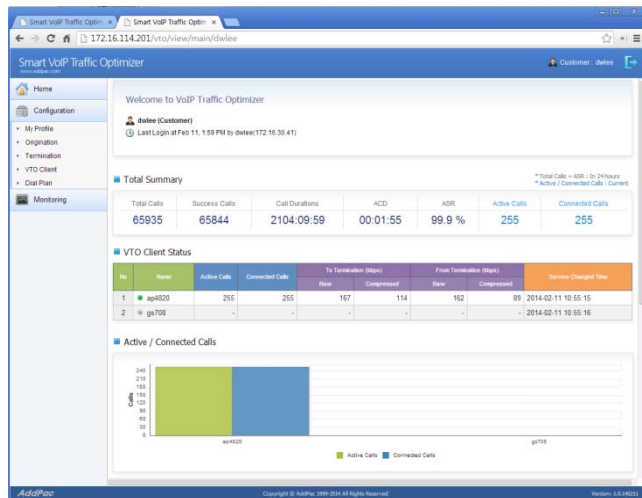


FAQ(Frequently Ask Question) for AddPac VTO Service



AddPac

AddPac Technology

2014, Sales and Marketing

1. How to get your service/ what is the process of getting your service?

→ Plz contact addpac sales department for VTO service
Email : sales@addpac.com

2. SBO requires a linux laptop/desktop and a pen drive.
What is your requirement to run a AddPac GSM VOIP gateway?

→ If you have addpac gsm gateway already, AddPac VTO service can run on gsm gateway without extra Linux server.


Firmware upgrade is enough for VTO service. New firmware provides the VTO client + GSM gateway hybrid function.

3. Do I required any extra hardware to be installed/purchase for starting your service with existing AddPac GSM VOIP gateway

→ No need extra hardware if you have addpac gsm gateway.

4. Will you provide static IP address for individual customer (AddPac GSM VOIP gateway client)?

→ VTO service supports dynamic/Private IP of customer side. Even gsm gateway is located under NAT Router, VTO service is possible using AddPac Proprietary Tunneling Protocol.



5. If I want to take agent ship / dealership from your company for marketing here in Bangladesh then what will be the process to take it?

Plz discuss with addpac sales person.

AddPac sales person will guide you about dealership condition, etc.

6. What is the price of your service and payment procedure & requirements as well.

Plz discuss with addpac sales person.



Thank you!

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