



# Smart Messenger (version 2.3)

Without notice, Design and Function of AddPac Smart Messenger can be changed for the better performance and additional customer requirement.



IPNext600

# **AddPac**

## AddPac Technology

2009, Sales and Marketing

# Contents

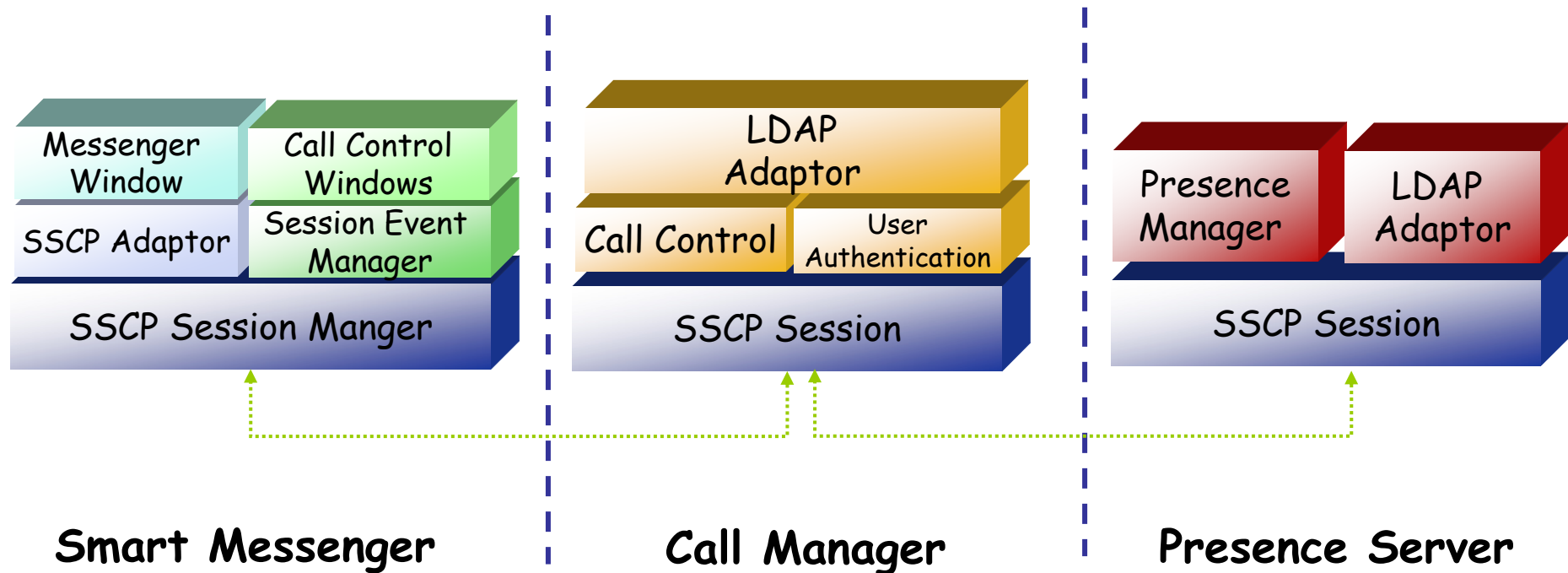
- Overview
- Smart Messenger Structure
- Smart Messenger System Diagram
- Smart Messenger Feature
- Smart Messenger UI
  - Login
  - Main Screen Feature
  - Call Window Screen and Feature
  - Environment Configuration

# Overview

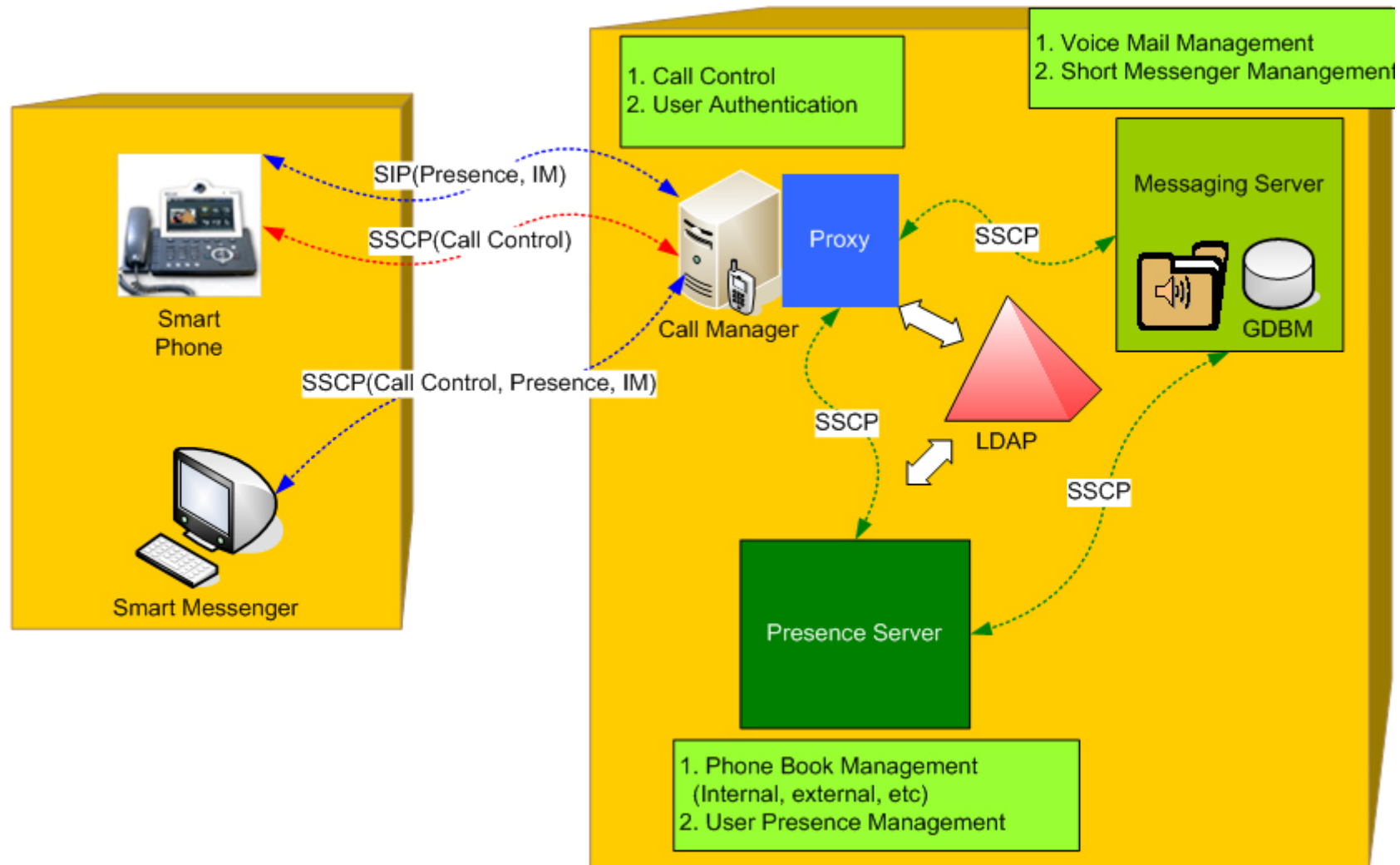
## Support Smart Phone and User Presence Service

- Smart Messenger Function
  - Support Messenger Service
  - Support Various Address Book
  - Support User Presence Information
  - Support User Search Feature
  - Interoperation with Address Book and Smart Phone
  - Support Smart Phone Control and Setup
    - Call Control and Forward Setup
  - Support Unified Message Box
    - Voice Mail Box
    - Short Message Box

# Smart Messenger Structure



# Smart Messenger System Diagram



# Smart Messenger Feature (cont.)

- Messenger Service
  - User Login / Logout Feature
  - Address Book Feature
    - Presence Support Address Book
      - Intra Private Contacts (New)
        - » Group Create, Modify, Delete
        - » User Add, Delete
        - » Add User from Intra Public Contacts
      - Intra Public Contacts
      - Common Feature
        - » Dial, Send Short Message
        - » Conference (New)
        - » View User Profile
        - » Send e-mail
        - » Display User Status
    - Dial, Send Short Message, Send e-mail, Conference Using Address Book
    - Private Contacts Managing Feature (New)
    - User Profile Information View (New)

# Smart Messenger Feature (cont.)

- Messenger Service
  - Address Book Feature
    - Presence not Support Address Book
      - External Private Contacts (New)
        - » Address Group Create, Modify, Delete
        - » Address Item Create, Add, Delete
        - » Add Address Item from External Public Contacts
      - External Public Contacts (New)
      - Common Feature
        - » Dial to Home, Office, Mobile
        - » Send e-mail
    - Dial, Send e-mail, Using Address Book
    - Private Contacts Managing Feature(New)
    - User Search Feature(New)

# Smart Messenger Feature (cont.)

- Messenger Service
  - Presence Service Feature
    - My Status Setting
    - User Presence Status View and Update
      - Online, Working, Away, Absence
      - Be In Conference
  - User Profile Setting Feature ( New )
  - Unified Message Box Feature
    - Voice Mail Box
      - Play, Save, Delete
    - Short Message Box
      - New Message, Open, Reply, Forward, Save, Delete
    - New Message Notify
    - Message Store In User PC



