



Smart Messenger (version 2.3)

Without notice, Design and Function of AddPac Smart Messenger can be changed for the better performance and additional customer requirement.



AddPac

AddPac Technology

2008, Sales and Marketing

Contents

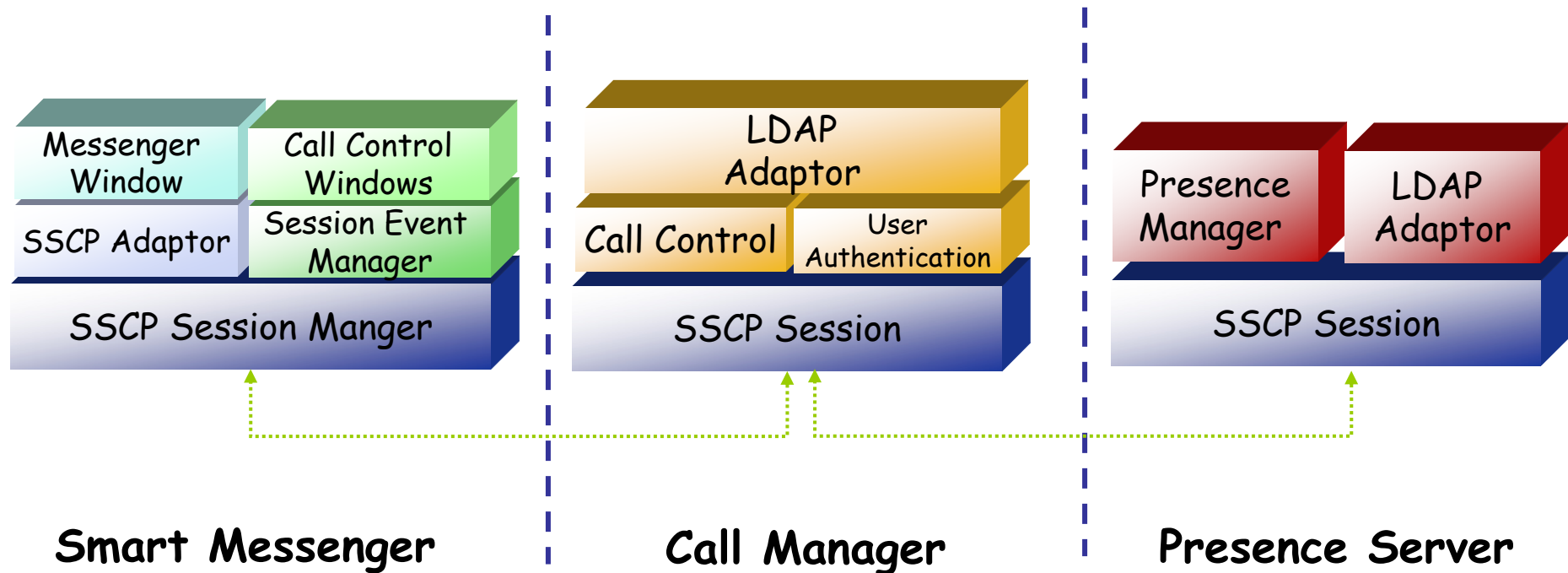
- Overview
- Smart Messenger Structure
- Smart Messenger System Diagram
- Smart Messenger Feature
- Smart Messenger UI
 - Login
 - Main Screen Feature
 - Call Window Screen and Feature
 - Environment Configuration

Overview

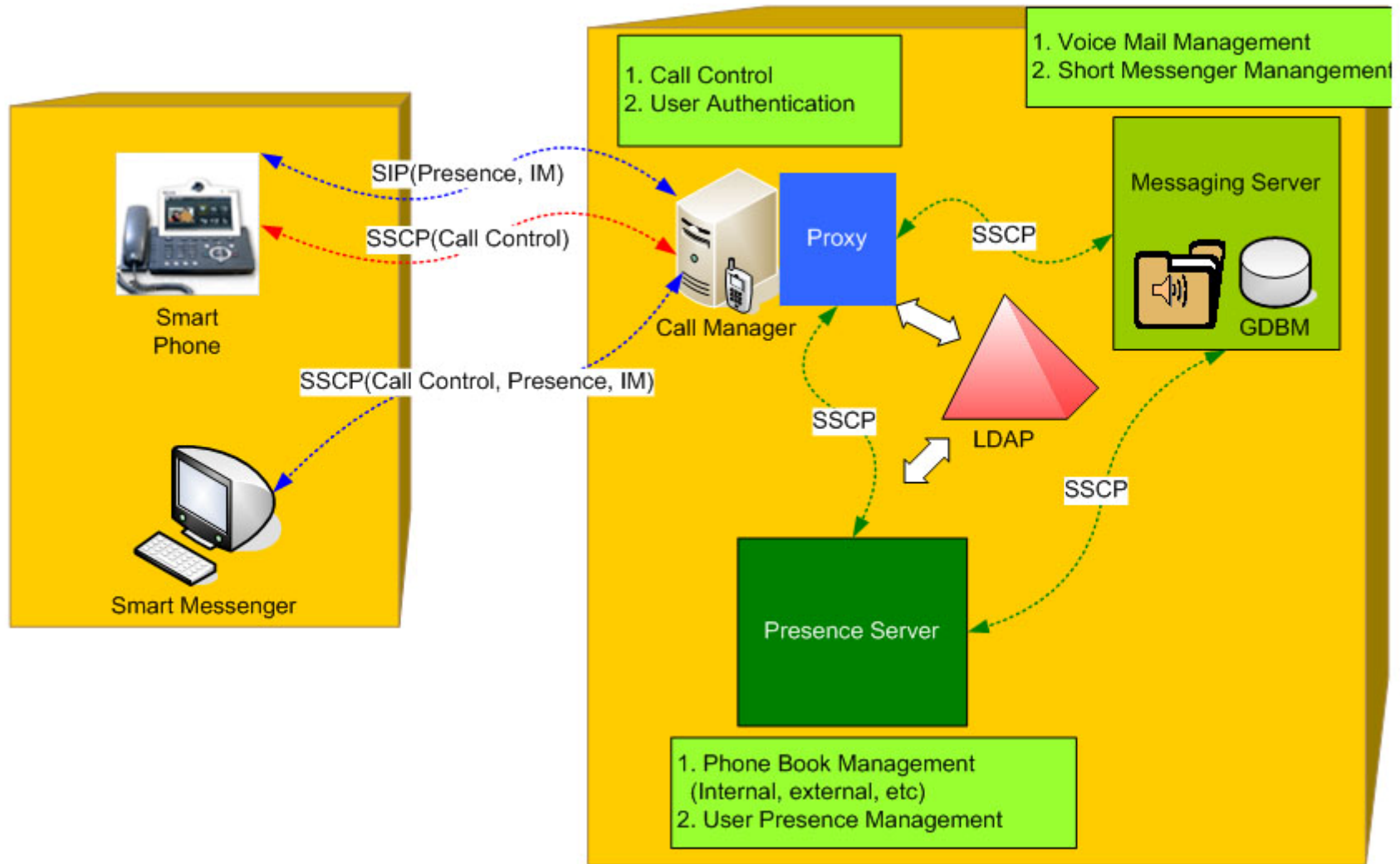
Support Smart Phone and User Presence Service

- Smart Messenger Function
 - Support Messenger Service
 - Support Various Address Book
 - Support User Presence Information
 - Support User Search Feature
 - Interoperation with Address Book and Smart Phone
 - Support Smart Phone Control and Setup
 - Call Control and Forward Setup
 - Support Unified Message Box
 - Voice Mail Box
 - Short Message Box

Smart Messenger Structure



Smart Messenger System Diagram



Smart Messenger Feature (cont.)

- Messenger Service
 - User Login / Logout Feature
 - Address Book Feature
 - Presence Support Address Book
 - Intra Private Contacts (New)
 - » Group Create, Modify, Delete
 - » User Add, Delete
 - » Add User from Intra Public Contacts
 - Intra Public Contacts
 - Common Feature
 - » Dial, Send Short Message
 - » Conference (New)
 - » View User Profile
 - » Send e-mail
 - » Display User Status
 - Dial, Send Short Message, Send e-mail, Conference Using Address Book
 - Private Contacts Managing Feature (New)
 - User Profile Information View (New)

Smart Messenger Feature (cont.)

- Messenger Service
 - Address Book Feature
 - Presence not Support Address Book
 - External Private Contacts (New)
 - » Address Group Create, Modify, Delete
 - » Address Item Create, Add, Delete
 - » Add Address Item from External Public Contacts
 - External Public Contacts (New)
 - Common Feature
 - » Dial to Home, Office, Mobile
 - » Send e-mail
 - Dial, Send e-mail, Using Address Book
 - Private Contacts Managing Feature(New)
 - User Search Feature(New)

Smart Messenger Feature (cont.)

