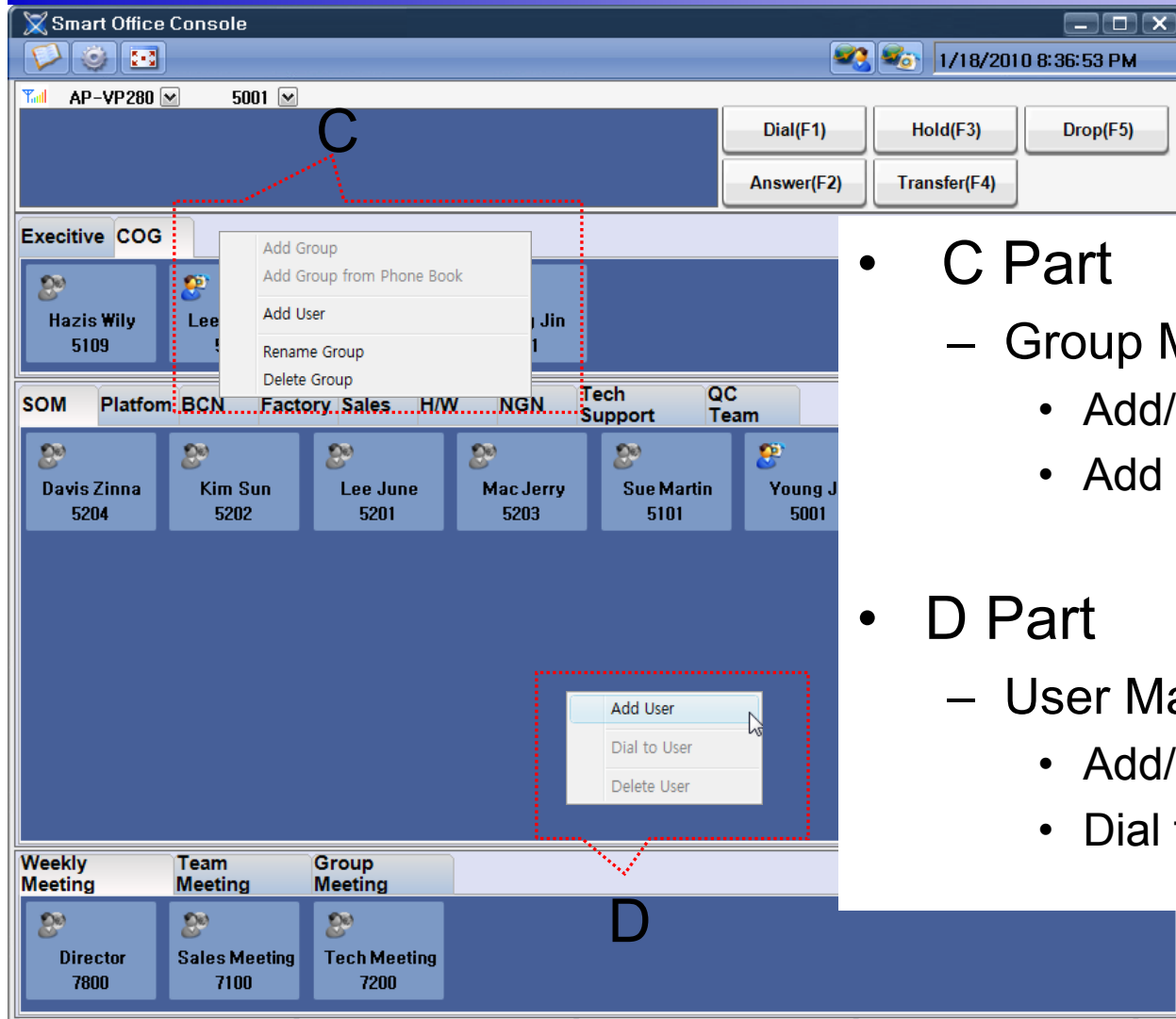
- **B Part**

- **Monitoring Group Part**

- Support Various Group
  - Attendant and Direct Phone Group
  - Office Phone Group
- Support Group Management Feature
  - Add Group, Rename Group, Delete Group
  - Add User, Delete User
- Provide Various User Presence Status
  - » PC Online, PC-Phone Online, Phone Online
  - » Offline, Away, Absence
  - » Be in Conference, Call Busy
- Display Call Status