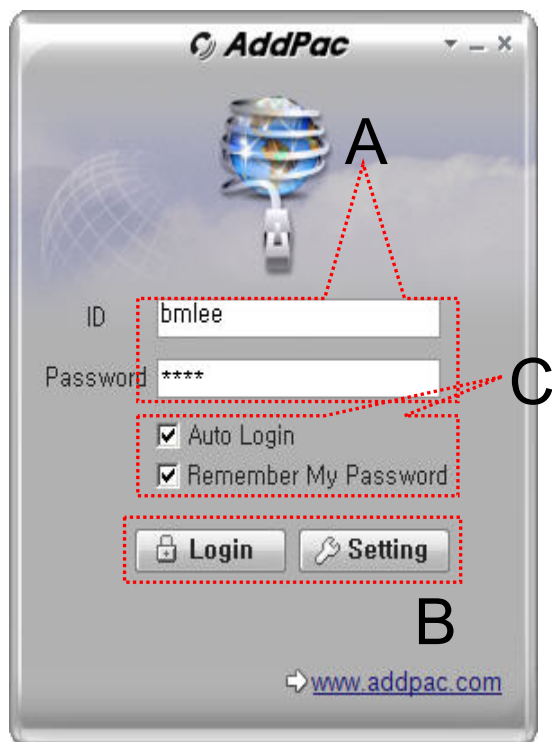
# Smart Messenger Feature (cont.)

- Messenger Service
  - Recent Call Log Feature
    - Call Log Store In User PC
    - Call Log View
    - Call Log Remove and Clear
  - Privacy Information Setup ( New )
    - Display Name Setup
    - Login Password
    - Voice Mail Box Password
    - Etc
  - Forward Setup ( New )
    - Multi Address Forward Setting
  - Auto Upgrade Feature ( New )

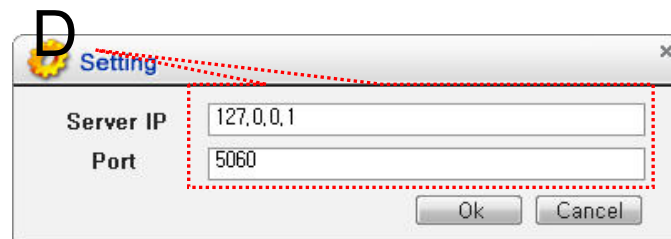
# Smart Messenger Feature

- Call Control Service
  - Call Information Display
  - Support Soft-Key
  - Support Smart Phone Feature
  - Support Multi-Terminal User ( New )
  - Support Multi-Address User ( New )

# Smart Messenger Login



[Figure 1]



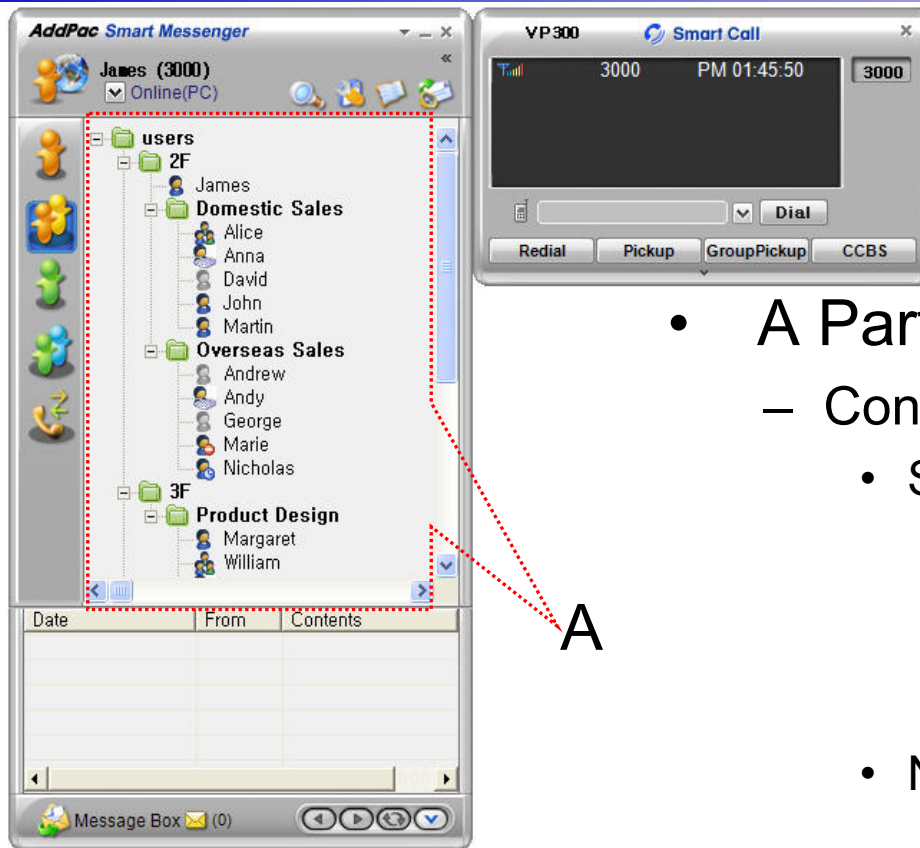
[Figure 2]



[Figure 3]

- Messenger Login
  - [Figure 1] shows the login picture of smart messenger program. “E” of [Figure3] is ICON of Smart Messenger Program.
  - When program is started initially, user should set the network configuration parameter such as IP address, Port number of Presence Server.[Figure2]
  - After inputting ID and Password, press the login button

# Smart Messenger Main Screen Feature

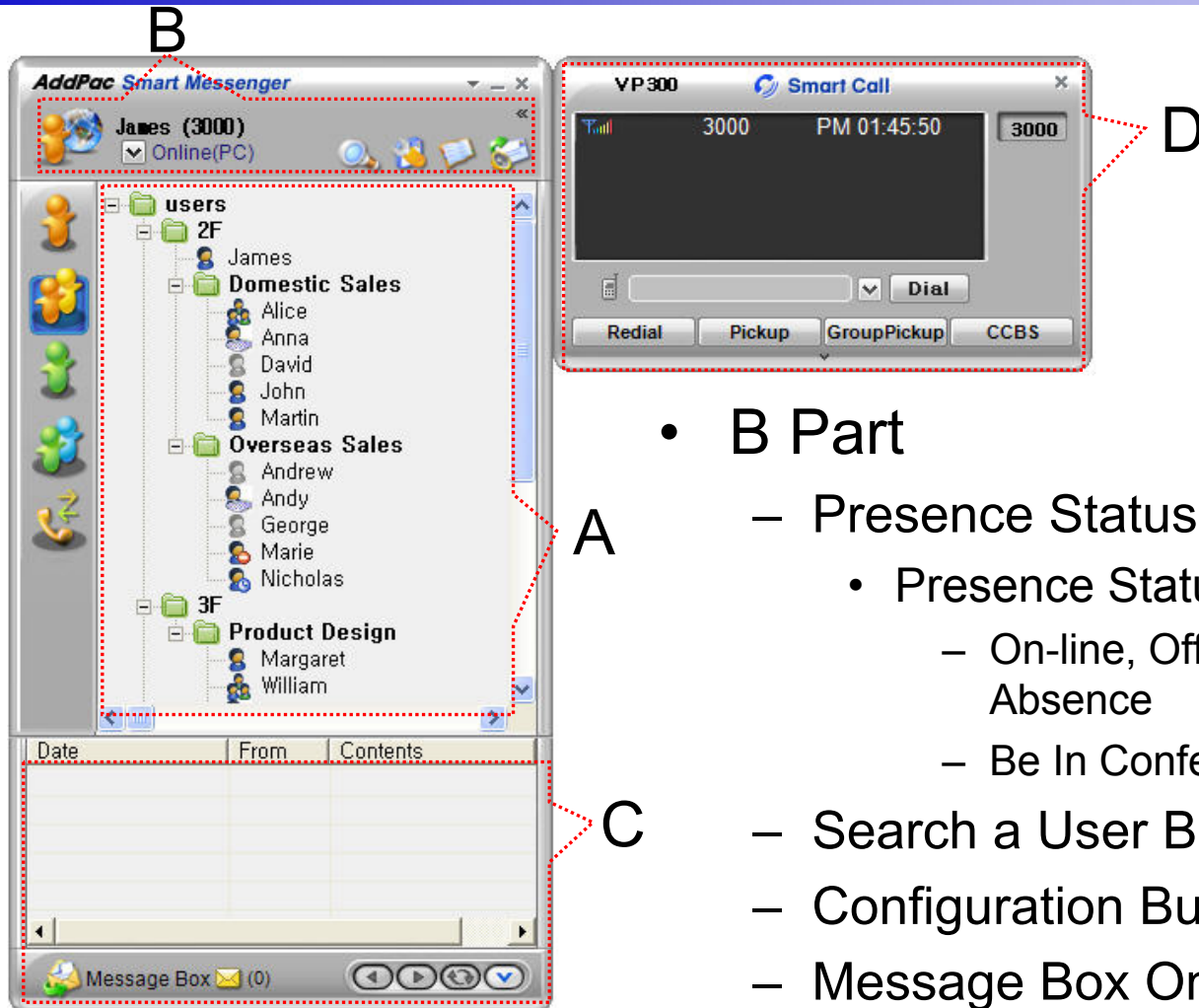


- A Part

- Contact List Part

- Support Presence Service Contacts
      - Intra Private Contacts – Company Personal Phone Book
      - Intra Public Contacts – Company Phone Book
    - Not Support Presence Service Contacts
      - Extra Private Contacts – Personal Phone Book
      - Extra Public Contacts – customer list Phone Book, etc
  - Recent Call Logs – Recent call history