- Messenger Service
 - Presence Service Feature
 - My Status Setting
 - User Presence Status View and Update
 - Online, Working, Away, Absence
 - Be In Conference
 - User Profile Setting Feature (New)
 - Unified Message Box Feature
 - Voice Mail Box
 - Play, Save, Delete
 - Short Message Box
 - New Message, Open, Reply, Forward, Save, Delete
 - New Message Notify
 - Message Store In User PC

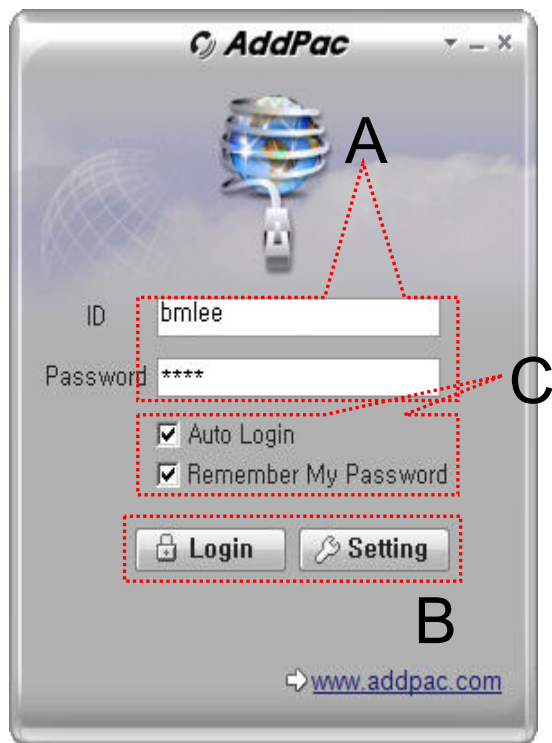
Smart Messenger Feature (cont.)

- Messenger Service
 - Recent Call Log Feature
 - Call Log Store In User PC
 - Call Log View
 - Call Log Remove and Clear
 - Privacy Information Setup (New)
 - Display Name Setup
 - Login Password
 - Voice Mail Box Password
 - Etc
 - Forward Setup (New)
 - Multi Address Forward Setting
 - Auto Upgrade Feature (New)

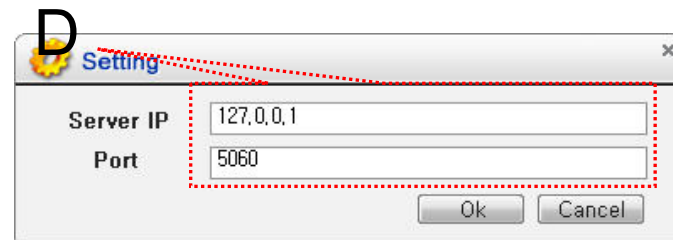
Smart Messenger Feature

- Call Control Service
 - Call Information Display
 - Support Soft-Key
 - Support Smart Phone Feature
 - Support Multi-Terminal User (New)
 - Support Multi-Address User (New)

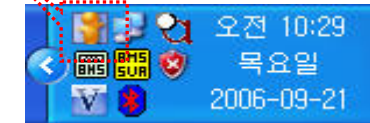
Smart Messenger Login



[Figure 1]



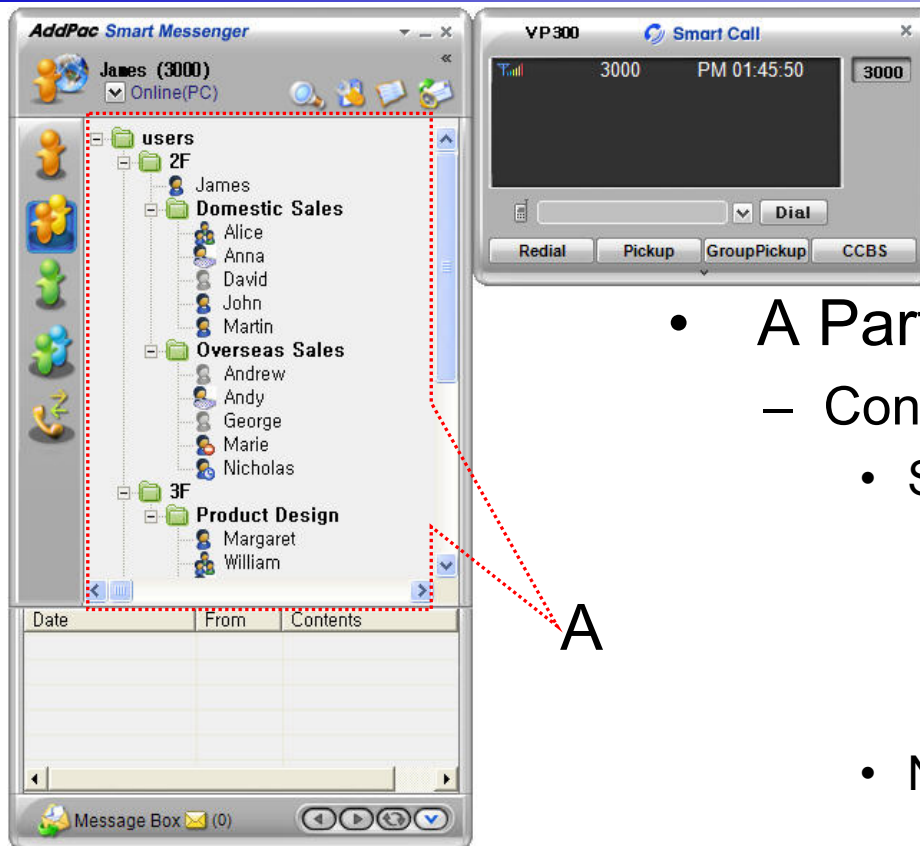
[Figure 2]



[Figure 3]

- Messenger Login
 - [Figure 1] shows the login picture of smart messenger program. “E” of [Figure3] is ICON of Smart Messenger Program.
 - When program is started initially, user should set the network configuration parameter such as IP address, Port number of Presence Server.[Figure2]
 - After inputting ID and Password, press the login button

Smart Messenger Main Screen Feature

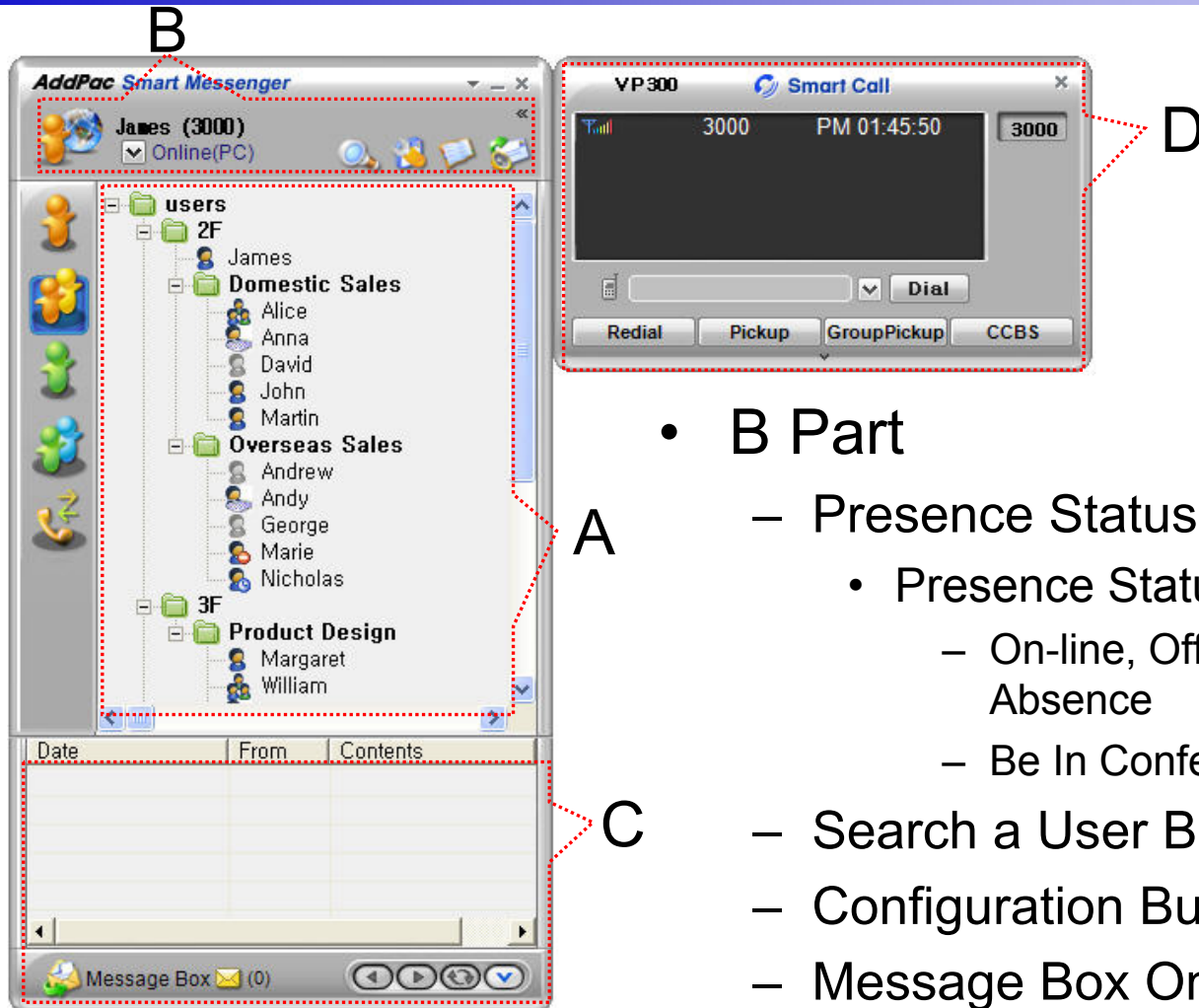


- A Part

- Contact List Part

- Support Presence Service Contacts
 - Intra Private Contacts – Company Personal Phone Book
 - Intra Public Contacts – Company Phone Book
 - Not Support Presence Service Contacts
 - Extra Private Contacts – Personal Phone Book
 - Extra Public Contacts – customer list Phone Book, etc
- Recent Call Logs – Recent call history