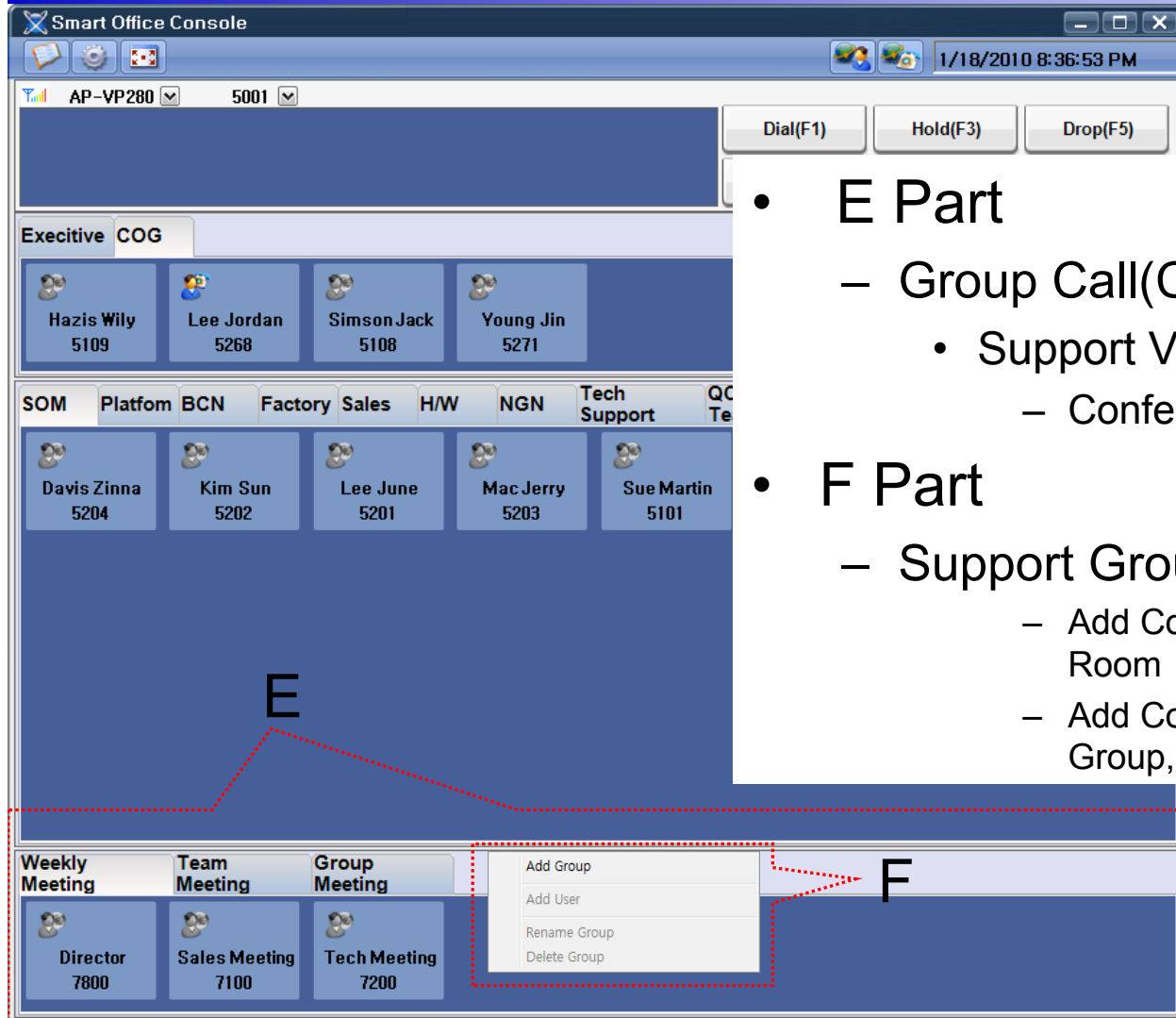
# Smart Office Console

## Main Screen – Monitoring Group



- C Part
  - Group Management Feature
    - Add/Delete/Rename Group
    - Add User
- D Part
  - User Management Feature
    - Add/Delete User
    - Dial to User

# Smart Office Console Main Screen – Group Call



- E Part
  - Group Call(Conference) Part
    - Support Various Group
      - Conference Call Group
- F Part
  - Support Group Management Feature
    - Add Conference Room, Delete Conference Room
    - Add Conference Group, Rename Conference Group, Delete Conference Group



# Thank you!

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