# Smart Messenger Main Screen Feature



- B Part

- Presence Status Display Part

- Presence Status Display

- On-line, Off-Line, Working, Away, Absence

- Be In Conference, Call Busy

- Search a User Button

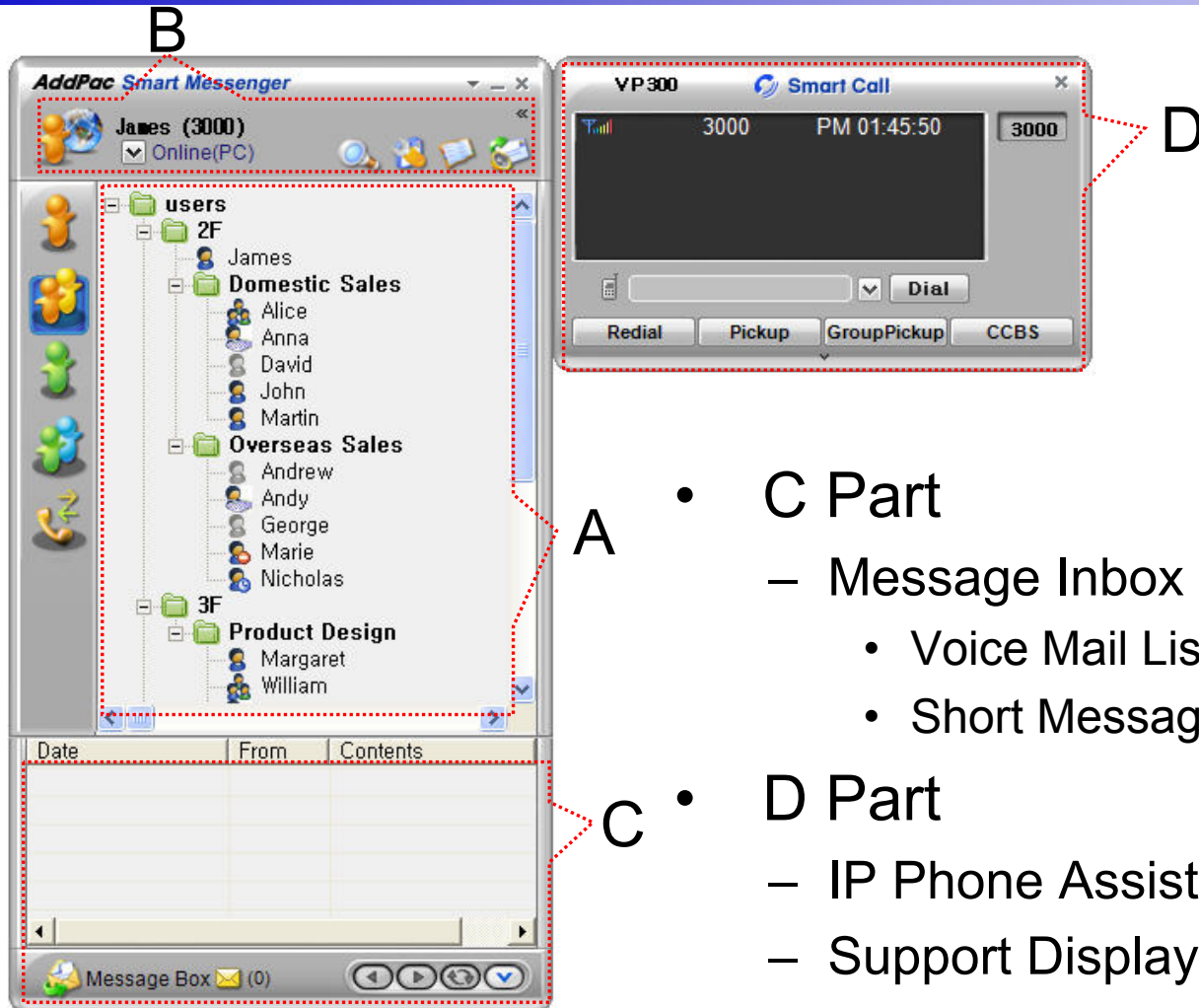
- Configuration Button

- Message Box On/Off Button

- Contact List Refresh Button

[www.addpac.com](http://www.addpac.com)

# Smart Messenger Main Screen Feature



- C Part
  - Message Inbox List Display Part
    - Voice Mail List
    - Short Message List
- D Part
  - IP Phone Assistant Screen
  - Support Display Call Information
  - Support Soft-Key

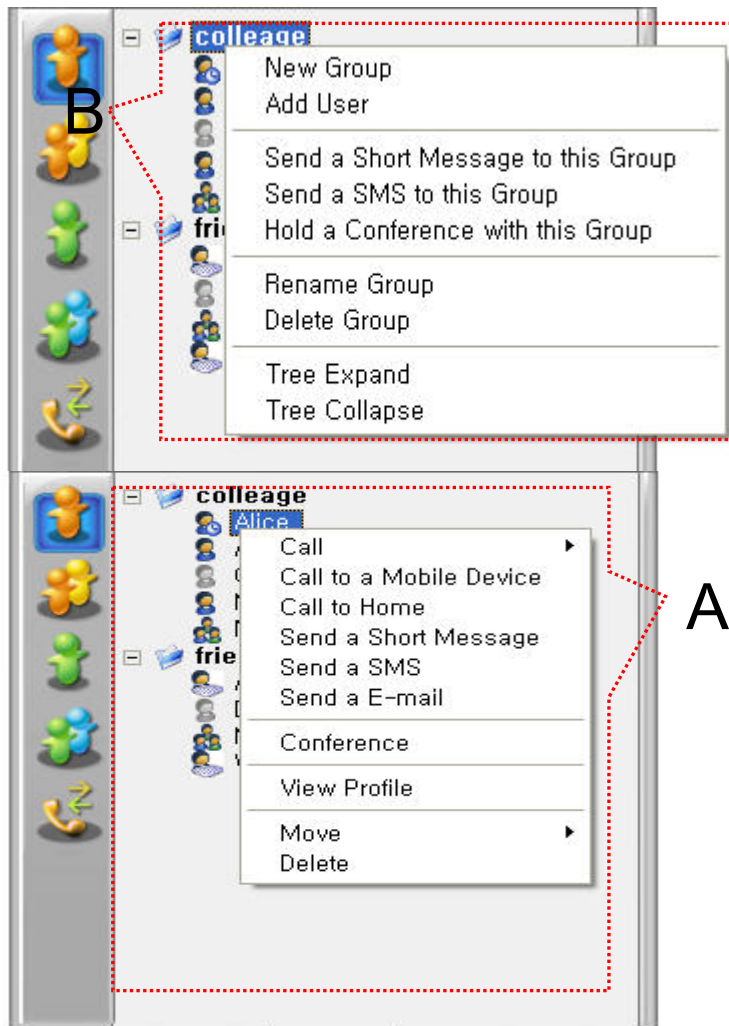
# Smart Messenger Main Screen Feature

The screenshot shows the AddPac Smart Messenger main screen. The top bar displays the user's name 'James (3000)' and status 'Online(PC)'. Below this is a directory tree with folders for 'users', '2F', '3F', 'Domestic Sales', and 'Overseas Sales'. The '2F' folder is expanded, showing a list of users: James, Alice, Anna, David, John, Martin, Andrew, Andy, George, Marie, and Nicholas. The '3F' folder is also expanded, showing Margaret and William. A red dashed box labeled 'B' highlights the top bar and the directory tree. A red dashed box labeled 'A' highlights the '3F' folder and its contents. To the right of the main screen, a 2x3 grid of presence status cards for 'James (3000)' is shown, each with a different status icon and label: 'Online(PC)', 'Working', 'Away', 'Be in Conference', 'Absence', and 'Call Busy'. A green dotted line circles these cards. At the bottom left, a 2x3 grid of small user icons for 'James' is shown, also circled with a green dotted line. The AddPac logo is at the bottom left.