Smart Messenger Main Screen Feature



- B Part

- Presence Status Display Part

- Presence Status Display

- On-line, Off-Line, Working, Away, Absence

- Be In Conference, Call Busy

- Search a User Button

- Configuration Button

- Message Box On/Off Button

- Contact List Refresh Button

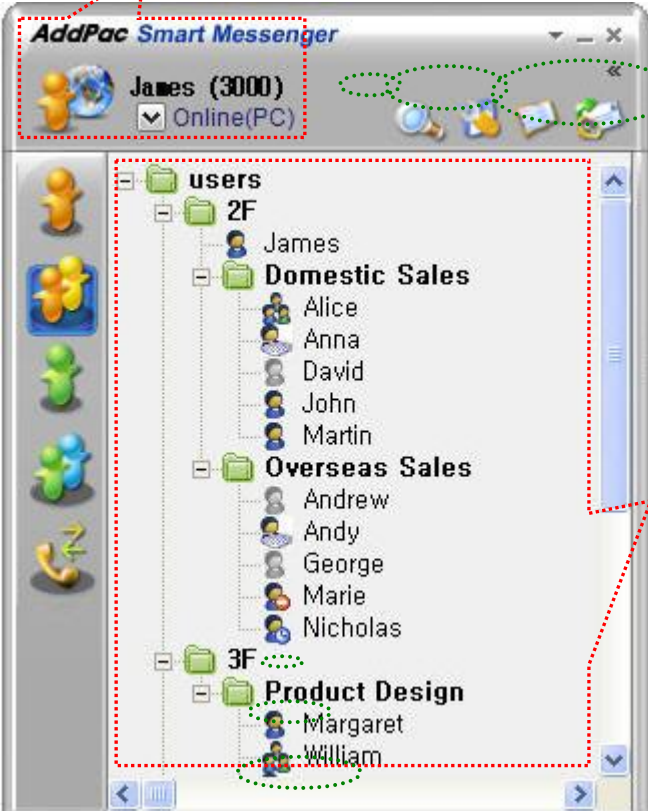
www.addpac.com

Smart Messenger Main Screen Feature

The image shows two screenshots from the AddPac Smart Messenger application. The left screenshot is the main screen, and the right screenshot is the Smart Call interface. Red dashed boxes and letters A, B, C, and D highlight specific features.

- B**: Points to the top status bar of the main screen, showing the user's name 'James (3000)' and status 'Online(PC)'. It also includes icons for search, home, and other functions.
- A**: Points to the main content area of the main screen, which displays a hierarchical tree view of users. The tree is organized into folders: 'users' (containing '2F' and '3F'), 'Domestic Sales' (containing Alice, Anna, David, John, Martin), 'Overseas Sales' (containing Andrew, Andy, George, Marie, Nicholas), and 'Product Design' (containing Margaret, William).
- C**: Points to the message list area at the bottom of the main screen, which has columns for 'Date', 'From', and 'Contents'. Below the list is a 'Message Box' icon with '(0)' and navigation buttons.
- D**: Points to the Smart Call interface, which shows a call in progress with the number '3000' and time 'PM 01:45:50'. It includes a 'Dial' button and other call control buttons like 'Redial', 'Pickup', 'GroupPickup', and 'CCBS'.

Smart Messenger Main Screen Feature

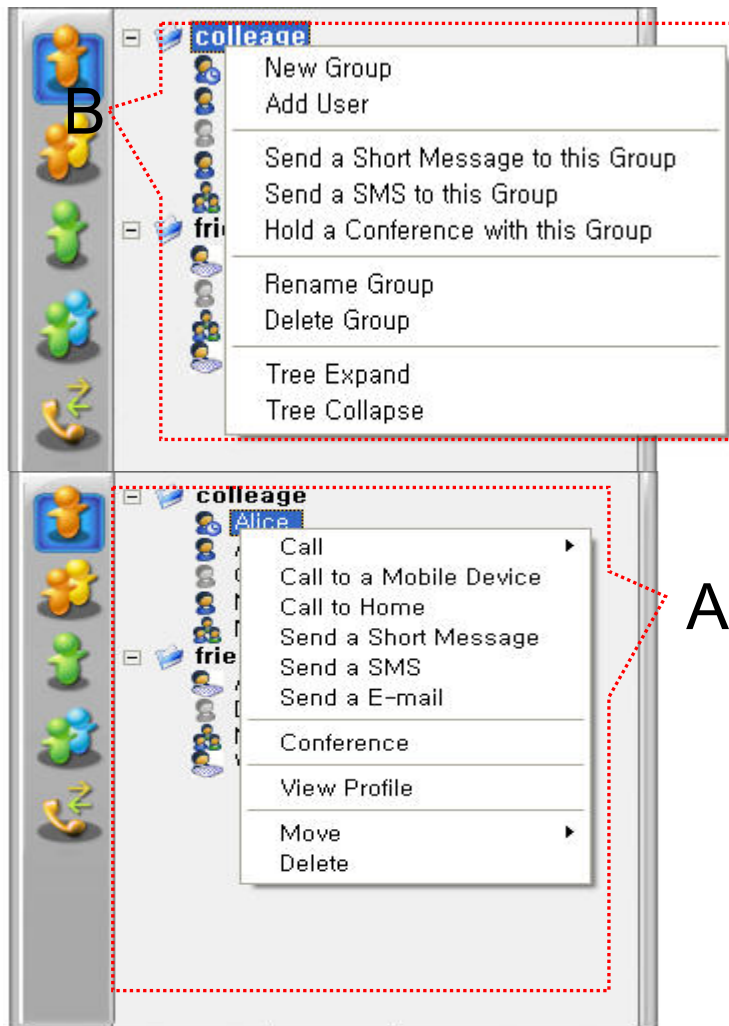


The screenshot shows the AddPac Smart Messenger main screen. The top bar displays the local user's presence status: James (3000) Online(PC). The main area is a directory tree with folders for users, 2F, Domestic Sales, Overseas Sales, 3F, and Product Design. A red dashed box labeled 'B' highlights the top bar and the directory tree. A red dashed box labeled 'A' highlights the directory tree and the presence status display. A green dotted box highlights the presence status display, which shows six status cards for James (3000) with various presence states: Online(PC), Working, Away, Be in Conference, Absence, and Call Busy. Below the directory tree, a green dotted box highlights a row of six small status cards for James (3000) with different presence icons.

- Presence Status Display
 - “B” Part
 - Local User Presence Status Display
 - “A” Part
 - Other User Presence Status Display
 - Intra Private Contacts, Intra Public Contacts (Presence Server Support)