- Presence Status Display
  - “B” Part
    - Local User Presence Status Display
  - “A” Part
    - Other User Presence Status Display
    - Intra Private Contacts, Intra Public Contacts (Presence Server Support)

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# Smart Messenger Main Screen Feature

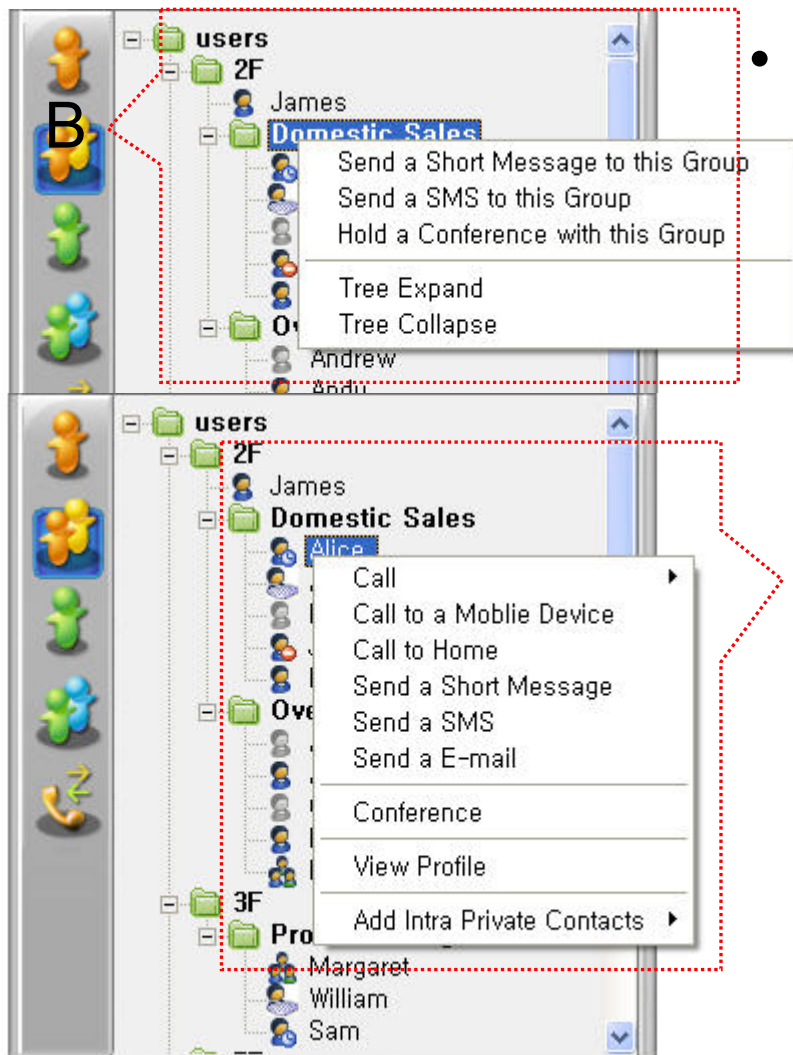


## • Intra Private Contacts

- Support User Presence Status
- Group Create, Modify, Delete
- User Add, Delete
- Add User from Intra Public Contacts
- Common Feature
  - Dial, Send Short Message
  - Conference (New)
  - View User Profile
  - Send e-mail
  - Display User Status
- Dial, Send Short Message, Send e-mail, Conference Using Address Book
- Private Contacts Managing Feature
- User Profile Information View



# Smart Messenger Main Screen Feature



- Intra Public Contacts

- Support User Presence Status

- Common Feature

- Dial, Send Short Message

- Conference (New)

- View User Profile

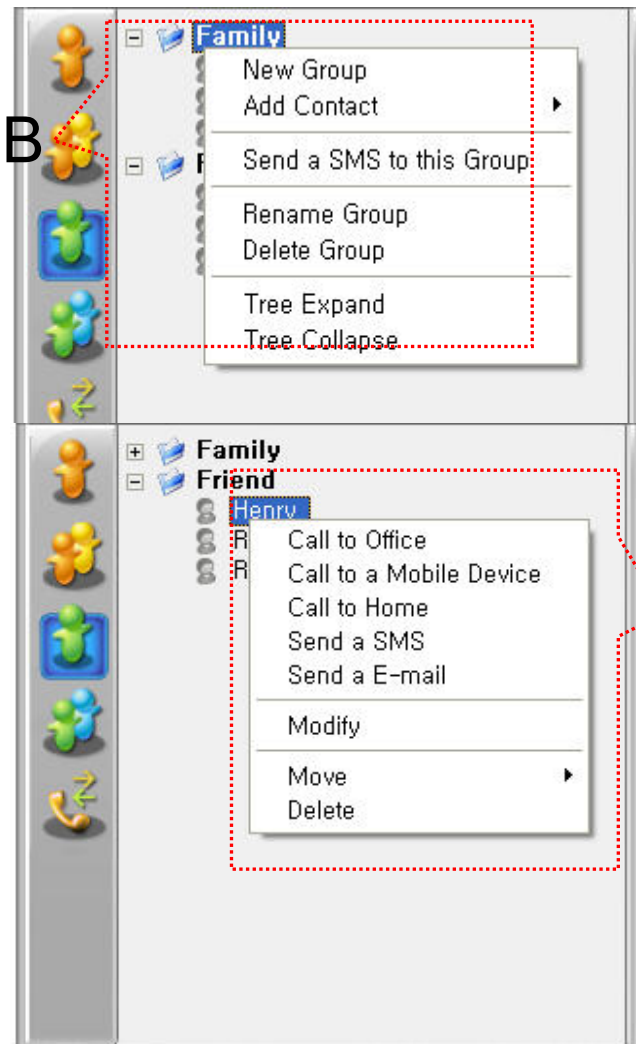
- Send e-mail

- Display User Status

- Dial, Send Short Message, Send e-mail, Conference Using Address Book

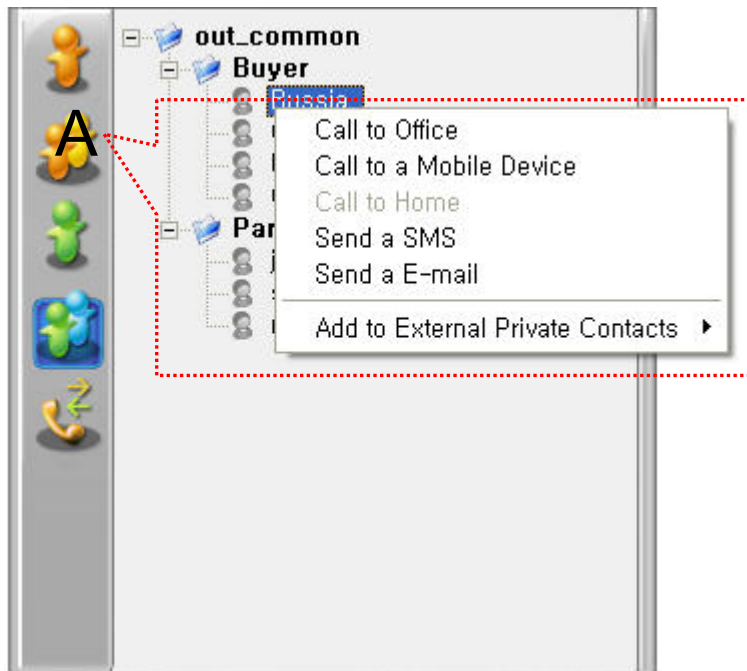
- User Profile Information View

# Smart Messenger Main Screen Feature



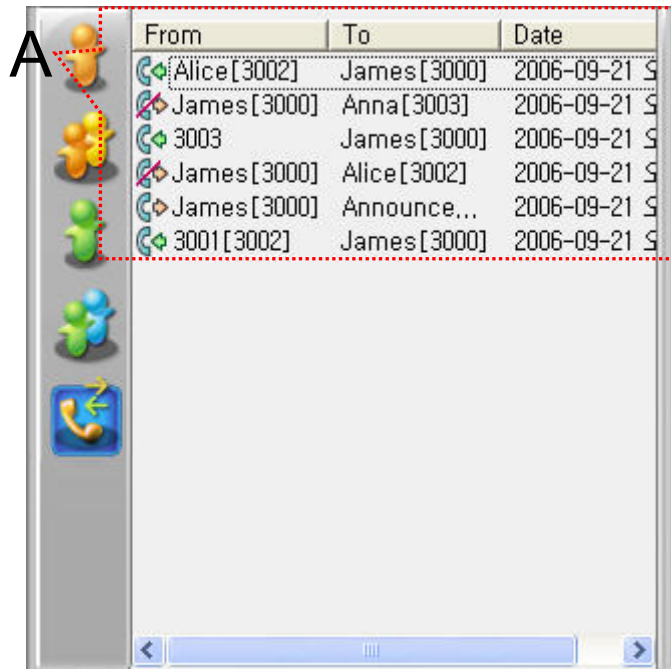
- Extra Private Contacts
  - Not Support User Presence Status
  - Address Group Create, Modify, Delete
  - Address Item Create, Add, Delete
  - Add Address Item from External Public Contacts
  - Common Feature
    - Dial to Home, Office, Mobile
    - Send e-mail
  - Dial, Send e-mail, Using Address Book
  - Private Contacts Managing Feature