AddPac

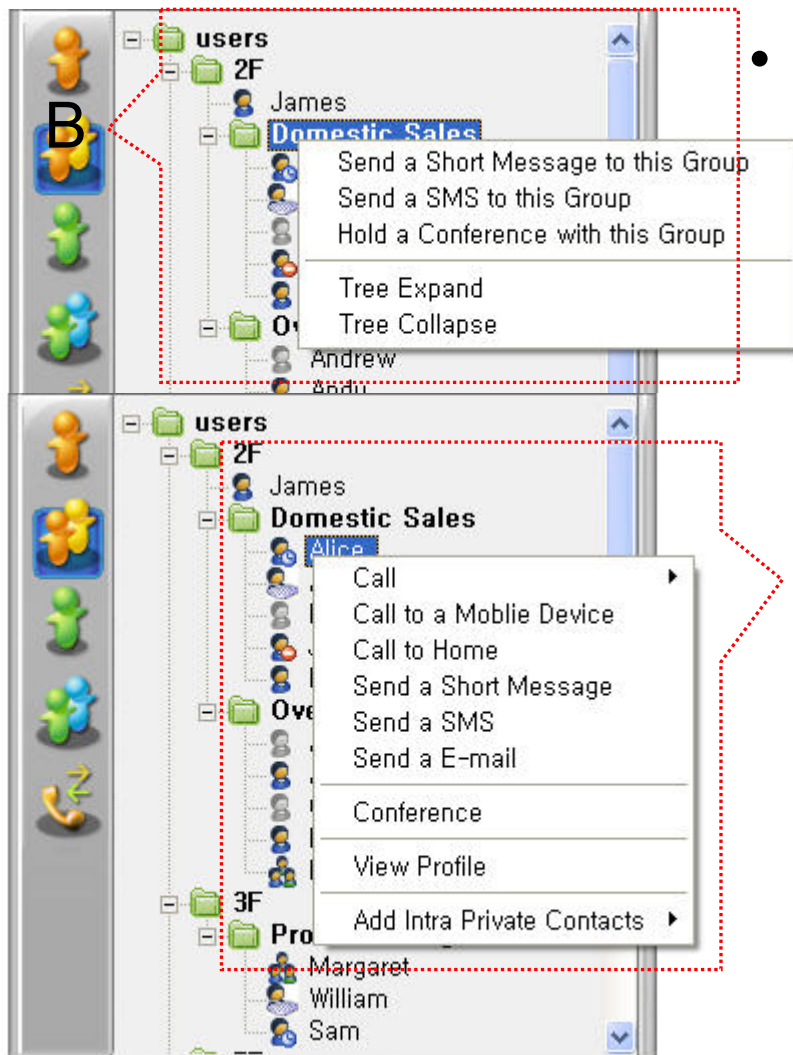
Smart Messenger Main Screen Feature



• Intra Private Contacts

- Support User Presence Status
- Group Create, Modify, Delete
- User Add, Delete
- Add User from Intra Public Contacts
- Common Feature
 - Dial, Send Short Message
 - Conference (New)
 - View User Profile
 - Send e-mail
 - Display User Status
- Dial, Send Short Message, Send e-mail, Conference Using Address Book
- Private Contacts Managing Feature
- User Profile Information View

Smart Messenger Main Screen Feature



- Intra Public Contacts

- Support User Presence Status

- Common Feature

- Dial, Send Short Message

- Conference (New)

- View User Profile

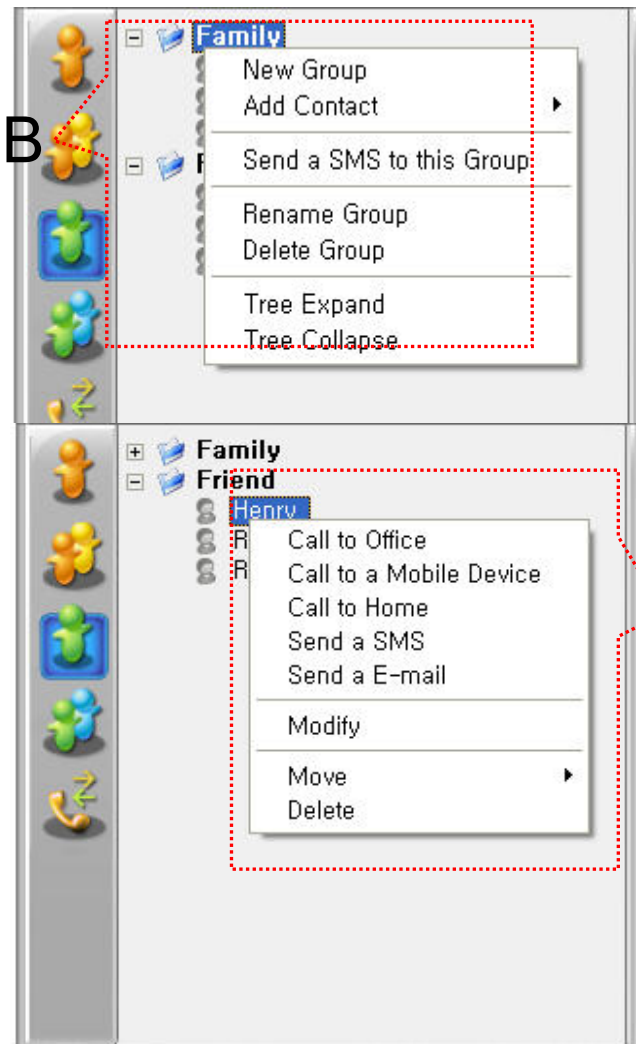
- Send e-mail

- Display User Status

- Dial, Send Short Message, Send e-mail, Conference Using Address Book

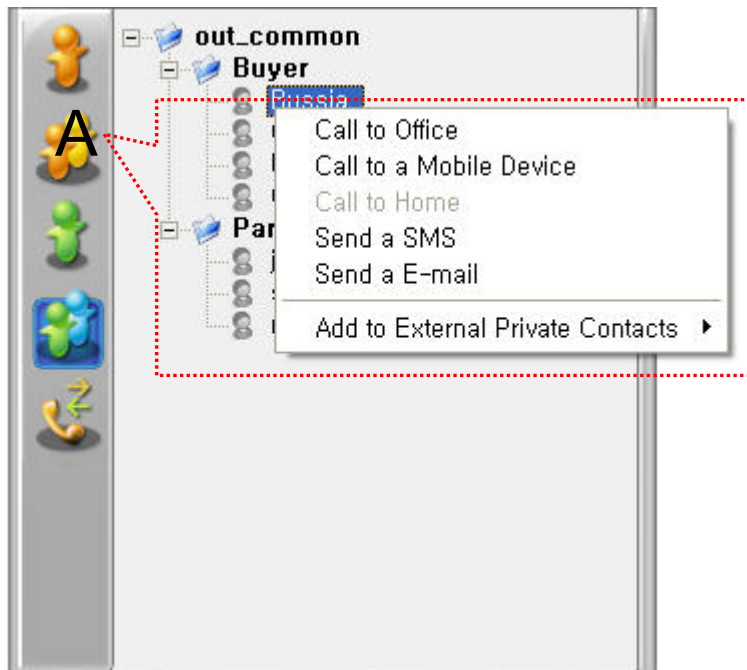
- User Profile Information View

Smart Messenger Main Screen Feature



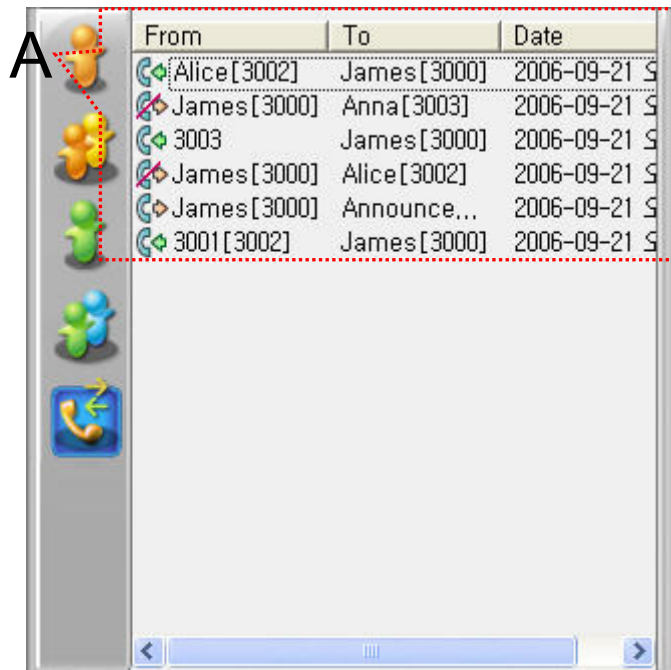
- Extra Private Contacts
 - Not Support User Presence Status
 - Address Group Create, Modify, Delete
 - Address Item Create, Add, Delete
 - Add Address Item from External Public Contacts
 - Common Feature
 - Dial to Home, Office, Mobile
 - Send e-mail
 - Dial, Send e-mail, Using Address Book
 - Private Contacts Managing Feature

Smart Messenger Main Screen Feature



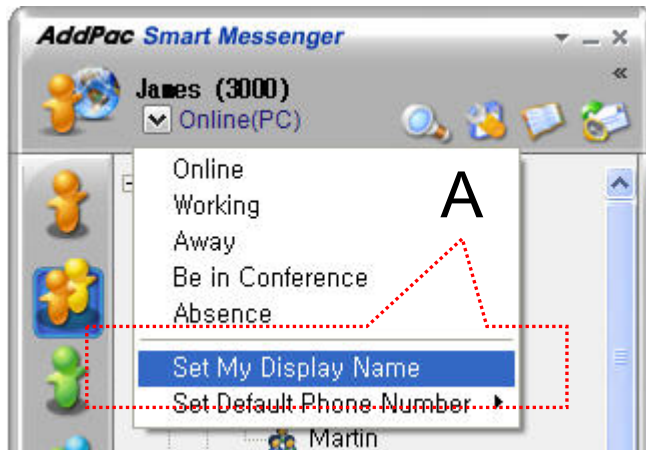
- Extra Public Contacts
 - Not Support User Presence Status
 - Common Feature
 - Dial to Home, Office, Mobile
 - Send e-mail
 - Dial, Send e-mail, Using Address Book