# Smart Messenger Main Screen Feature



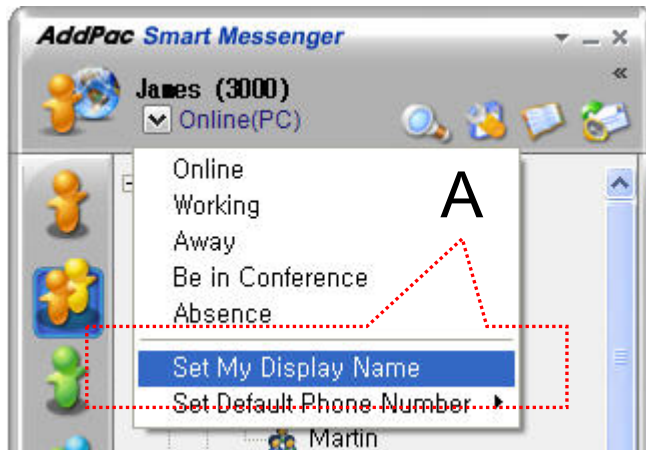
- Extra Public Contacts
  - Not Support User Presence Status
  - Common Feature
    - Dial to Home, Office, Mobile
    - Send e-mail
  - Dial, Send e-mail, Using Address Book

# Smart Messenger Main Screen Feature

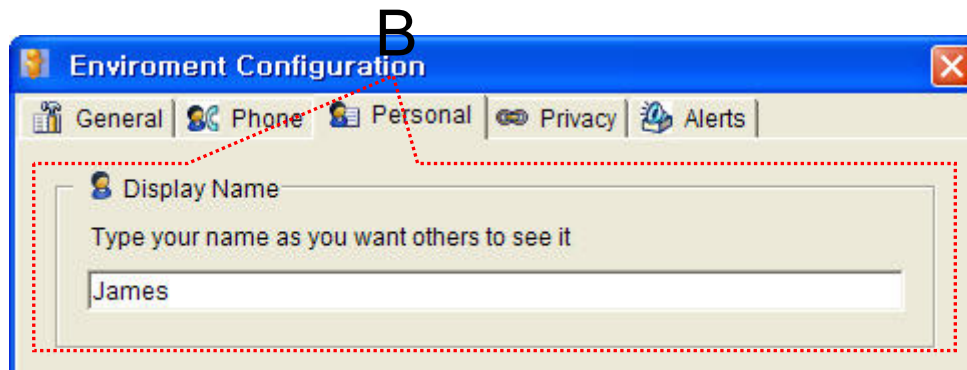


- Recent Call Logs
  - View In/Out Call Log
  - Support Call Log Remove/Clear
  - Dial Using Recent Call Logs

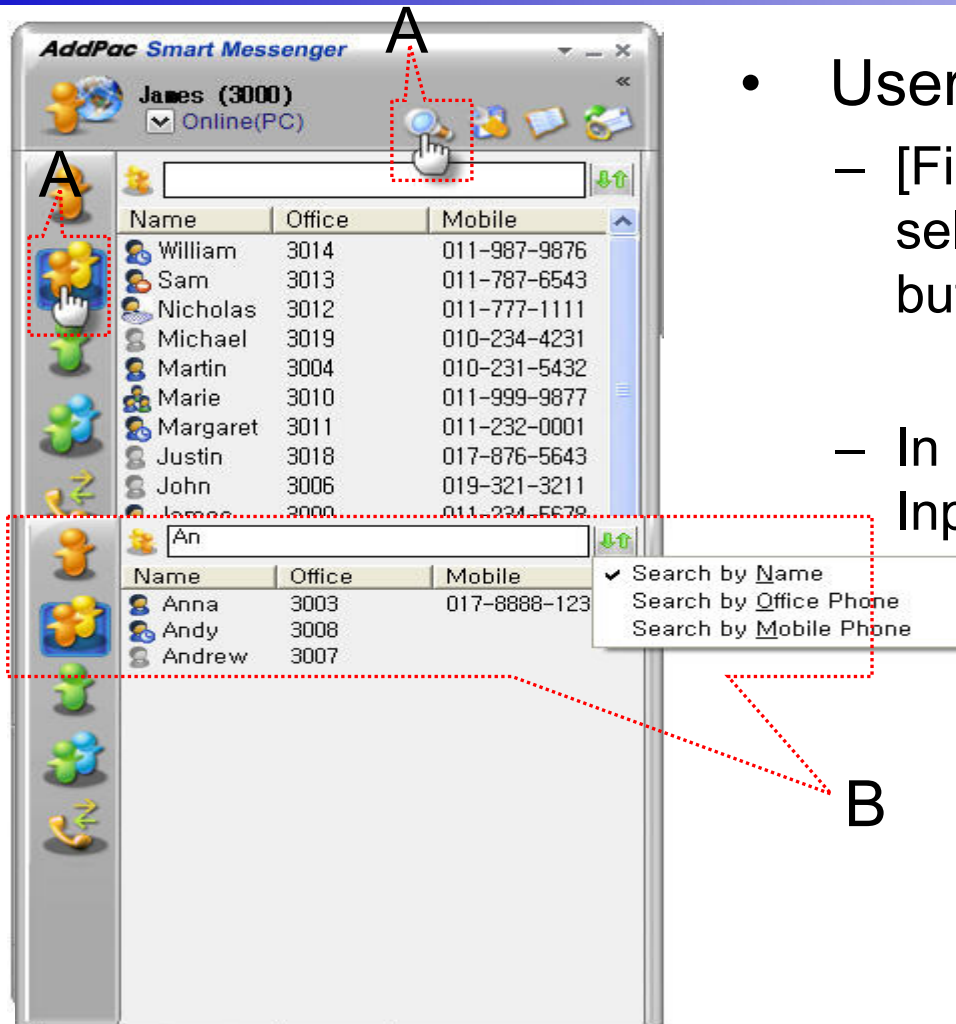
# Smart Messenger Main Screen Feature



- Change Display Name
  - [Figure A] “Set My Display Name” Menu Select , pop up the [Figure B]
  - In [Figure B], type the Display Name user want, and then press “OK” button



# Smart Messenger Main Screen Feature

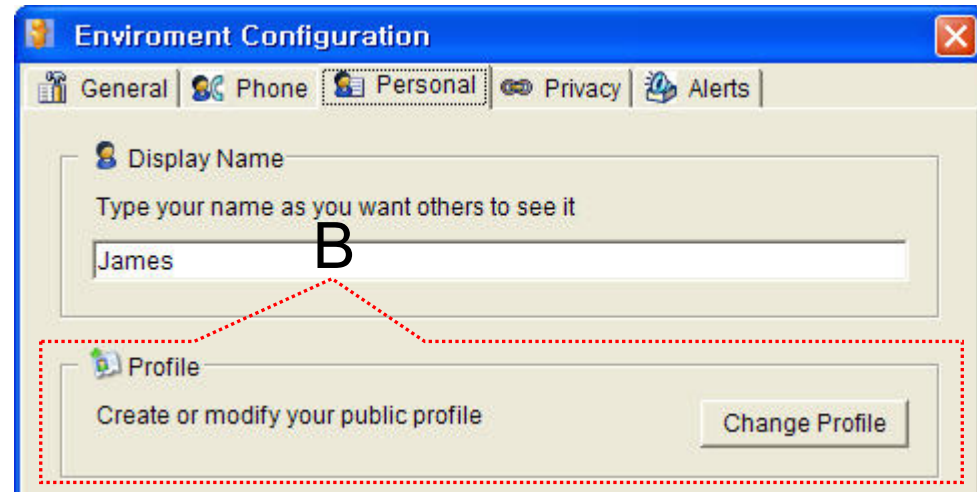
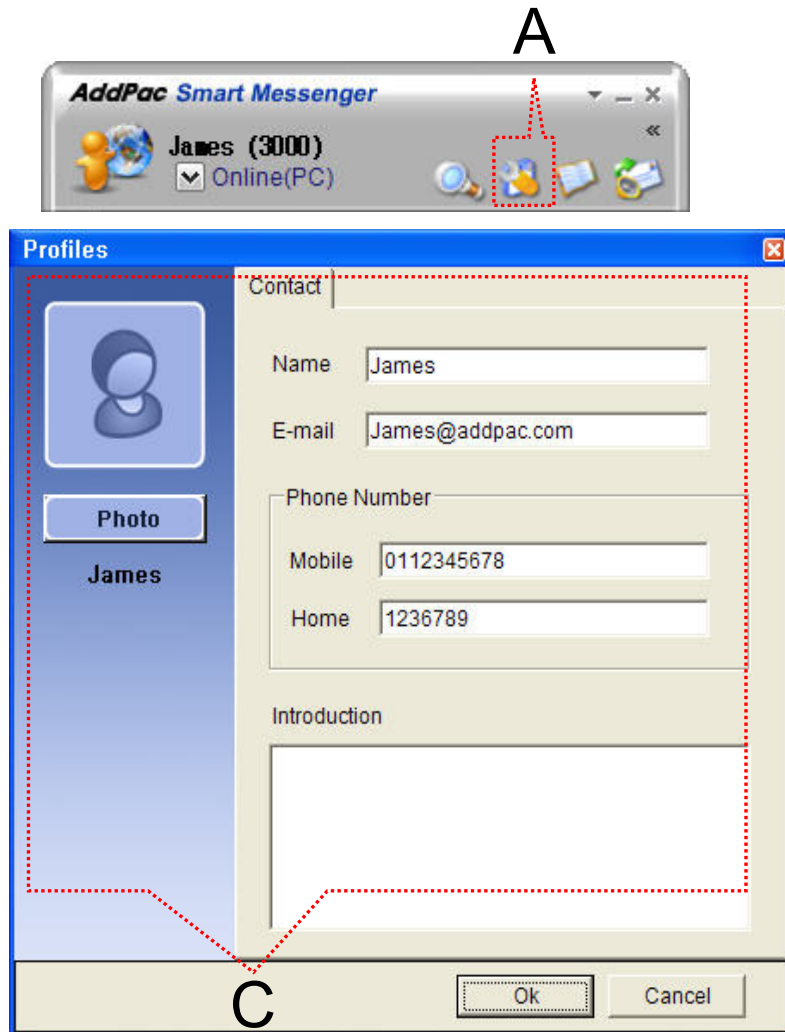