Smart Messenger Main Screen Feature

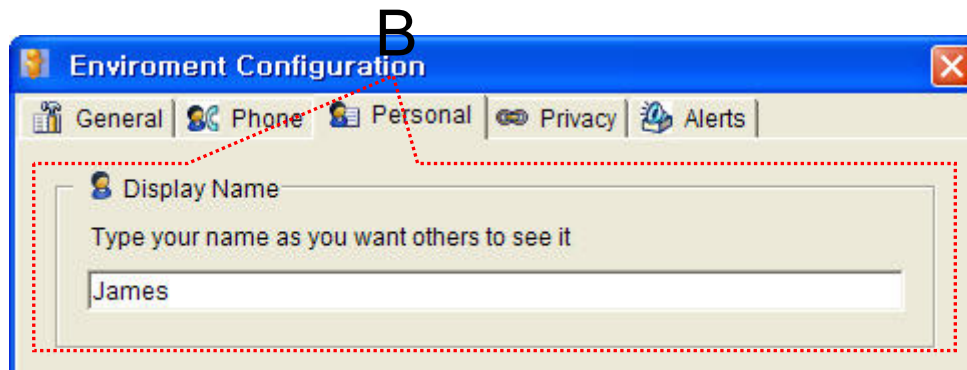


- Recent Call Logs
 - View In/Out Call Log
 - Support Call Log Remove/Clear
 - Dial Using Recent Call Logs

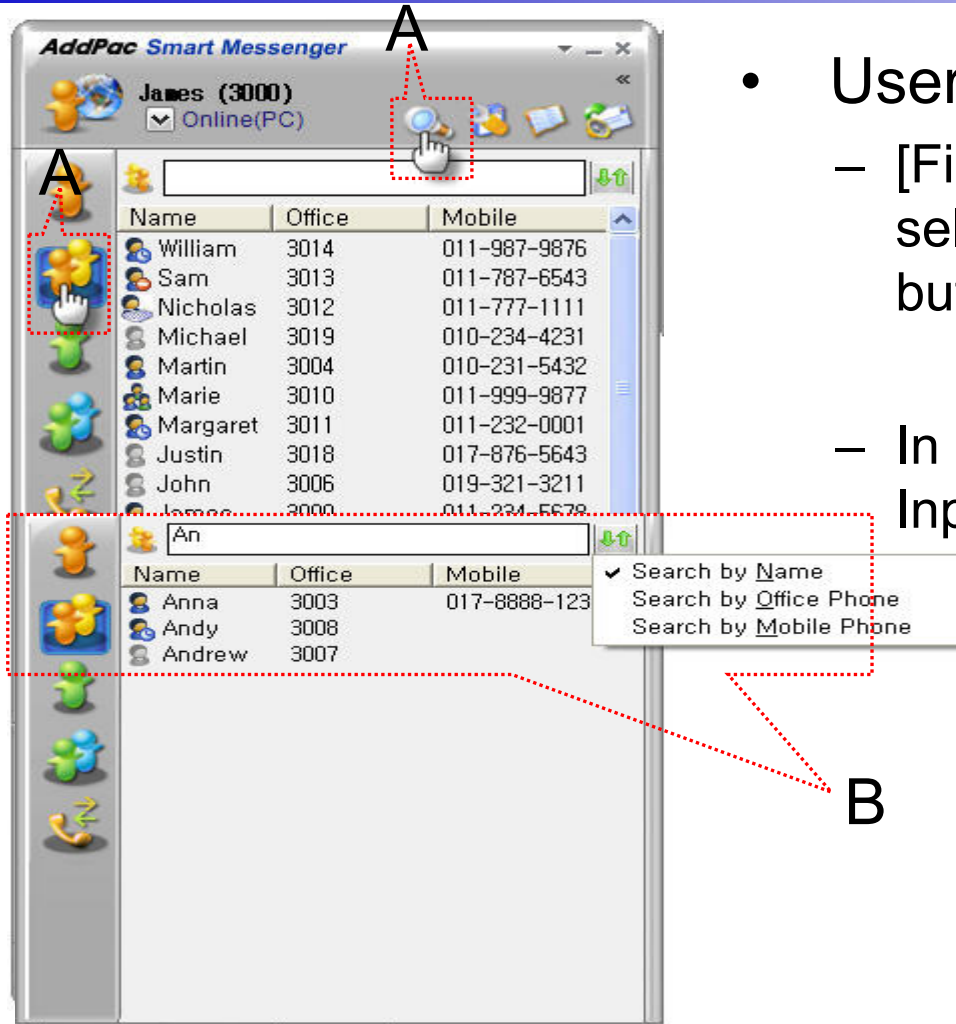
Smart Messenger Main Screen Feature



- Change Display Name
 - [Figure A] “Set My Display Name” Menu Select , pop up the [Figure B]
 - In [Figure B], type the Display Name user want, and then press “OK” button



Smart Messenger Main Screen Feature

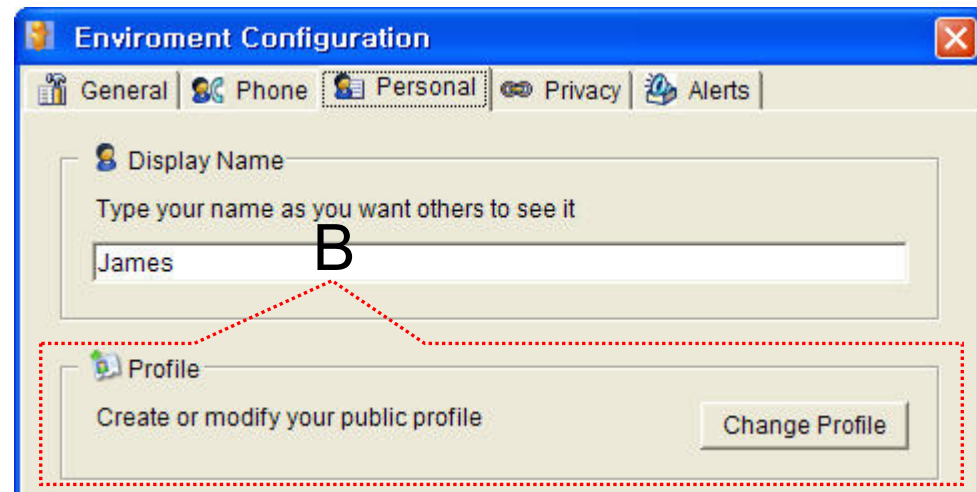
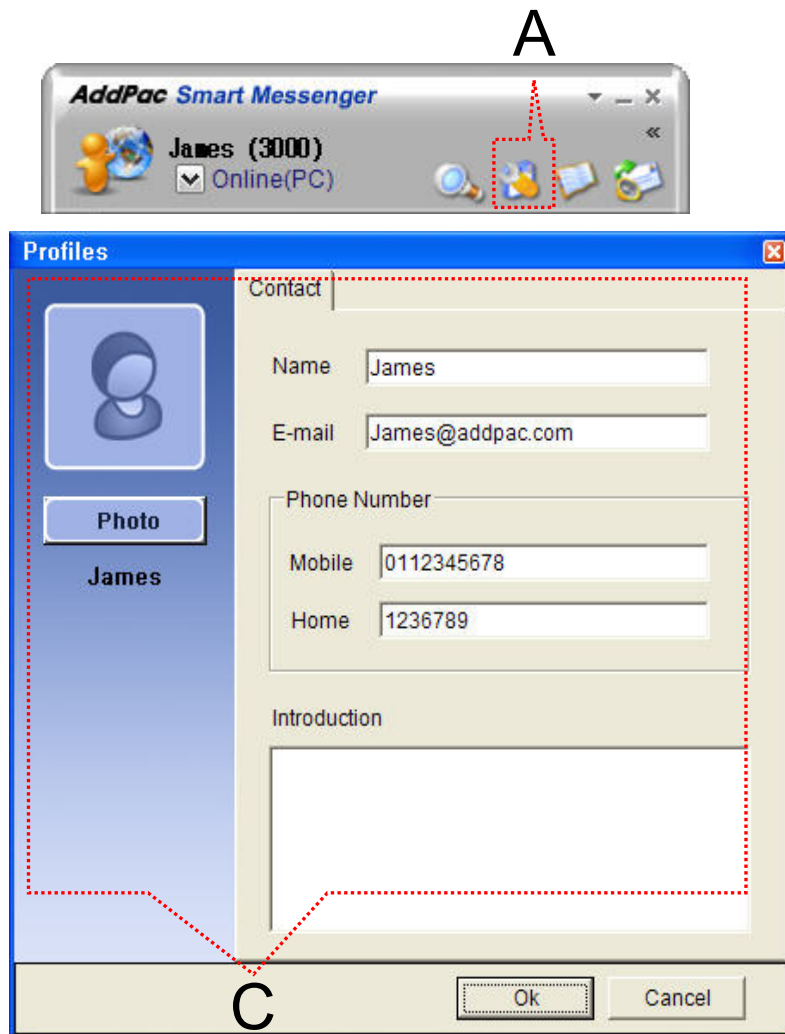


- User Search

- [Figure A] “Search a User button” select or press “Intra Public Contacts button”