- User Search

- [Figure A] “Search a User button” select or press “Intra Public Contacts button”

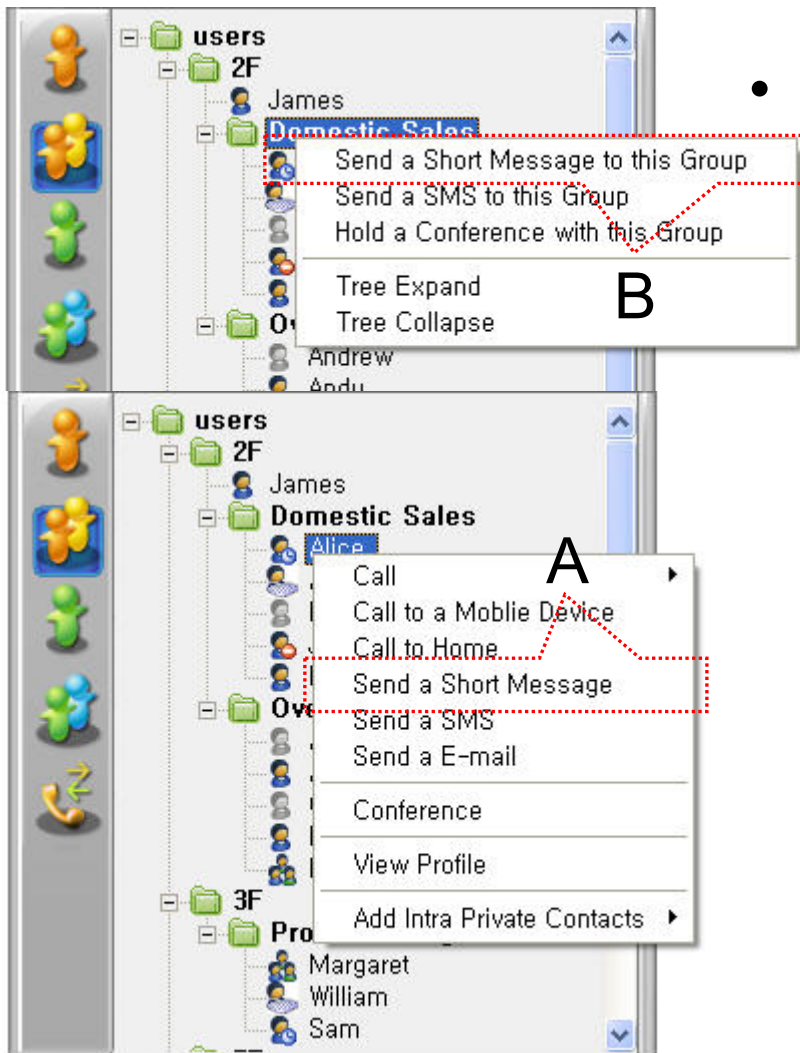
- In [Figure B], type the Search and then Input User Name or Phone Number

# Smart Messenger Main Screen Feature



- Change Profile
  - [Figure A] Configuration button select, [Figure B] Change Profile button select
  - In [Figure C], change the Profile List, and then press “OK” button.

# Smart Messenger Main Screen Feature

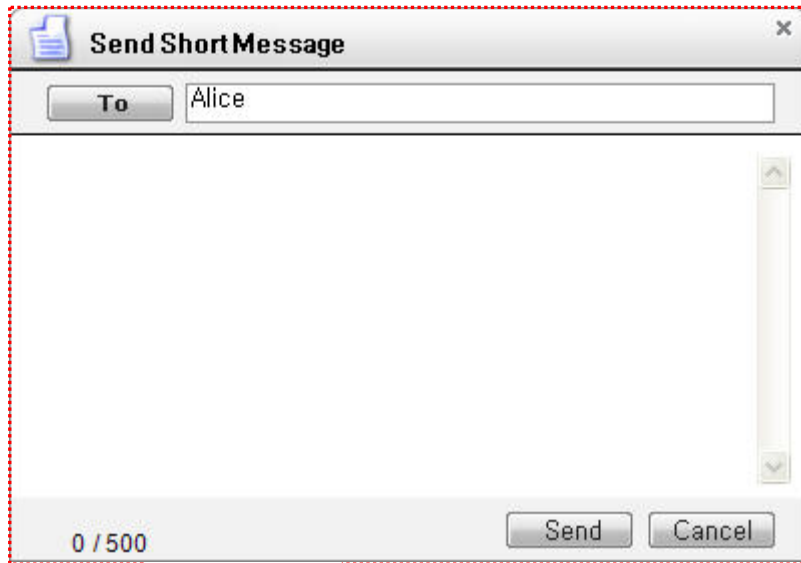


- Send a Short Message

- Use in Intra Contacts
- User can send a Short Message to Group using mouse right button menu like as [Figure B] in Group Name of Phone Book
- User can send a Short Message to Personal User using mouse right button menu like as [Figure A] in Personal Name of Phone Book



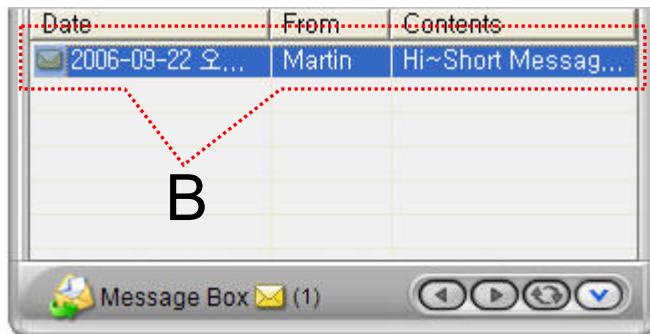
# Smart Messenger Main Screen Feature



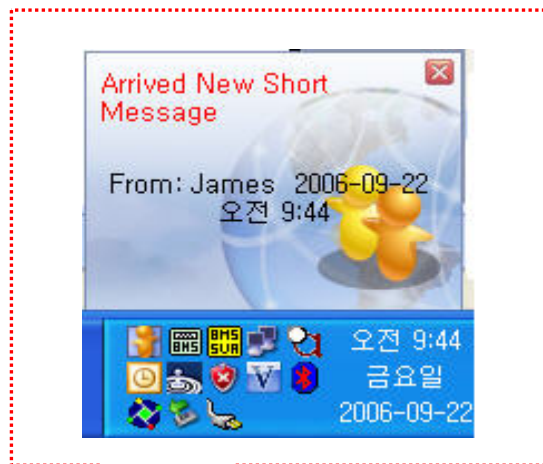
A

- Send a Short Message
  - If press the “Send” button after inputting Short Message, User can send a Short Message.
  - To add the short message receiving users, use the “To” button.

# Smart Messenger Main Screen Feature

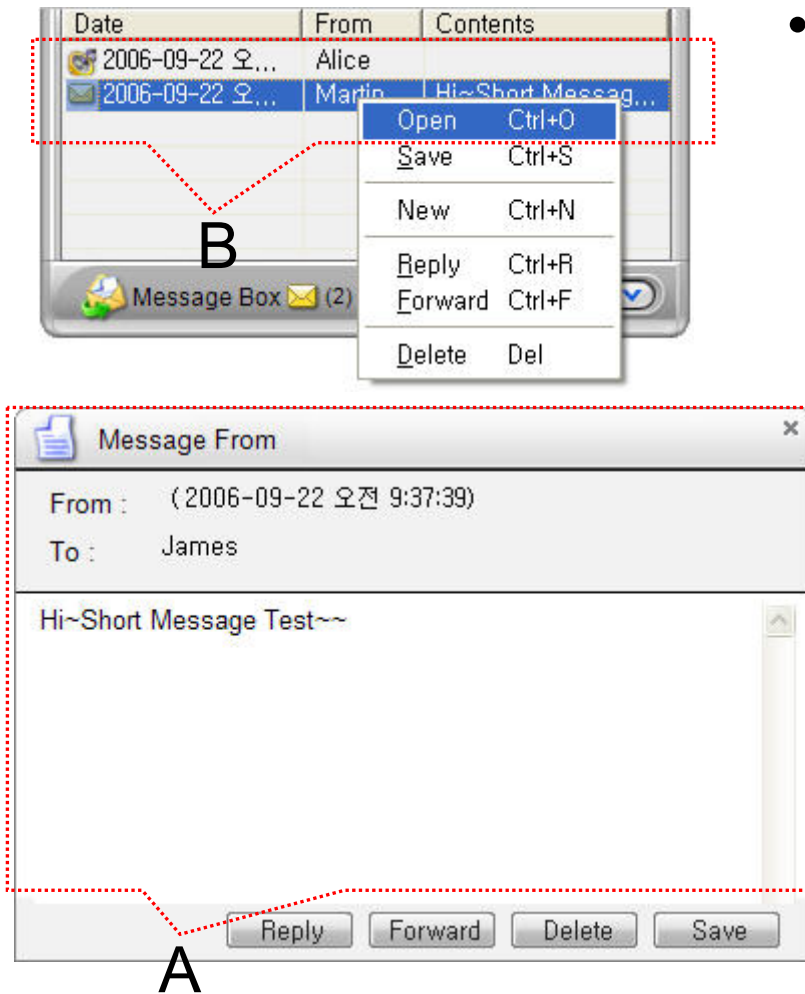


- Short Message New Arrival Notify
  - When new Short Message is arrived , notify message shown as [Figure A] is displayed in User PC terminal.
  - Short Message List is updated newly shown as [Figure B].