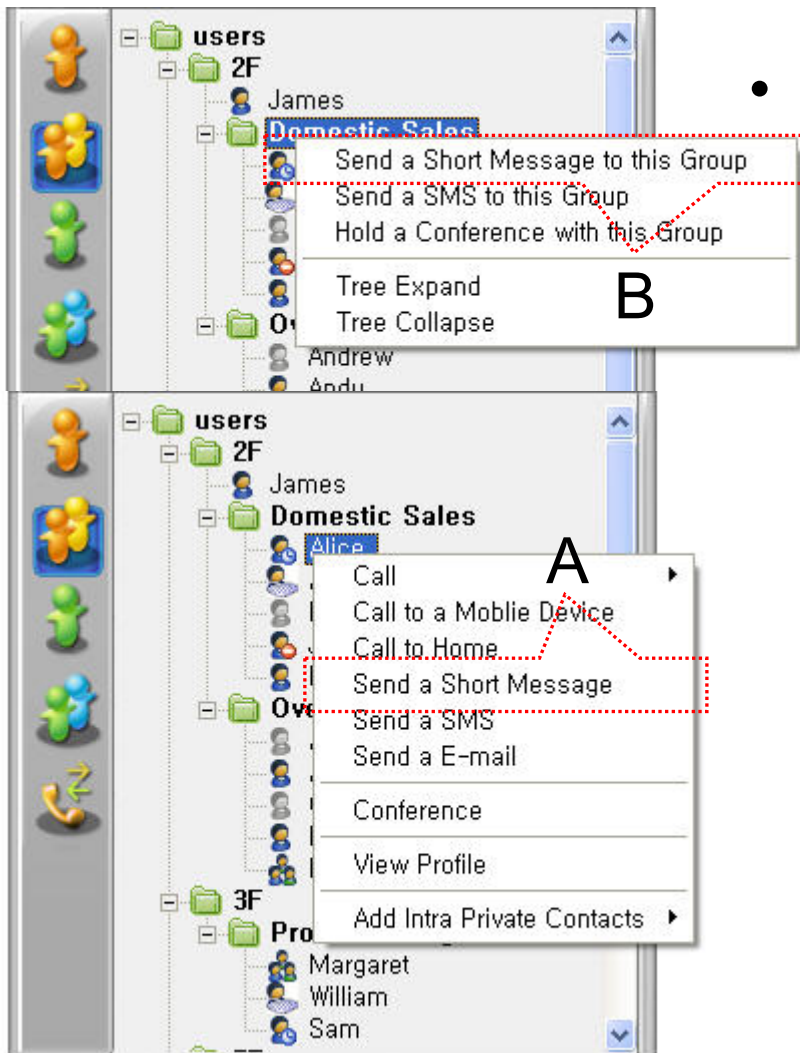
- In [Figure B], type the Search and then Input User Name or Phone Number

Smart Messenger Main Screen Feature



- Change Profile
 - [Figure A] Configuration button select, [Figure B] Change Profile button select
 - In [Figure C], change the Profile List, and then press “OK” button.

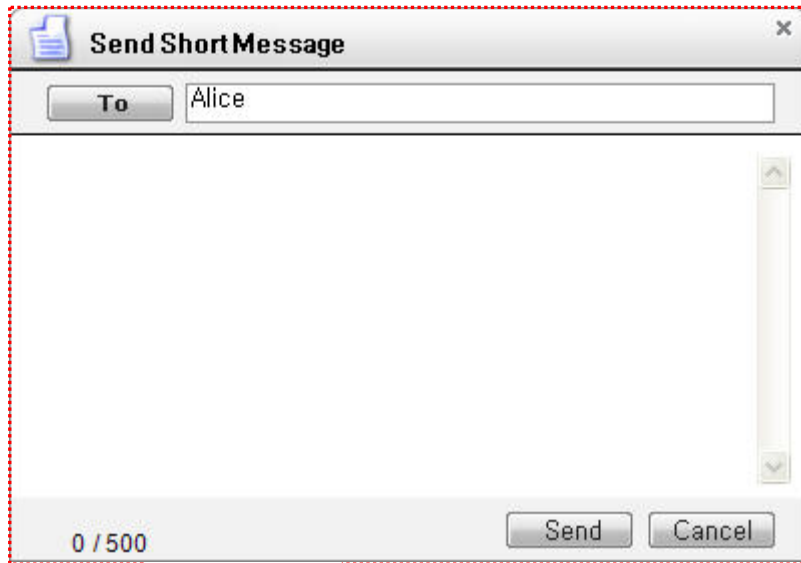
Smart Messenger Main Screen Feature



- Send a Short Message

- Use in Intra Contacts
- User can send a Short Message to Group using mouse right button menu like as [Figure B] in Group Name of Phone Book
- User can send a Short Message to Personal User using mouse right button menu like as [Figure A] in Personal Name of Phone Book

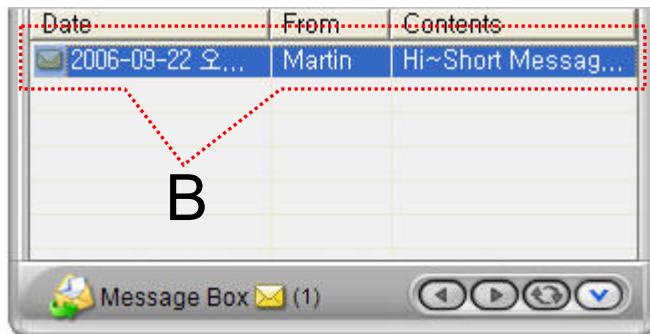
Smart Messenger Main Screen Feature



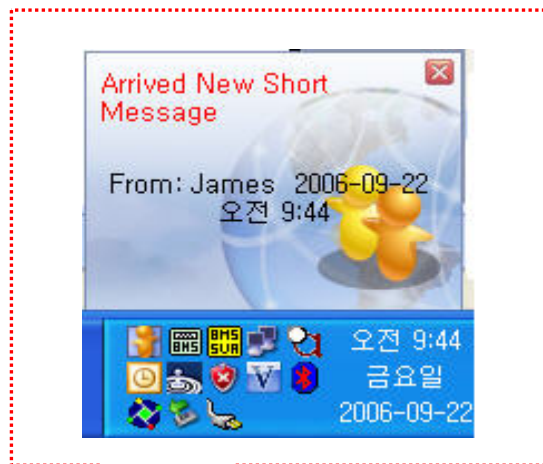
A

- Send a Short Message
 - If press the “Send” button after inputting Short Message, User can send a Short Message.
 - To add the short message receiving users, use the “To” button.

Smart Messenger Main Screen Feature

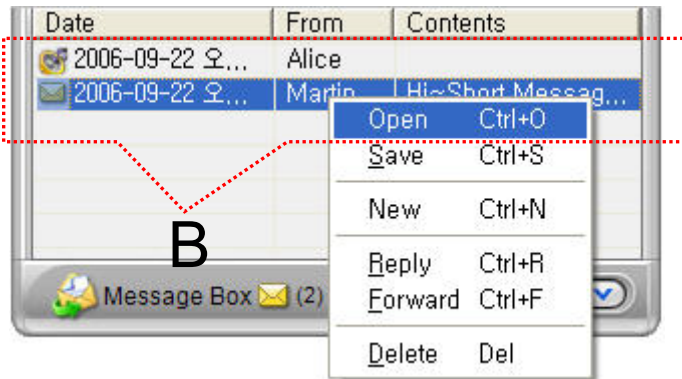


- Short Message New Arrival Notify
 - When new Short Message is arrived , notify message shown as [Figure A] is displayed in User PC terminal.
 - Short Message List is updated newly shown as [Figure B].



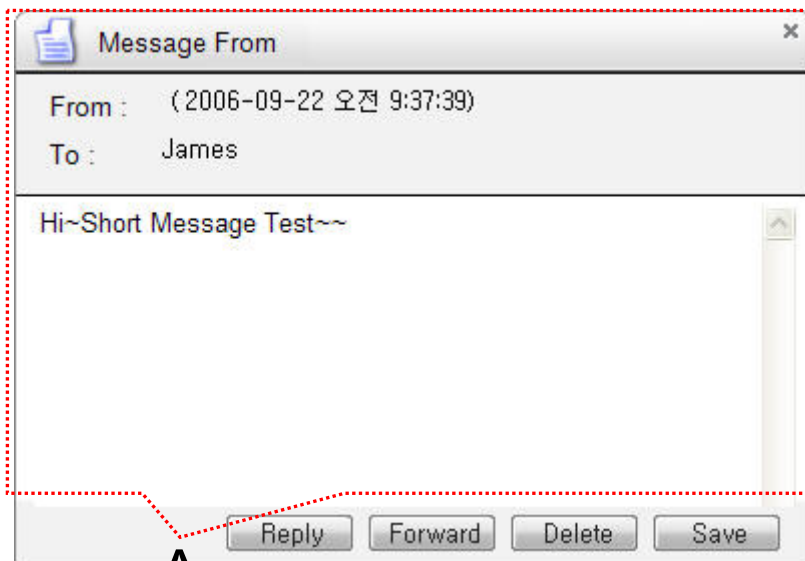
A

Smart Messenger Main Screen Feature

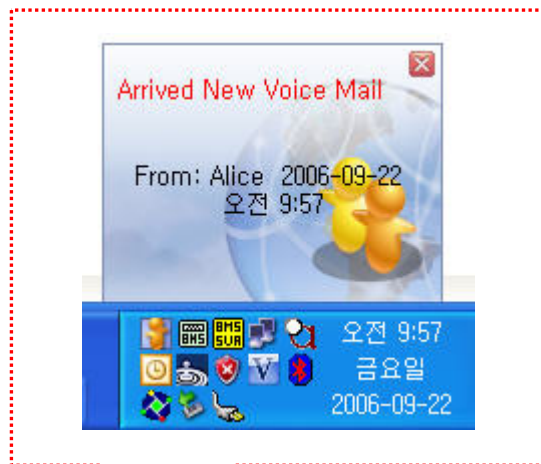
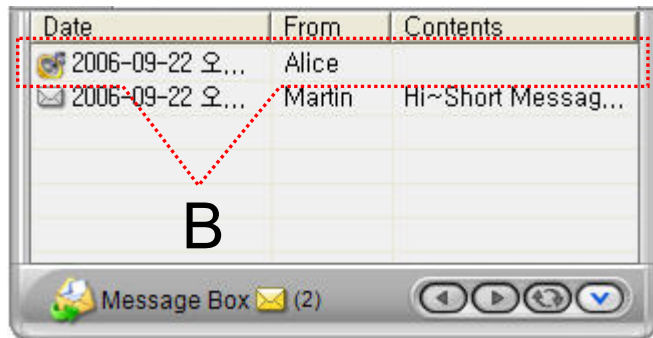


- Short Message Read

- Click the message user want to read in Message List. Select “Open Menu”.
- User can see the “ Short Message “ Like as [Figure A]
- Forward, Delete, Save Command is possible.