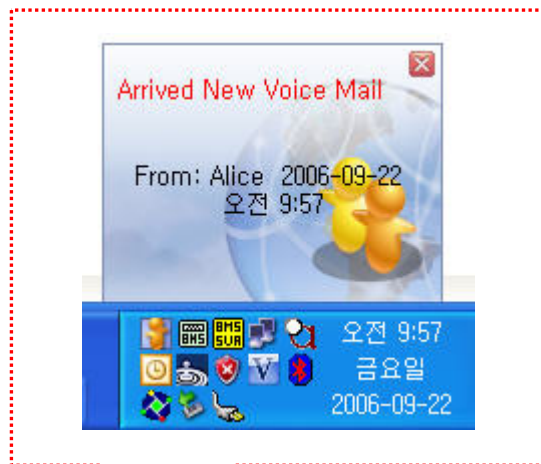
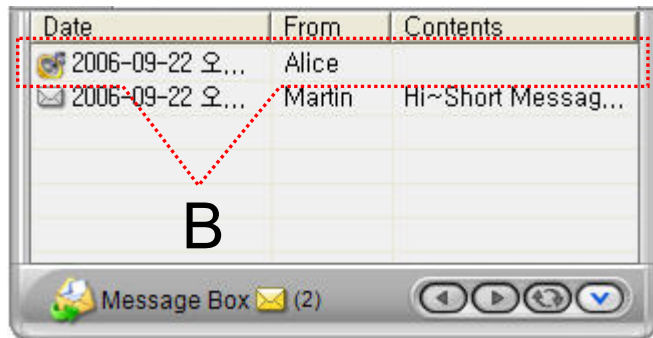
A

# Smart Messenger Main Screen Feature



- Short Message Read
  - Click the message user want to read in Message List. Select “Open Menu”.
  - User can see the “ Short Message “ Like as [Figure A]
  - Forward, Delete, Save Command is possible.

# Smart Messenger Main Screen Feature

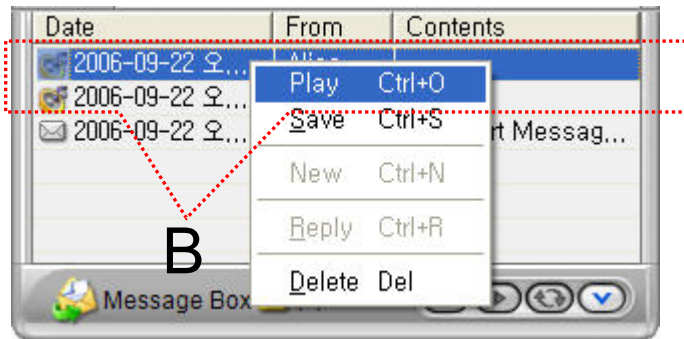


A

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- Voice Mail Received Notify
  - When new Voice Mail is arrived , notify message shown as [Figure A] is displayed in User PC terminal.
  - Voice Mail List is updated newly shown as [Figure B].

# Smart Messenger Main Screen Feature

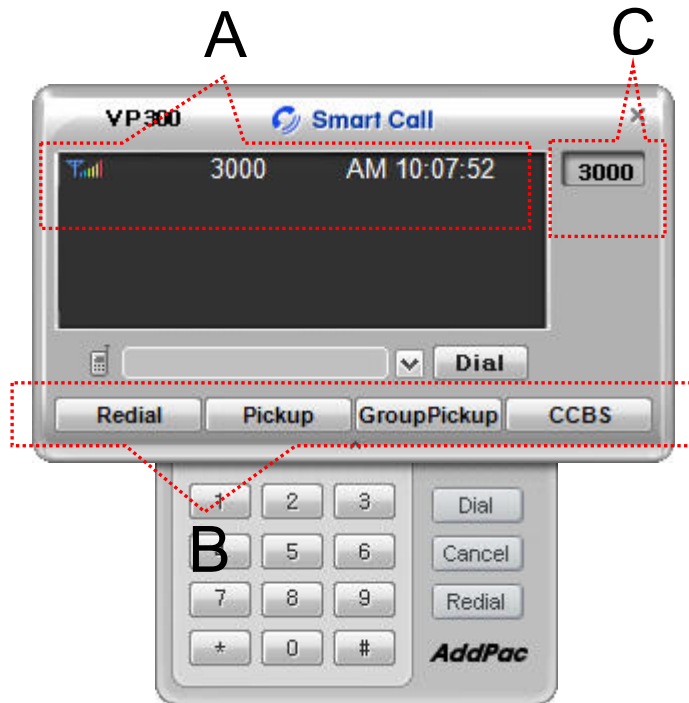


- Voice Mail Play

- Click the voice mail user want to read in Message List. Select “Play Menu”.
- User can receive (listen) the voice mail via IP phone (or video phone).
- In this time, “Talk Vmail” message is displayed in Smart Call View Finder.
- Delete, Save Command is possible.

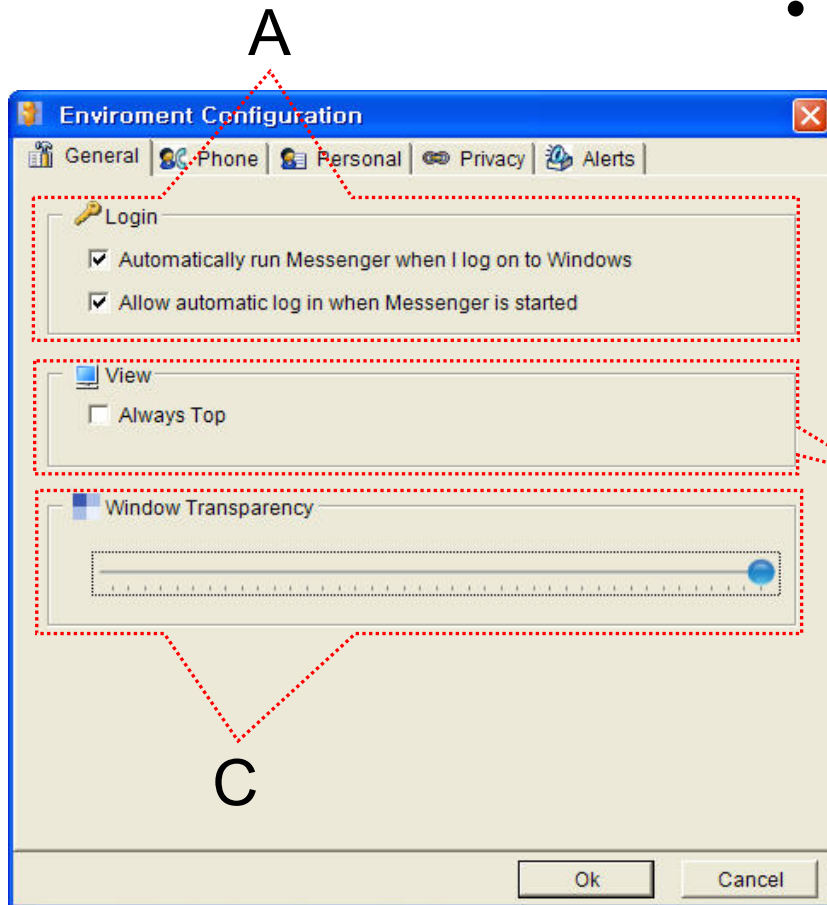


# Smart Messenger Main Screen Feature



- Smart Call
  - IP Phone Assistant Program
  - “A” Part display the Smart Call status, Terminal Enable/Disable, User Phone Address, Current Time.
  - “B” part display the Soft-key, Soft-key is varied to call state.
  - “C” part display the multiple phone address list.

# Smart Messenger Configuration Feature



- General Setting

- “A” Part

- Automatic Messenger running mode setting
    - Automatic login mode setting

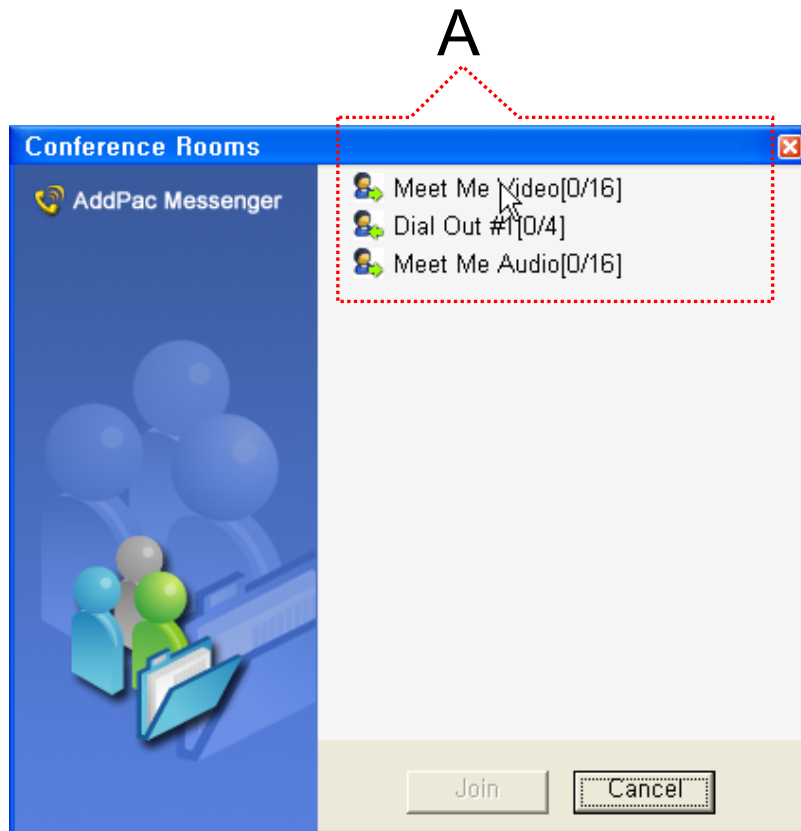
- “B” Part

- Messenger View Mode setting

- “C” Part

- Messenger Window Transparency setting

# Smart Messenger Main Screen Feature



- Conference Rooms
  - User can see the Conference Room in IP-PBX if Click the “Action Command” in Smart Messenger.
  - “A” part display Conference Room List
    - Dial – Out Conference
    - Meet-Me Conference



# Smart Messenger Configuration Feature

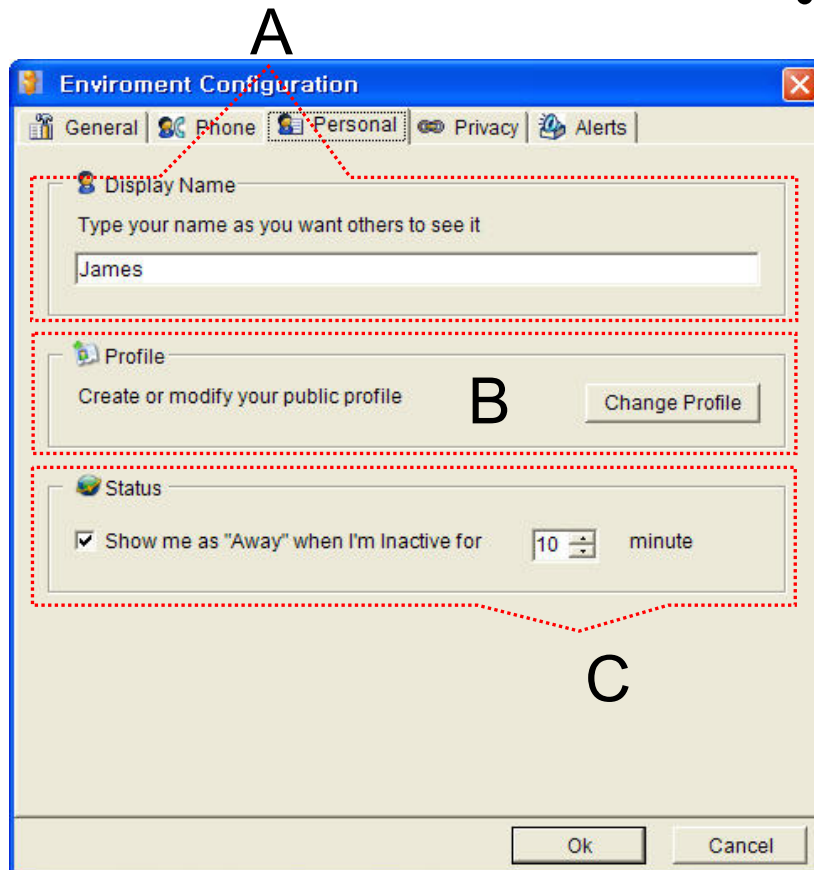
The screenshot shows the 'Environment Configuration' dialog box with the following sections highlighted by red dashed lines and labeled with letters:

- A:** Select Phone Number section, containing a dropdown menu with '3000' selected.
- B:** Call Forwarding section, containing a table with columns 'Forward to Number' and 'Voice Mail'. The 'Unconditional' row has checkboxes checked in both columns.
- C:** Access Code section, containing a checked 'Use External Prefix' checkbox and a text box with '9' entered.
- D:** The bottom area of the dialog box containing 'Ok' and 'Cancel' buttons.

Other sections visible but not highlighted include 'Call Waiting' (with 'Use Call Waiting' unchecked) and 'Personal', 'Privacy', and 'Alerts' tabs.

- Phone Setting
  - “A” Part
    - Address Select
  - “B” Part
    - Setting Call Forward of Selected Address
  - “C” Part
    - Setting Call Waiting of Selected Address
  - “D” Part
    - PSTN Prefix Number Setting
    - Add-Hoc Dial Out Conference Code Setting

# Smart Messenger Configuration Feature



- Personal Setting
  - “A” Part
    - User Display Name Setting
  - “B” Part
    - User Profile Setting
  - “C” Part
    - Display me as “Away” When I’m inactive (mouse, keyboard inactive time) for “a specific” time.

# Smart Messenger Configuration Feature

A

Environment Configuration

General Phone Personal Privacy Alerts

Login Password

Current Password

New Password

Confirm Password

Voice Mail Password

Current Password

New Password

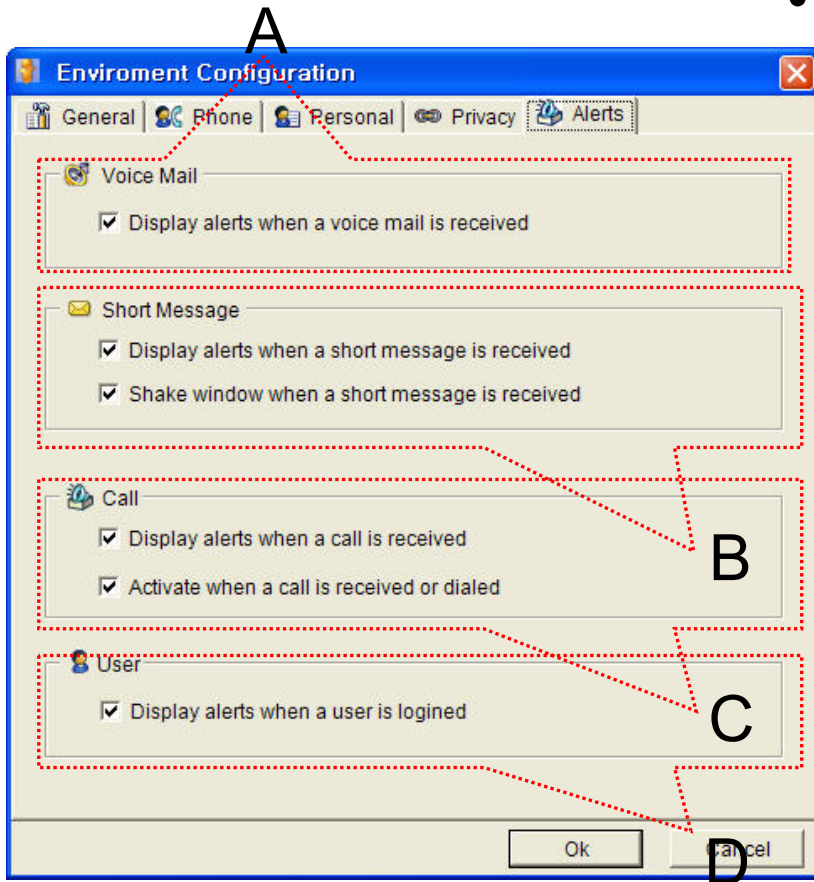
Confirm Password

B

Ok Cancel

- Privacy Setting
  - “A” Part
    - Messenger Login Password
  - “B” Part
    - Voice Mail Password

# Smart Messenger Configuration Feature



- Alerts Setting

- “A” Part

- Display Voice Mail alerts setting

- “B” Part

- Display Short Message alerts setting
- Shake Messenger window setting

- “C” Part

- Display Call alerts setting

- “D” Part

- Display login User alerts setting



# Thank you!

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