Smart Messenger Main Screen Feature

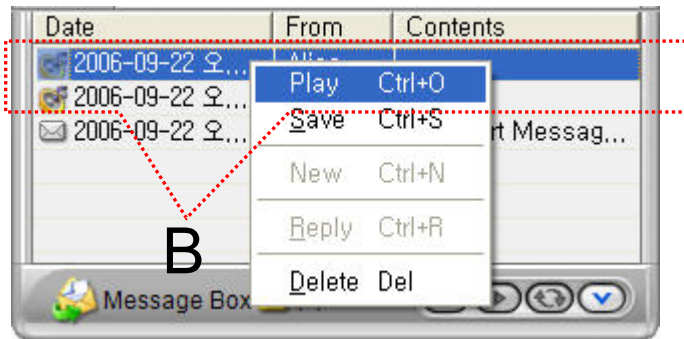


A

AddPac

- Voice Mail Received Notify
 - When new Voice Mail is arrived , notify message shown as [Figure A] is displayed in User PC terminal.
 - Voice Mail List is updated newly shown as [Figure B].

Smart Messenger Main Screen Feature

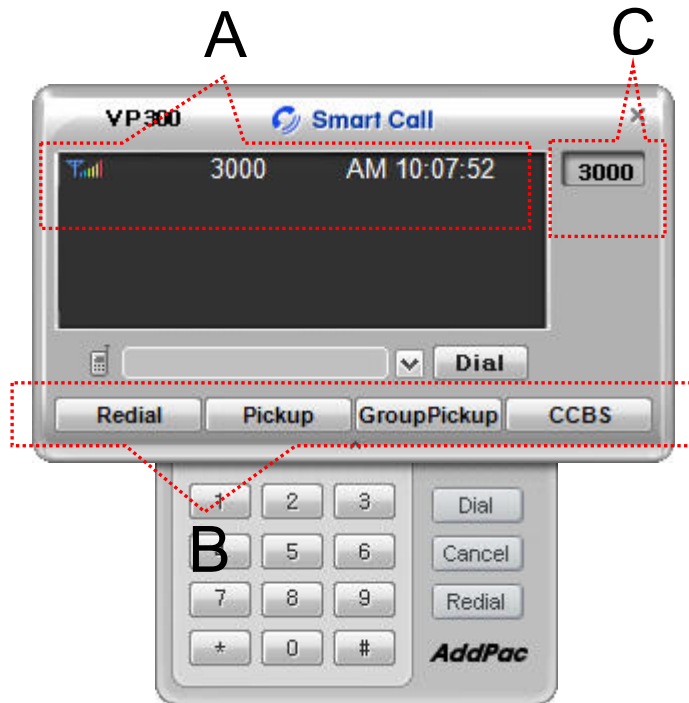


- Voice Mail Play

- Click the voice mail user want to read in Message List. Select “Play Menu”.
- User can receive (listen) the voice mail via IP phone (or video phone).
- In this time, “Talk Vmail” message is displayed in Smart Call View Finder.
- Delete, Save Command is possible.

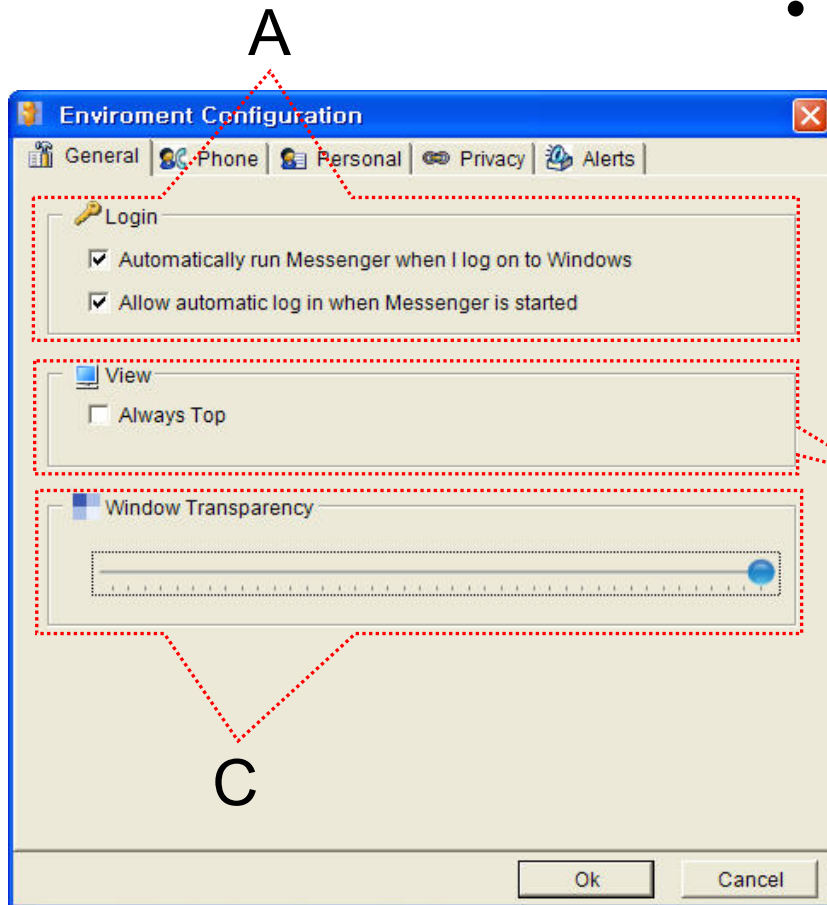


Smart Messenger Main Screen Feature



- Smart Call
 - IP Phone Assistant Program
 - “A” Part display the Smart Call status, Terminal Enable/Disable, User Phone Address, Current Time.
 - “B” part display the Soft-key, Soft-key is varied to call state.
 - “C” part display the multiple phone address list.

Smart Messenger Configuration Feature



- General Setting

- “A” Part

- Automatic Messenger running mode setting
 - Automatic login mode setting

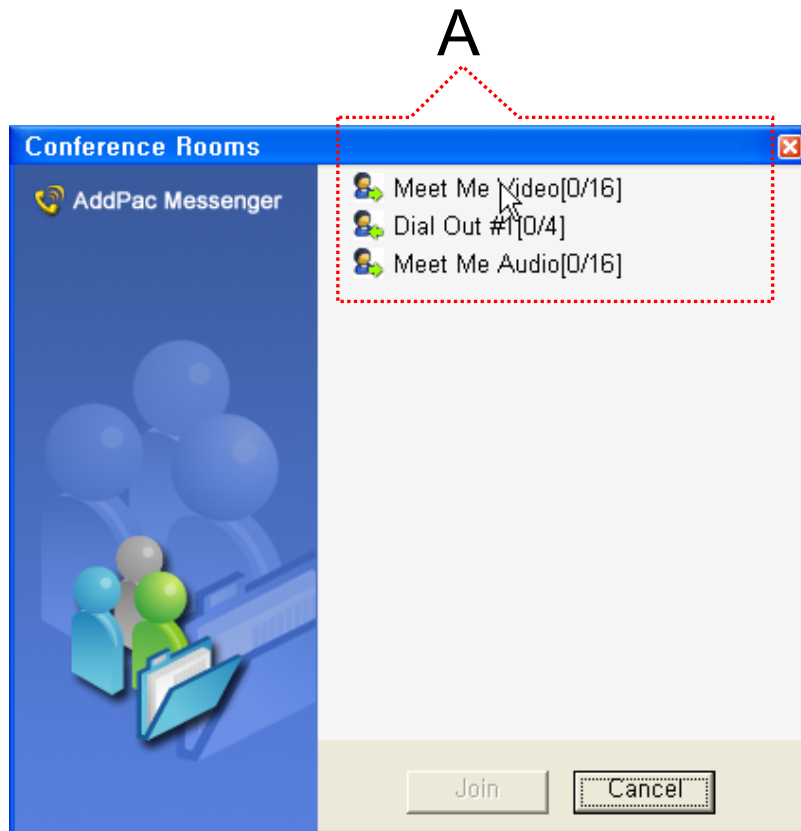
- “B” Part

- Messenger View Mode setting

- “C” Part

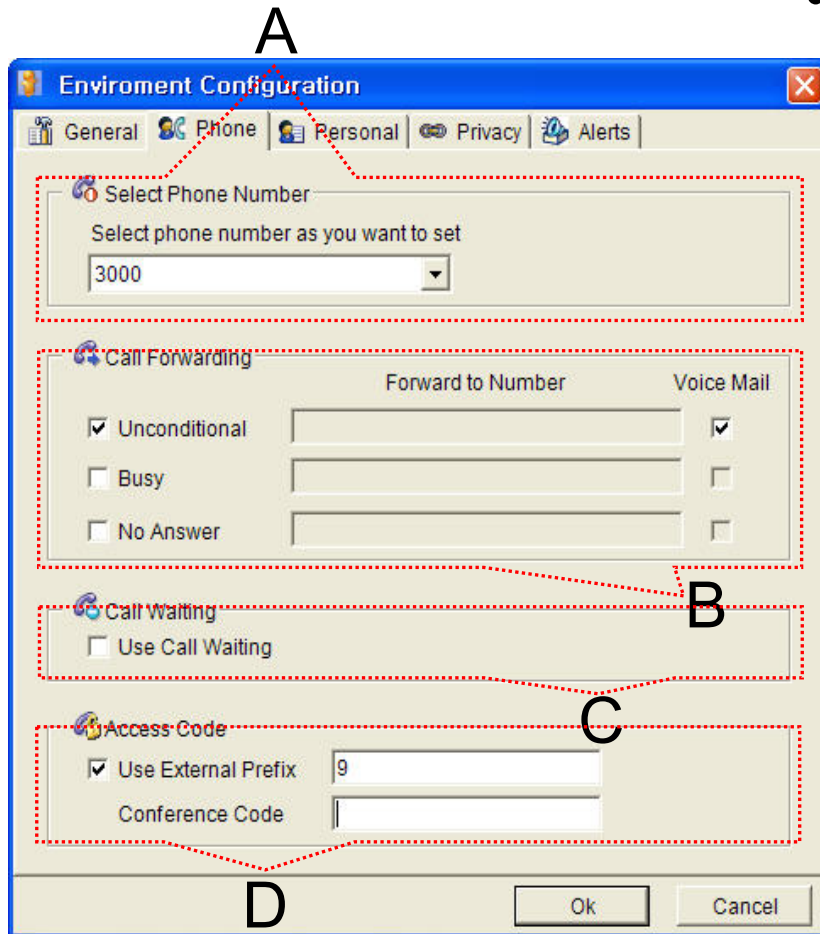
- Messenger Window Transparency setting

Smart Messenger Main Screen Feature



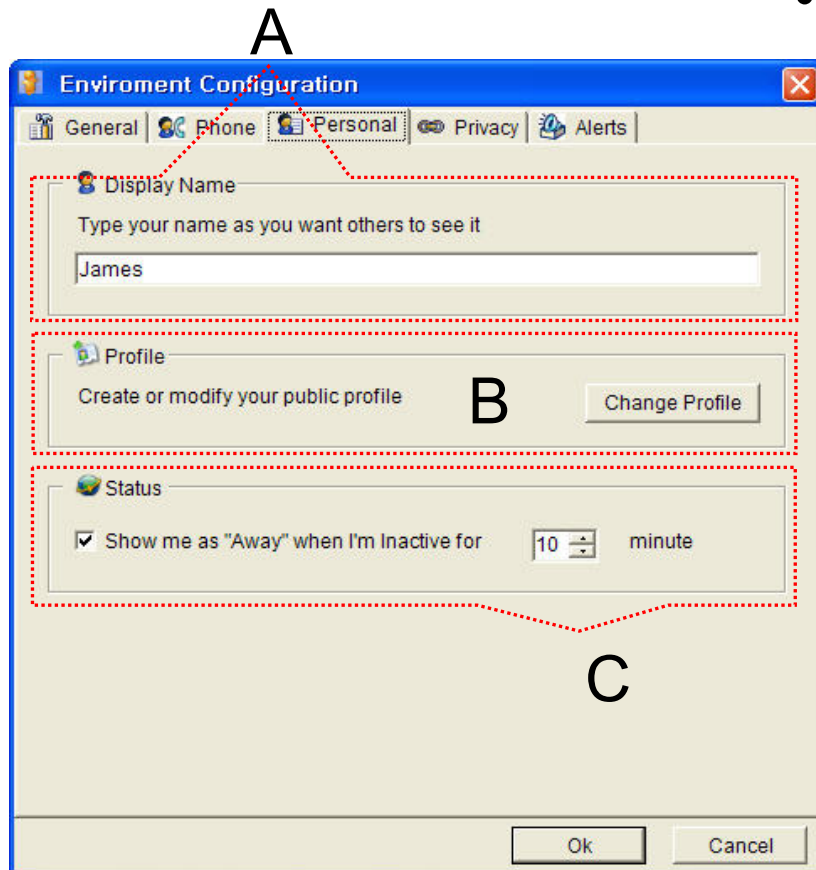
- Conference Rooms
 - User can see the Conference Room in IP-PBX if Click the “Action Command” in Smart Messenger.
 - “A” part display Conference Room List
 - Dial – Out Conference
 - Meet-Me Conference

Smart Messenger Configuration Feature



- Phone Setting
 - “A” Part
 - Address Select
 - “B” Part
 - Setting Call Forward of Selected Address
 - “C” Part
 - Setting Call Waiting of Selected Address
 - “D” Part
 - PSTN Prefix Number Setting
 - Add-Hoc Dial Out Conference Code Setting

Smart Messenger Configuration Feature



- Personal Setting
 - “A” Part
 - User Display Name Setting
 - “B” Part
 - User Profile Setting
 - “C” Part
 - Display me as “Away” When I’m inactive (mouse, keyboard inactive time) for “a specific” time.

Smart Messenger Configuration Feature

A

Environment Configuration

General Phone Personal Privacy Alerts

Login Password

Current Password

New Password

Confirm Password

Voice Mail Password

Current Password

New Password

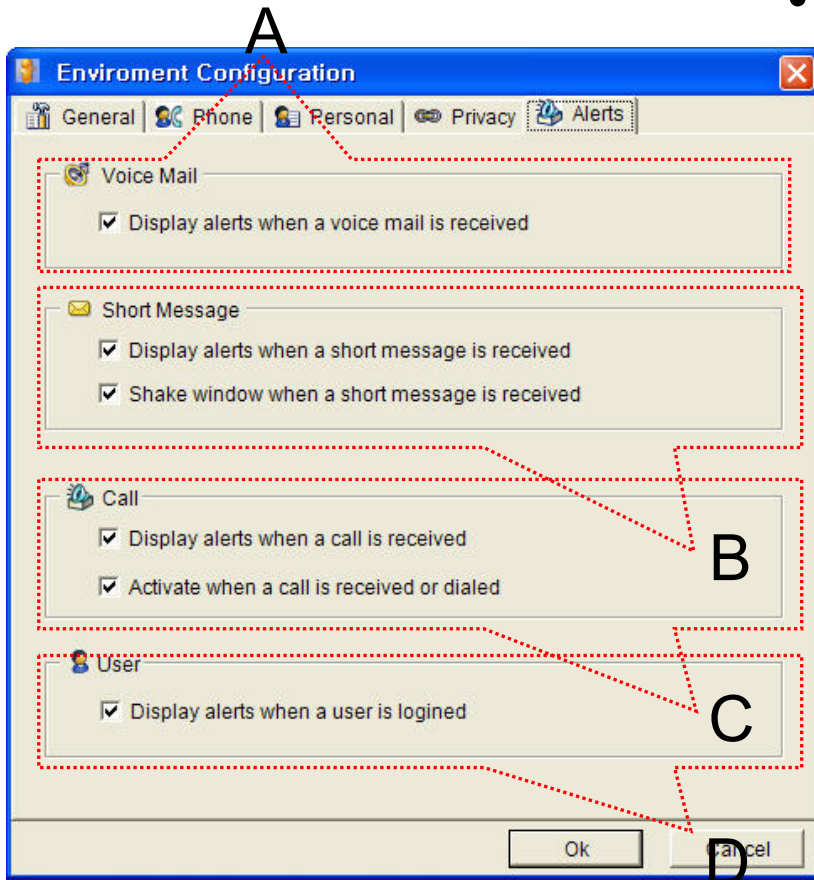
Confirm Password

B

Ok Cancel

- Privacy Setting
 - “A” Part
 - Messenger Login Password
 - “B” Part
 - Voice Mail Password

Smart Messenger Configuration Feature



- Alerts Setting

- “A” Part

- Display Voice Mail alerts setting

- “B” Part

- Display Short Message alerts setting
- Shake Messenger window setting

- “C” Part

- Display Call alerts setting

- “D” Part

- Display login User alerts setting



Thank you!

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